

Wonder Woman Award 2022

Amy Cornell, Bureau of Technology Services

Amy faces each challenge with a smile and willingness to get to the root issue and work together to find a solution that works for everyone. Her thoughtful contributions and unique perspective to our team discussions are invaluable. She has a deep understanding of our system integrations and business processes which make her a well-rounded HR systems expert and true asset to HCM. She is a Wonder Woman for sure!

Nominated by: Britt Schweizer
 Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Amy Cornell, Bureau of Technology Services

Amy is a valued member of the Enterprise Business Solutions team supporting the SAP system. She is knowledgeable, engaged, always happy to lend a hand and dedicated to providing strong customer service. Amy has successfully mentored another team member this year. She embraces and demonstrates the City's core values.

Nominated by: Diana Allen
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Anna Cowen, Bureau of Technology Services

Anna has no limits. When our team had an unexpected extended absence during a critical time with one of our most important HR modules, Anna stepped up and dove in headfirst to learn and solve issues as they arose. Her efficiency and brilliance made this effort invisible to end users. Once again, Anna has proven that there is nothing she can't do, she is truly a Wonder Woman!

Nominated by: Britt Schweizer
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Anna Cowen, Bureau of Technology Services

Anna is amazing. She cares about the quality of work and looks for more efficient ways of doing it. Anna works long hours through evenings and weekends to accommodate tight deadlines in support of other team's needs. Outside of work she is just as caring and dedicated for positive, meaningful change in our world - on all levels, local and international. She doesn't just 'talk the talk' but one of those rare individuals who walks it as well. The world is a better place for this, and she is a constant inspiration to me. Thanks, Anna, for all you do!

Nominated by: Crystle Cowen
Bureau of Development Services



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Wonder Woman Award 2022

Anna Cowen, Bureau of Technology Services

Anna is a vital member of the Enterprise Business Solutions team supporting the SAP system. This past year she became skilled in a new functional area and is successfully managing a key project with a tight timeline. Anna is well respected and dedicated to meeting the needs of the city. She embraces and demonstrates daily the city's core values.

Nominated by: Diana Allen
Bureau of Technology Services



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Wonder Woman Award 2022

Amy Tuttle, Bureau of Technology Services

Amy is incredibly hard-working, amazing person and takes on many different tasks every day. Her work ethic is admirable, and we are fortunate to have her in BTS!

Nominated by: Anonymous



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Amy Tuttle, Bureau of Technology Services

Amy handles our personnel actions, hiring, and open positions. We bring her what we are trying to accomplish and then she figures out how to make it work. And she does it with a smile. I greatly appreciate Amy's professionalism and help in keeping us moving forward. It would be very tough to do without her. Thank you, Amy!

Nominated by: Cloy Swartzendruber
Bureau of Technology Services



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Wonder Woman Award 2022

Amy Tuttle, Bureau of Technology Services

She sees the tree roots as well as the forest and works for the long-term solution. She ably juggles a zillion things, thinks strategically, acts decisively, and keeps us all pointed in the right direction. We literally could not operate without her. Thanks for what you do, Amy!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



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Wonder Woman Award 2022

Amy Tuttle, Bureau of Technology Services

Without Amy, many critical business processes would grind to a halt. She embodies this year's Wonder Woman award theme: Everyday Greatness, by educating and advising those she works with. Amy brings a wealth of knowledge, history, and thoughtful reasoning behind her actions which contribute to daily operations. We rely on her, we value her input, as she quietly leads, often in the background. Thanks for all you do for us, Amy!

Nominated by: Erin Poole
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Anh Van, Bureau of Technology Services

Anh is the go-to person when things need to get done. Thank you for being a Wonder Woman, and being on my team!

Nominated by: Corey Wilks
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Beth Fox, Bureau of Technology Services

Beth always goes the extra mile and is always willing to help. She brings professionalism and cheer to everything she touches.
I feel fortunate to be working closely with her!

Nominated by: Victoria Flagg
Bureau of Technology Services



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Wonder Woman Award 2022

Britt Schweizer, Bureau of Technology Services

Britt is an essential member of the Enterprise Business Solutions team supporting the SAP system. She recently took on a strategic role in leading our SAP cloud services offerings. Britt continually looks for and implements improvement opportunities to provide the best possible service. She embraces and demonstrates daily the City's core values.

Nominated by: Diana Allen
Bureau of Technology Services



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Wonder Woman Award 2022

Britt Schweizer, Bureau of Technology Services

Britt goes above and beyond to support her team, various Bureau's, and the City of Portland. Britt stepped up to take on a very challenging role when the team needed her the most. Without complaint and always with a smile, Britt goes the extra mile to make sure everything runs smoothly for the entire team. Britt is a vital team member that keeps commitments and demonstrates continued loyalty to the City of Portland. She is our Wonder Woman!

Nominated by: Hope Elie
Bureau of Technology Services



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Wonder Woman Award 2022

Cari Yohnka, Bureau of Technology Services

Cari is always willing to help out the team. She goes above and beyond and doesn't expect any praises for it, she just knows that things need to be done, and she does them. The team would be in trouble without her. She's an amazing co-worker, and an amazing person.

Nominated by: Corey Wilks
Bureau of Technology Services



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Wonder Woman Award 2022

Carolyn Glass, Bureau of Technology Services

Carolyn brings intelligence, talent, caring, and a passion for doing things right to work with her every day. Her tech knowledge is formidable but also balanced against considerations like people and process. She's a trusted ally and partner and she lifts up other women in BTS and the City.

Nominated by: Elyse Rosenberg
Bureau of Technology Services



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Wonder Woman Award 2022

Carolyn Glass, Bureau of Technology Services

To have a thimble of the energy and drive Carolyn expends daily would make all of us Wonder Women! I have nothing but admiration for the person Carolyn is. She is always thoughtful, considerate, and willing to lend an ear, insight or support where needed. The City is fortunate to have her working on their behalf. Thank you, Carolyn.

Nominated by: Erin Poole
Bureau of Technology Services



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Wonder Woman Award 2022

Chenai Nziramasanga, Bureau of Technology Services

Growing Wonderfully As A Leader!!

Nominated by: Anonymous



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Wonder Woman Award 2022

Chenai Nziramasanga, Bureau of Technology Services

As Desktop Support Supervisor, Chenai often deals with the most challenging customer service issues gracefully. She maintains focus on process improvement and service delivery goals for her team and has continued to see success during the pandemic where so much has changed surrounding the job her and her team does each day.

Chenai is certainly a Wonder Woman!

Nominated by: Bryan Pirrello
Bureau of Technology Services



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Wonder Woman Award 2022

Chenai Nziramasanga, Bureau of Technology Services

Chenai brings thoughtfulness, intelligence, talent, and caring to work with her every day. She also generously and courageously offers her lived experience to deepen our understanding of her experience as an employee of color and improve our equity work. I'm really grateful she's on our team!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



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Wonder Woman Award 2022

Chris Smith, Bureau of Technology Services

Chris Smith is an exceptional knowledge expert and thought leader for the Bureau of Technology Services. My team and I rely on Chris extensively for DB and Oracle support and we would not be as effective or successful in our role without her outstanding skills, talent, and dedication. Chris is a strong leader, a great role model, and is the type of person that leads by example and is generous in sharing her knowledge, support, and guidance to other team members. Thank you for all you do!

Nominated by: Kevin York
Bureau of Technology Services



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Wonder Woman Award 2022

Chris Smith, Bureau of Technology Services

Chris embodies what it means to be a standout City employee! She is strong leader and mentor for her team. Chris addresses problems quickly while looking for opportunities to improve efficiency and meet our customers' needs. The City is lucky to have Chris!

Nominated by: Mike Lamb
Bureau of Technology Services



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Wonder Woman Award 2022

Cindy DeLozier, Bureau of Technology Services

Cindy does a wonderful job of supporting her team, managing workload, encouraging growth and knowledge transfer. She also has an encyclopedic knowledge of the City's SAP business processes, configuration, and developments.

Nominated by: Anonymous



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Wonder Woman Award 2022

Cindy Delozier, Bureau of Technology Services

Cindy's strong leadership is key as the Finance Supervisor - Enterprise Business Solution team. She collaborates with her team and stakeholders to establish the best technical path forward to meet the financial needs of the City. Cindy is knowledgeable, enthusiastic, and looks for ways to improve overall processes. She embraces and demonstrates daily the City's core values.

Nominated by: Diana Allen
Bureau of Technology Services



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Wonder Woman Award 2022

Clover Hayes, Bureau of Technology Services

Clover is always a steady guide for her team and has been especially so during this past ultra complex year. She's helped us to navigate the remote work world and find new ways of collaborating and providing services for our customers. Her ability to juggle endless tasks is amazing

Nominated by: Corey Wilks
Bureau of Technology Services



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Wonder Woman Award 2022

Dawn Alderman, Bureau of Technology Services

Dawn steps up to challenges, finds opportunities to streamline our technology landscape, and ensures our infrastructure is secure. She plays a crucial role on the Server Team in support of the City's servers. Thank you, Dawn!

Nominated by: Mike Lamb
Bureau of Technology Services



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Wonder Woman Award 2022

De Ann Kamish, Bureau of Technology Services

DeAnn has a unique ability to find the humor in the most trying of circumstances. She has supported nearly all of our HR modules in some way over so many years. She builds relationships and sees people, not just the work. She humanizes our work in such way to make it less stressful, and sometimes even more fun. It takes magic, some might even say a miracle, to do what DeAnn does, where at the end of the day, we can leave work with a smile, and look forward to what lies ahead tomorrow. DeAnn is Wonder Woman.

Nominated by: Britt Schweizer
Bureau of Technology Services



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Wonder Woman Award 2022

De Ann Kamish, Bureau of Technology Services

De Ann is a valued member of the Enterprise Business Solutions team. She successfully took on lead responsibilities for Organizational Management and Personal Administration and she has embraced this role, quickly getting up to speed. De Ann has a strong focus on providing the best customer experience possible.

She embraces and demonstrates daily the City's core values.

Nominated by: Diana Allen
Bureau of Technology Services



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Wonder Woman Award 2022

Diana Allen, Bureau of Technology Services

Diana brings calm, depth, creativity, and compassion to work with her every day. She seeks clarity, manages expectations, and instills trust in her team and in BTS. Thanks for what you do, Diana!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Diana Allen, Bureau of Technology Services

Diana is deserving of the “Everyday Greatness” award. Keeping our financial system current is a heavy lift, she goes about managing her team quietly and efficiently. A tremendous amount of work has gone into ensuring SAP supports the financial processes for the City. Thank you for making it look easy, Diana.

Nominated by: Erin Poole
Bureau of Technology Services



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Wonder Woman Award 2022

Ellen Carder, Bureau of Technology Services

Ellen’s passion for her work as the chair of BTS’ Equity Committee has been a beacon of encouragement for others in the bureau. Her encouragement of others has helped them feel heard and valued. Keep up the great work!

Nominated by: Carolyn Glass
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Ellen Carder, Bureau of Technology Services

In addition to her day job, I appreciate Ellen’s hard work, organization, and compassion in her role as Chair of the Equity Committee. She is helping us make meaningful strides toward a more equitable workplace. Thank you, Ellen!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Ellen Carder, Bureau of Technology Services

I'm continually reminded that we can all make a difference in this world by being who we are. I have immense respect for Ellen. I admire for her professionalism in all she does, and her drive to encourage and support equality in all aspects of our environment. She effortlessly embodies, "Everyday Greatness". Thank you for your work, and for being you!

Nominated by: Erin Poole
Bureau of Technology Services



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Wonder Woman Award 2022

Elonda Bristol, Bureau of Technology Services

Elonda is an amazing talented person who freely gives her time to others. She has a very positive attitude, a champion of change and team player. She frequently takes on new challenges and jumps in with both feet.

BTS is lucky to have her on our team.

Nominated by: Anonymous



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Wonder Woman Award 2022

Elonda Bristol, Bureau of Technology Services

Elonda is a valued partner, a talented organizer, and a tremendous asset to BTS. She helps us remember the needs of our customers and the value of communication. She generously and courageously offers her lived experience to deepen our understanding and improve our equity work. Thanks, Elonda!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



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Wonder Woman Award 2022

Elonda Bristol, Bureau of Technology Services

I truly value Elonda's perspective and thoughtful approach to all she takes on. Always enjoy her humor and determination to make whatever she touches better than it was before. Her years of service with the City have uniquely qualified Elonda to speak to any number of operational challenges and advise how best to move forward. I seek her wisdom and am grateful for her every day. Thank you, Elonda.

Nominated by: Erin Poole
Bureau of Technology Services



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Wonder Woman Award 2022

Elyse Rosenberg, Bureau of Technology Services

Elyse took on the role of Deputy Director about 1 1/2 years ago. She has not been in a technology role for very long. She has shown herself to be thoughtful and insightful and provides a perspective to the unique issues we deal with in BTS. Her thoughts and perspective are greatly appreciated.

Nominated by: Anonymous



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Wonder Woman Award 2022

Elyse Rosenberg, Bureau of Technology Services

Elyse is smart, capable and works extremely hard managing many competing priorities. Great problem solver and BTS is lucky to have her. Thank you for all you do every day!

Nominated by: Anonymous



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Wonder Woman Award 2022

Elyse Rosenberg, Bureau of Technology Services

Elyse is a true role model who embodies this year's Wonder Woman award theme: Everyday Greatness. Always thoughtful and considerate of the issue at hand, frequently advising how something might impact another "thing", and consistently providing additional detail to be considered. She is a sincere leader who cares for the wellbeing of those she works with, and how we serve our community. Thank you, Elyse.

Nominated by: Erin Poole
Bureau of Technology Services



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Wonder Woman Award 2022

Emily Tabachnick, Bureau of Technology Services

In addition to her day job, I appreciate Emily's hard work in her role as Co-Chair of the Labor Management Committee. She is helping us make meaningful strides toward a more trusting and transparent workplace. Thank you, Emily!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



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Wonder Woman Award 2022

Erin Poole, Bureau of Technology Services

Erin is an amazing leader, mentor, coach, and overall awesome person. She manages a very complex part of BTS and brings her best every day. Truly amazing what she does!

Nominated by: Anonymous



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Erin Poole, Bureau of Technology Services

Erin brings calm, depth, strategic thinking, and humor to work with her every day. She seeks clarity, manages expectations, and instills trust in her team and in BTS. We're so lucky she's here! Thanks for what you do, Erin!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



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Wonder Woman Award 2022

Erin Poole, Bureau of Technology Services

Erin is a leader worth emulating and I feel fortunate to be learning from her and be on her team. She leads with accountability, trust, empathy and inspires excellence. I most appreciate all the information she shares with the team (and me), keeping us aware of what's important and reminding us to take care of the people on our teams.

Nominated by: Victoria Flagg
Bureau of Technology Services



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Wonder Woman Award 2022

Hanh Nguyen, Bureau of Technology Services

Hanh does a wonderful job supporting the City's SAP users. She works tirelessly to resolve any and all issues assigned to her. She also has exceptional people skills.

Nominated by: Anonymous



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Wonder Woman Award 2022

Hanh Nguyen, Bureau of Technology Services

Hanh is a BSA III in BTS/EBS team & supports the SAP financial modules. She provides high quality and responsive support for all modules she supports. Her strong skills and friendly manner are appreciated by all who work with her. Hanh, thank you for your commitment and achievements. You represent the qualities deserving of a Wonder Woman Award.

Nominated by: Cindy Delozier and Diana Allen
Bureau of Technology Services



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Wonder Woman Award 2022

Hanh Nguyen, Bureau of Technology Services

Hanh is an essential member of the Enterprise Business Solutions team supporting the SAP system. She has taken on additional areas of responsibility in the finance modules and has done an outstanding job. Hanh has a calm, detailed approach to resolving issues and moving projects forward that is well received.

She embraces and demonstrates daily the City's core values.

Nominated by: Diana Allen
Bureau of Technology Services



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Wonder Woman Award 2022

Heather Saby, Bureau of Technology Services

Heather (and the P&D Staff) has been in the office throughout the entire pandemic. At one point protestors broke the windows and stole the paper from her desk. She contacted me because she needed some replacement envelopes for our program. Her amazing customer service has been crucial to keeping our program in contact the public. We can never thank her enough.

Nominated by: Aimee Dexter
Bureau of Environmental Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Heather Saby, Bureau of Technology Services

Heather was recently challenged with stepping into an interim supervisory role for the Printing and Distribution program within BTS. She stepped up to the role without hesitation and was able to accomplish much during a time of extreme change for the P&D program. Heather did an amazing job in this role and was a successful leader as she negotiated many challenges and new ideas. Heather is certainly a Wonder Woman!

Nominated by: Bryan Pirrello
Bureau of Technology Services



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Wonder Woman Award 2022

Heather Saby, Bureau of Technology Services

Thank you, Heather Saby, for being such a superhero! Heather provides clear and timely communication. She is always ready and willing to help at the drop of a hat. Since the advent of the pandemic, Heather has liaised between Central Payroll and bureau payroll staff to ensure proper delivery of final checks. She is a wonder!

Nominated by: Crystal Smith
Printing and Distribution (P+D)



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Wonder Woman Award 2022

Heather Saby, Bureau of Technology Services

Heather stepped up as Interim Supervisor of the Printing & Distribution Division during a time of unprecedented change and with very little transition. She's demonstrated partnership, calm competence, talent, and courage. Thank you, Heather! So glad you're on our team!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



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Wonder Woman Award 2022

Heather Saby, Bureau of Technology Services

Over the years of needing postcards or other things mailed to the public, Heather has always been an amazing person to work with. She is so responsive and helpful with projects, often she suggests things we didn't know we could do. She finds our typos and helps save us money on mailings. She makes me proud to be a City employee!

Nominated by: Kathryn Doherty-Chapman
Portland Bureau of Transportation



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Wonder Woman Award 2022

Heather Saby, Bureau of Technology Services

Heather is THE BEST! She consistently provides excellent support and problem-solving for all my printing and mailing projects. I'm so grateful for her wealth of knowledge and commitment to serving both bureau staff and our community. Thanks for all you do, Heather!

Nominated by: Sarah Messier
Portland Water Bureau



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Wonder Woman Award 2022

Hope Elie, Bureau of Technology Services

Hope utilizes her strong leadership skills as the HCM Supervisor of the Enterprise Business Solutions team supporting SAP. She has a keen focus on working with her team to promote collaboration and cross training to partner with bureau liaisons. Hope has made quality improvements to her team's processes to improve delivery.

She embraces and demonstrates daily the City's core values.

Nominated by: Diana Allen
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Hope Elie, Bureau of Technology Services

Hope leads our team in the style of servant leadership with a thoughtful approach to managing but equally a willingness to listen and learn. Hope has high expectations but sets clear goals and serves to support all of us to achieve these goals. She leads with a smile, energy, inspiration, and positivity. Hope challenges the status quo with intention for business process improvements and working together with our partners to achieve Win-Win results. Hope provides an exceptional level of service and has fostered strong working relationships with individuals at every level. Hope leads with honesty, openness, and steadfast support. With every challenge we face, we face it together as a team with confidence that we can achieve our goals and succeed together. We are a stronger team since Hope joined us in early 2020. Hope's commitment to our team, our City core values, and the future of HCM system technologies is both delightful and inspirational. Hope leads by example with character, integrity, support of diversity and is truly a Wonder Woman!

Nominated by: EBS HCM Team: Britt Schweizer, Anna Cowen, Monica Borden,
Amy Cornell, DeAnn Kamish, Steven Brown
Bureau of Technology Services



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Wonder Woman Award 2022

Jackie Jackson-Freeman, Bureau of Technology Services

Each month, I review a report of Cherwell comments where City personnel have shared their experience in getting help resolving their technology issue. Without fail, Jackie’s name comes up with a 5-star rating. She consistently gets feedback about how friendly, patient, and technically helpful she is. That is quite the tribute, to have others share your “Everyday Greatness”! Thank you, Jackie.

Nominated by: Erin Poole
Bureau of Technology Services



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Wonder Woman Award 2022

Jackie Jackson-Freeman, Bureau of Technology Services

Jackie's deep understanding of the customer's needs and her treasure trove of historical knowledge are critical to the success of BTS Telecom. She consistently advocates for the customer to engineers and management. She displays an amazing amount of patience in coaching and training new Telecom staff members. Her customers strongly value her commitment to their success as related to Telecom services.

Nominated by: Lee Nichols
Bureau of Technology Services



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Wonder Woman Award 2022

Jessica Moss, Bureau of Technology Services

Jessica is smart, efficient and gets the job done. Great problem solver and works hard. She truly cares about her work and the customers she works with. BTS is lucky to have her!

Nominated by: Anonymous



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Jessica Moss, Bureau of Technology Services

Whether it's tracking a payment, ensuring accurate licensing, aligning work streams with vendors, managing technical projects, informing the budget process, or a hundred other similar tasks, Jessica brings a consistent professionalism and unique insight to all she manages. I appreciate her willingness to be solution oriented and a valued member of BTS. Thanks for all you do, Jessica.

Nominated by: Erin Poole
Bureau of Technology Services



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Wonder Woman Award 2022

Jessica Moss, Bureau of Technology Services

Jessica has shown outstanding resilience in this time when network support has been so critical. She is always positive but realistic. I appreciate all of her hard work and expertise!

Nominated by: Shelley Pendergrass
Bureau of Parks & Recreation



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Jessica Moss, Bureau of Technology Services

When I think of a "Wonder Woman," Jessica definitely comes to mind. As our team's capital project manager, she keeps so many critical functions together and routinely saves the day with her knowledge, skill, and dedication. She keeps up with the engineers, even though her work is more project, procurement and budget driven. She is amazing and I'd hate to think of our team without her. Our customers would be besides themselves too.

Nominated by: Victoria Flagg
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Joanie Ries, Bureau of Technology Services

Joanie has been the backbone of Production Services onsite support at Comm Center throughout the pandemic, volunteering to help wherever needed. Teams and managers count on her for all kinds of extra things. Her persistence, follow-through, and communication has been so helpful!

Nominated by: Carolyn Glass
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Joanie Ries, Bureau of Technology Services

I've truly enjoyed working with Joanie this past year. A consistent theme in my interactions, I can count on you and your follow-up. Thank you for being my "eyes" out at Communications, your willingness to take tasks on that don't fall into your job description, etc. You are a true team player, Joanie. Thank you for your work, and for being YOU!

Nominated by: Erin Poole
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Katharine Enriques, Bureau of Technology Services

After 25 years of City employment, Katharine continues to excel in her role as Service Desk Supervisor. She has a sharp focus on process improvement while thinking outside the box to make meaningful improvements. I've been so impressed with her ability to step up to new challenges, finding successes each time. Katharine is most definitely a Wonder Woman!

Nominated by: Bryan Pirrello
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Katharine Enriques, Bureau of Technology Services

Smart, funny, solution-oriented – that’s Katharine. She ably juggles a zillion things, thinks strategically, acts decisively, and works hard to provide opportunities and remove barriers for her great staff. She sure has rolled with some challenges this

Thanks for what you do, Katharine!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



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Wonder Woman Award 2022

Katharine Enriques, Bureau of Technology Services

Acknowledging Katharine and her work within her team and on behalf of BTS. I appreciate that you are responsive to inquiries, open to process improvement and feedback, and above all, a team player. You effortlessly embody, “Everyday Greatness”. Thank you for your work, and for being you!

Nominated by: Erin Poole
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Lisa Bigley, Bureau of Technology Services

Lisa brings intelligence, talent, caring, and humor to work with her every day. She is dedicated to making things better than she found them and she starts from a place of curiosity, compassion, and active listening. Thanks for what you do, Lisa!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



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Wonder Woman Award 2022

Melissa Mills, Bureau of Technology Services

Melissa is an awesome person with a great attitude and willingness to take on new things. She is active in our equity committee and brings her best every day. BTS is lucky to have someone with her talent!

Nominated by: Anonymous



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Melissa Mills, Bureau of Technology Services

Melissa, you are the kind of person anyone would be grateful to have on their team. The feedback I routinely receive from those you interact with is consistently positive. That is something to be proud of, as I hope you know that your “Everyday Greatness” is noticed and expressed by others. I look forward to following your career.

Thank you for your work, and for being you!

Nominated by: Erin Poole
Bureau of Technology Services



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Wonder Woman Award 2022

Melissa Mills, Bureau of Technology Services

Melissa's dedication to information sharing, documentation, and organization brings a smile to my face constantly and I appreciate all her efforts to make network engineering more collaborative, equitable, efficient, and transparent. I see myself in many of her efforts and am comforted that women leaders like her are engaged in network engineering.

Nominated by: Victoria Flagg
Bureau of Technology Services



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Wonder Woman Award 2022

Moira Gentrup, Bureau of Technology Services

If every Network Enterprise Team at least one Moira, what a better world this would be! My view of the world may be a bit "network-centric" but, seriously, we don't have enough women engineers and need more of what Moira brings to the table. She's got it all together and is a rockstar problem solver, end-user listener, and overall amazing engineer.

Nominated by: Victoria Flagg
Bureau of Technology Services



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Wonder Woman Award 2022

Monica Borden, Bureau of Technology Services

Professional, genuine, hecka smart and cares about people more than any of us realize – Monica is absolutely a Wonder Woman! She always strives to connect and grow individually and together. Monica’s experience, historical knowledge, and aptitude to connect the most specific detail with the larger vision has no bounds.

Nominated by: Britt Schweizer
Bureau of Technology Services



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Wonder Woman Award 2022

Monica Borden, Bureau of Technology Services

Monica is an important and valued member of the Enterprise Business Solutions team supporting the SAP system. She has strong leadership skills and a vast amount of knowledge which she freely shares with her team members. Monica has successfully taken a key role in our strategic initiatives in implementing SuccessFactors. She embraces and demonstrates daily the City's core values.

Nominated by: Diana Allen
Bureau of Technology Services



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Wonder Woman Award 2022

Patricia Silvey, Bureau of Technology Services

I'm continually reminded that we can all make a difference in this world by being who we are. I admire Patricia for her professionalism in all she does, and her drive to encourage and support process improvement. She effortlessly embodies, "Everyday Greatness". Thank you for your work, and for being you!

Nominated by: Erin Poole
Bureau of Technology Services



WE ARE ALL WONDERWOMEN!



Wonder Woman Award 2022

Patti Midland, Bureau of Technology Services

Patti is a trusted partner, a talented organizer, and a tremendous asset to BTS. She is a great communicator who also asks great questions, she has a can-do spirit, and she steps bravely into service voids to serve her bureaus and help BTS succeed.

Thanks, Patti!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



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Wonder Woman Award 2022

Preeti Sinha, Bureau of Technology Services

Preeti is a key member of the Enterprise Business Solutions team technically supporting the SAP system. She consistently looks for ways to improve areas in the system that she is responsible for and has recently taken on a more expanded role. Preeti is very knowledgeable and brings good ideas to the table. She embraces and demonstrates the City's core values.

Nominated by: Diana Allen
Bureau of Technology Services



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Wonder Woman Award 2022

Rebecca Huston, Bureau of Technology Services

Bending light to keep our data flowing certainly qualifies Rebecca for an “Everyday Greatness” award. Ensuring equipment continues to function can be challenging on a good day and added stress on a day where something stops working. Each of us rely on this Wonder Woman, most of us have no idea she is keeping the light flowing, and All of Us benefit from her expertise.

I appreciate your work, Rebecca, and wanted to say, “Thank You”.

Nominated by: Erin Poole
Bureau of Technology Services



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Wonder Woman Award 2022

Rebecca Huston, Bureau of Technology Services

Behind the scenes every day, Rebecca is keeping our optical transport network going. She doesn't seek the limelight but she's there, dedicated and keeping the City's network packets moving along, securely, reliably, efficiently and cost effectively. Her professionalism is inspiring, and her sense of humor constantly has us rolling on the floor.

Nominated by: Victoria Flagg
Bureau of Technology Services



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Wonder Woman Award 2022

Shawna Graber, Bureau of Technology Services

Shawna does an outstanding job managing many competing priorities and daily challenges. She is always upbeat and brings a positive attitude every day. BTS is lucky to have such a caring individual. Thank you, Shawna!

Nominated by: Anonymous



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Wonder Woman Award 2022

Shawna Graber, Bureau of Technology Services

Shawna will be celebrating her 30th year with the City of Portland in the Summer of 2022. A couple years back, BTS was lucky enough to recruit her into the Technology Procurement & Cellular Services (TPCS) Supervisor where she focused on rebuilding and rebranding a team that was struggling to find success. Shawna achieved much during her tenure as TPCS supervisor, including facilitating procurement of key tools needed to support the City's sudden pivot to remote work. Other achievements included recruiting for key team positions, building a more automated computer replacement process to shorten turnaround time, building a new program to support the City's cellular phone users, and singlehandedly conceptualized, justified, and implemented an unprecedented new relationship between BTS and Procurement, expediting BTS's ability to process purchases. Shawna co-chairs the bureau's Labor Management Committee, helping to build trust and keep communication open between employees and managers, and provides regular coaching for employees seeking growth and support. Recently, Shawna was promoted to IS Manager leading the System Engineering Team who is designing and implementing a transformational new technology that will allow BTS to manage systems remotely and deliver new computers directly to employee's homes. Shawna was selected to lead this key project due to the deep trust she has built with BTS in a very short period which is most certainly a quality of a Fabulous Wonder Woman!

Nominated by: Bryan Pirrello
Bureau of Technology Services



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Wonder Woman Award 2022

Shawna Graber, Bureau of Technology Services

Shawna works hard to make BTS the best it can be. She sees both the forest and the trees, and she leads with compassion and curiosity. Whether it's the Labor Management Committee, a complex City process, or a colleague who seeks her help, Shawna works hard to make a difference. Thanks, Shawna!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



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Wonder Woman Award 2022

Shawna Graber, Bureau of Technology Services

I'm continually reminded that we can all make a difference in this world by being who we are. I have immense respect for you, Shawna. I admire your professionalism in all you do. You effortlessly embody, "Everyday Greatness". Thank you for your work, and for being you!

Nominated by: Erin Poole
Bureau of Technology Services



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Wonder Woman Award 2022

Stephanie Smeltzer, Bureau of Technology Services

Very pleased to acknowledge Stephanie for her “Everyday Greatness”. You are a valued member of BTS and contribute daily to multiple workstreams within Telecommunications. I routinely receive compliments on the support you provide employees, as customers respond to kindness and caring. Thank you for making all of us better, simply by being who you are!

Nominated by: Erin Poole
Bureau of Technology Services



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Wonder Woman Award 2022

Stephanie Smeltzer, Bureau of Technology Services

Stephanie’s dedication to excellent customer service shows in every customer interaction. Feedback from her customers consistently give her the highest praise for her skills. She is a role model for good customer service. Throughout the pandemic she has helped hundreds of customers successfully transition voice services to their remote location. As one customer commented she is truly “the bee’s knees”.

Nominated by: Lee Nichols
Bureau of Technology Services



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Wonder Woman Award 2022

Stephanie Smeltzer, Bureau of Technology Services

Stephanie, thank you for coming to my rescue with the pager setup for our new team members recently! I knew I was in good hands instantly and loved your sleuthing and documentation!

Nominated by: Victoria Flagg
Bureau of Technology Services



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Wonder Woman Award 2022

Suzanne Hannam, Bureau of Technology Services

Suzanne is extremely talented and diligent with her work. She is dedicated and strives to provide the best services to her customers. During the pandemic, she remains one of the few City employees that remained working on site 100% of the time due to her work responsibilities. Suzanne put herself at risk of exposure while working in the building and we all appreciate her efforts and commitments.

Nominated by: Anonymous



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Wonder Woman Award 2022

Terri Krueger, Bureau of Technology Services

Terri is an incredibly valued member of the BTS Administration team! We are so lucky to have her in our bureau!

Nominated by: Amy Tuttle
Bureau of Technology Services



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Wonder Woman Award 2022

Terri Krueger, Bureau of Technology Services

Terri is smart, caring, organized, and doesn't drop the ball. She has ably climbed a steep learning curve and provides excellent support to BTS. Thank you for what you do, Terri!

Nominated by: Elyse Rosenberg
Bureau of Technology Services



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Wonder Woman Award 2022

Terri Krueger, Bureau of Technology Services

Acknowledging Terri and her transition of stepping into the workload vacated by Elsa’s retirement. Really appreciate the “Everyday Greatness” in all you do, Terri. We rely on you and the multitude of details you handle to support many critical business functions for our bureau. Thanks for all you do!

Nominated by: Erin Poole
Bureau of Technology Services



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Wonder Woman Award 2022

Vicki Wilson, Bureau of Technology Services

Vicki sets a wonder example for all of us that provide support to users of the City's software applications. She is always cheerful and understanding when helping users resolve their business process / software issues.

Nominated by: Anonymous



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Wonder Woman Award 2022

Vicki Wilson, Bureau of Technology Services

Vicki Wilson is a master of SAP and a wizard at making it work when no one else can, and a wonderful teacher. As a new user of SAP, I've found myself frustrated to tears and nervous to bother such a top performer like her. Each time I have a question, Vicki responds within minutes offering to help. She patiently shows how to do the function I'm looking for, explains why it exists, encourages me when I practice in front of her, and answers my questions with dignity and respect (even though she's probably been asked them a hundred times before). When I felt all alone, Vicki went above and beyond to help. Vicki is a true gem to the City. I hope everyone gets a chance to experience her technology wisdom and gracious coaching.

Nominated by: Ashley Tjaden
Bureau of Emergency Communications



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Wonder Woman Award 2022

Vicki Wilson, Bureau of Technology Services

Vicki is a BSA III in BTS/EBS team & supports SAP Procure to Pay system and business processes. Her focus on providing great customer service is widely recognized and appreciated by customers and all who work with her. Vicki, thank you for all your efforts & tremendous work. You represent the qualities deserving of a Wonder Woman Award.

Nominated by: Cindy Delozier and Diana Allen
Bureau of Technology Services



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Wonder Woman Award 2022

Vicki Wilson, Bureau of Technology Services

Vicki is a vital member of the Enterprise Business Solutions team supporting finance activities in the SAP system. She works well with the bureaus she supports in a collaborative and knowledgeable manner. Vicki is dedicated and takes on extra areas as needed always going the extra mile to ensure a positive outcome.

She embraces and demonstrates daily the City's core values.

Nominated by: Diana Allen
Bureau of Technology Services



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Wonder Woman Award 2022

Victoria Flagg, Bureau of Technology Services

Victoria brings her best every day. Always upbeat, positive, and willing to dig in to get the job done. A BTS top performer!

Nominated by: Anonymous



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Wonder Woman Award 2022

Victoria Flagg, Bureau of Technology Services

Really excited to have Victoria join the BTS management team. I look forward to her contributing her unique “Wonder Woman” capabilities. I admire her willingness to get involved, speak her truth, and look for ways to make improvements daily.
Thank you, Victoria.

Nominated by: Erin Poole
Bureau of Technology Services



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