Survey of Community Involvement in Portland's Planning and Development

What's this about?
The City of Portland is updating its Comprehensive Plan, first adopted in 1980. The Comprehensive Plan is Portland's formal land use plan and guides future growth and development in our city.
The Bureau of Planning and Sustainability has created a number of "policy expert groups" (PEGs) to review and update existing Comprehensive Plan policies and develop new policies where needed.

Who's asking?
The Community Involvement Policy Expert Group (CI PEG) is charged with drafting language to update the community involvement goal and objectives in Portland's Comprehensive Plan.

Why is this is worth your time?
Many community input processes result in guidelines or documents that are only advisory to City leaders and staff. The Comprehensive Plan is a legally binding document. Its goals and objectives must be followed by city government. Your input can help shape the formal policies that guide how city government involves the community in land use planning and development processes and decisions.

What will happen to your input?
The CI PEG will use your input to develop:

- proposed language for new community involvement policies and objectives for Portland's Comprehensive Plan;
- a report that documents the committee's process, the community's input, and the full range of issues and ideas raised; and
- recommendations for additional changes and improvements for consideration by the City of Portland Public Involvement Advisory Council (PIAC).

When do we need your response?
We'd like to hear from you by: Friday, November 30, 2012. The CI PEG committee members will review the survey responses as they come in. The sooner we hear from you, the sooner we will be able to start working with your input.

What options are available for filling out this questionnaire?
You can:

- Fill it out online: www.surveymonkey.com/s/portlandcommunityinvolvement

- Print a copy, fill it out and send it in via:
  - Fax, U.S. mail, or in person at either:

Office of Neighborhood Involvement ***Portland City Hall*** **Attn: Paul Leistner** 1221 SW 4th Avenue, Rm 110 Portland, OR 97204 Fax: 503-823-3050	***Bureau of Planning and Sustainability*** ***1900 Building*** **Attn: Marty Stockton** 1900 SW 4th Avenue, Suite 7100 Portland, OR 97201 Fax: 503-823-7800

- Request a paper copy: (see contact information below).

More information and support

If you have questions or comments about this questionnaire or the work of the CI PEG, contact one of the CI PEG co-leads:

Paul Leistner, 503-823-5284, paul.leistner@portlandoregon.gov; or
Marty Stockton, 503-823-2041, marty.stockton@portlandoregon.gov

For information about the CI PEG, go to:

- http://www.portlandoregon.gov/bps/58187

For information about the overall Comp Plan Update project

- http://www.portlandoregon.gov/bps/57352

Thank you for sharing your experiences and ideas and for helping to improve Portland's community involvement in planning and development processes for years to come!

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Have you ever participated in a land use planning and/or development review process in Portland? Did you find the experience positive or frustrating? Do you have ideas about how the community could be more effectively involved in these processes?

This survey is your opportunity to share your experiences and ideas and help shape new goals and objectives for community involvement in planning and development processes. These goals and objectives will become part of the city policies included in Portland's Comprehensive Plan. The Comprehensive Plan is Portland's formal land use plan and guides future growth and development in our city.

The survey questionnaire should take you about 10 to 15 minutes to complete.

For more information about this survey, click here or contact:

- Paul Leistner, Neighborhood Program Coordinator, 503-823-5284, paul.leistner@portlandoregon.gov; or

- Marty Stockton, Community Outreach and Information, 503-823-2041, marty.stockton@portlandoregon.gov

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UNDERSTANDING YOUR LEVEL OF INVOLVEMENT

HOW OFTEN HAVE YOU PARTICIPATED IN THE FOLLOWING TYPES OF PROCESSES?

Your participation in one or more of these processes could include service on an advisory committee, testimony at a public meeting/hearing, submission of written comments, participation in a project open house, records request, etc.

1. CITYWIDE POLICY PROCESSES - Affects all areas of the city
(examples include: VisionPDX, Portland Plan, Climate Action Plan, Food Policy)

- ◯ Often
- ◯ Once or twice
- ◯ Never

2. AREA PLANNING PROCESSES - Specific to a particular geographic area of the city
(examples include: West Hayden Island, Hollywood/Sandy Plan, Barbur Concept Plan, East Portland Action Plan, Central City Plan, master planning processes)

- ◯ Often
- ◯ Once or twice
- ◯ Never

3. LAND USE REVIEW OR PERMITTING FOR A SPECIFIC PROJECT - Site or project specific
(examples include: participation as a homeowner, developer, neighborhood, business owner or other in land use review or permitting process, for projects ranging from a single-family house or small commercial structure to the review of large, complex development projects, such as a hospital master plan)

- ◯ Often
- ◯ Once or twice
- ◯ Never

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4. CAPITAL IMPROVEMENT PLANNING PROCESSES - Public facilities planning and project list development
(examples include: Portland's Transportation Plan, Bike Master Plan, Environmental Services Public Facilities Plan, park planning, Division Streetscape Project, North Williams Transportation Safety Project)

- ◯ Often
- ◯ Once or Twice
- ◯ Never

5. ANNUAL BUREAU BUDGET PROCESSES for Planning and Sustainability, Environmental Services, Water, Parks, Transportation, Development Services or Housing bureaus
(examples include: providing testimony at public meetings or hearings, participation in community forums or workshops, writing letters)

- ◯ Often
- ◯ Once or twice
- ◯ Never

Please name or describe the processes or projects that you have been involved (optional)

UNDERSTANDING YOUR LEVEL OF INVOLVEMENT

HOW OFTEN DO YOU PARTICIPATE ON THE FOLLOWING BOARDS OR COMMITTEES?

Have you served on a board, commission or committee that was involved in reviewing, advising or tracking land use and development processes or projects in Portland?

6. CITY BOARDS, COMMISSIONS OR ADVISORY COMMITTEES
(examples include: Planning and Sustainability Commission, Design Review Commission, Historic Landmarks Commissions, Adjustment Committee, project advisory committees)

- ◯ Often
- ◯ Once or twice
- ◯ Never

7. COMMUNITY ORGANIZATION BOARDS OR COMMITTEES
(examples include: neighborhood association or neighborhood district coalition, business district association, other community-based organization)

- ◯ Often
- ◯ Once or twice
- ◯ Never

Name of city or community board, commission, or committee (optional)

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BASIC ELEMENTS OF A GOOD PUBLIC PROCESS

How important is each of the following elements to you and how do you think the City of Portland is doing in achieving each element in planning and development processes?

8. EARLY INVOLVEMENT: City officials and staff involve community members to define problems and priorities and design public involvement processes.

How important is this principle to you?

- ◯ Essential
- ◯ Very important
- ◯ Somewhat important
- ◯ Not important

How often does City of Portland achieve this principle?

- ◯ Always
- ◯ Sometimes
- ◯ Seldom
- ◯ Never

9. TRANSPARENCY: The purpose and design of processes are clear to community members and community members know how city officials and staff will use their input.

How important is this principle to you?

- ◯ Essential
- ◯ Very important
- ◯ Somewhat important
- ◯ Not important

How often does City of Portland achieve this principle?

- ◯ Always
- ◯ Sometimes
- ◯ Seldom
- ◯ Never

10. ADEQUATE AND UNDERSTANDABLE INFORMATION: Community members receive understandable and timely information that allows them to participate effectively and provide meaningful input.

How important is this principle to you?

- ◯ Essential
- ◯ Very important
- ◯ Somewhat important
- ◯ Not important

How often does City of Portland achieve this principle?

- ◯ Always
- ◯ Sometimes
- ◯ Seldom
- ◯ Never

11. ACCESSIBILITY: Community involvement processes are broadly accessible in terms of location, time and language, and support the engagement of residents with disabilities.

How important is this principle to you?

- ◯ Essential
- ◯ Very important
- ◯ Somewhat important
- ◯ Not important

How often does City of Portland achieve this principle?

- ◯ Always
- ◯ Sometimes
- ◯ Seldom
- ◯ Never

12. WELL-DESIGNED AND IMPLEMENTED PROCESSES: Public involvement processes and meetings appropriately fit the scope, character and impact of a policy or project, and are well led and implemented.

How important is this principle to you?

- ◯ Essential
- ◯ Very important
- ◯ Somewhat important
- ◯ Not important

How often does City of Portland achieve this principle?

- ◯ Always
- ◯ Sometimes
- ◯ Seldom
- ◯ Never

13. INCLUSIVENESS AND EQUITY: Public involvement processes identify, reach out to, and are designed to encourage participation by people representing a broad diversity of communities, interests, values, perspectives and abilities.

How important is this principle to you?

- ◯ Essential
- ◯ Very important
- ◯ Somewhat important
- ◯ Not important

How often does City of Portland achieve this principle?

- ◯ Always
- ◯ Sometimes
- ◯ Seldom
- ◯ Never

14. EVALUATION AND LEARNING: City agencies regularly evaluate the effectiveness of their public involvement processes and use the resulting learning to continually improve the involvement of community members in local decision making.

How important is this principle to you?

- ◯ Essential
- ◯ Very important
- ◯ Somewhat important
- ◯ Not important

How often does the City of Portland achieve this principle?

- ◯ Always
- ◯ Sometimes
- ◯ Seldom
- ◯ Never

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YOUR EXPERIENCES AND OBSERVATIONS

We'd like to give you an opportunity to tell us in your own words, what you think is working and what needs improvement.

15. What's working: How do you think the city is successfully engaging the community in Portland's planning and development review processes? Can you cite an example of particular approaches the city has used or projects you feel demonstrated successful engagement?

16. What's not working: How do you think the city is not successfully engaging the community in Portland's planning and development review processes? How do you think these problems impact community involvement?

17. Changes needed: What could the city do to improve its community engagement approach?

18. Anything else you would like to share?

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WHO ARE YOU?

Tell us about the role in and perspective from which you engage in planning and development processes in Portland.

19. How are you engaged in planning and development processes in Portland (check all that apply):

- [ ] Homeowner
- [ ] Renter
- [ ] Neighborhood association activist/leader
- [ ] Community organization activist/leader
- [ ] Business owner or representative
- [ ] Developer
- [ ] Public agency staff person
- [ ] City board or commission member
- [ ] Issue advocacy group activist/leader (e.g., environment, social justice, housing, bike advocacy)

Other (please specify)

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OPTIONAL DEMOGRAPHIC INFORMATION

You don't have to answer the following questions, but they will help us understand which communities and individuals we are hearing from.

Your age:

- ◯ Under 18
- ◯ 18-34
- ◯ 35-64
- ◯ 65+

How do you identify yourself? (check all that apply):

- ☐ American Indian or Alaska Native
- ☐ Asian
- ☐ Black or African American
- ☐ Hispanic or Latino
- ☐ Native Hawaiian or Other Pacific Islander
- ☐ Slavic
- ☐ White

Other (please specify)

Your gender:

- ◯ Female
- ◯ Male

Disability:

- ◯ Yes
- ◯ No

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CONGRATULATIONS! AND THANK YOU!

Thank you for completing this survey. If you would like to receive more information about the comprehensive plan update, sign up for updates by clicking here.

If you have any questions or have additional information you would like to provide, please contact:

• Paul Leistner, Neighborhood Program Coordinator, 503-823-5284, paul.leistner@portlandoregon.gov; or

• Marty Stockton, Community Outreach and Information, 503-823-2041, marty.stockton@portlandoregon.gov