

## Ukraine Update: March 13, 2022

On day 18 of Russia's invasion, fighting is continuing to rage across Ukraine.

- Ukraine says up to 30 Russian missiles were fired at a military training base, near the border of Nato member Poland
- The facility is used for training with Nato instructors
- The airport near the western city of Ivano-Frankivsk has also been hit
- People in Mariupol are said to be enduring freezing temperatures with no power, and little food and water, as Russian troops make gains in taking the city
- Russia's assault has now widened to targets in the country's west. A barrage of Russian missiles have struck a military base, in Yavoriv, close to the border with Poland.
- The mayor another western city, Ivano-Frankivsk, says Russian troops continue to hit its airport. And in Lviv - a western hub for people fleeing the conflict - air raid sirens sounded.
- More fighting is also continuing in outskirts north of the capital Kyiv, as it braces for a possible encirclement by Russian forces.
- In Ukraine's east, Russian troops are trying to surround Ukrainian forces as they advance from the port of Mariupol in the south and the country's second-largest city of Kharkiv in the north, UK defence officials say. Kharkiv has suffered some of the heaviest Russian bombardment, with videos showing streets completely bombed-out and many buildings flattened. As Russian forces surround Mariupol, aid groups are warning of a humanitarian catastrophe.

Source: <https://www.bbc.com/news/live/world-europe-60717902>

## Where in Europe are Ukraine's refugees going?

### The UNHCR says more than 2 million people have fled Ukraine since the Russian offensive began

#### Poland

Ukraine's close ally, with which it shares a 310-mile border, had received 1,204,403 refugees by Tuesday, the UNHCR said.

The government has announced plans to set up an 8bn zloty (£1.34bn) fund for people fleeing Ukraine, including the provision of a one-off payment of 300 zloty (£50) for each refugee.

#### Hungary

A country that seven years ago built barbed-wire fences and deployed attack dogs to keep out refugees had allowed 191,348 Ukrainians to enter by Monday, according to the UNHCR.

Local media claim that the prime minister, Viktor Orbán, has softened his longstanding anti-refugee rhetoric ahead of April elections.

#### Romania

Another border country, it has taken about 143,000 refugees as of Monday.

Foreign minister Bogdan Aurescu has said Romania is "open ... to all those in need", and that the refugees will be provided with "whatever is needed for them to feel safe".

#### Slovakia

Slovakia, another neighbouring country, had taken in 140,745 Ukrainian refugees by Monday, the UNHCR said.

On 24 February, the country's prime minister, Eduard Heger, said: "Slovakia is ready to help every Ukrainian who asks for such help."

#### Czech Republic

The number of refugees who have arrived in the country has doubled since Friday, the interior minister, Vit Rakušan, has said with more than 100,000 now in the Czech Republic, most of whom have arrived by train and car.

The surge in arrivals is close to overwhelming officials at processing centres with Prague's Congress Centre forced to close temporarily on Monday.

"We are dealing with a migrant crisis of unprecedented proportions," said Rakušan who said it was a "problem" that most were coming to the capital and the country now needed to reorganise support. "Our registration centres can serve 8,000 to 10,000 applicants a day," he told Reuters.

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### Moldova

One of the poorest countries in Europe, which relies heavily on Russian gas, had accepted 82,762 refugees from Ukraine by Sunday, the UNHCR said.

### Germany

About 30,000 Ukrainian refugees have so far arrived, with most coming through Poland, according to reports on Monday. The interior minister, Nancy Faeser, told the weekly Bild am Sonntag that Germany would take refugees fleeing the war in Ukraine no matter what their nationality.

### France

About 2,500 Ukrainians had arrived in France, with some then looking to go to Spain and Portugal as well as the UK, the interior minister, Gérald Darmanin, said on Sunday.

### Ireland

The Irish government minister Roderic O’Gorman revealed on Tuesday that 2,200 Ukrainians had arrived in the country. The day after Russia invaded, the Irish government lifted all visa restrictions. It also instructed airlines to accept Ukrainians who did not have passports but had some other form of ID such a driving licence or birth certificate.

### United Kingdom

The Home Office said on Monday evening that it had granted visas to 300 Ukrainian refugees under its family scheme. It said 17,700 applications to rejoin relatives were also being examined. A second visa scheme set up for Ukrainians, which involves being sponsored by an organisation or individual, is yet to begin.

Boris Johnson has ruled out setting up a third humanitarian scheme, which the home secretary, Priti Patel, claimed was being explored.

The government is under pressure to speed up and simplify the visa process. At present, applicants must hand over biometric details and fill in complex forms.

Source: <https://www.theguardian.com/world/2022/mar/08/where-in-europe-are-ukraines-refugees-going>

## How to help Ukraine

### 11 verified charities working to help Ukrainians amid invasion

#### Global Empowerment Mission

The Miami-based organization Global Empowerment Mission is on the ground in the tiny village of Medyka, Poland, using donations to buy refugees train and plane tickets to help them reach any family or friends they may have in Europe.

"They have an opportunity to stay with a friend of theirs, you know, (in) a bordering country where they're in the warm and they can eat nice meals at the table," GEM founder Michael Capponi told Sanders.

Website: <https://www.globalempowermentmission.org/>

#### World Central Kitchen

For many refugees, food is an immediate need. Chef Jose Andrés has set up his World Central Kitchen on the ground at the Ukraine-Poland border providing warm meals for the hungry.

"Nothing sends a bigger message of hope than a humble plate of food. And that's the only thing we know how to do," Andrés said. "America is gonna be with the people of Ukraine."

Website: <https://wck.org/>

#### Americares

Americares has deployed an emergency response team to Krakow, Poland, to provide aid to the Ukrainian refugees there. According to their press release, they have been sending "large-scale shipments of medicine and relief supplies" to the refugees and are prepared to "deliver medicine, medical supplies, emergency funding and relief items to the region" at will.

Website: <https://www.americares.org/>

#### United Way Worldwide

United Way Worldwide has just launched a global relief fund for the people in Ukraine called The United for Ukraine fund. The money raised will provide refugees with food, shelter, medicine, transportation and critical childcare supplies that infants need such as formula.

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Angela F. Williams, President and CEO, United Way Worldwide addressed the crisis in Ukraine in a press release.

"There is no doubt that this situation is fluid and changing by the hour. And though the needs are great and will likely only grow and change over time, we will be there to support those in crisis," she said.

"United Way stands ready to mobilize the caring power of our global community to help ease the suffering of those whose lives have been upended, and whose future is uncertain," Williams added.

Website: <https://secure.unitedway.org/a/unitedforukraine>

### World Health Organization

The WHO foundation is calling on people around the world to help them provide aid to Ukraine. With everyone's help, the WHO foundation can reach its goal of raising \$57.5 million to fund "immediate large-scale emergency response and health needs in Ukraine and the humanitarian response in neighboring countries."

According to its press release, the money will help Ukraine's neighboring countries deal with the overflow of patients in their hospitals as well as anyone who needs immediate medical assistance.

Not to mention, WHO will also help to support the mental health of anyone who has been affected by the crisis, including healthcare workers.

Website: <https://www.ukraine.who.foundation/>

### USA for UNHCR

USA for UNHCR fundraises on behalf of UNHCR, the UN Refugee Agency and recently, they made headlines for partnering with Blake Lively and Ryan Reynolds to help people in Ukraine. On Feb. 26, the couple announced that they were going to match donations of up to \$1 million that the UN Refugee Agency was getting for Ukraine. And within 48 hours, Reynolds and Lively met their goal.

According to the official website of USA for UNHCR, the money went towards providing "lifesaving aid, protection and hope for displaced families from Ukraine."

But even with so much support, the organization knows that they still have plenty more people to help so UNHCR says that they are currently "on the ground scaling its response to provide assistance and ensure those displaced find safety in welcoming arms in this moment of crisis."

Website: <https://www.unrefugees.org/>

### Global Giving Ukraine Crisis Relief Fund

The Ukraine Crisis Relief Fund by Global Giving sprung into action once Russia declared war on Ukraine earlier this week.

According to the organization's official website, your donation will help "affected communities in Ukraine, with a focus on the most vulnerable, including children, who need access to food, medical services, and psychosocial support."

Not only that, but the Ukraine Crisis Relief Fund will "support humanitarian assistance in impacted communities in Ukraine and surrounding regions where Ukrainian refugees have fled."

Website: <https://www.globalgiving.org/projects/ukraine-crisis-relief-fund/>

### International Rescue Committee

As the conflict in Ukraine escalates, the International Rescue Committee is getting ready to prepare for the worst. Right now, it is mobilizing resources to aid the people in Ukraine who were forced to flee their homes.

"The IRC is meeting with partners and local civil society organizations in Poland and Ukraine to assess capacity for responding to an increase of refugees and people in need," said the organization on its official website. "We will work to respond where we are needed the most and with the services that are needed urgently. Whatever the needs are, we are preparing to meet them."

Website: [https://help.rescue.org/donate/ukraine-acq?ms=ws\\_resq\\_top\\_nav\\_btn\\_fy22\\_ukraine\\_mmus\\_feb\\_n6568&initialms=ws\\_resq\\_top\\_nav\\_btn\\_fy22\\_ukraine\\_mmus\\_feb\\_n6568](https://help.rescue.org/donate/ukraine-acq?ms=ws_resq_top_nav_btn_fy22_ukraine_mmus_feb_n6568&initialms=ws_resq_top_nav_btn_fy22_ukraine_mmus_feb_n6568)

### Save the Children

According to Save the Children, there are 7.5 million kids who are in danger of physical harm, emotional distress and displacement due to the invasion in Ukraine. Even before the conflict escalated this week, there were already 400,000 children there who needed humanitarian aid.

That's why Save the Children has made their own Ukraine Crisis Relief Fund to help Ukrainian families now. On their official website, the organization said that it will use donations to help families meet their basic needs such as food, medicine and shelter.

Save the Children's specialist teams will also help Ukrainian children get access to education and psychosocial support.

Website: <https://www.savethechildren.org/us/where-we-work/ukraine>

## Razom for Ukraine

Razom for Ukraine has been helping Ukrainians since the organization was first established in 2014. It aims to help Ukraine pursue a democratic society that has civil rights for all.

"This is not the first time we are all facing the hybrid war against us. And together we will stand strong!" the charity said on its Facebook page.

According to its official website, the organization is named Razom for Ukraine because Rzaom "means 'together' in Ukrainian and serves as a constant reminder of the community that it takes to create, build and do, to stay the path towards a more prosperous and democratic Ukraine."

Website: <https://razomforukraine.org/donate/>

## The International Committee of the Red Cross

The International Committee of the Red Cross is helping the Ukrainian Red Cross assist people who were affected by the conflict there.

Once war broke out, ICRC president Peter Maurer released a statement on the organization's website.

"The ICRC's priority is to assist those in need," he said. "This week we delivered 3,000 liters of potable water to Dokuchaevsk hospital and sent 7,000 liters to Donetsk municipality."

"Recent work also includes visits to places of detention to help improve hygiene and nutrition," he added. "The security situation permitting, our teams now in Ukraine will continue their work to repair vital infrastructure, support health facilities with medicines and equipment, and support families with food and hygiene items."

"We will also continue our bilateral and confidential dialogue with the parties to the conflict to protect those affected by the fighting," Maurer continued.

Website: <https://www.icrc.org/en/donate/ukraine>

Source: <https://www.today.com/news/news/5-verified-charities-working-help-ukrainians-invasion-rcna17590>

## What is UNHCR doing to help in Ukraine?

As the crisis develops, UNHCR and its partners are on the ground providing crucial humanitarian assistance and protection. In Ukraine, UNHCR is distributing emergency supply kits with items like thermal blankets and water cans. UNHCR is also helping to set up transit centers to assess the needs of newly displaced people and provide temporary shelter. The most vulnerable families are receiving cash assistance to address urgent needs.

While the full impact of the crisis is not yet clear, the number of people fleeing is rising and there is a risk of large-scale displacement in and out of the country. UNHCR has reinforced its operations in Ukraine and in neighboring countries, sending more resources, staff and stockpiles. UNHCR is working with national authorities to identify and support people forced to flee within Ukraine and scaling up response in neighboring countries currently receiving refugees.

- Poland is the main refugee-receiving country of people fleeing Ukraine with over 60 percent of all refugee arrivals.
- 30 percent of Ukrainians in need are elderly—making Ukraine one of the “oldest” humanitarian crises in the world.
- Ukraine is one of the most mine-contaminated countries in the world. It ranks fifth in the world for civilian casualties from landmines and explosive remnants of war, and in top three for anti-vehicle landmine accidents.

Source: <https://www.unrefugees.org/emergencies/ukraine/>

## UNICEF

- The war in Ukraine poses an immediate and growing threat to the lives and well-being of the country's 7.5 million children. Humanitarian needs are multiplying by the hour as fighting intensifies. More than 1 million children have fled Ukraine as families desperately seek safety and protection.
- With the escalation of the conflict, the immediate and very real threat to Ukraine's children has grown. Homes, schools, orphanages, and hospitals have all come under attack. Civilian infrastructure like water and sanitation facilities have been hit, leaving millions without access to safe water. UNICEF is working with partners to provide vital humanitarian supplies, and to reach vulnerable children and families with essential services, including health, education, protection, water and sanitation.

## How is UNICEF helping children and families in Ukraine?

UNICEF is working around the clock to scale up life-saving programmes for children. This includes:

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- Ramping up efforts to meet critical and escalating needs for safe water, health care, education and protection.
- Providing vital humanitarian supplies. On 5 March, the first batch of humanitarian supplies arrived in western Ukraine, from UNICEF's Global Supply and Logistics Hub in Copenhagen, including personal protective equipment to protect health workers from COVID-19 as they respond to the critical health needs of children and families, as well as desperately needed medical supplies, including medicine and first aid kits.
- Working with municipalities to ensure that there is immediate help for children and families in need.
- Supporting mobile teams providing child protection services and psychosocial care to children traumatized by the chronic insecurity.
- Continuing emergency response efforts to address the COVID-19 outbreak.

### How to help UNICEF's work with children in Ukraine

- Support UNICEF efforts to address the dual crises of conflict and COVID-19 and protect children in Ukraine. These emergency humanitarian programs remain underfunded. [Please donate.](#)

Source: <https://www.unicef.org/emergencies/war-ukraine-pose-immediate-threat-children>

Source: <https://www.unicef.org/>

### United Nations Office of the Coordination of Humanitarian Affairs

#### Support the Humanitarian Fund in Ukraine

The Ukraine Humanitarian Fund is a country-based pooled fund. Pooled funds support a timely, coordinated and principled humanitarian response.

Your donation will help humanitarian NGOs and UN agencies in the Ukraine to assist the most vulnerable communities and people, and to provide them with urgently needed food, water, shelter and other basic support. Through this rapid and flexible response mechanism your gift today can be truly life-saving

Source: [https://act.unfoundation.org/onlineactions/D47Mjcz\\_6ECF1PLcNHI1w2](https://act.unfoundation.org/onlineactions/D47Mjcz_6ECF1PLcNHI1w2)

#### What is UNHCR doing to help?

We have stockpiles of aid, cash and other means to help people forced to flee and provided that humanitarian access and safety is granted, our staff are ready to deliver. More core relief items such as blankets, sleeping mats and emergency shelters are on their way and we are ready to provide cash assistance so that displaced people can purchase necessary items such as food and medicine. We are also scaling up our specialist protection services to identify people in need of particular assistance, such as children travelling alone and people with disabilities.

We have reinforced our operations in Ukraine and in neighbouring countries, sending more resources, staff and stockpiles. We are working with the authorities in countries that are welcoming refugees from Ukraine and stand ready to support reception facilities and reinforce additional capacity and supplies to find solutions for those forced to flee.

Source: <https://www.unhcr.org/en-us/ukraine-emergency.html>

#### World Food Program USA

Conflict is the main driver of hunger and food insecurity in the world. WFP is on the ground inside Ukraine and neighboring countries to provide critical food assistance to those affected by this devastating war.

#### EMERGENCY FOOD

The first WFP shipments of 400 tons of immediate response rations are on their way from Turkey to the Romanian and Polish border crossings with Ukraine.

- The U.N. World Food Programme is launching an emergency operation in Ukraine to provide food assistance for people fleeing the conflict.
- The food assistance operation is expected to cover Romania and Poland initially, and then possibly Moldova and Slovakia, guided by the humanitarian principles of neutrality, impartiality, humanity and independence.
- U.N. World Food Programme teams are on the ground in Kyiv and in a number of the neighboring countries leading the emergency telecommunications and logistics push on behalf of the United Nations.

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## CASH-BASED ASSISTANCE

WFP plans to provide multi-purpose cash and food vouchers that families can use to buy groceries in selected shops to meet their food needs.

## LOGISTICS SUPPORT

Logistics staff have been deployed to Romania and Poland to support operations as Ukrainians become refugees in neighboring countries.

Source: <https://www.wfpusa.org/articles/world-food-programme-to-assist-people-affected-conflict-ukraine/>

## The Salvation Army: Love Beyond Conflict

In light of the ongoing crisis, The Salvation Army is providing hope, healing, and comfort to displaced and affected families and individuals. We are serving those impacted and displaced by the ongoing crisis with food, shelter, and spiritual care.

Where it is safe to serve, The Salvation Army officers have pivoted programs to provide food, clothes, blankets, and emotional and spiritual care to those who have been displaced from their homes and are seeking refuge.

Source: <https://www.salvationarmyusa.org/usn/ukraine-disaster-and-refugee-relief/>

## The Salvation Army Responds to Crisis in Ukraine

The Salvation Army's international arm is currently located in the following countries:

- Ukraine: The Salvation Army is providing urgently needed food and hygiene items to internally displaced families.
- Romania: The Salvation Army has formed a humanitarian relief team and is sending essential items to the border to offer support to refugees.
- Moldova: The Salvation Army is providing accommodations, hot meals and drinks, access to Wi-Fi, and other necessary items.
- Poland: The Salvation Army is preparing relief parcels for refugees coming into the country.
- Russia: The Salvation Army is providing food, hygiene, and other relief items to displaced families.
- Slovakia: A humanitarian relief team is preparing to provide accommodations, material needs, and emotional support near the Ukrainian border.
- Czech Republic: The Salvation Army has the capacity and stands ready to provide support to refugees who seek support there.

Source: <https://www.prnewswire.com/news-releases/the-salvation-army-responds-to-crisis-in-ukraine-301492163.html>

## Airbnb Offers Free Housing to Ukrainian Refugees

Airbnb has said it will offer free, temporary housing for up to 100,000 refugees from Ukraine, joining a swathe of companies offering support and donations.

The home rentals platform's nonprofit set up to provide housing relief during international crises, <https://www.airbnb.org/>, will partner with resettlement agencies to house Ukrainian refugees across the world.

The cost of the stays will be covered by Airbnb, donors to its refugee fund and hosts offering discounted or free accommodation.

"We know that hosts on Airbnb and guests around the world will be eager to stand up and assist this massive effort and in the coming days, Airbnb plans to share details on how hosts on Airbnb and the broader community can support this initiative," it said.

Russia's invasion of Ukraine has forced nearly 400,000 people to flee their homes in Ukraine, according to the UN refugee agency. More than 4.5 million more could follow if the fighting spreads, Ukrainian authorities have said.

Source: <https://www.theguardian.com/technology/2022/feb/28/airbnb-to-offer-free-housing-to-100000-ukrainian-refugees>

# To Get Help

## UKRAINE

Contact us anytime for confidential assistance.

## U.S. Embassy in Ukraine

Aviakonstruktor Igor Sikorsky St, 4, Kyiv, Ukraine, 04112

- Phone: +380 44 521 5000
- Website: <https://ua.usembassy.gov/uk/>

## Ukrainian Red Cross Society

- Website: <https://www.icrc.org/en/where-we-work/europe-central-asia/ukraine>
- website: <https://www.redcross.org/>

## Power Outage

*Ukraine Energy*

- Address: 01135, Ukraine, Kiev, 97-Z Zhilyanskaya Str.
- Phone: +38 044 224 81 33
- Website: <https://uanergy.com/>

## Road Conditions

For travel information and roadway conditions, including road and bridge closures, toll suspensions and major evacuation routes.

- Website: <https://ukraine-kirov-tour.com/driving-roads-conditions.html>
- Website: [https://www.viamichelin.com/web/Traffic/Traffic\\_info-Ukraine](https://www.viamichelin.com/web/Traffic/Traffic_info-Ukraine)

## United Nations in Ukraine

- Website: <https://ukraine.un.org/en>
- Phone: +380 44 253 9363

## The United Nations Office for the Coordination of Humanitarian Affairs (OCHA) Ukraine

- Phone: +380 44 253 3412

## Other Resources

### Romania Embassy

- Website: <http://kiev.mae.ro/>
- Phone: +38 044 500 99 32 ; +38 044 500 99 34 ; +38 044 500 99 35

### Polish Consulate

- Website: <https://www.gov.pl/web/ukraina-uk/>
- Phone: +380 44 284 0033

# Possible Shelter Assistance

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Source: <https://www.theguardian.com/technology/2022/feb/28/airbnb-to-offer-free-housing-to-100000-ukrainian-refugees>

## Refugee Assistance

### Ukraine Emergency: Resources for Refugees

Compiled information on organizations that can as well as key information on seeking safety in neighboring countries.

If you have fled to Mexico, Malaysia or Thailand, please contact our national organizations for legal or other assistance.

#### Organizations Within Ukraine

The links below are for people who need assistance in Ukraine.

[Caritas Ukraine \(Nationwide\)](#)

Provides humanitarian assistance throughout Ukraine

[The Center for Civil Liberties \(Nationwide\)](#)

A Ukrainian human rights organization supporting human rights and democracy

[Everybody Can \(Kyiv\)](#)

Provides support and assistance to older people and children with disabilities in Ukraine.

[Insight NGO \(Nationwide\)](#)

Provides support and psychosocial assistance to Ukraine's LGBTIQ+ community. Telegram information channel.

[International Medical Corps \(Luhansk, Donetsk\)](#)

Provides emergency healthcare and mental health support to citizens on the front lines of the conflict.

[Mission Proliska \(Luhansk, Donetsk\)](#)

Provides humanitarian assistance to people affected by conflict in Ukraine. UNHCR Ukraine Partner.

[\\*\\*Norwegian Refugee Council \(Luhansk, Donetsk, Kyiv\) \\*\\*](#)

Provides humanitarian assistance and legal aid to internally-displaced persons in Ukraine

[People in Need \(PIN\) \(International\)](#)

People in Need is a Czech NGO providing humanitarian assistance in Ukraine as well as for refugees arriving from Ukraine to neighboring countries.

[Ukrainian Red Cross \(Nationwide\)](#)

Provides humanitarian assistance

[Ukrainian People with Disabilities in Crisis \(Nationwide\)](#)

Provides support to people with disabilities in Ukraine who are unable to evacuate.

[Urgent Action Fund \(International\)](#)

Supporting women and LGBTIQ+ groups affected by the conflict.

[Voices of Children \(Donetsk\)](#)

An NGO that helps children traumatized by conflict in Ukraine

[Vostok SOS \(Luhansk, Donetsk, Kyiv\)](#)

Provides evacuation support, humanitarian assistance, legal aid, and psychosocial support

#### Emergency Translation and Interpretation

[Respond Crisis Translation](#)

If you're an individual in need of free translation or interpretation services in Russian or Ukrainian, please contact

Respond Crisis Translation using this form or email [ukraine@respondcrisistranslation.org](mailto:ukraine@respondcrisistranslation.org)

Their team can provide free, high-quality, confidential translation online or by phone.

Translators Without Borders: Translators Without Borders and CLEAR Global are looking for speakers of Ukrainian,

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Russian, Polish, Czech, Hungarian, Moldovan, Romanian and German to help people fleeing Ukraine access important information in their language.

### If you are a refugee from another country living in Ukraine

Contact UNHCR Ukraine for advice, assistance with documentation, and information about support from partner organizations. You can also consult this list of organizations that provide assistance to refugees in Ukraine to see which organizations to contact or follow on social media for advice and updates.

### Information on leaving Ukraine

Following a declaration of martial law by the Ukrainian government, Ukrainian men between the ages of 18 and 60 are being temporarily prohibited from leaving the country by the State Border Force.

The information below applies to both Ukrainian nationals and foreign residents of Ukraine. Foreign residents of Ukraine may be expected to show their passports and proof of residency in Ukraine. If you are denied entry despite being a legal resident of Ukraine, contact your embassy in the country you are trying to enter. If you are a refugee in Ukraine, contact the legal aid agencies in each country listed below if you have difficulties crossing the border.

### Information on Crossing the Border to Poland

If you are escaping from the armed conflict in Ukraine, you will be admitted to Poland. All visa requirements have been temporarily waived (you do not need a passport). The Polish government is providing temporary housing. Reception centers have been set up along the Polish-Ukrainian border. Pets will also be allowed to pass over the border under certain conditions

- Information hotline of the Polish Foreign Office: **\*\*+48 47 721 75 75\*\***
- [Further information \(in English, Ukrainian, Russian and Polish\)](#)

### Organizations in Poland:

- [Polish Migration Forum](#)
- [List of Humanitarian Organizations in Poland](#) (in Polish)
- [List of Organizations that provide Legal Aid to Refugees in Poland](#) (in English)

### Information on Crossing the Border to Moldova

If you are escaping from the armed conflict in Ukraine, you will be admitted to Moldova. All visa requirements have been temporarily waived (you will not need a passport). You can apply for asylum in Moldova at any border crossing point, police station, or immigration office. Refugee distribution centers have been set up at the Moldovan-Ukrainian border. It is being reported that entry requirements for companion animals have also been relaxed (unconfirmed).

- Hotline of the Moldovan Bureau for Migration and Asylum: +373 (0) 8000 15 27
- [Further information \(in English\)](#) / [\(in Ukrainian\)](#)
- [Full List of Entry Points into Romania and Moldova from Ukraine \(in English\)](#)

### Organizations in Moldova:

- [The Law Center of Advocates \(LCA / Centrul de Drept al Avocatilor\)](#)

### Information on Crossing the Border to Romania

**\*\*You can request asylum in Romania at any border crossing point. \*\*You do not need a passport to claim asylum, you can use any form of identification (you may still be allowed to request asylum if you do not have any identification). It is being reported that entry requirements for companion animals have also been relaxed (unconfirmed).**

- Asylum Hotline of the National Romanian Council for Refugees: +40 721 206 926
- [Frequently Asked Questions about asylum in Romania \(in English\)](#) / [\(In Romanian\)](#)
- [Full List of Entry Points into Romania and Moldova from Ukraine \(in English\)](#)

### Organizations in Romania:

- [National Romanian Council for Refugees \(CNRR / Consiliul National Roman pentru Refugiati\)](#)
- [List of Organizations that provide Legal Aid to Refugees in Romania](#) (in English)
- [List of Humanitarian Organizations in Romania](#) (in English)

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## Information on Crossing the Border to Slovakia

If you are escaping from the armed conflict in Ukraine, you will be admitted to Slovakia. All visa requirements have been temporarily waived (you do not need a passport). All border crossings are open except for passenger rail services between Čop (Ukraine) and Čierna nad Tisou (Slovakia) which are not running. It is being reported that entry requirements for companion animals have also been relaxed (unconfirmed).

### Organizations in Slovakia:

- [List of Organizations that provide Legal Aid to Refugees in Slovakia](#) (in English)

## Information on Crossing the Border to Hungary

If you are escaping from the armed conflict in Ukraine, you will be admitted to Hungary. All visa requirements have been temporarily waived (you do not need a passport). This applies to Ukrainian nationals and foreign residents of Ukraine. You can use any identity document to apply for asylum. Pets will also be allowed to pass over the border and the Hungarian Government has simplified the entry process for companion animals

- [Information for people fleeing from Ukraine. \(in English\) \(PDF\)](#)
- [Інформація для біженців із України. \(in Ukrainian\) \(PDF\)](#)
- [A tájékoztató magyar pdf-változata itt érhető el. \(in Hungarian\) \(PDF\)](#)
- [Інформація для ищущих убежища из Украины. \(in Russian\) \(PDF\)](#)

### Organizations in Hungary:

- [Hungarian Helsinki Committee](#)
- [List of Organizations that provide Legal Aid to Refugees in Hungary](#)

## Information on travel to other countries

- \*Ukraine closed its airspace to all commercial flights on February 24, 2022. Travel to non-neighboring countries will only be possible after crossing a land border to Poland, Romania, Moldova, Slovakia, or Hungary. \*
- Ireland: All visa requirements for Ukrainian citizens have been temporarily suspended
- Czechia: Ukrainians can enter Czechia either with or without a passport, but crossing the EU/Schengen Area border without a passport is not guaranteed. COVID-19 test is not required for entry.
- Ukrainian citizens with valid passports do not require a visa for temporary entry into all other EU countries. For all other countries, consult this list of visa requirements for Ukrainian citizens.

Source: <https://reliefweb.int/report/ukraine/ukraine-emergency-resources-refugees>

## UNHCR Ukraine - Help for refugees and asylum-seekers

UNHCR, the UN Refugee Agency created the website [help.unhcr.org/Ukraine](http://help.unhcr.org/Ukraine) for refugees and asylum seekers in Ukraine. This website provides relevant information for asylum seekers and refugees, including answers to the following questions:

### Important information for Persons of Concern on the current situation in Ukraine

- The Ministry of Foreign Affairs of Ukraine has established an emergency hotline for foreign students wishing to leave Ukraine because of the Russian armed aggression.
- Those who require assistance can call, Viber or Telegram the following number: +380 93418 56 84.

Source:

<https://help.unhcr.org/ukraine/#:~:text=The%20Ministry%20of%20Foreign%20Affairs,%3A%20%2B380%2093418%2056%2084.>

## UNHCR Hungary - Help for refugees and asylum-seekers

### Protection for arrivals from Ukraine

If you are arriving to Hungary from Ukraine, you may be entitled to temporary protection in Hungary.

For more information, see guidance from the Hungarian Helsinki Committee:

In Hungarian, [here](#).

In Ukrainian, [here](#).

Contact us anytime for confidential assistance.

In English, [here](#).

In Russian, [here](#).

Guidance from the Menedék Association in Hungarian, Ukrainian, Russian and English [here](#).

**For legal aid, contact the Hungarian Helsinki Committee:**

Website in Hungarian: <https://helsinki.hu/segitseg-kerese/menekultek-kulfoldiek/>

Website in English: <https://helsinki.hu/en/howcanwehelp/refugee-and-migrant-rights/>

Email: [helsinki@helsinki.hu](mailto:helsinki@helsinki.hu)

Phone: +361 321 4323 (Monday/Thursday 10.00-18.00, Tuesday 10.00-17.00)

**For social support and information, contact the Menedék Association:**

Website in Hungarian: <https://menedek.hu/>

Website in English: <https://menedek.hu/en>

Email: [menedek@menedek.hu](mailto:menedek@menedek.hu)

Phone: +36 1 322 1502

**UNHCR's contact in Hungary:**

Email: [hunbu@unhcr.org](mailto:hunbu@unhcr.org)

Phone: +36 1 336 3060

Source: <https://help.unhcr.org/hungary/>

## Where to seek help in Slovakia?

On this page, you will find contact information of organisations that can provide help with your asylum procedure. You will also find contact information of emergency numbers and other service providers.

### Slovak Humanitarian Council, Refugees' Project Department

Address: Budyšínska 1, 831 03 Bratislava, Slovakia

Phone: +421 2 50 20 05 16,

Phone: +421 918 432 840

E-mail: [devinsky@shr.sk](mailto:devinsky@shr.sk)

Website: <https://www.shr.sk/>

Source: <https://help.unhcr.org/slovakia/>

## UNHCR Romania - Help for refugees and asylum-seekers

If you are coming from Ukraine and need assistance, please do not hesitate to contact us.

**Our partner is present in the field:**

Romanian National Council for Refugees (CNRR)

Services: information, legal counselling

Website: <https://www.cnrr.ro/index.php/ro/>

Email: [office@cnrr.ro](mailto:office@cnrr.ro)

Phone: (004) 0213126210

Hotline: (004)0730073170

### UNHCR Romania

Office Phone: +40 21 201 7873 (Monday-Friday: 9:00-17:30)

Hotline: +40 723 653 651 (available 24/7)

Email: [rombu@unhcr.org](mailto:rombu@unhcr.org)

Source: <https://help.unhcr.org/romania/>

## UNHCR Poland - Help for refugees and asylum-seekers

### If you are coming from Ukraine:

In addition to information on this HELP page, the Polish government has established an official website, phone line, and

Contact us anytime for confidential assistance.

e-mail with information and resources for you:

Website: <https://www.gov.pl/web/udsc/ukraina-en>

Phone: +48 47 721 75 75,

Email: [ukraina@udsc.gov.pl](mailto:ukraina@udsc.gov.pl)

Additional information can be found at the Halina Nieć Legal Aid Center: <https://www.pomocprawna.org/wazna-informacja-dla-obywateli-ukrainy%21>

**You can also contact UNHCR directly for any questions at:**

Phone: +48 22 628 6930

E-mail: [polwa@unhcr.org](mailto:polwa@unhcr.org)

Source: <https://help.unhcr.org/poland/>

Source: <https://help.unhcr.org/poland/>

## How to Get Help and Resources in Country

### Government Contact Center

Government Hotline

+38 (044) 284-19-15

Government hotline for calls from abroad (payment at the rates of the relevant operator)

(044) 284-19-64

"Hotline" for candidates for the positions of specialists of the new civil service

1648

"Hot line" for entrepreneurs

0 800 504 425

"Education Hotline" for residents of the temporarily occupied territories (payment according to the tariffs of the respective communication operator)

1548

"Hotline" of the State Customs Service of Ukraine

1539

Hotline for consulting people with disabilities

Source: <https://ukc.gov.ua/>

## Pets in Ukraine: Dogs in War Zones and How to Evacuate Them

Since *World Dog Finder* is dedicated to dogs, we'd like to tell Ukrainian dog owners that you have fantastic neighbors. Hungary, Romania, Poland, and even Germany opened their borders to all those that seek shelter from the war. Historically, people were forced to leave their pets behind, and most of them became collateral victims of war. The good news is that these countries have stated you can freely take your pets with you. Here is a short announcement regarding border controls and pets.

The information we have for now is; - **INFORMATION FROM 25.2.2022**

Contact us anytime for confidential assistance.

## 1. Poland

The vaccination proof and animal documents were necessary when crossing the border. However, since the situation in Ukraine changed, the Polish government will assist refugees and their animals. Do not worry about bringing proof of vaccination. They said pets can be vaccinated when they cross the border. Polish animal shelters will offer help to owners and their pets. Here is the emergency contact;

Natalia - 518 667 614

## 2. Germany

To all those seeking refuge in **Germany**, the Munich International Airport will provide assistance. When you arrive, contact the authorities, and they will do all they can to get you and your pet across. They are working closely with the Munich animal shelter to provide temporary accommodation.

Unfortunately, we don't have emergency contacts.

## 3. Romania

The Romanian government said they would welcome all refugees and their pets. They are working with the animal protection association Casa Lui Patrocle to provide help and support to families and their animals. Ukrainians entering Romania via the Sireten can get in touch with the shelter located in Suceava, about 40 km away from the Ukrainian border.

Shelter's Facebook page - [Casa Lui Patrocle](#)

## 4. Hungary

The Hungarian government announced they have effectively opened the borders to Ukrainian refugees and their pets. They said even unvaccinated and undocumented pets can safely cross the border.

For those whose pets are left behind:

If you were forced to leave your dog behind, there is an organization still in Ukraine that will try to help as many pets as they can. Vet.crew will stay behind and assist animals left in Odessa, Ukraine.

Here are two Facebook groups with information and help for Ukrainian citizens

[Ajutor ucrainenii în Moldova](#)

[Kejterski Patrol - pomoc psom z Ukrainy](#)

Source: <https://worlddogfinder.com/blog/news/pets-in-ukraine-dogs-in-war-zones-and-how-to-evacuate-them>