

Customer Service Advisory Committee

Meeting Agenda
Monday, October 8, 2007
12:00 to 1:00
Pettygrove Meeting Room

Subject

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| 12:00 | Review agenda; administrative updates |
| 12:10 | Review customer service toolkit |
| 12:30 | Review agenda and presentation materials for November CSAC kick-off meeting |
| 12:55 | Prepare agenda for next meeting |
| 1:00 | Adjourn |