



May, 2014



Vol. 21, Issue 5 Marian Gaylord, Towing Coordinator, (503) 865-2489

PLEASE DISTRIBUTE TO ALL TOW CONTRACT EMPLOYEES

This Month . . .

Mother's Day
Sunday, May 11th

Armed Forces Day
Saturday, May 17th

Memorial Day
Monday, May 26th

Towing Board of Review
Wed. May 21st 1:30 p.m.
8th Floor Conference Rm B

Tow Contract Workshop
1:30 pm Thursday, May 29th
Register by Tuesday, May 27th

Getting a Jump on Rose Festival. . . . Here's a list of Rose Festival activities happening this month.

Rose City Sing Off – Saturday, May 3rd, 1pm – 8:30 pm
Imago Dei Community Church
1302 SE Ankeny
Info: 503-227-2681

Vaudeville Rose Variety Show – Saturday, May 10th, 7 pm
World Trade Center 2 Auditorium
Info: 503-227-2681

Baby Boomers Social Club Dance – Friday, May 16th, 7 pm-11pm
Gateway Elks
Info: 503-546-5898

Rock 'n' Roll Portland
Health and Fitness Expo – Friday-Saturday May 16th-17th
Oregon Convention Center Info: 503-227-2681

One More Time Around Again Marching Band concert
Saturday, May 17th, 3 pm
Pioneer Courthouse Square

Tow Bulletin



Rose Festival CityFair – Thursday-Sunday, May 29th – June 1st
Tom McCall Waterfront Park
Info: 503-227-2681

Legacy Health Starlight Run 5K – Saturday, May 31st
Run starts at 7:45 pm
Start/Finish at Lincoln High School
Info: 503-638-1305

Portland General Electric/SOLVE Starlight Parade – Saturday, May 31st
8:30 pm, Downtown Portland
Info: 503-227-2681

Remember, events like these may make traffic a challenge! . . .

Changes to the Accident and Arrest Report . . . You may have noticed that the report on which Tow Contractors notify the City of accidents and/or arrests that occurred in the previous month has a new “look.” The Board approved a requirement that towers report traffic citations (not related to an accident) received by any of the Tow Contractor’s driving staff. *Important to stay on top of current “events.”*

When Special Events are Really “Special”. . . There’s no end to entertainment options at this time of year. Races, parades, street fairs, marches, all potentially requiring street closures. How can you avoid being blocked from your most direct route to a tow scene? One solution is to stay informed about upcoming events in your area. Probably the easiest resource is the online events calendar. Here is a link to the calendar: <http://www.portlandoregon.gov/revenue/57803> If you still have questions, contact Allison Madsen, Special Events Coordinator at: allison.madsen@portlandoregon.gov or call: (503) 865-2482. *Scouts aren’t the only ones who need to “be prepared!” . . .*

Once More for Good Measure . . . Vehicle Identification Numbers (VIN) have cycled around and started over on the character that designates the vehicle year. This means that you could have a VIN for a 1980 Yugo with the same year designator as a 2014 Mercedes! To avoid confusion, please make sure that drivers indicate when reporting a VIN to Tow Desk if a vehicle is a “late model” for cars newer than ten years. *A little extra care could prevent a big mistake. . .*

April Response Times . . . Out of 1381 tow requests in April:
21 to 30 minutes 51 tows (down from 84)
31 + minutes – 35 tows (down from 49)



Failures to Respond: 0(down from 2)

Less than 5%:

21 st Century D7	2.1%	Newhouse D5	1.6%
A & B D2	3.9%	Newhouse D8	3.4%
Beaver	3.5%	Security	2.4%
		Sergeants D4	1.8%

5 to 9.9%:

21st Century D4	5.5%	Retriever	8.6%
21st Century D5	5.3%	Sergeants D8	7.4%
A & B D7	9.5%	Speeds D8	7.4%
Loop	6.3%	Speed's D5	7.4%
Newhouse D4	9.5%		

10% or more

A & B D8	10.1%
A & B DC	50%
Gerlock DC	88%

*All peak hours late responses of less than 25 minutes were removed from the count.

100% Response . . . No passes in April...

- 21st Century D4** 54 requests
- 21st Century D5** 56 requests
- 21st Century D7** 94 requests
- A & B DC** 5 requests
- Gerlock** 3 requests
- Loop Hwy** 47 requests
- Security** 173 requests

In addition, the following companies passed only 1 tow in April:

- A & B D8** 89 requests
- A & B D2** 127 requests
- Newhouse D4** 42 requests
- Newhouse D5** 62 requests
- Retriever** 162 requests
- Sergeants D4** 53 requests

The overall pass percentage for April was 1.9%...

...mg



*Celebrate the 8-hour work day...
May Day!*

