

TCWTP VISION AND GUIDING PRINCIPLES

As the TCWTP changes, the Vision and Guiding Principles document is intended to be consulted by City of Portland and City of Lake Oswego policymakers, BES managers and employees, planners and engineers, citizen bodies, and neighbors.

The TCWTP Vision and Guiding Principles document includes five key vision elements, further defined by guiding principles.

Vision

TCWTP is an essential community asset for Lake Oswego, Portland, and the region. The facility contributes to community livability by safeguarding public health, producing clean water to promote healthy watersheds, and providing critical infrastructure for economic development.

Key elements of the vision for TCWTP include the following:

- **Protect Public Health**
- **Practice Environmental Stewardship**
- **Be a Good Neighbor**
- **Provide Value to Ratepayers**
- **Achieve Outstanding Operational Performance**

Guiding Principles

The vision will be achieved by applying the following principles to planning, operation, and maintenance of the TCWTP:

Protect Public Health

- Apply appropriate technology to safeguard public health.
- Ensure the safety and well being of employees, visitors, river users, and neighbors.
- Prepare for emergencies that could place extraordinary demands on TCWTP facilities, operations, personnel, and the community.

Practice Environmental Stewardship

- Provide an example of environmental stewardship, demonstrating leadership and accountability in every aspect of TCWTP development and operations.

- Reliably meet permit requirements and regulatory compliance standards designed to protect people and the environment, while planning for TCWTP's compliance with anticipated regulatory requirements.
- Participate in watershed-based planning and permitting.
- Protect the water quality of Tryon Creek and the Willamette River.
- Conserve, recover, and reuse energy, plant effluent, and resources to the extent practical.
- Promote sustainable practices; continue to apply "green building" design and construction standards.
- Minimize the use of hazardous chemicals, toxic substances, paint, etc. Substitute less harmful chemicals wherever practical.
- Seek partnership opportunities with the community to create a center for water resources education, interpretation, and training.
- Educate customers about the TCWTP, steps they can take to improve plant performance, and the value of wastewater treatment to the community.

Be a Good Neighbor

- Design, construct, and operate facilities to control off-site nuisance odors and noises to the extent practical.
- Design facilities that complement their setting, or screen them from adjacent neighborhoods and natural areas.
- Minimize negative impacts of TCWTP's development and construction on surrounding neighborhoods, while maintaining operability and functionality of TCWTP.
- Facilitate connectivity around TCWTP with trails and other recreational facilities and programs along the Willamette River and Tryon Creek.
- Maintain avenues of communications and dialogue with TCWTP neighbors and the community by retaining a CAC to provide independent review and guidance on TCWTP projects, facilities, and operations.

Provide Value to Ratepayers

- Provide cost-effective service and manage TCWTP assets and resources in a manner that protects the rate payers' investment in the infrastructure.

- Promote awareness among customers, policymakers, and citizens of TCWTP and the value to the community of the services it provides.
- Initiate research and innovation that pursues efficiency and continuous operational and/or technological improvement.
- Maintain flexibility to meet changing operational and regulatory requirements, and accommodate future community growth.

Achieve Outstanding Operational Performance

- Acknowledge TCWTP's prominent role as a critical and enduring community asset, and manage it accordingly.
- Achieve exemplary operational performance, continuing TCWTP's commitment to excellence.
- Promote employee excellence through innovative thinking, training, teamwork, and professional dedication of the workforce.
- Be recognized as a safe, positive, and productive place to work.
- Establish benchmarks and monitor TCWTP performance.