

Vol. 20, Issue 3

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This Month . . .

March 10, 2013

Daylight Savings Begins

Spring Forward!

March 17, 2013 St. Patrick's Day

Towing Board of Review March 20, 2013 1:30 p.m.

First Day of Spring March 20, 2013

Tow Contract Workshop
Thursday, March 28th
1:30 p.m.
Revenue Bureau
Rivers Conference Room
Register by 3/26



Personal Belongings - Tag

<u>Warrants</u>... A car is towed because of a tag warrant for unpaid parking tickers. What should you do if the owner



ALL CONTRACT TOW EMPLOYEES



wants to remove personal belongings from the car? As long as they can show proper proof of ownership or authorization, you can release the contents of a Tag Warrant tow. The Circuit Court, which issues the Tag Warrant, doesn't require the

person to get a release before they take personal belongings...

<u>Coming Attractions</u>... At this month's meeting the Tow Board will discuss and approve proposed changes to the Tow Contract. Be sure to talk to your Industry Reps or send an email to the Towing Coordinator *if you have comments or suggestions*...



<u>February Response Times</u>... Out of 1,506 tow requests in February: 21 to 30 minutes – 74 tows (up from 63) 31 + minutes – 56 tows (up from 48) Failures to Respond: 5 (up from 2)

Less than 5%:

21st Century D7 Newhouse D5 A & B D7 Newhouse D8 A & B D8 Sergeants D4 Loop Hwy Sergeants D8 Speed's D8

5 to 9.9%:

21st Century D4 Beaver A & B D2

10% or more

21st Century D5 Newhouse D4
Bucks/9T9 Retriever
Gerlock* (2 of 4) Security
Speed's D5

The late response percentage for all contract tows is 7.8% (up from 6.5%)

<u>100% Response</u>...

21st Century D4 57 requests 21st Century D5 54 requests A & B D2 146 requests A & B D8 74 requests Beaver 57 requests **Loop Hwy** 59 requests **Newhouse D4** 53 requests **Newhouse 5** 54 requests **Newhouse 8** 72 requests

In addition, the following companies passed only 1 tow in February:

21st Century D7 102 requests Gerlock 4 requests Sergeant's D4 67 requests

The overall pass percentage for February was 1.26%...

February All-Stars . . . No passes and less than 5% late responses.

21st Century D4

Congratulations and thanks!...

Next Contract Workshop...

1:30 p.m. to approx. 3:30 p.m.
Thursday, March 28, 2013
Room 600, Rivers Conf room
111 SW Columbia Street
Register by Tuesday, March 26th to be sure of a seat. Class starts by 1:35 so be on time!
Late-comers may be turned away...

... mg