Our Values

The employees of Environmental Services:

- value our natural environment;
- Practice environmental sustainability in our work;
- promote environmental equity;
- are proud of our work and accountable for our actions;
- respect and honor the diversity and contributions of our coworkers;
- help and encourage each other to succeed individually and as part of a team;
- explore both traditional and innovative ways to achieve intended results;
- provide responsive, cost effective and reliable services to our customers;
- value and promote the equitable development and use of historically underutilized businesses;
- work in partnership with the community; and
- promote a safe and healthy workplace.

Our Vision

A future built on sustainability that supports a vibrant community and assures a clean river legacy.

Our Mission

The Bureau of Environmental Services serves the Portland community by protecting public health, water quality and the environment.

- We provide sewage and stormwater collection and treatment services to accommodate Portland's current and future needs.
- We protect the quality of surface and ground waters and conduct activities that plan and promote healthy ecosystems in our watersheds.

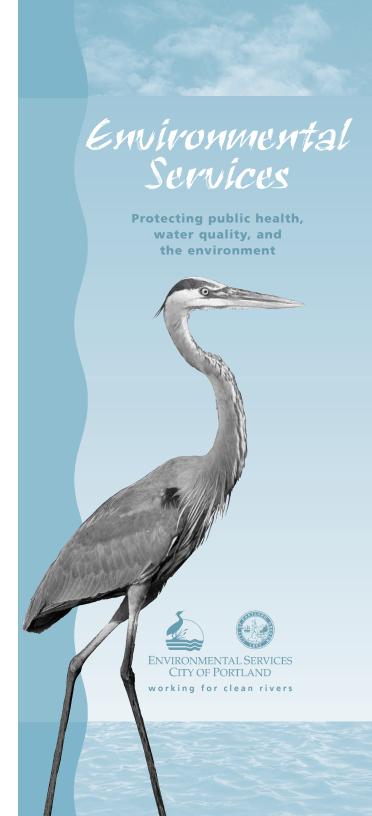
For more information about Environmental Services, call 503-823-7740 or visit www.cleanriverspdx.org

Environmental Services 1120 SW Fifth Avenue, Room 1000 Portland, Oregon 97204

Dan Saltzman, Commissioner
Dean Marriott, Director

To help ensure equal access to city programs, services and activities, the City of Portland will reasonably modify policies/procedures and provide auxiliary aids/services to persons with disabilities. Call 503-823-7740 with requests.

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The Bureau of Environmental Services

provides Portland residents with Clean River programs including water quality protection, watershed planning, wastewater collection and treatment, sewer installation and stormwater management. Environmental Services has nearly 500 employees organized into five work groups that operate under the Office of the Director – Watershed Services, Pollution Prevention Services, Engineering Services, Wastewater and Business Services.

The Clean River Plan

includes all
the work
Environmental
Services does to
protect public
health, water quality
and the environment.
Services include pollution prevention programs,
wastewater collection and
treatment, and the protection,
enhancement, and restoration
of natural waterways.

Office of the Director

provides policy direction, coordinates activities of the Bureau's five operating groups, and assures timely and appropriate response to the public, rate payers, and regulatory agencies.

The office also manages public information, environmental education, and the Portland Harbor Superfund Program.

Wastewater Group

collects and cleans stormwater and sanitary sewage from homes and businesses. Solids removed during the wastewater treatment process are recycled and used as a soil amendment. The group monitors, operates and maintains more than 90 sewage pump stations, the Columbia Boulevard and Tryon Creek wastewater treatment plants, and the sanitary and stormwater collection systems.

Pollution Prevention Services Group

works with Portland industries required to pretreat wastewater discharges to prevent damage to the treatment system and protect the environment. The group works with industrial and commercial customers to manage stormwater onsite using best management practices.

Pollution Prevention Services also investigates citizen reports of spills and pollution in waterways, and oversees water quality testing and analysis at the Water Pollution Control Laboratory.

Engineering Services Group

manages maintenance, repair and expansion of Portland's sanitary and stormwater collection systems. The group manages the combined sewer overflow (CSO) program. Engineering Services reviews development plans, issues permits for connections to the city sewer system, and manages stormwater runoff from private property. The group manages the capital improvement program, and oversees design and construction of capital projects and system planning. The Watershed Revegetation division works with landowners to restore native vegetation to degraded stream bank and upland areas.

Business Services Group

provides accounting, budgeting, financial, computer applications, facilities management, contract and grant administration and loss control services. The group manages the business opportunities program for minorities, women, and emerging small businesses.

Watershed Services Group

develops watershed plans and works to improve water quality through stormwater management plans and activities. The group oversees restoration efforts in the Willamette River, Columbia Slough, Johnson Creek, and Fanno-Tryon Creek watersheds.

