

Bureau of Emergency Communications VISION, MISSION & VALUES

BOEC Vision – what future we want to create

Our vision is to serve a community that trusts every public safety call is answered quickly and results in the best possible response.

BOEC Mission – why we exist

Our mission is to be the vital connection between the community and emergency service responders by answering 9-1-1 and non-emergency public safety calls, triaging for proper response, and dispatching appropriate resources.

BOEC Values - how we want to be and act

Competence – we have the skills, knowledge, and ability to perform our jobs.

Responsibility – each of us is accountable: for what we say and what we do.

Teamwork – we work together to meet the mission and for the greater good.

Compassion – we care: about each other, our public safety partners, and the community we serve.

Integrity – we maintain the highest standards of personal and professional conduct.

Respect – our actions and consideration of others demonstrate that we value all people.