

Tow Bulletin

April, 2013



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 **PLEASE DISTRIBUTE
THIS INFORMATION TO**

**ALL CONTRACT TOW
EMPLOYEES** 

This Month . . .

**Wednesday, April 17
Make-up Tow Board mtg**

**April 18, 2013
2013-2018 Tow Contract
Applications available**

**Monday, April 22nd
Earth Day**

**Tow Contract Workshop
Thursday, April 25th
1:30 p.m.
Revenue Bureau
Rivers Conference Room
Register by 4/23**



PPB Release Reference Sheet . . .

Portland Police has further refined their policies and procedures for towing. They will be towing under four specific violations:

- **Public Safety** – Release required/ \$150 fee
- **Hazard** – Release required/\$150 fee
- **Safekeeping** – Release required/\$150 fee



- **Alarms per City Code** – Release required/\$150 fee
 - **VIN Inspect/Poss Stolen** – Release required/**No fee**
 - **Tow to RVS** – Release required/**No fee**
- Tows that are only for "No Insurance" are no longer valid. . .*

TriMet Tows Outside of

Multnomah County . . . Recently, I learned that at least some Tow Contractors are confused about who pays the out of district mileage on tows from TriMet Park and Rides outside of Multnomah County. Answer: Look at Contract Exhibit 6, TriMet procedures. The tower may charge for towed mileage outside of Multnomah County. *However*, this amount is billed to TriMet *not* the citizen. Don't forget to itemize the number of miles x the agency mileage charge. These bills must be sent to:

TriMet

Director of Operations Planning and Development
4012 SE 17th Avenue, MS-HOP1
Portland OR 97202



Applications Available for New Municipal Contract . . . April 18th is the intended release date for the Request for Qualifications and the Statement of Qualifications for the 2013-2018 Contract for Vehicle Towing and Storage. The application will be available *on-line, or by e-mail request starting that date . . .*



March Response Times . . . Out of 1,459 tow requests in March:

21 to 30 minutes – 38 tows (down from 74)

31 + minutes – 37 tows (down from 56)

Failures to Respond: 0 (down from 5)

Less than 5%:

21 st Century D4	Newhouse D5
21 st Century D5	Newhouse D8
A & B D2	Sergeants D4
A & B D7	Sergeants D8
A & B D8	

5 to 9.9%:

21 st Century D7	Newhouse D4
Beaver	Retriever
Buck's/9T9	Security
Loop Hwy	Speed's D5
	Speed's D8

10% or more

Gerlock* (4 of 7)

The late response percentage for all contract tows is 5.1% (down from 7.8%)

100% Response . . .

21st Century D4 51 requests
 21st Century D5 54 requests
 21st Century D7 95 requests
 A & B D2 131 requests
 Gerlock 7 requests
 Loop Hwy 37 requests
 Sergeants D4 49 requests
 Speeds D8 76 requests

In addition, the following companies passed only 1 tow in March:

Beaver 58 requests
 Newhouse D4 50 requests
 Newhouse 5 59 requests
 Newhouse 8 82 requests
 Speeds D5 59 requests

The overall pass percentage for March was 1.37%...

March All-Stars . . . No passes and less than 5% late responses.

21st Century D4
 21st Century D5
 A & B D2
 Sergeants D4

Congratulations and thanks! . . .

Next Contract Workshop . . .

1:30 p.m. to approx. 3:30 p.m.
 Thursday, April 25, 2013
 Room 600, Rivers Conf room
 111 SW Columbia Street

Register by Tuesday, April 23rd to be sure of a seat. Class starts by 1:35 so be on time!

Late-comers may be turned away...

...mg