



Broken Sewer and Drain Lines



Your home's sewer and drain lines have probably been in place since the house was built. When one of these lines breaks, the leaking sewage whether visible or hidden beneath your yard harbors disease, may contain hazardous chemicals, and provides a thoroughfare for rats. If you have a leak in your sewer line you are required to have it repaired.

City bureaus that may be involved in your repair project

Bureau of Development Services (BDS)	Issues permits for and inspects repairs between the house and the property line.
Bureau of Environmental Services (BES)	Assists in finding the location of the sewer line from the public right-of-way to private property, authorizes all sewer connection work and party sewer repairs and answers questions about shared sewer line issues.
Bureau of Maintenance (BOM)	Performs dye tests, and is involved in sewer repairs needed from the curb into the street.
Portland Bureau of Transportation (PBOT)	Issues permits and inspects repairs in the right-of-way, between the property line and the curb.

Permits and repair

Repair	Requirement
Sewer repair between the house and property line (usually at sidewalk)	Plumbing permit and inspection from BDS
Sewer repair in right-of-way (ROW), between property line and curb (including sidewalk and parking strip)	ROW sewer repair permit (UR permit) and inspection from PBOT
Sewer connections on a brand new sewer line	Sewer connection permit (UC permit) and inspection from PBOT

Stormwater, combination sewers, and downspouts

Sewer line leaks and the related rat problems are more common in older parts of the City. These areas often have combination sewers which collect both sewage and stormwater. Stormwater can overwhelm the system and release raw sewage into local waterways. Many old rain drain systems no longer function properly due to poorly jointed, collapsed, or broken pipes allowing soil to leak in and cause additional problems.

Downspouts can be redirected to allow stormwater to drain into the yard or connect to an alternative on-site system, rather than into the sewer. Any disconnection of rain drains or installation of an on-site stormwater system must be pre-approved to ensure that you install an appropriate system, and that it does not create a nuisance for you or your neighbor. You will be required to leave the existing underground rain drain and storm sewer piping system in place for possible future re-connection. Information about disconnecting downspouts is available online at www.portlandoregon.gov/bes, or the Clean River Rewards program at www.CleanRiverRewards.com.

Common sewer line materials and breaks

before mid-1960	Concrete or tile
after 1975	no hub cast iron or plastic
newer	PVC 3034 and ABS schedule 40, also PVC schedule 40 but not common in Portland

Breaks commonly occur at the:

- connection to the branch lateral at the curb line
- transition from cast iron at the house to clay or cement pipe, about five feet from the dwelling
- p-trap at the transition between the stormwater system and sanitary system

Signs of a problem

Two common signs of breaks and/or leaks in your sewer line are:

Raw sewage or sewage odor:

Contact Neighborhood Inspections at 503-823-2633.

Rats or rat holes in the yard or parking strip.

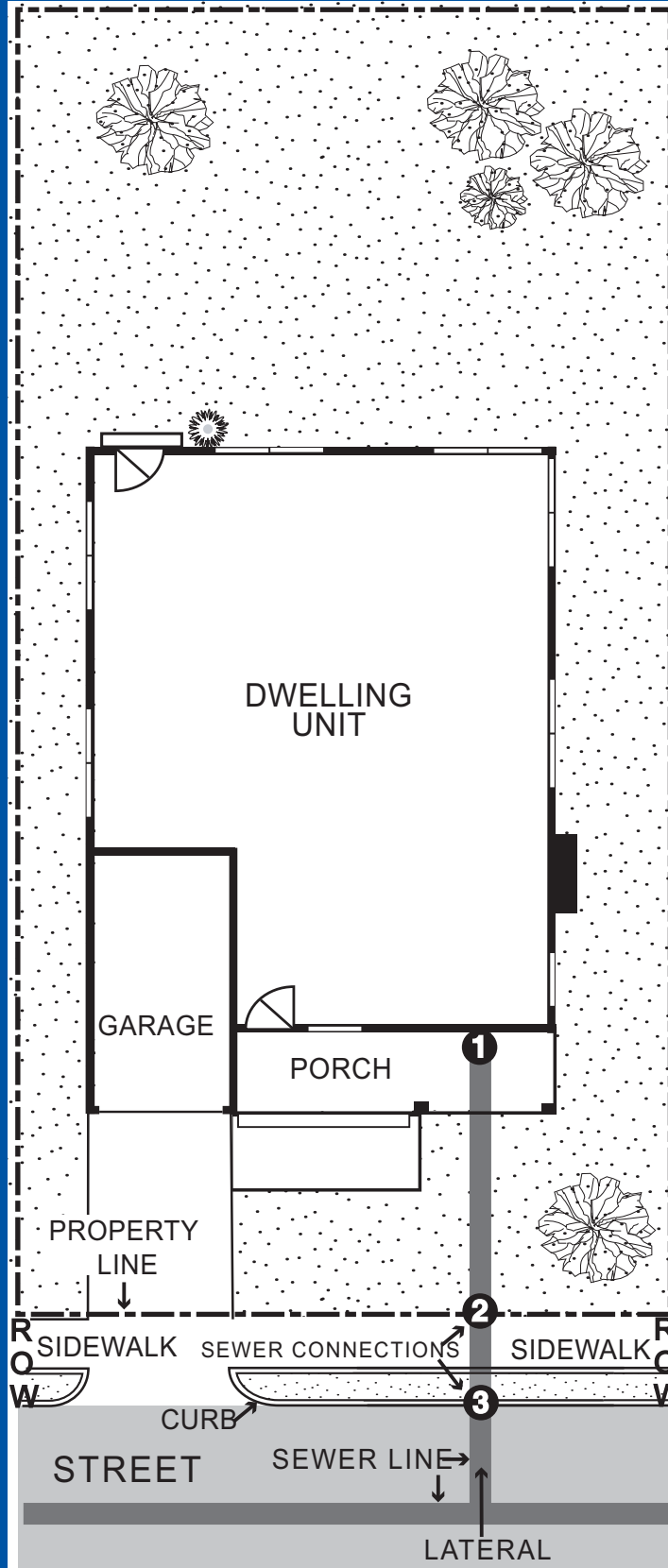
A rat hole is a smooth-looking hole and one that keeps reappearing when filled. If you have a rat hole you can:

- Call Multnomah County Vector Control at 503-988-3464 to bait for rats.
- Call the Bureau of Maintenance at 503-823-1700 to dye test the holes. Dye appearing in the main sewer line indicates damage to your sewer line. The problem will be referred to Neighborhood Inspections in the Bureau of Development Services (BDS) for site inspection, plumbing records verification and identifying responsibility for the repair.

You may also learn of a sewer line problem through a letter from the City informing you that a dye-test indicates a break or leak in your sewer line and requires repair.

Note: It is possible for a property owner to be responsible for doing some repairs in the street. (i.e. a private line running parallel to the curb).

IDENTIFYING



The property owner is responsible for the sewer line coming from the house to the curb.

A BDS Plumbing permit (PT) is required for all work from the house **1** to the property line **2**.

A UC permit is required for a brand new sewer connection. PBOT inspects new sewer connections in the right-of-way.

Newer homes connect at the property line **2** since BES now brings the lateral to the property line. Older homes connect at the curb **3**.

Repairs that involve pipe between the house **1** and the curb **3** will require both a plumbing permit (PT) and a right-of-way permit (UR) and will require two inspections. These repairs involve the right-of-way.

Right-of-way (ROW) is the area between the property line at the sidewalk **2** and the curb **3**. Special considerations impact the project once it enters the right-of-way since many utility lines may run underground in this area. Check City requirements for work in the ROW. Repairs in this area require a (UR) right-of-way permit and inspection.

The City is responsible for the public sewer under the street.

RESPONSIBILITY

Repair responsibility

Once the City notifies you that there is a sewer or drain line break or leak on your property, you have 30 days to make repairs or request additional repair time. After 30 days, the City can make the repairs and assess a lien against your property for the cost of the repairs, plus overhead charges and civil penalties.

- **The property owner** is responsible for breaks between the house and the curb including the sidewalk and parking strip located in the right-of-way.
- If a **shared/party sewer line or sewer easement**, is involved, call BES Nonconforming Sewer Hotline, 503-823-7869, before starting the repair.
- Sewer repairs in the right-of-way must be made in accordance with the City's Standard Construction Specifications, BES Rules of Sewer Connection, and City Code. Sewer repairs or sewer replacement in any part of the right-of-way requires a right-of-way repair permit.
- **The City** is responsible for maintenance of sewer laterals from the main sewer, under the street, to the curb line at the right-of-way, and to the connection in the easement area if applicable.

Appealing a determination

If you receive a notice and believe the City has made an error in identifying a sewer or drain line break or leak on your property, you can:

Have a contractor videotape the line and send the tape or DVD to BES Nonconforming Sewer for a review.

Call 503-823-7034 for tape or DVD quality requirements.

Note: The video you submit will not be returned.

Common Private Sewer and Nonconforming Sewer system

A "**Common Private Sewer System (also called Party Sewer)**" means that portion of a building sewer not owned by the City of Portland that serves more than one building with different ownerships and conveys sanitary sewage to a sewer service lateral, public sewer, private sewage disposal system, or other point of disposal. Common private sewers are found on private property and in private and public rights of way, including easements.

"**Nonconforming Sewer**" means a private sanitary sewer that is:

- Located on public or private property that is not on the same property as the structure or structures being served by the sewer; and
- Not located within a recorded sewer easement or subject to a recorded covenant for easement regarding use of the sewer meeting the standards specified in administrative rules.

For more information on Nonconforming Sewers, refer to the Nonconforming Sewer Connections pamphlet or call (503) 823-7869. You may also refer to the website at www.portlandonline.com/bes and click on "Required Sewer Connection".

DIAGRAM 1
PARTY SEWER CONNECTION

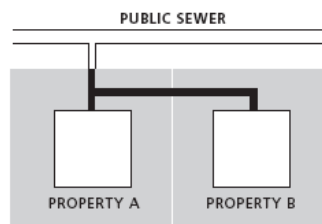
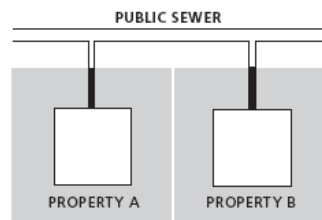


DIAGRAM 2
CONNECTION with
DIRECT ROUTE of SERVICE



Repairing your sewer line

All work on your sewer line must be permitted and inspected. Permits and inspections protect you and ensure that the work has been done properly.

Who can do the work

- **Only the property owner or a licensed plumbing contractor** can legally work on the sewer line.
- **Bonding and insurance must be met** by the property owner or the licensed, registered in Oregon plumbing contractor (whoever is doing the work) before starting sewer work in the right-of-way (ROW).
 - These requirements are in place to protect other utilities found in the right-of-way such as gas, water, cable and underground electrical lines.
- To be safe, remember to **Call Before You Dig: 503-246-6699** to have your underground utility lines located.
- Verify sewer main location with BES Nonconforming Sewer Hotline, 503-823-7869 to get copies of maps and City asbuilts.

Permits

All sewer line repairs require a permit, inspection, and approval prior to covering the pipe.

Plumbing permit (PT)

is required for sewer work between the house and the property line.

Right-of-way/sewer repair permit (UR/UC)

is required for sewer work in the right-of-way which includes the sidewalk and parking strip to the curb.

Both PT and UR/UC permits

are required when sewer line repair involves both the homeowner's property and the right-of-way.

Repair

- All repairs must meet specific construction standards. Call the Bureau of Development Services Residential Inspections Section, 503-823-7388, with any questions.
- Uncover the part of the pipe that is leaking or broken. The bad section of pipe must be replaced with new pipe. If the drain pipe is old or in poor condition, it is a good idea to replace the entire line.
- Remember to leave the work exposed for inspection.

Inspections

Once new pipe is installed **but still exposed**, call for an inspection.

Plumbing permit (PT) inspections, involving repairs located between house and property line:

- Call 503-823-7000, the BDS 24-hour inspection request line
- Enter your IVR or permit number
- Enter the three-digit inspection code for the type of inspection you are requesting
 - 350 for sanitary sewer, 399 for final plumbing
- Enter a phone number where you can be reached during weekdays and if you want the inspection in the morning or afternoon

Right-of-way/sewer repair permit (UR/UC) inspections, involving repairs located between the property line and the street.

- Call 503-823-7002, the Street Systems Management Division of the Office of Transportation
- Allow a four-hour advance notice for inspection; provide the following information in your message:
 - permit number
 - job address
 - contractor's name
 - when you would like your inspection
 - your daytime phone number

- Information about disconnecting your downspouts is online at www.portlandoregon.gov in both the BES and BDS pages.
- Visit www.CleanRiverRewards.com to learn more about managing stormwater runoff.
- Get a copy of Rules for Sewer Connection at the Trade Permit counter in the DSC.
- To be safe, remember to call before you dig and have your underground utility lines located.
- Remember to call for your inspection prior to covering the work.

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Helpful Information

Bureau of Development Services

City of Portland, Oregon
1900 SW 4th Avenue, Portland, OR 97201
www.portlandoregon.gov/bds

General Office Hours:

Monday through Friday, 8:00 am to 5:00 pm
BDS main number: 503-823-7300

Permit Information is available at the following location:

Development Services Center (First Floor)
For Hours Call 503-823-7310 | Select option 1

Permitting Services (Second Floor)
For Hours Call 503-823-7310 | Select option 4

Important Telephone Numbers

BDS main number	503-823-7300
DSC automated information line	503-823-7310
Permit Information (electrical, mechanical, plumbing, sewer, and sign).....	503-823-7363
Building code information	503-823-1456
Site Development Services & Sanitation	503-823-6892
Zoning Information.....	503-823-7526
Permitting process	503-823-7357
Permit resources and records.....	503-823-7660
Residential (1 & 2 family dwellings).....	503-823-7388
Neighborhood Inspections.....	503-823-7306
Maintenance Bureau (dye test).....	503-823-1700
BES Hotline.....	503-823-7761
BES Clean River Rewards.....	503-823-1371
BES Nonconforming Sewer Hotline	503-823-7869
Multnomah County Vector Control	503-988-3464
Call before you dig	503-246-6699
BDS 24-Hour Inspection Request Line	503-823-7000
PBOT Sewer Repair/ROW Inspection	503-823-7002
City of Portland TTY	503-823-6868

For more detailed information regarding the bureau's hours of operation and available services;

Visit our Web site
www.portlandoregon.gov/bds

Note: All information in this brochure is subject to change.