

DRAFT TCWTP DRAFT VISION AND GUIDING PRINCIPLES

Adapted from the Columbia Boulevard Wastewater Treatment Plant Vision and Guiding Principles.

The Vision Statement for Portland's Columbia Boulevard Wastewater Treatment Plant (CBWTP) was developed initially in conjunction with the 1995 CBWTP Facilities Plan. The Vision Statement was endorsed at that time by the CBWTP Citizens Advisory Committee (CAC) (March 29, 1995), and reaffirmed by the CAC in 1997 and 2003.

As the TCWTP grows and changes, the Vision and Guiding Principles document is intended to be consulted by City of Portland and City of Lake Oswego policymakers, BES managers and employees, planners and engineers, citizen bodies, and neighbors.

The TCWTP Vision and Guiding Principles document includes five key vision elements, further defined by guiding principles.

Vision

TCWTP serves as a critical community asset for Lake Oswego, Portland and the region, safeguarding public health, producing clean water to protect the environment, and contributing to community livability. Key elements of the vision for TCWTP include the following:

- **Protect Public Health**
- **Practice Environmental Stewardship**
- **Be a Good Neighbor**
- **Provide Value to Portland and Lake Oswego Ratepayers**
- **Achieve Outstanding Operational Performance**

Guiding Principles

The vision will be achieved through rigorous and sustained attention to the many details that are essential to ensure outstanding TCWTP operational performance and continuing compatibility with community values.

Protect Public Health

- Apply appropriate technology to safeguard public health.
- Ensure the safety and well being of employees, visitors, and neighbors.
- Prepare for emergencies that could place extraordinary demands on TCWTP facilities, operations, personnel, and the community.

Practice Environmental Stewardship

- Provide an example of environmental stewardship, demonstrating leadership and accountability in every aspect of TCWTP development and operations.
- Meet and exceed permit requirements and regulatory compliance standards designed to protect people and the environment.
- Participate in watershed-based planning and permitting, seeking environmental benefits for regulatory compliance measures.
- Protect the water quality of Tryon Creek and the Willamette River.
- Conserve, recover and reuse resources to the extent practical.
- Be energy-efficient in TCWTP operations.
- Promote sustainable practices; continue to apply "green building" design standards, construction methods, and materials.
- Minimize the use of hazardous chemicals, toxic substances, paint, etc. Substitute less harmful chemicals wherever practical.
- Seek partnership opportunities with the community to create a center for water resources education, interpretation and training. Develop and install interpretative displays and signage, along with programs to inform and educate the public.
- Educate customers on steps they can take to improve TCWTP's environmental performance.
- Promote the use of reclaimed water, onsite and in the community, conserving potable water supplies. Increase public awareness that "water is water."
- Proactively plan for TCWTP's compliance with increasingly stringent regulatory requirements.

Be a Good Neighbor

- Seek partnership opportunities to use the TCWTP water resources education center as a community resource.
- Design, construct, and operate facilities to control off-site nuisance odors and noises to the extent practical.
- Provide a pleasing setting that supports neighborhood livability.
- Design facilities that complement their setting, or screen them from adjacent neighborhoods and natural areas.

- Minimize negative impacts of TCWTP's development and construction on surrounding neighborhoods.
- Link TCWTP with trails and other recreational facilities and programs along the Willamette River and Tryon Creek.
- Maintain avenues of communications and dialogue with TCWTP neighbors and the community.
- Partner with the community by inviting community input on TCWTP projects, facilities and operations, and by retaining the CAC to provide independent review and guidance.

Provide Value to Ratepayers

- Provide cost-effective service at a price that is comparable with well-run peer facilities.
- Promote awareness among customers, policymakers, and citizens of TCWTP and the value to the community of the services it provides.
- Manage TCWTP assets and resources in a manner that protects the rate payers' investment in the infrastructure.
- Initiate research and innovation that pursues efficiency and continuous operational and/or technological improvement.
- Maintain flexibility to meet changing operational and regulatory requirements, and accommodate future community growth.

Achieve Outstanding Operational Performance

- Acknowledge TCWTP's prominent role as a critical and enduring community asset, and manage it accordingly.
- Achieve exemplary operational performance, continuing TCWTP's commitment to excellence as evidenced by the facility's many awards.
- Promote employee excellence through innovative thinking, training, teamwork and professional dedication of the workforce.
- Be recognized as a safe, positive, and productive place to work.
- Establish benchmarks and monitor TCWTP performance.