



LEAF DAY STEP BY STEP

Go to the online leaf zone locator

To find out which Leaf Zone you're in and when your leaves will be picked up go to portlandoregon.gov/leafday or see inside.

Prepare your leaves for pickup

On your Leaf Day, or a few days before, rake your leaves away from the curb and into the street so our crews can pick them up.

Remind your neighbors

Leaf Day is most successful when the streets are cleared of everything but leaves (that means cars and other items are moved from the streets).

Use the convenient online payment

You can still pay by mail, too.

Enjoy clean safer streets

Thank you for participating and ensuring safer clean streets for you and your neighbors and all Portlanders.

(continued on back)

For ADA Title II or Civil Rights Title VI Accommodations, Translation/Interpretation Services, Complaints, or for additional information, call 503-823-5185, TTY: 503-823-6868, or use Oregon Relay Service: 711.

CLEANER SAFER STREETS

How much does it cost?

Residential customers, one service day: \$15 (low income \$5)*

Residential customers, two service days: \$30 (low income \$10)

Residential customers, inner Westside & Sullivan's Gulch: \$30

Multi-family properties greater than 4 units \$65

Commerical properties:** \$65

**must qualify for low income
**street frontage greater than 76 feet*

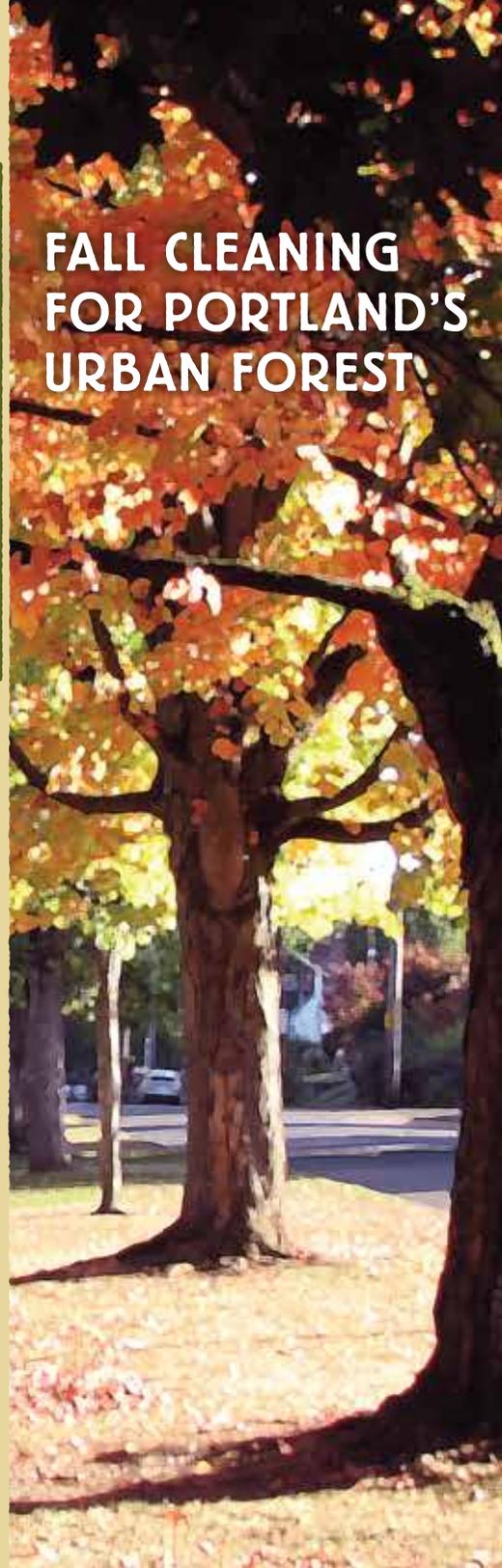
SE

PORTLAND



LEAF DAY PICKUP

FALL CLEANING FOR PORTLAND'S URBAN FOREST



ABOUT LEAF DAY

Portland is lucky to have a tree canopy that covers more than 26 percent of neighborhoods – that's more than a quarter-million trees lining our streets. Portland's urban forest is one of our smartest investments.

Urban trees are good for the city and work for everyone every day. Trees capture and absorb stormwater, clean the air we breathe and cool our homes, schools and businesses. Trees help make our neighborhoods livable, reduce our costs and keep our rivers healthy. All of us have a stake in urban trees. It's in all of our interest to maintain them and help them flourish.

Of course, with trees come leaves – and when leaves fall in an urban environment, it's necessary to clean them up. Letting them stay on the street can clog storm drains, flood intersections and make streets and sidewalks slippery. Our Leaf Day Pickup program get the leaves cleaned up in a way that makes a better, healthier and safer Portland. Because some parts of the city with dense tree coverage require more service than others, residents and businesses in those neighborhoods pay an annual leaf removal fee. Those without trees can opt out.

This guide will help you make the most of your Leaf Day service. Visit us online and use the leaf zone locator to verify your zone and service date(s), and pay for your service. Thank you.

Choose the online opt-out process

If you'd like to take care of your leaves yourself, opting out is easy. The deadline is Nov. 1.

If you opt out, please know that Leaf Day staff will spot-check your street to verify that either you don't have street trees or if you do, that no leaves are on the street in front of your property on Leaf Day.

Operators are standing by

Questions? Call our Leaf Line at (503) 865-LEAF (5323). We're ready to help with clear answers and additional resources.

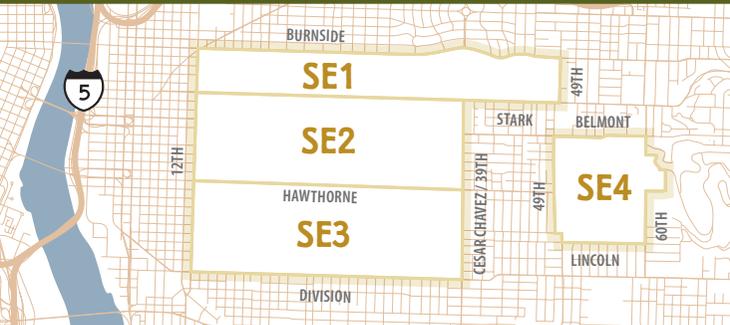
Preguntas? Вопросы? câu hỏi?

(503) 865-5323

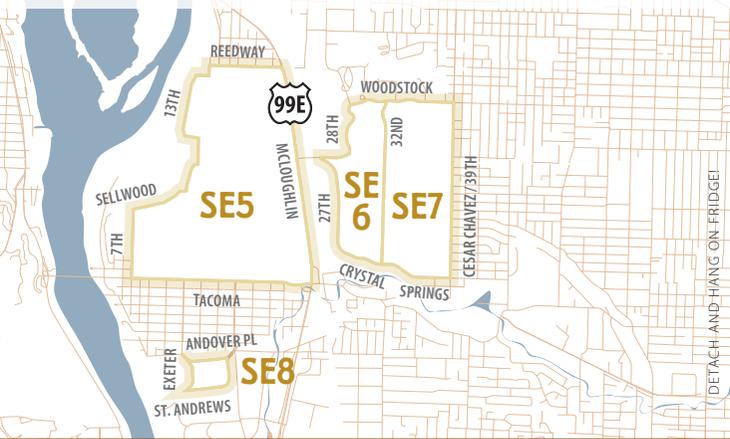
YOUR NOVEMBER-DECEMBER 2013 GUIDE TO
LEAF DAY SERVICE



LEARN MORE AND CONFIRM SERVICE DAYS AT
portlandoregon.gov/leafday
503-865-LEAF (5323)



* Be sure to confirm which zone you're in. It only takes a moment at: portlandoregon.gov/leafday



| ZONE | SERVICE DATE(S)* | FEE |
|------------------------------|-------------------|------|
| SE 1 - Laurelhurst C | 11/21/13 12/9/13 | \$30 |
| SE 2 - Buckman | 11/3/13 11/25/13* | \$30 |
| SE 3 - Ladd's Addition | 11/2/13 11/24/13 | \$30 |
| SE 4 - Mt. Tabor | 12/4/13 - | \$15 |
| SE 5 - Westmoreland/Sellwood | 11/16/13 12/14/13 | \$30 |
| SE 6 - Eastmoreland A | 11/17/13 12/16/13 | \$30 |
| SE 7 - Eastmoreland B | 11/18/13 12/15/13 | \$30 |
| SE 8 - Garthwick | 11/27/13 -- | \$15 |

*No parking barricades will be placed from SE 12th to SE 20th.

1 Confirm your Leaf Day(s)

Visit us online at portlandoregon.gov/leafday to confirm which Leaf Day Service Zone you're in, and when your service will be.



2 Rake extra tree leaves

Our regular Leaf Day Service clears your street tree leaves, but what about tree leaves on the sidewalk or elsewhere on your property? No problem: we'll take those, too. Simply rake them into the street the day before your Leaf Day(s). Remember: **only tree leaves, not any other kind of yard debris.**

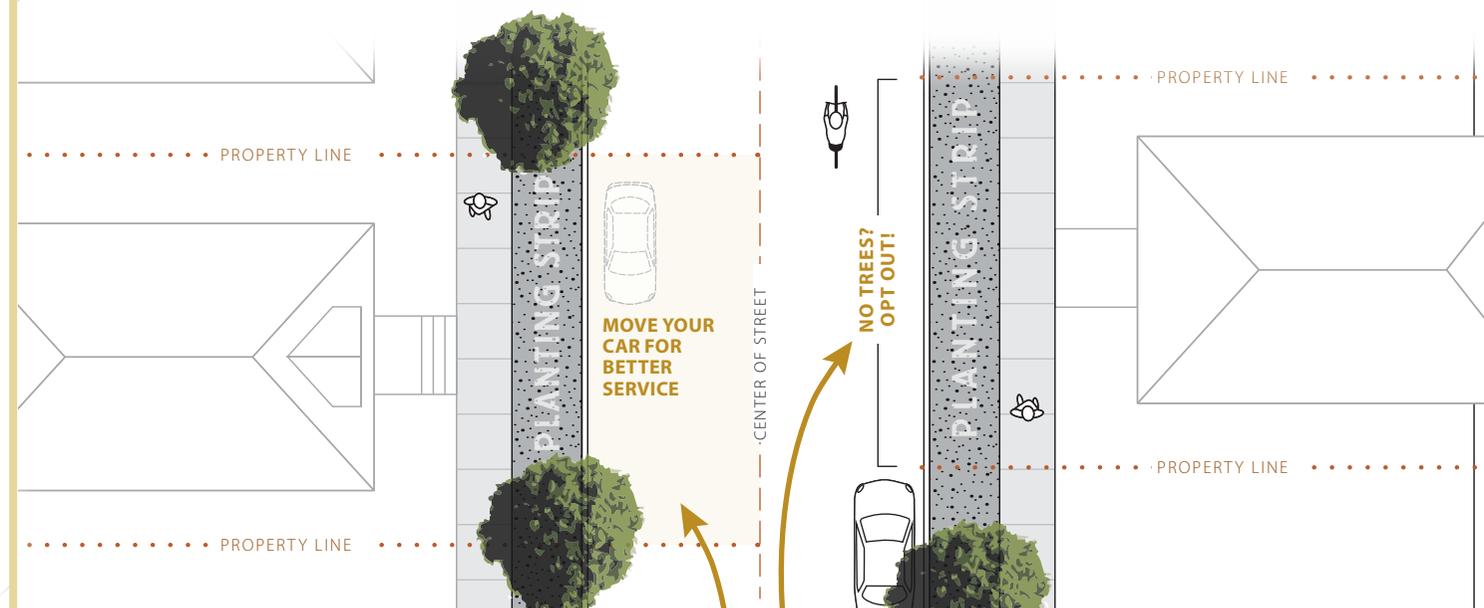


3 Move cars and other obstacles off the street

Before your Leaf Day(s), make plans to move your car or any other obstacles in front of your property off the street. Ask your neighbors about their plans for cars and other obstacles in front of their property. Your street will get a better clean if

our machines can hug the curb.

And that's it: On Leaf Day, your leaves go away! Look for a bill in the mail, which you can pay by mail, or quickly online.



OPTING OUT

If you're in a Leaf Service Zone, you're free to opt out if either:

1. You'd like to take responsibility for hauling the leaves in front of your property away, whether that's raking and bagging them for curbside recycling, bagging and hauling them to a recycling center, composting them on site, or hiring someone else to rake, bag and haul. Because curbside yard debris pickup is now weekly, taking care of your leaves is even easier.

2. You don't have any street trees or other trees on your property that drop leaves on the street.

If you don't have trees in the planting strip or other trees on your property that drop leaves on the street, you may opt out.

If either **1** or **2** is true, we need to know or you will be billed. Visit portlandoregon.gov/leafday to opt out. Answer a few questions and you're set. On your scheduled Leaf Day(s), make sure you move your car to ensure you get the best possible clean.

Important: the deadline to opt out is November 1, 2013