## Meeting Agenda Monday, September 10, 2007 12:00 to 1:00 Pettygrove Meeting Room

## Subject

12:00	Introductions and welcome
12:10	Review customer service toolkit
12:30	Discuss schedule, content, timing, and responsibilities for kickoff meeting with bureau customer service representatives
12:55	Prepare agenda for October 8th meeting
1:00	Adjourn