

2008 Business Survey

December 2008

NOTES:

- 1) The survey accuracy of City Total figures is +/- 2 percent
- 2) Total number of respondents shown in parentheses
- 3) Percents may not add to 100 due to rounding.
- 4) Coalition totals may not add to City Total. Some businesses are located outside the city limits but have licenses for business conducted inside the city

2008

**Prior Year
CITY TOTALS**

Q#		Coalition							City Total	Prior Year								
		SW	NW/Downtown	North	Inner NE	Central NE	SE	East		2007	2006	2005	2004	2003	2002	2001	2000	1999
1A	Rating of traffic congestion on major streets																	
	Very good	4%	4%	5%	5%	5%	7%	8%	6%	5%	4%	5%	5%	6%				
	Good	35%	30%	26%	37%	27%	32%	29%	31%	26%	24%	30%	27%	32%				
	Neither	35%	36%	38%	38%	40%	33%	38%	36%	33%	33%	35%	36%	38%				
	Bad	19%	23%	25%	16%	20%	21%	18%	21%	26%	30%	23%	24%	19%				
Very bad	7%	7%	7%	3%	7%	7%	8%	7%	11%	10%	8%	7%	5%					
		(191)	(337)	(104)	(172)	(129)	(442)	(234)	(1,654)	(1,257)	(1,501)	(1,375)	(1,757)	(1,942)				
1B	Rating of traffic congestion on neighborhood streets																	
	Very good	12%	10%	8%	14%	9%	14%	15%	12%	10%	10%	11%	9%	11%				
	Good	41%	37%	40%	48%	39%	36%	39%	39%	36%	34%	40%	39%	38%				
	Neither	36%	30%	31%	28%	34%	31%	33%	32%	33%	35%	32%	34%	35%				
	Bad	7%	19%	15%	7%	16%	13%	8%	13%	16%	17%	14%	14%	12%				
Very bad	4%	3%	6%	2%	2%	5%	4%	4%	5%	4%	4%	4%	4%					
		(181)	(316)	(93)	(166)	(121)	(416)	(223)	(1,556)	(1,188)	(1,417)	(1,288)	(1,646)	(1,835)				
2A	Rating of neighborhood on graffiti																	
	Very good	38%	21%	11%	14%	18%	12%	15%	18%	17%	19%	19%	18%	16%				
	Good	40%	42%	33%	26%	41%	30%	29%	34%	30%	33%	33%	35%	38%				
	Neither	13%	20%	24%	24%	23%	22%	29%	22%	23%	22%	22%	24%	23%				
	Bad	7%	13%	29%	24%	14%	25%	21%	19%	23%	21%	22%	18%	19%				
Very bad	2%	4%	3%	13%	5%	11%	6%	7%	8%	6%	5%	5%	4%					
		(202)	(363)	(108)	(184)	(133)	(462)	(236)	(1,735)	(1,327)	(1,560)	(1,445)	(1,860)	(1,951)				
2B	Rating of physical condition of housing in neigh.																	
	Very good	29%	20%	9%	13%	17%	8%	12%	15%	14%	16%	17%	15%	14%				
	Good	47%	54%	46%	45%	43%	50%	41%	48%	47%	47%	47%	48%	48%				
	Neither	18%	19%	31%	28%	29%	28%	30%	26%	28%	28%	25%	27%	28%				
	Bad	4%	6%	12%	11%	8%	12%	15%	10%	10%	9%	10%	9%	8%				
Very bad	1%	1%	2%	2%	4%	2%	2%	2%	2%	1%	2%	1%	2%					
		(203)	(360)	(109)	(183)	(131)	(459)	(242)	(1,734)	(1,328)	(1,575)	(1,439)	(1,848)	(1,965)				

2008 Business Survey

December 2008

NOTES:

- 1) The survey accuracy of City Total figures is +/- 2 percent
- 2) Total number of respondents shown in parentheses
- 3) Percents may not add to 100 due to rounding.
- 4) Coalition totals may not add to City Total. Some businesses are located outside the city limits but have licenses for business conducted inside the city

2008

**Prior Year
CITY TOTALS**

Q#		Coalition							City Total	2007	2006	2005	2004	2003	2002	2001	2000	1999
		SW	NW/Downtown	North	Inner NE	Central NE	SE	East										
2C	Rating of neighborhood on vagrancy																	
	Very good	31%	12%	8%	11%	15%	8%	8%	13%	12%	14%	13%	12%	12%				
	Good	38%	20%	30%	28%	31%	28%	31%	28%	26%	26%	26%	27%	27%				
	Neither	17%	26%	31%	34%	33%	31%	32%	29%	27%	26%	25%	27%	30%				
	Bad	10%	30%	22%	17%	15%	21%	22%	21%	24%	24%	23%	23%	22%				
	Very bad	4%	12%	8%	10%	6%	11%	7%	9%	11%	11%	13%	11%	9%				
		(192)	(352)	(107)	(178)	(126)	(443)	(222)	(1,666)	(1,266)	(1,511)	(1,389)	(1,789)	(1,900)				
3A	Rating of how neigh. street maintenance affects business																	
	Very good	12%	11%	6%	9%	11%	7%	11%	10%	10%	10%	12%	11%	10%				
	Good	45%	43%	45%	47%	44%	46%	47%	46%	45%	47%	47%	46%	47%				
	Neither	25%	24%	34%	29%	29%	27%	25%	27%	26%	25%	24%	25%	26%				
	Bad	12%	17%	9%	11%	12%	13%	10%	13%	14%	14%	14%	13%	13%				
	Very bad	6%	5%	5%	3%	4%	7%	6%	6%	6%	4%	4%	5%	4%				
		(204)	(357)	(110)	(184)	(133)	(463)	(251)	(1,749)	(1,313)	(1,595)	(1,453)	(1,863)	(1,975)				
3B	Rating of how neigh. street cleanliness affects business																	
	Very good	14%	14%	10%	9%	14%	8%	13%	11%	11%	10%	14%	11%	11%				
	Good	55%	47%	45%	41%	50%	48%	43%	47%	47%	47%	46%	47%	52%				
	Neither	22%	28%	33%	25%	22%	27%	24%	26%	25%	27%	25%	28%	25%				
	Bad	6%	9%	12%	23%	11%	14%	14%	13%	14%	13%	13%	12%	10%				
	Very bad	2%	2%	0%	2%	4%	4%	6%	3%	3%	3%	3%	3%	2%				
		(203)	(357)	(110)	(183)	(133)	(464)	(251)	(1,749)	(1,315)	(1,581)	(1,449)	(1,866)	(1,967)				
3C	Rating of how speeding vehicles in neigh. affects business																	
	Very good	8%	8%	4%	6%	4%	4%	5%	6%									
	Good	30%	37%	20%	26%	21%	27%	28%	29%									
	Neither	31%	36%	38%	33%	34%	32%	34%	34%									
	Bad	23%	15%	28%	27%	29%	27%	26%	24%									
	Very bad	9%	5%	10%	8%	12%	9%	7%	8%									
		(200)	(354)	(109)	(184)	(133)	(462)	(250)	(1,739)									

2008 Business Survey

December 2008

NOTES:

- 1) The survey accuracy of City Total figures is +/- 2 percent
- 2) Total number of respondents shown in parentheses
- 3) Percents may not add to 100 due to rounding.
- 4) Coalition totals may not add to City Total. Some businesses are located outside the city limits but have licenses for business conducted inside the city

2008

**Prior Year
CITY TOTALS**

Q#		Coalition							City Total	Prior Year CITY TOTALS								
		SW	NW/Downtown	North	Inner NE	Central NE	SE	East		2007	2006	2005	2004	2003	2002	2001	2000	1999
4A	Does business location have walk-in customers? Yes	29%	48%	39%	41%	38%	49%	41%	43%	60%	59%	61%	64%	67%				
4B	If Yes, rating of affect of on-street parking on business																	
	Very good	10%	4%	21%	9%	8%	8%	15%	9%	8%	7%	8%	7%	6%				
	Good	24%	21%	21%	39%	42%	29%	32%	28%	30%	29%	29%	31%	25%				
	Neither	24%	22%	35%	17%	23%	21%	24%	22%	23%	23%	22%	26%	26%				
	Bad	18%	36%	19%	28%	23%	30%	19%	28%	23%	26%	27%	24%	26%				
	Very bad	22%	16%	5%	7%	4%	12%	11%	12%	16%	16%	14%	13%	17%				
		(49)	(159)	(43)	(69)	(48)	(204)	(75)	(665)	(824)	(974)	(904)	(1,214)	(1,317)				
4C	If Yes, rating of affect of pedestrian access on business																	
	Very good	23%	18%	30%	25%	17%	19%	30%	21%	19%	17%	20%	19%	17%				
	Good	48%	60%	51%	56%	50%	58%	46%	56%	54%	55%	54%	55%	54%				
	Neither	11%	13%	9%	8%	19%	14%	11%	13%	19%	17%	16%	18%	19%				
	Bad	11%	8%	7%	8%	13%	7%	11%	8%	5%	7%	7%	6%	7%				
	Very bad	7%	2%	2%	1%	2%	2%	1%	2%	3%	3%	3%	3%	3%				
		(56)	(160)	(43)	(71)	(48)	(207)	(89)	(693)	(857)	(1,006)	(938)	(1,258)	(1,335)				
4D	If Yes, rating of affect of distance to bus stop (or MAX) on business																	
	Very good	58%	48%	44%	49%	38%	51%	43%	48%	45%	40%	42%	43%	38%				
	Good	32%	37%	40%	48%	40%	39%	38%	39%	41%	43%	43%	42%	43%				
	Neither	4%	10%	12%	3%	4%	7%	11%	8%	9%	11%	10%	10%	12%				
	Bad	5%	3%	5%	0%	10%	1%	5%	4%	3%	4%	3%	4%	5%				
	Very bad	2%	2%	0%	0%	8%	1%	3%	2%	2%	1%	3%	2%	2%				
		(57)	(159)	(43)	(71)	(48)	(206)	(88)	(691)	(865)	(1,007)	(949)	(1,268)	(1,343)				

2008 Business Survey

December 2008

NOTES:

- 1) The survey accuracy of City Total figures is +/- 2 percent
- 2) Total number of respondents shown in parentheses
- 3) Percents may not add to 100 due to rounding.
- 4) Coalition totals may not add to City Total. Some businesses are located outside the city limits but have licenses for business conducted inside the city

2008

**Prior Year
CITY TOTALS**

Q#	Coalition							City Total	Prior Year											
	SW	NW/Downtown	North	Inner NE	Central NE	SE	East		2007	2006	2005	2004	2003	2002	2001	2000	1999			
5A	Has there been any new residential development near business?		Yes	65%	55%	55%	54%	34%	50%	49%	53%	59%	48%	43%	42%	51%				
5B	If Yes, rating of impact on improving neighborhood as place for business		Very good	17%	19%	15%	16%	12%	13%	13%	15%	14%	13%	11%	12%	9%				
			Good	22%	38%	37%	37%	28%	34%	15%	31%	32%	31%	36%	34%	30%				
			Neither	49%	34%	39%	39%	53%	45%	54%	44%	44%	44%	42%	45%	50%				
			Bad	7%	7%	5%	8%	7%	5%	14%	7%	8%	7%	8%	6%	7%				
			Very bad	5%	2%	3%	1%	0%	3%	5%	3%	3%	4%	4%	4%	4%				
				(125)	(178)	(59)	(93)	(43)	(211)	(111)	(842)	(737)	(780)	(676)	(825)	(905)				
6A	Any new commercial development near business in last 12 months		Yes	39%	61%	48%	66%	49%	57%	39%	52%	62%	50%	48%	51%	58%				
6B	If Yes, rating of impact on improving neighborhood as place for business		Very good	21%	17%	12%	25%	16%	16%	15%	18%	13%	14%	14%	14%	11%				
			Good	32%	43%	42%	38%	45%	44%	30%	40%	37%	40%	40%	42%	40%				
			Neither	42%	31%	34%	33%	33%	34%	48%	36%	40%	39%	37%	38%	42%				
			Bad	5%	6%	12%	4%	6%	4%	7%	6%	6%	5%	6%	5%	4%				
			Very bad	0%	2%	0%	0%	0%	2%	0%	1%	3%	2%	2%	2%	3%				
				(76)	(207)	(50)	(114)	(64)	(243)	(91)	(861)	(774)	(817)	(746)	(1,019)	(1,050)				

2008 Business Survey

December 2008

NOTES:

- 1) The survey accuracy of City Total figures is +/- 2 percent
- 2) Total number of respondents shown in parentheses
- 3) Percents may not add to 100 due to rounding.
- 4) Coalition totals may not add to City Total. Some businesses are located outside the city limits but have licenses for business conducted inside the city

2008

**Prior Year
CITY TOTALS**

Q#		Coalition						City Total	Prior Year									
		SW	NW/Downtown	North	Inner NE	Central NE	SE		East	2007	2006	2005	2004	2003	2002	2001	2000	1999
7A	City's info on: programs to help business reduce waste, pollution, water, and energy use																	
	Very good	9%	8%	8%	11%	18%	13%	12%	11%	9%	7%	6%	5%	5%				
	Good	47%	40%	37%	44%	33%	39%	44%	41%	41%	37%	34%	32%	29%				
	Neither	32%	38%	37%	33%	40%	35%	33%	36%	38%	41%	44%	47%	48%				
	Bad	10%	12%	13%	9%	8%	12%	10%	11%	9%	12%	12%	13%	14%				
	Very bad	2%	2%	5%	3%	2%	2%	2%	2%	2%	2%	3%	4%	3%	4%			
		(188)	(328)	(110)	(174)	(129)	(431)	(217)	(1,619)	(1,233)	(1,402)	(1,290)	(1,603)	(1,699)				
7B	City's info on: business opportunities with the City																	
	Very good	3%	3%	3%	4%	4%	6%	8%	5%	3%	3%	3%	3%	2%				
	Good	22%	26%	19%	22%	23%	22%	26%	23%	22%	21%	20%	17%	16%				
	Neither	53%	43%	52%	45%	49%	47%	39%	46%	48%	47%	46%	44%	42%				
	Bad	14%	21%	20%	23%	18%	19%	20%	20%	19%	21%	23%	25%	26%				
	Very bad	8%	7%	5%	6%	6%	6%	6%	7%	7%	8%	9%	11%	14%				
		(175)	(299)	(103)	(156)	(120)	(394)	(208)	(1,493)	(1,140)	(1,322)	(1,222)	(1,559)	(1,674)				
7C	City's info on: business licenses																	
	Very good	8%	9%	6%	7%	8%	10%	12%	9%	7%	7%	7%	6%	5%				
	Good	32%	40%	39%	38%	41%	37%	40%	38%	41%	36%	35%	30%	29%				
	Neither	46%	38%	36%	42%	41%	39%	33%	39%	38%	42%	41%	41%	42%				
	Bad	9%	11%	14%	8%	7%	10%	8%	10%	10%	11%	13%	15%	15%				
	Very bad	5%	3%	5%	5%	4%	4%	7%	5%	4%	5%	5%	8%	9%				
		(206)	(356)	(115)	(182)	(133)	(456)	(242)	(1,737)	(1,315)	(1,512)	(1,410)	(1,752)	(1,858)				

2008 Business Survey

December 2008

NOTES:

- 1) The survey accuracy of City Total figures is +/- 2 percent
- 2) Total number of respondents shown in parentheses
- 3) Percents may not add to 100 due to rounding.
- 4) Coalition totals may not add to City Total. Some businesses are located outside the city limits but have licenses for business conducted inside the city

2008

**Prior Year
CITY TOTALS**

Q#		Coalition						City Total	2007	2006	2005	2004	2003	2002	2001	2000	1999
		SW	NW/Downtown	North	Inner NE	Central NE	SE										
7D	City's info on: financial assistance for business development																
	Very good	1%	2%	3%	4%	3%	2%	6%	3%	3%	2%	2%	2%	2%			
	Good	14%	16%	15%	17%	10%	15%	22%	16%	15%	12%	12%	13%	11%			
	Neither	56%	50%	47%	49%	53%	48%	42%	49%	50%	54%	51%	49%	45%			
	Bad	21%	24%	22%	19%	25%	26%	20%	23%	22%	22%	24%	25%	27%			
	Very bad	7%	8%	13%	12%	9%	10%	11%	10%	10%	10%	11%	12%	15%			
		(147)	(254)	(95)	(142)	(100)	(340)	(190)	(1,302)	(987)	(1,130)	(1,077)	(1,364)	(1,460)			
7E	City's info on: zoning																
	Very good	3%	4%	2%	6%	5%	3%	7%	4%	3%	3%	4%	3%	3%			
	Good	21%	24%	22%	20%	14%	25%	29%	23%	25%	21%	22%	20%	18%			
	Neither	62%	58%	56%	51%	67%	54%	48%	56%	54%	55%	51%	51%	50%			
	Bad	11%	9%	16%	13%	12%	12%	6%	11%	11%	15%	16%	17%	17%			
	Very bad	4%	6%	4%	10%	2%	6%	9%	6%	6%	6%	7%	9%	12%			
		(156)	(272)	(100)	(140)	(101)	(350)	(192)	(1,350)	(1,032)	(1,173)	(1,128)	(1,458)	(1,555)			
7F	City's info on: development regulations																
	Very good	4%	3%	2%	4%	4%	3%	7%	4%	3%	3%	3%	2%	3%			
	Good	18%	24%	17%	18%	15%	20%	26%	21%	22%	20%	18%	16%	14%			
	Neither	56%	53%	55%	49%	65%	55%	46%	53%	50%	50%	51%	48%	44%			
	Bad	14%	13%	16%	16%	13%	15%	11%	14%	16%	18%	17%	22%	21%			
	Very bad	8%	8%	9%	13%	3%	7%	9%	8%	9%	10%	11%	12%	18%			
		(152)	(271)	(92)	(136)	(99)	(350)	(192)	(1,331)	(994)	(1,154)	(1,095)	(1,430)	(1,538)			
7G	City's info on: general City gov questions																
	Very good	2%	4%	3%	5%	5%	5%	8%	5%	3%	4%	4%	3%	3%			
	Good	29%	29%	22%	22%	24%	28%	31%	27%	25%	25%	22%	20%	19%			
	Neither	55%	53%	55%	57%	63%	52%	45%	53%	54%	53%	53%	53%	52%			
	Bad	8%	10%	13%	9%	5%	10%	8%	9%	12%	13%	15%	16%	17%			
	Very bad	6%	4%	7%	7%	3%	6%	8%	6%	7%	7%	7%	8%	9%			
		(171)	(298)	(96)	(147)	(104)	(398)	(203)	(1,463)	(1,063)	(1,266)	(1,168)	(1,498)	(1,580)			

2008 Business Survey

December 2008

NOTES:

- 1) The survey accuracy of City Total figures is +/- 2 percent
- 2) Total number of respondents shown in parentheses
- 3) Percents may not add to 100 due to rounding.
- 4) Coalition totals may not add to City Total. Some businesses are located outside the city limits but have licenses for business conducted inside the city

2008

**Prior Year
CITY TOTALS**

Q#		Coalition							City Total	Prior Year CITY TOTALS								
		SW	NW/Downtown	North	Inner NE	Central NE	SE	East		2007	2006	2005	2004	2003	2002	2001	2000	1999
8	Rating of safety of business neigh. during day																	
	Very good	33%	30%	21%	24%	28%	25%	19%	26%	22%	21%	21%	20%	20%				
	Good	52%	50%	51%	56%	50%	52%	46%	51%	53%	54%	53%	54%	56%				
	Neither	11%	15%	23%	16%	18%	16%	24%	17%	16%	18%	18%	18%	17%				
	Bad	2%	5%	4%	4%	3%	6%	9%	5%	7%	6%	7%	6%	6%				
	Very bad	1%	1%	0%	1%	1%	2%	2%	1%	2%	2%	2%	1%	1%				
		(210)	(355)	(113)	(186)	(132)	(466)	(245)	(1,751)	(1,358)	(1,582)	(1,488)	(1,889)	(1,978)				
9A	Any inspections by Fire Bureau in last 12 months																	
	Yes	46%	71%	52%	47%	52%	52%	52%	55%	70%	57%	57%	63%	70%				
9B	Rating of quality of inspection																	
	Very good	31%	41%	43%	32%	37%	41%	41%	38%	27%	29%	27%	27%	29%				
	Good	46%	43%	39%	52%	50%	46%	51%	47%	54%	52%	53%	52%	52%				
	Neither	20%	13%	16%	13%	13%	11%	5%	13%	16%	15%	14%	16%	14%				
	Bad	0%	1%	2%	0%	0%	1%	1%	1%	2%	2%	2%	4%	3%				
	Very bad	3%	1%	0%	3%	0%	1%	1%	2%	2%	2%	2%	2%	2%				
		(95)	(244)	(61)	(88)	(68)	(235)	(134)	(959)	(727)	(928)	(885)	(1,258)	(1,347)				
10A	Quality rating: Police																	
	Very good	21%	22%	20%	14%	25%	22%	25%	21%	19%	22%	21%	23%	22%				
	Good	56%	51%	56%	55%	51%	54%	53%	54%	54%	54%	53%	55%	55%				
	Neither	17%	20%	16%	25%	20%	21%	17%	20%	20%	18%	19%	16%	17%				
	Bad	3%	6%	6%	5%	2%	4%	4%	4%	6%	5%	6%	4%	5%				
	Very bad	2%	1%	1%	1%	2%	0%	1%	1%	1%	2%	2%	2%	1%				
		(187)	(339)	(110)	(176)	(130)	(441)	(248)	(1,676)	(1,283)	(1,537)	(1,417)	(1,825)	(1,943)				
10B	Quality rating: Fire																	
	Very good	26%	32%	31%	23%	39%	30%	35%	31%	27%	29%	30%	31%	29%				
	Good	61%	55%	59%	60%	51%	55%	54%	56%	58%	55%	56%	54%	56%				
	Neither	13%	12%	9%	16%	9%	15%	10%	13%	15%	15%	14%	14%	13%				
	Bad	0%	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	1%	1%				
	Very bad	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%	1%	0%	1%				
		(189)	(327)	(107)	(172)	(131)	(423)	(237)	(1,632)	(1,237)	(1,487)	(1,352)	(1,763)	(1,889)				

2008 Business Survey

December 2008

NOTES:

- 1) The survey accuracy of City Total figures is +/- 2 percent
- 2) Total number of respondents shown in parentheses
- 3) Percents may not add to 100 due to rounding.
- 4) Coalition totals may not add to City Total. Some businesses are located outside the city limits but have licenses for business conducted inside the city

2008

**Prior Year
CITY TOTALS**

Q#		Coalition							City Total	Prior Year								
		SW	NW/Downtown	North	Inner NE	Central NE	SE	East		2007	2006	2005	2004	2003	2002	2001	2000	1999
10C	Quality rating: Water																	
	Very good	20%	20%	15%	13%	20%	19%	16%	18%	14%	16%	15%	15%	13%				
	Good	53%	54%	61%	57%	50%	52%	55%	54%	53%	50%	50%	48%	46%				
	Neither	23%	20%	19%	25%	23%	23%	21%	22%	25%	25%	25%	25%	24%				
	Bad	2%	5%	4%	5%	5%	4%	6%	5%	5%	7%	7%	8%	10%				
Very bad	2%	1%	2%	0%	1%	2%	2%	2%	2%	2%	3%	5%	7%					
		(194)	(338)	(110)	(180)	(129)	(452)	(244)	(1,693)	(1,270)	(1,508)	(1,381)	(1,781)	(1,915)				
10D	Quality rating: Sewers																	
	Very good	14%	16%	14%	11%	18%	15%	15%	15%	13%	13%	13%	13%	11%				
	Good	53%	50%	55%	50%	45%	48%	50%	50%	50%	47%	46%	43%	42%				
	Neither	24%	22%	21%	28%	28%	27%	26%	25%	27%	28%	28%	27%	28%				
	Bad	3%	9%	7%	9%	5%	6%	6%	7%	8%	9%	9%	11%	11%				
Very bad	6%	3%	3%	1%	3%	3%	3%	3%	3%	3%	4%	6%	8%					
		(190)	(327)	(109)	(177)	(130)	(443)	(243)	(1,665)	(1,254)	(1,483)	(1,359)	(1,753)	(1,887)				
10E	Quality rating: Storm Drainage																	
	Very good	11%	12%	10%	9%	14%	13%	9%	12%	10%	11%	11%	10%	9%				
	Good	53%	47%	52%	47%	48%	46%	49%	48%	44%	41%	43%	39%	37%				
	Neither	24%	27%	25%	32%	29%	28%	28%	27%	30%	31%	28%	31%	32%				
	Bad	8%	11%	8%	8%	5%	10%	11%	9%	13%	13%	13%	14%	15%				
Very bad	3%	3%	4%	4%	5%	4%	3%	4%	3%	5%	6%	7%	7%					
		(184)	(331)	(106)	(176)	(128)	(443)	(235)	(1,649)	(1,246)	(1,468)	(1,342)	(1,742)	(1,874)				
10F	Quality rating: Recycling																	
	Very good	30%	22%	24%	30%	27%	28%	20%	26%	18%	21%	19%	17%	18%				
	Good	46%	49%	49%	47%	49%	50%	54%	49%	52%	51%	53%	51%	50%				
	Neither	16%	21%	24%	16%	18%	17%	22%	19%	23%	21%	22%	26%	24%				
	Bad	6%	5%	3%	5%	5%	2%	3%	4%	6%	5%	5%	5%	6%				
Very bad	1%	2%	1%	2%	2%	2%	1%	2%	2%	1%	1%	2%	2%					
		(201)	(353)	(109)	(185)	(132)	(457)	(245)	(1,726)	(1,283)	(1,507)	(1,387)	(1,780)	(1,895)				
10G	Quality rating: Land use planning																	
	Very good	13%	10%	5%	10%	8%	10%	10%	10%	8%	8%	8%	8%	7%				
	Good	28%	37%	40%	38%	30%	29%	29%	33%	31%	32%	29%	29%	27%				
	Neither	38%	39%	42%	37%	53%	43%	43%	41%	40%	39%	39%	39%	39%				
	Bad	13%	10%	9%	7%	7%	12%	11%	11%	14%	14%	14%	14%	16%				
Very bad	8%	4%	3%	7%	2%	5%	7%	6%	7%	7%	9%	10%	11%					
		(159)	(273)	(92)	(136)	(92)	(339)	(192)	(1,318)	(1,020)	(1,227)	(1,114)	(1,459)	(1,612)				

2008 Business Survey

December 2008

NOTES:

- 1) The survey accuracy of City Total figures is +/- 2 percent
- 2) Total number of respondents shown in parentheses
- 3) Percents may not add to 100 due to rounding.
- 4) Coalition totals may not add to City Total. Some businesses are located outside the city limits but have licenses for business conducted inside the city

2008

**Prior Year
CITY TOTALS**

Q#	Coalition							City Total	Prior Year								
	SW	NW/Downtown	North	Inner NE	Central NE	SE	East		2007	2006	2005	2004	2003	2002	2001	2000	1999
10H	Quality rating: Building permits																
	Very good	7%	7%	4%	7%	2%	7%	11%	7%	6%	6%	6%	6%	5%			
	Good	22%	27%	36%	38%	30%	27%	28%	29%	30%	29%	26%	25%	24%			
	Neither	48%	50%	38%	37%	49%	48%	38%	45%	43%	41%	41%	40%	37%			
	Bad	14%	10%	15%	8%	15%	10%	14%	12%	13%	15%	16%	17%	17%			
	Very bad	8%	7%	5%	10%	3%	7%	9%	7%	8%	9%	12%	12%	17%			
		(147)	(237)	(91)	(135)	(89)	(335)	(185)	(1,257)	(960)	(1,133)	(1,073)	(1,387)	(1,567)			
10I	Quality rating: Economic development																
	Very good	5%	7%	6%	7%	6%	6%	9%	7%	6%	6%	5%	5%	4%			
	Good	36%	37%	30%	38%	29%	34%	27%	34%	33%	29%	25%	24%	22%			
	Neither	42%	38%	48%	39%	47%	42%	42%	41%	44%	44%	45%	41%	40%			
	Bad	8%	11%	13%	10%	14%	10%	15%	12%	12%	16%	17%	19%	21%			
	Very bad	9%	7%	2%	5%	3%	7%	8%	6%	6%	7%	8%	11%	13%			
		(152)	(284)	(97)	(148)	(93)	(354)	(186)	(1,352)	(1,026)	(1,213)	(1,149)	(1,477)	(1,602)			
10J	Quality rating: Street maintenance																
	Very good	4%	6%	8%	7%	8%	8%	11%	7%	7%	8%	8%	6%	6%			
	Good	45%	41%	42%	41%	40%	40%	41%	41%	40%	40%	42%	42%	41%			
	Neither	26%	29%	28%	34%	32%	26%	28%	28%	29%	30%	29%	30%	33%			
	Bad	18%	18%	17%	14%	14%	18%	13%	17%	17%	16%	16%	15%	14%			
	Very bad	7%	6%	5%	4%	5%	8%	7%	7%	7%	6%	6%	7%	6%			
		(203)	(359)	(112)	(187)	(134)	(457)	(246)	(1,742)	(1,311)	(1,560)	(1,442)	(1,858)	(1,958)			
10K	Quality rating: Street lighting																
	Very good	7%	11%	10%	11%	7%	8%	13%	10%	9%	9%	9%	10%	9%			
	Good	52%	57%	53%	54%	55%	55%	50%	54%	52%	53%	54%	53%	54%			
	Neither	29%	24%	25%	26%	25%	27%	24%	26%	29%	27%	29%	29%	27%			
	Bad	8%	7%	11%	8%	10%	9%	9%	8%	8%	9%	6%	7%	8%			
	Very bad	3%	1%	2%	2%	3%	2%	3%	2%	2%	2%	1%	1%	2%			
		(201)	(352)	(113)	(186)	(135)	(456)	(245)	(1,735)	(1,315)	(1,570)	(1,433)	(1,861)	(1,974)			

2008 Business Survey

December 2008

NOTES:

- 1) The survey accuracy of City Total figures is +/- 2 percent
- 2) Total number of respondents shown in parentheses
- 3) Percents may not add to 100 due to rounding.
- 4) Coalition totals may not add to City Total. Some businesses are located outside the city limits but have licenses for business conducted inside the city

2008

**Prior Year
CITY TOTALS**

Q#		Coalition							City Total	Prior Year CITY TOTALS								
		SW	NW/Downtown	North	Inner NE	Central NE	SE	East		2007	2006	2005	2004	2003	2002	2001	2000	1999
10L	Quality rating: Traffic congestion																	
	Very good	5%	4%	5%	6%	4%	3%	7%	5%									
	Good	29%	31%	30%	25%	34%	33%	32%	31%									
	Neither	35%	29%	40%	47%	35%	35%	32%	35%									
	Bad	21%	28%	22%	19%	19%	21%	21%	23%									
	Very bad	9%	8%	5%	2%	8%	7%	8%	7%									
		(201)	(356)	(111)	(185)	(134)	(458)	(249)	(1,739)									
11	Overall rating of job City government is doing at providing services																	
	Very good	7%	5%	3%	6%	9%	7%	6%	6%	5%	5%	5%	5%	5%				
	Good	46%	48%	43%	45%	41%	44%	44%	44%	43%	39%	39%	35%	36%				
	Neither	35%	35%	40%	39%	44%	39%	37%	38%	39%	42%	40%	42%	39%				
	Bad	8%	9%	11%	7%	5%	6%	10%	8%	10%	10%	12%	12%	13%				
	Very bad	4%	4%	4%	3%	2%	5%	3%	4%	3%	3%	4%	5%	7%				
		(198)	(357)	(108)	(178)	(126)	(461)	(238)	(1,714)	(1,308)	(1,552)	(1,424)	(1,849)	(1,939)				
12	Overall rating of Portland as a place to do business																	
	Very good	15%	17%	9%	17%	12%	16%	14%	15%	14%	11%	10%	9%	8%				
	Good	51%	49%	50%	54%	49%	47%	42%	48%	44%	44%	41%	37%	40%				
	Neither	20%	20%	26%	17%	28%	23%	25%	23%	25%	25%	25%	26%	26%				
	Bad	8%	10%	10%	7%	7%	10%	13%	10%	12%	14%	16%	17%	16%				
	Very bad	6%	5%	6%	4%	4%	4%	6%	5%	5%	6%	8%	10%	10%				
		(210)	(358)	(115)	(191)	(137)	(479)	(255)	(1,793)	(1,190)	(1,591)	(1,248)	(1,859)	(1,996)				

2008 Business Survey

December 2008

NOTES:

- 1) The survey accuracy of City Total figures is +/- 2 percent
- 2) Total number of respondents shown in parentheses
- 3) Percents may not add to 100 due to rounding.
- 4) Coalition totals may not add to City Total. Some businesses are located outside the city limits but have licenses for business conducted inside the city

2008

**Prior Year
CITY TOTALS**

Q#
13

Type of business at location

- Construction
- Manufacturing
- Transportation
- Wholesale trade
- Retail trade
- Finance, insurance, real estate
- Professional & scientific serv.
- Educ., health care, social services
- Leisure & hospitality
- Other serv.
- Industries

Coalition							City Total
SW	NW/Downtown	North	Inner NE	Central NE	SE	East	
							8%
							4%
							4%
							4%
							12%
							11%
							22%
							11%
							12%
							11%
							(1,749)

2007	2006	2005	2004	2003	2002	2001	2000	1999
8%								
4%								
2%								
4%								
14%								
9%								
25%								
12%								
12%								
10%								
(1,343)								

14

Number of employees in business at location

- 0 to 1
- 2 to 4
- 5 to 9
- 10 to 19
- 20 to 49
- 50 to 99
- 100 to 249
- 250 to 500
- More than 500
- Unknown

							802
							431
							235
							152
							111
							36
							24
							11
							6
							68
							(1,876)

584	641	649	392	556				
336	422	389	474	521				
205	281	215	299	331				
122	163	146	189	209				
79	88	76	152	170				
31	38	30	58	43				
14	19	12	27	23				
5	1	1	9	6				
10	4	3	2	1				
29	47		389	177				
(1,415)	(1,704)	(1,521)	(1,991)	(2,037)				