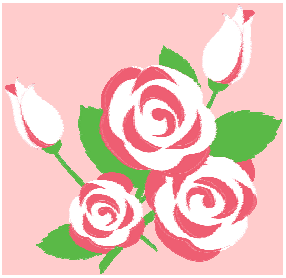
# Tow Bulletin



**June, 2009**

**Vol. 17, Issue 6**

Marian Gaylord, Towing Coordinator, (503) 865-2489

***PLEASE DISTRIBUTE THIS INFORMATION TO ALL TOW CONTRACT EMPLOYEES***

## Upcoming Rose Festival Events . . .

**June 3**
Fred Meyer Junior Parade
**June 3 - 7**
Fleet Week
**June 4 - 5**
Lloyd Center/Portland Rose Society 121st Annual Spring Rose Show
**June 5**
BandFest
**June 6**
Queen's Coronation Presented By Pacific Power
**June 6**
Regence Grand Floral Walk
**June 6**
KeyBank Grand Floral Parade
**June 6**
"From One Rose" Motion Picture Screening
**June 6 - 7**
Grand Floral Parade Float Viewing
**June 6 - 7**
Portland Rose Festival Dragon Boat Race
**June 12 - 14**
Rose Cup Races presented by Temp-Control Mechanical Corp.
**June - TBD**
History & Roses Tour presented by Windermere

## Insurance and Bond Documents . . .

Management of each Tow Contractor's insurance coverages and bond is now the responsibility of the Towing Coordinator. Please let your agents know that the "certificate holder" address should be changed to Towing Coordinator, P.O. Box 8572, Portland OR 97207-8572. Regulatory Assistant, Dennis LoGiudice will be handling this paperwork. ***Questions may be directed to me or to Dennis at (503)865-2464…***

## ODOT/PBOT Pilot Project . . .

An interest memo was sent out to all Tow Contractors on Wednesday, May 27th describing a test project that will begin July 1st. If you are still interested but were unable to attend the information meeting on the 3rd, please contact the Towing Coordinator as soon as possible. ***Time is getting short. . .***

## Take Care With Clean-ups! . . .

Remember when cleaning up at a tow scene: the tower (***or towers!***) who respond are responsible for 100% of debris and fluids spilled. That includes broken glass, etc. on sidewalks and even private property. Take a good look around. Cars can travel quite a distance before stopping, dropping glass and fluids and "parts" the whole way. It's important to move quickly so traffic can get moving again, but it's also important to do a thorough job. ***If an officer is anxious for you to finish, be sure to let them know that you must clean up before you can leave. . .***

## Don't Fall for Those "Deals on the

*Flag Day, June 14th*

**Side" . . .** Rumors have circulated for some time now that certain repair shops offer a *"referral fee"* to tow drivers willing to recommend - or *persuade* - a citizen to have their wrecked or disabled vehicle taken to that shop to be patched up. Please remind all tow staff that **this is specifically prohibited** by the Tow Contract.

3.41.12 …***Tow Contractor will also not endorse any automotive repair or body shop or attempt to influence a vehicle owner/ owner's agent to chose a particular repair or body shop.***

A driver participating in such a scheme could be disqualified from all Tow Contract work. It could even cause the company to lose their tow contract. ***It's just not worth it!...***

**Agency Rates . . .** Remember that Agency rates don't go up until July 1, 2009. Several towers have made the mistake of billing PPB Seizure World mileage at the citizen rate. The Police Bureau pays the out of district mileage to Seizure World, so it's paid at the Agency rate of $3.00/mile. ***After July 1, the agency mileage rate will be $3.50 per out of district towed mile. . .***

**May Response Times . . .** Out of 1636 tow requests:
**21 to 30 minutes – 67** tows (Up from 61)
**31 + minutes – 14** tows (Down from 31)
**4 Failures to Respond** (Up from 3)

**Less than 5%:**

| | |
|---|---|
| 21st Century D7 | A&B D2 |
| A&B D8 | A&B D7 |
| Beaver (0%) | Safeguard |
| City | Sam's |
| Newhouse D8 | Security |
| Northwestern (0%) | Sergeant's D8 |
| Oregon (0%) | Speed's D8 |
| Retriever | |

**5 to 9.9% :**

| | |
|---|---|
| 21st Century D4 | Newhouse D4 |
| 21st Century D5 | Speed's D5 |
| Handy Andy's | **United Service Alliance** |
| Loop Hwy | |

**10% or more**

| | |
|---|---|
| Buck's | Newhouse D5 |
| Crown | Sergeants D3 |

**100% Response . . .**

**21st Century D4** 59 requests
**21st Century D5** 44 requests
**21st Century D7** 61 requests
**A & B D8** 53 requests
**Beaver** 47 requests
**Buck's** 50 requests
**Loop Hiway** 87 requests
**Newhouse D8** 53 requests
**Retriever** 139 requests
**Sam's** 59 requests
**Security** 134 requests
**Sergeant's D3** 39 requests
**Sergeant's D8** 41 requests
**Speed's D5** 52 requests

In addition, the following companies passed only 1 tow in May:

**A & B D2** 109 requests
**Gerlock** 1 request
**Handy Andy's** 44 requests
**Newhouse D4** 58 requests
**Newhouse D5** 49 requests

*Flag Day, June 14th*

***The overall pass percentage for May was 1.77% ...***

**<u>Next Contract Workshop</u> . . .**

1:30 p.m. to 4:30 p.m.
Room 600, Rivers Conf room
111 SW Columbia Street

## ***Special Date****

**Thursday, June 18, 2009**

**Don't forget to register by Tuesday, June 16th. ***If people don't register ahead of time, class may be cancelled. …***

*…mg*

*School's out… Watch out for kids!*