



Bureau of Planning and Sustainability  
Innovation. Collaboration. Practical Solutions.

## Increased Solid Waste Cart Capacity for Low-Income Households with Health Condition Related Waste

Eligible households can receive extra solid waste capacity in the form of a bigger solid waste container (one size larger than current service level) or additional 35 gallon cart service at no extra cost. Example: Residents who currently have a 35 gallon cart can receive a 60 gallon cart but continue paying the 35 gallon rate.

### Definition:

Health Condition Related Waste includes adult incontinence supplies. This definition does not include diapers used by children under the age of four, feminine hygiene products, and all waste that falls under the definition of "Infectious Waste."

Resident Name: \_\_\_\_\_ Date: \_\_\_\_\_

Service Address: \_\_\_\_\_ City: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Phone: \_\_\_\_\_ Garbage Hauler: \_\_\_\_\_

### Eligibility Verification

Income verification will be made through providing documentation of participation in one of the following bill assistance programs. You must complete both steps.

**STEP 1** Income verification must be made by documenting participation in one of the programs below: **(Check one or more of the boxes below and attach necessary documentation)**

- City of Portland water bill showing participation in bill assistance (discount) is attached.
- Oregon Telephone Assistance Program letter of acceptance is attached.
- Oregon Supplemental Nutrition Assistance Program (SNAP) letter of acceptance is attached.

**STEP 2** Health condition related waste verification will be made through resident certification of need. **(Certify by checking the box and signing below)**

I certify that one or more residents at the above service address have a medical condition that results in health condition related waste. (Diapers for children under the age of four and feminine hygiene products do **not** qualify as health condition related waste.)

Applicant's Signature: \_\_\_\_\_

Please mail, fax, or e-mail this form and your proof of income verification to:

Bureau of Planning and Sustainability Solid Waste & Recycling Program  
1900 SW 4<sup>th</sup> Avenue, Suite 7100, Portland OR 97201

Please keep a copy for your own records. Eligibility must be confirmed on an annual basis. If you have questions about this form call 503-823-7202 or email [Wasteinfo@portlandoregon.gov](mailto:Wasteinfo@portlandoregon.gov).



City of Portland, Oregon | Bureau of Planning and Sustainability | [www.portlandonline.com/bps](http://www.portlandonline.com/bps)  
1900 SW 4th Avenue, Suite 7100, Portland, OR 97201 | phone: 503-823-7700 | fax: 503-823-7800 | tty: 503-823-6868



Bureau of Planning and Sustainability  
Innovation. Collaboration. Practical Solutions.

## Increased Solid Waste Cart Capacity for Low-Income Households with Health Condition Related Waste

Assistance is available for households that are low income and need extra garbage capacity because of health condition related waste. Eligible households will be able to upgrade to a one size larger garbage cart or get an additional 35 gallon garbage cart at no extra cost.

To qualify for this assistance residents will need to do all of the following:

- 1) Complete the attached application form (Increased Solid Waste Cart Capacity for Low-Income Households with Health Condition Related Waste)
- 2) Confirm participation in the City of Portland water and sewer bill assistance program or the Oregon Telephone Assistance Program (OTAP).
- 3) Mail, fax, or e-mail your completed application form and copy of water and sewer bill, or a copy of the OTAP approval letter showing your participation in the program to Solid Waste and Recycling at the Bureau of Planning and Sustainability.

You must resubmit this documentation annually to continue to receive upgraded service.

**Please call 503-823-7202 with questions.**

To determine your eligibility for water and sewer bill assistance contact the service office in your zip code:

**SEI Community Services**  
4134 N. Vancouver Ave. Suite 311  
Phone: 503-285-0493  
Serving Zip Codes:  
97203, 97217, 97211, 97227, 97212

**Impact Northwest**  
10055 E. Burnside St.  
Phone: 503-988-6020  
Serving Zip Codes:  
97202, 97215, 97206, 97218, 97213, 97232 97214

**Human Solutions Inc.**  
12350 S.E. Powell Blvd.  
Phone: 503-548-0217  
Serving Zip Codes:  
97216, 97233, 97220, 97236, 97230, 97266

**Neighborhood House**  
7780 S.W. Capitol Hwy.  
Phone: 503-246-1663  
Serving Zip Codes:  
97201, 97204, 97210, 97205, 97221, 97209, 97231,  
97035, 97221, 97201, 97219

To determine your eligibility for phone bill assistance contact:

**Public Utility Commission, Oregon Telephone Assistance Program**  
Phone: 1-800-848-4442 or (503) 373-7171  
Web: [www.oregon.gov/PUC/rspf/otap.shtml](http://www.oregon.gov/PUC/rspf/otap.shtml)  
TTY: 1-800-648-3458 or (503) 378-6962, Videophone: (971) 239-5845



City of Portland, Oregon | Bureau of Planning and Sustainability | [www.portlandonline.com/bps](http://www.portlandonline.com/bps)  
1900 SW 4th Avenue, Suite 7100, Portland, OR 97201 | phone: 503-823-7700 | fax: 503-823-7800 | tty: 503-823-6868

Printed on 100% post-consumer waste recycled paper.