

Vol. 20, Issue 8

Marian Gaylord, Towing Coordinator, (503) 865-2489



#### This Month . . .

No Towing Board meeting in August

Tow Contract Workshop Thursday, August 29th 1:30 p.m. Revenue Bureau Rivers Conference Room Register by 8/27

Another Reminder. . . . A form has been provided to the towers for the purpose of reporting employee new hires and terminations. This form has been updated a couple of times and sent out with the request that all old forms be ~ destroyed, not used, 86'd, GIVEN THE OLD HEAVE-HO, disappeared, erased from memory! Still... Jenny regularly receives notices on the old forms, with Dennis' or even Allison's contact information! They have both been gone from the program since 2010 or earlier. PLEASE, use only the current form. Old forms will no longer be accepted. . .



#### ALL CONTRACT TOW EMPLOYEES



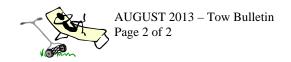


Find this form at: http://www.portlandoregon.gov/revenue/article/328825

**Replay...** When reporting the release of a contract tow to Tow Desk:

- Always fill out all the information requested at the top of the form.
- DO NOT add more releases to a form that has already been faxed. Start a new form
- DO NOT mix districts or PPI releases on the same sheet.
- DO NOT include today's releases on yesterday's form. Start a new one.





# <u>It's Summer...Again...</u> Here's a couple more reminders about staying properly hydrated when working in the heat:

- ☼ <u>Drink</u> 16 ozs of water before going out and 16-32 oz more every hour.
- ❖ No alcohol or sugary drinks.
- Replace lost salts and minerals with bananas, citrus fruits, multi-vitamins and electrolyte drinks (not more than 16 oz per hour)
- ☼ <u>Take</u> occasional cool down breaks in air conditioning.
- ☼ <u>Use</u> sunscreen with an SPF of at least 30 sunburn makes you hotter and causes loss of body fluids.

Let's be careful out there!...

### July Response Times . . . Out of 1,350

tow requests in July:

21 to 30 minutes -71 tows (up from 69) 31 + minutes - 81 tows (up from 47) Failures to Respond: 0(down from 2)

#### **Less than 5%:**

21st Century D7 Newhouse D8

A & B D2 Security

Loop Hwy Sergeants D8

#### 5 to 9.9%:

21st Century D4 Retriever

Newhouse D5

#### **10% or more**

21<sup>st</sup> Century D5 Gerlock

A & B D7

A & B D8

Beaver

Buck's/9T9

Newhouse D4

Sergeants D4

Speed's D5

Speed's D8

The late response percentage for all contract tows is 8.5% (up from 7.9%)

#### <u>100% Response</u>...

21<sup>st</sup> Century D4 63 requests 21<sup>st</sup> Century D5 55 requests 21<sup>st</sup> Century D7 82 requests Gerlock 7 requests Loop Hwy 50 requests

## In addition, the following companies passed <u>only 1 tow in July:</u>

A & B D8 91 requests

Beaver 58 requests

Newhouse D4 51 requests

Sergeants D4 43 requests

Sergeants D8 72 requests

The overall pass percentage for July was 2.72%...

...mg

