

**Program Summary Template
Portland Fire & Rescue**

1. Program Title Manager Phone #	2. Program Description	3. Staff (FTE)		4. Requirements		5. Percent Admin	6. Resources				7. Output, Outcome or Efficiency Measure(s)	8. Program Rankings	
		Regular	Limited Term	Operating	Capital		General Fund	Rates, Fees & IAs	Federal, State & Local	Other		Core	Community
Emergency Operations John Nohr (503) 823-4390	Emergency Operations provides emergency services 24 hours a day, 365 days a year from 30 fire stations. Responds to fire, medical, and other emergency incidents including hazardous materials, marine, special rescues and are first responders during a disaster. Emergency operations response is the primary means for saving lives and property for people who live, work, and visit our community.	605.00		71,122,996		0.67%	68,002,796	2,804,000	150,000	166,200	Average on-duty staffing FY 2010-11 Actuals: 169 FY 2012-13 Target: 165 Response time at 90th percentile FY 2010-11 Actuals: 7.17 FY 2012-13 Target: 7.30	1	1
Logistics Jay Guo (503) 823-3726	Logistics maintains and repairs all PF&R facilities, apparatus, and equipment; purchases/provides uniforms/protective gear for 700 emergency response personnel, supports station operations; develops apparatus specifications and performs all new apparatus construction inspections. Project management of new station construction and renovation..	23.00	0.67	8,516,091	6,982,000	2.79%	8,346,091	115,000	1,255,000	5,782,000	Number of front-line emergency vehicles FY 2010-11 Actuals: 81 FY 2012-13 Target: 79 Avg miles frontline engines and trucks FY 2010-11 Actuals: Engines-81,882;Trucks-76,973 FY 2012-13 Target: Engines-75,000; Trucks-68,000	2	2
Business Operations Jay Guo (503) 823-3726	Business Operations is responsible for ensuring compliance with all of the City's financial, budgetary, payroll and procurement policies, procedures, and guidelines, and supporting the bureaus information technology needs.. These duties are critical to maintaining PF&R's financial integrity and supporting the bureau's operational needs.	16.00		5,226,723		7.20%	5,206,613	10,110		10,000	Number of payroll checks processed FY 2010-11 Actuals: 20,220 FY 2012-13 Target: 20,000 Number of contracts processed/managed FY 2010-11 Actuals: 30 FY 2012-13 Target: 30	3	3
Chief's Office John Klum (503) 823-3723	The Chief's Office provides overall direction and management of PF&R and ensures compliance with federal, state, and local regulations for fire suppression, emergency medical services, prevention, and training. Other activities include human resources, employee assistance and public communication.	10.90		1,314,908	-	25.54%	1,214,908	100,000			% residents rating svc good /very good FY 2010-11 Actuals: 87% FY 2012-13 Target: 90% % of strategies completed in Strategic Plan out of number targeted for the fiscal year FY 2010-11 Actuals: 61% FY 2012-13 Target: 80%+L6	4	4
Training & Safety Glen Eisner (503) 823-3944	Training & Safety ensures firefighters/paramedics have the knowledge, skills, and physical abilities to perform their jobs safely and effectively. Delivers new recruit training, in-service training, and ongoing training to meet state and federal fire protection and emergency medical services recertification requirements . Manages the bureau's safety program and evaluates new or upgraded emergency response technology and	22.00		3,497,452	55,000	13.14%	3,192,452		350,000	10,000	% of recruits successfully completing training curriculum and station based training FY 2010-11 Actuals: 100% FY 2012-13 Target: 100% total number of training hours for sworn personnel FY 2010-11 Actuals: 76,705 FY 2012-13 Target: 76,700	5	5
Prevention Erin Janssens (503) 823-3724	The Prevention Division is responsible for reducing the number fires, fire deaths, and injuries occurring annually in the City, particularly among those populations that face disproportionately high risk of death due to fire. PF&R is designated by the Oregon State Fire Marshal as an exempt jurisdiction as defined in ORS476.030(3).With this authority, PF&R performs, with few exceptions, all of the activities assigned by Oregon law to the State Fire Marshal, including code enforcement, plan review, event permitting, arson investigations, and harbor regulation .	61.90		6,716,232		11.63%	3,996,232	2,620,000	90,000	10,000	Code Enforcement inspections completed FY 2010-11 Actuals: 15,632 FY 2012-13 Target: 15,800 Fire code violations found FY 2010-11 Actuals: 14,412 FY 2012-13 Target: 15,300	6	6
Total		738.80	0.67	96,394,402	7,037,000	2.60%	89,959,092	5,649,110	1,845,000	5,978,200			