

IA processed 123 community complaints in 2012. Following initial assessments by IA supervisors, 53% were handled as Service Improvement Opportunities and 33% as administrative investigations. Subject to IPR approval, IA declined to take further action on 15% for reasons explained in letters to the complaining parties.

Internal Affairs Case Assignment Decisions						
Assignment Decision	2010		2011		2012	
	Total	Percent	Total	Percent	Total	Percent
Service Improvement Opportunity	67	52%	66	57%	65	53%
Investigation	28	22%	33	28%	40	33%
Declined	33	26%	17	15%	18	15%
Total	128		116		123	

Officers were found to have committed at least one act of misconduct in 45% of the fully investigated community complaints reviewed in 2012.

Findings on Investigations of Community Complaints						
Completed Investigations	2010		2011		2012	
	Total	Percent	Total	Percent	Total	Percent
All Non-sustained Findings	12	63%	25	74%	21	55%
One or More Sustained Findings	7	37%	9	26%	17	45%
Total	19		34		38	

The Police Bureau took corrective action against 44 officers as a result of complaints in 2012. An additional three officers resigned or retired while complaints were pending.

Discipline, Resignations, Letters, and Counseling			
Bureau or Member Action	2010	2011	2012
Termination	3	2	0
Demotion	0	0	1
Resignation or Retirement with Investigation Pending*	5	3	3
81+ Hours SWOP**	1	3	3
10-80 Hours SWOP**	13	7	9
Letter of Reprimand	5	5	15
Command Counseling	7	6	13
Total***	34	26	44

* 4 of the 11 resignations or retirements appear unrelated to the pending complaint.

** SWOP = suspension without pay

*** Counts include officers disciplined in Bureau, Community, or Tort cases only. Automobile collision reviews led to discipline for additional officers.

OUTREACH – PRESENCE IN THE COMMUNITY

The IPR Community Outreach Coordinator (Coordinator) speaks at conferences, fairs, tabling events, chamber meetings, staff meetings, and in one-on-one conversation. CRC members also attend numerous outreach events with IPR staff. IPR offers to conduct complainant and witness interviews outside of City Hall.

The Coordinator met with leaders of African American, Hispanic/Latino, Slavic, Native American, Asian, immigrant and refugee and youth organizations – as well as leaders of groups advocating or providing homeless and mental health services. She also worked with various chambers of commerce.

The Coordinator focused on diverse audiences with her involvement in the monthly Race Talks at Kennedy School. This involvement was key to partnering in the November 2012 forum. A culmination of three years of networking with the Slavic community and Police Bureau led to the formation of the Slavic Council to the Chief's Office. Slavic community leaders and Police Bureau command staff attend monthly meetings to promote mutual understanding and cooperation in community enhancement and problem solving

OUTREACH – PUBLIC FEEDBACK

The Coordinator gathers concerns from community contacts and the IPR director publicly reports feedback at CRC meetings. These comments range from general police commendations to recommendations for improved policing. An IPR-related question on the Auditor's Annual Community Survey provides feedback as well.

INDEPENDENT POLICE REVIEW

Executive Summary of the Annual Report 2012



LaVonne Griffin-Valade
City Auditor

Mary-Beth Baptista
IPR Director

Independent Police Review

1221 SW 4th Avenue, Room 320
Portland, Oregon 97204

Phone: 503-823-0146

Fax: 503-823-3530

TTD: 503-823-6868

ipr@portlandoregon.gov

crc@portlandoregon.gov



Office of the City Auditor
Portland, Oregon

The full report and other reports produced by the Independent Police Review and the Citizen Review Committee are available on the Internet web site at: www.portlandoregon.gov/auditor/ipr.

INDEPENDENT POLICE REVIEW

The Independent Police Review (IPR) division is an impartial oversight agency under the authority of the independently elected City Auditor (Auditor). IPR was created to improve police accountability, promote higher standards of police services, and increase public confidence. IPR has five primary responsibilities:

- 1. COMPLAINTS AND COMMENDATIONS**
Receive community members' complaints and commendations about Portland Police Bureau (Police Bureau) officers.
- 2. ADMINISTRATIVE INVESTIGATIONS**
Conduct, oversee, and/or participate in administrative investigations regarding the conduct of Police Bureau officers.
- 3. REPORTS AND RECOMMENDATIONS**
Issue periodic reports about complaints and investigations, and recommend policy changes to reduce complaints and misconduct.
- 4. SHOOTINGS AND DEATHS**
Respond to incident scenes and participate in the policy reviews of officer-involved shootings (OIS) and non-shooting, in-custody deaths (ICD). Hire experts to study closed reviews, and report on policy and quality of investigation issues.
- 5. APPEALS**
Coordinate appeals filed by community members and officers who are dissatisfied with the outcome of administrative investigations.

Additionally, IPR conducts outreach to hear community concerns and build community trust; provides administrative and technical staff support to the Citizen Review Committee (CRC), an advisory body appointed by Portland City Council (Council); and coordinates mediations between community members and officers.

CITIZEN REVIEW COMMITTEE

The nine-member CRC is appointed by Council to:

- gather community concerns about police services;
- develop policy recommendations to address patterns of problems with police services and conduct;
- review and advise IPR and IA on the complaint handling process; and hear appeals from community members and officers, and publicly report their findings.

2012 CRC ACCOMPLISHMENTS

- Outreach** – CRC members held two community forums to hear concerns about police services and conducted other outreach throughout the year.

- Workgroups** – CRC initiated two new workgroups to review various Police Bureau policies (Use of Deadly Force and Crowd Control). The Taser/Less-Lethal Force Workgroup published a report in 2012 and presented its recommendations to Council.
- Hearings** – CRC held three appeal hearings, challenging the Police Bureau's findings in one case. CRC pressed for additional investigation in another case. That request was declined twice before the Police Commissioner sided with CRC.

YEAR OF REVIEWS

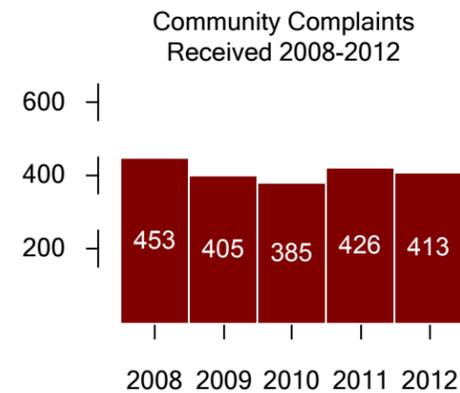
Four oversight reviews were published during 2012:

- In May, the Los Angeles-based OIR Group released a review of seven OIS incidents. This was the sixth in a series of reports commissioned by the Auditor and included 13 recommendations.
- Also in May, the Audit Services Division released a study that reviewed how effectively the Police Bureau learns from previous incidents.
- In September, the United States Department of Justice concluded its investigation of the Police Bureau. It found that – while most uses of force were constitutional – there was reasonable concern of a pattern or practice of excessive force during interactions with people suffering from mental illness.
- In October, the Auditor released an independent review of Police Bureau members' testimony in the arbitration hearing of Officer Ronald Frashour (who had been terminated following a review of his fatal shooting of Aaron Campbell). The Mayor requested the study to evaluate the police union's allegations that political pressure, false testimony, and questionable redrafting of the training analysis led to the termination.

COMPLAINTS

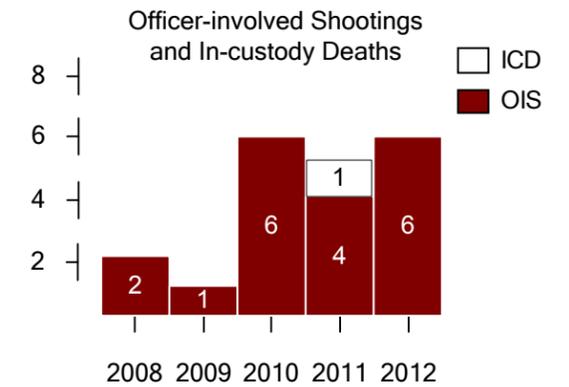
Complaints may be filed in person, by telephone, fax, mail, e-mail, or through to IPR website. Most complaints are filed by telephone. There were 413 community complaints received in 2012.

Rude behavior or language continues to be the most common allegation among community complaints. It is followed closely by action or assistance that complainants feel is inadequate.



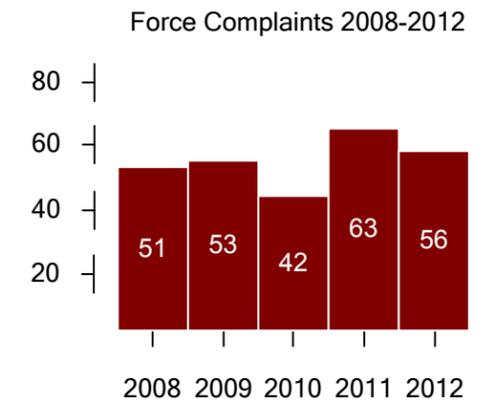
OFFICER-INVOLVED SHOOTINGS AND IN-CUSTODY DEATHS

There were six officer-involved shooting incidents in 2012 – two were fatal.



ALLEGATIONS OF USE OF FORCE

In 2012, 56 community or bureau complaints contained at least one allegation that an officer violated the Police Bureau's use-of-force policies.



WHAT HAPPENS TO COMMUNITY COMPLAINTS

IPR received 413 community complaints in 2012. Following preliminary investigations, IPR referred 20% to IA. IPR dismissed 31% because the complaining parties described police conduct that was consistent with Police Bureau policy. Forty-seven percent were dismissed for other reasons.

Intake Decision	2010		2011		2012	
	Total	Percent	Total	Percent	Total	Percent
Dismissed by IPR *	234	66%	268	71%	323	77%
Referred to IAD	106	30%	102	27%	85	20%
Pending or Completed Mediation	14	4%	4	1%	6	1%
Resolved at Intake	1	<1%	1	<1%	3	<1%
Referred to Other Agency	1	<1%	-	-	-	-
Total**	356		375		417	

* IPR subsequently referred 30 of the 323 dismissals to precinct commanders or division captains for information.

** IPR makes case-handling decisions after completing preliminary investigations. The number of decisions made in a given year will typically differ from the number of complaints received because of this lag time.