Monthly Water/Sewer Statements

November 19, 2012

Submitted by:

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Presentation Agenda

- Current Status
- Next Milestones
- Project Budget Planned vs. Actual
- Project Schedule Planned vs. Actual
- Issues, Dependencies and Impacts
- Questions

TOC: Monthly Water/Sewer Statements Update

Current Status - Monthly Statements

- The implementation date has been revised to April 13, 2012.
- Budget adjustments with Cayenta and Pacific Consulting are required. Amended Cayenta work order for additional $54,000.
- The resource schedule is being adjusted.
- Additional work is necessary because three major issues were found in the core monthly statement billing functionality.
- The core areas that were highly impacted are; Account Receivables, Move In / Force Out, and Cancel / Re-bill. These core functionality defects have been reported to Cayenta and are with their development team.

TOC: Monthly Water/Sewer Statements Update

Current status - E-Bill Distribution

- The contract with Best Practice Systems has been finalized and is signed
- First meeting is November 29, 2012 to determine schedule

Next Milestones

	Planned	Actual
• Cayenta enrollment-online and CSR	10/1/12	11/1/12
• BTS online enrollment	11/1/12	11/19/12
• Cayenta patches for defects	12/14/12	

Project Budget

Item	Forecast	Actual	Balance	Notes
Labor				
Professional Services	$91,350	$87,055	$4,295	*Cayenta (upgrade & monthly billing)*
Other	$20,000	$11,220	$8,780	*Pacific Consulting*
Professional Services	$45,000	$45,000	$0	**Cayenta Work Order (FY 12/13)*
Professional Services	$54,000	$15,611	$38,389	*Cayenta Amended work order Oct 2012*
Contingency	$8,650	$0	$8,650	
Total	$219,000	$153,474	$65,526	

Budget Variance: Describe budget variance cause and effect.

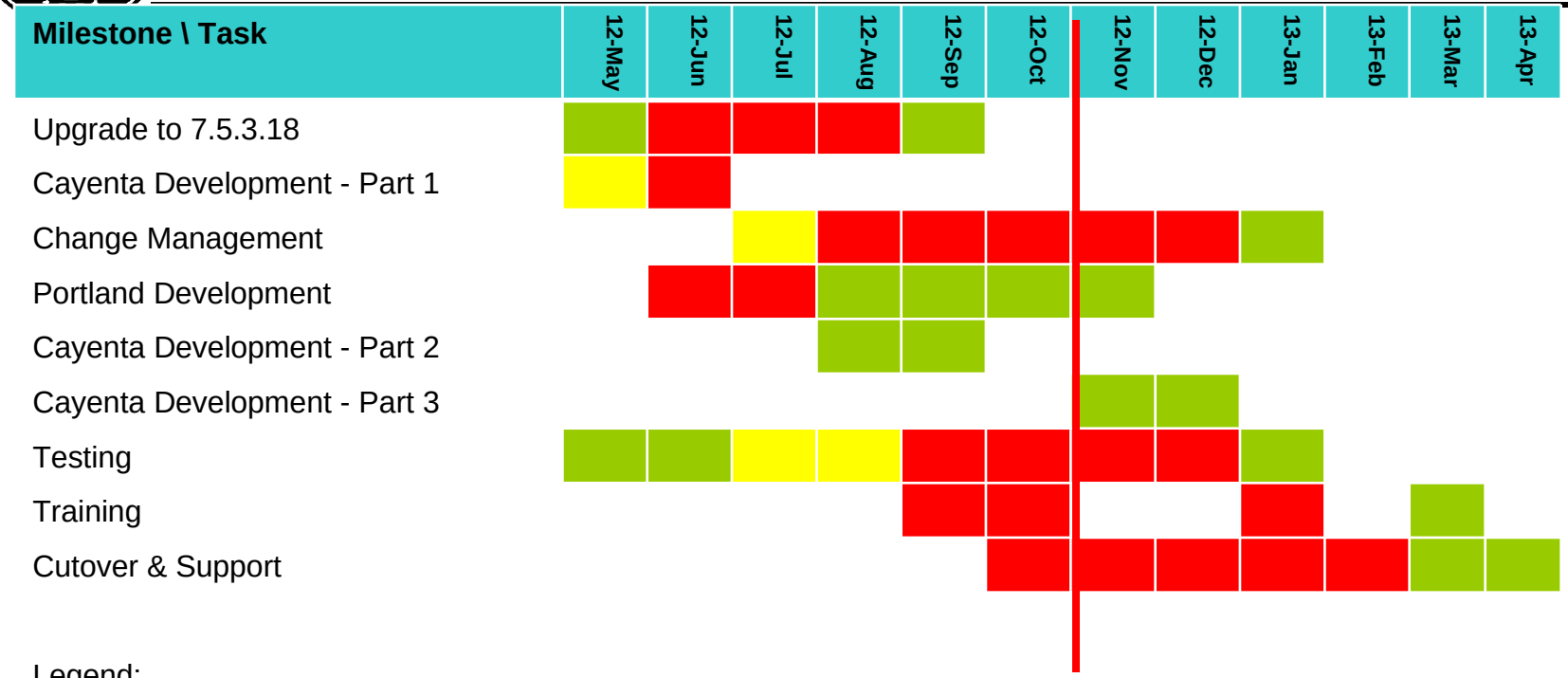
*Monthly billing voluntary enrollment enhancement (end user and Web). Work order to be paid from FY 12/13 budgeted professional services.

11/13/2012

Milestone Based Budget Performance

Project Milestones Project Start 1/09/12 Finish 4/13/13	Milestone Dates	Budget at Completion BC	Actual Cost – as of 10/31/12 AC	Actual – Schedule Comp ASC	BPI = (AC/BC)/ ASC
Milestone 1 - Upgrade to 7.5.3.18 (revised go-live date from 7/14 to 9/15)	1/09/12 – 9/15/12	$35,950	$45,379	100%	1.26
Milestone 2 – Cayenta Development (Part 1 revised delivery date from 5/15 to 6/14)	4/02/12 – 6/14/12	$31,500	$32,156	100%	1.02
Milestone 3 – Portland Development & Testing – Added $16,900 Oct Change Order*	8/06/12 – 2/25/13	$33,800*	$16,900	43%	1.16
Milestone 4 – Cayenta Development (Part 2 Registration Process – online)	8/06/12 – 10/1/12	$45,000	$45,000	100%	1.00
Milestone 5 – Cayenta Development & Support (Part 3)Oct Change order*	10/1/12 2/25/13	$54,000*	$2,819	18%	.42
Monthly Statement Implementation (Cutover & Support)	4/13/13	$7,000	$0.00	0%	0

Project Schedule



Legend:

Milestone tracking on schedule
Moderate risk of schedule variance
Known schedule variance

Schedule Variance: Project schedule now tracked against baseline adopted April 2012 (Proposed milestones above)

Issues, Dependencies and Impacts

- Development products from Revenue Bureau and BTS must be delivered according to schedule
- Cayenta must provide patches for outstanding defects

Questions