office of neighborhood involvement

Promoting a culture of civic engagement by connecting and supporting all Portlanders working together and with government to build inclusive, safe and livable neighborhoods and communities.

1221 SW 4th Avenue, Suite 110
Portland, Oregon 97204

tel 503-823-4000
fax 503-823-3050
tty 503-823-6969

Charlie Hales
Mayor

Amalia Alarcón de Morris
Bureau Director

City/County
Information & Referral Line
503-823-4000

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This document is available at the ONI website:
www.portlandoregon.gov/oni/cp

Neighborhood Crime Prevention Services

Office of Neighborhood Involvement Crime Prevention Program
Fall 2014

The mission of the Crime Prevention Program is to

Organize and support community partnerships to prevent crime and the fear of crime

Portland's crime prevention services are offered through the Office of Neighborhood Involvement and are designed to reduce crime, increase livability, and get neighbors involved in community policing efforts. These services are provided by Crime Prevention Coordinators who are assigned throughout the city.

Crime Prevention Coordinators offer problem-solving, community organizing, and education on issues of crime and public safety. They work closely with community members, public safety activists, the police, neighborhood associations, city bureaus, businesses, state agencies, school districts, and local service providers.

Contact information for the Crime Prevention Coordinators is below. A more detailed description of the services they provide can be found on the reverse side of this information sheet.

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Crime Prevention Program Numbers

All numbers are area code 503

Main Line	823-4064
Central Precinct area	823-5852, 823-4257, 823-0540
East Precinct area	823-3432, 823-5532, 823-3505
North Precinct area	823-4098, 823-4094, 823-4764
Neighborhood Watch and Foot Patrol	823-2781
Enhanced Safety Properties	823-4763
Training and Education	823-3131
Program Manager	823-2030

Related services

Liquor license notification	823-4520
Graffiti abatement	823-4824
Noise control	823-7350
Code enforcement hotline (*nuisances, zoning, etc.*)	823-2633
City/County information & referral	823-4000
Neighborhood mediation	595-4890

El Programa de la Prevención del Crimen tiene un miembro que habla español. Llame por favor al número principal 503-823-4000 si usted necesita los servicios en español.

The services provided to the community by the City of Portland's Crime Prevention Coordinators (CPCs) fall into three broad areas:

Problem-solving

CPCs work with various individuals and groups to solve crime problems. This problem-solving might be as brief as a short phone conversation, or could last for weeks or months, depending on the nature of the problem. A CPC often works as a catalyst, bringing together the appropriate agencies who can effect change on the problem location or situation. Some of the problems that CPCs frequently work to solve include: *drug houses, rashes of burglaries or car prowls, chronic nuisance locations, gang activity, problem liquor establishments, and public safety issues in parks*. To help solve these types of problems, a CPC might utilize some of the following strategies and tools:

- Give advice over the phone
- Refer someone to the appropriate agency
- Teach people how to document and report problems
- Organize a community meeting to educate and mobilize neighbors
- Bring together stakeholders for a problem-solving meeting
- Develop Good Neighbor Agreements and Partnership Agreements between parties
- Evaluate physical sites for possible security improvements
- Assist with documenting & developing cases that fall under crime-related City ordinances

Community organizing

A key part of community policing is involving the community in working to solve crime and livability problems. CPCs work to bring together individuals to form powerful, active groups capable of solving neighborhood problems. CPCs have the primary responsibility in the city for training and supporting Neighborhood Watches, Business Watches, and Community Foot Patrols. CPCs also mobilize volunteers for short term efforts such as doing outreach and distributing educational materials in a neighborhood particularly hard-hit by a certain type of crime or fear of crime.

Education

CPPCs provide training for groups on a variety of crime and public safety topics. These trainings sometimes happen on site, upon the request of a group such as a neighborhood association or a public safety committee. CPCs also set up trainings at central locations which are open to the public.

The most commonly requested trainings include: burglary prevention, identity theft awareness, car prowl prevention, crime prevention for businesses, and gang awareness.

The Crime Prevention Program also has an expanding catalog of educational information sheets. These are available at the ONI website at: *www.portlandoregon.gov/oni/cp*. Follow the links to Crime Prevention Advice.