



## **Other Resources/Jurisdictions to Report Fraud, Waste, and Abuse**

The Auditor's Fraud Hotline does not accept all types of complaints. The Fraud Hotline is for reports of suspected fraud, waste, and abuse by or against the City of Portland government. The Fraud Hotline is for reports of any dishonest acts by or against the City (such as by City agencies, employees, contractors, vendors, board members, etc.), or about the improper use of City resources or positions - not for complaints relating to services (i.e., potholes, taxes, etc.).

The following are additional resources for complaints not accepted by the Auditor's Fraud Hotline.

### ***For Informational Calls:***

➤ [City/County Information and Referral](#)

Call the City/County Information and Referral Office (503) 823-400 or email [cityinfo@portlandoregon.gov](mailto:cityinfo@portlandoregon.gov) for information and referral for all City of Portland and Multnomah County services.

City bureau information is also available at <https://www.portlandoregon.gov/> or by calling City and County Information and Referral at (503) 823-4000. In addition, the City of Portland and Multnomah County's Pocket Phone Directory is available as a PDF at the following web address: <https://www.portlandoregon.gov/civic/article/52554>

### ***For Other Fraud, Waste, and Abuse Hotlines:***

➤ [U.S. Government Accountability Office FraudNet](#)

To Report Fraud, Waste, Abuse and Mismanagement in Federal Programs.

Automated answering system: (800) 424-5454

➤ [Federal Bureau of Investigation Internet Crime Complaint Center \(IC3\)](#)

To report potential cases of Internet Fraud to IC3, a partnership of the [Federal Bureau of Investigations](#) and the National White Collar Crime Center.

➤ [Oregon Government Waste Hotline](#)

To Report Fraud, Waste or Abuse in Oregon State government and its agencies, with a link to report misuse of public assistance.

Toll free phone: (800) 336-8218

➤ [Metro Accountability Hotline](#)

The Metro Accountability Hotline, administered by the Metro Auditor's Office, gives employees and citizens an avenue to report misconduct, waste or misuse of resources in any Metro or Metropolitan Exposition Recreation Commission facility or department. Call (888) 299-5460 (toll free in the U.S. and Canada).

➤ [Multnomah County Auditor's Good Government Hotline](#)

The Auditor's Good Government Hotline was established to provide Multnomah County employees and the public at large with a method of reporting concerns about suspected fraud, abuse of position, and misuse of county resources.

➤ [Washington County Ethics Matters Hotline](#)

The independent Ethics Matters hotline and web site allow citizens and employees to anonymously report concerns about the conduct of Washington County employees, officials or agents of the county.

➤ [Clackamas County EthicsPoint](#)

EthicsPoint is a comprehensive and anonymous web and telephone-based reporting tool for Clackamas County employees. The service assists management and employees in addressing fraud, theft, embezzlement, and misuse violations in the workplace.

➤ [Portland Public Schools Ombudsman](#)

The goal of the ombudsman is to help families and guardians access the correct channels for resolving questions or concerns relating to their school or child's education at both the district level and school level.

➤ [Tri Met Customer Service](#)

Use this form to send Tri Met Customer Service questions, comments and suggestions, employee complaints or to report a specific incident or safety/security concern.

➤ [Child Abuse and Neglect Reporting - Oregon Department of Human Services](#)

To report child abuse and neglect. You can also call 1-855-503-SAFE (7233). This toll-free number allows you to report abuse or neglect of any child or adult to the Oregon Department of Human Services. **IF YOU THINK SOMEONE IS IN DANGER OR BEING HURT, CALL 911 IMMEDIATELY!**

➤ [Oregon Department of Human Services Fraud Hotline](#)

To report suspected client or provider fraud of Medicaid/Oregon Health Plan programs and benefits; food benefits (SNAP), Cash assistance (TANF), Oregon Trail card, which is used for Electronic Benefits Transfer (EBT); and child care benefits. You can also call 1-888-FRAUD01 (372-8301).

To report a Department of Human Services (DHS) employee for fraud or waste or you suspect them of abusing financial resources or equipment, call the DHS Employee Fraud/Waste Hotline at (503) 945-5608.

➤ [Oregon Attorney General's Consumer Protection Hotlines](#)

To file a consumer complaint about an Oregon business; to file a complaint about an Oregon charity or nonprofit; to report suspected Medicaid fraud; and to report a Do Not Call violation. Call the Attorney General's Consumer Hotline at 1-877-877-9392.

➤ [Oregon Division of Financial Regulation](#)

The Division of Financial Regulation handles complaints about mortgage lenders, loan originators, finance service professionals, and most lines of insurance. This includes auto, homeowner, health, life, annuities, long-term care, and even pet. If you have problems with a company or individual in the finance and insurance industries, you can complete an online complaint form.

➤ [Oregon Bureau of Labor and Industries, Civil Rights Division](#)

To file a discrimination complaint relating to employment, housing, public accommodations and career schools. Or contact the Civil Rights Division by phone (971-673-0764).

*Wage and Hour complaint:* [http://www.oregon.gov/boli/WHD/Pages/W\\_Whhowinf.aspx](http://www.oregon.gov/boli/WHD/Pages/W_Whhowinf.aspx)

*Civil Rights complaint:* [http://www.oregon.gov/boli/CRD/Pages/C\\_Crcompl.aspx](http://www.oregon.gov/boli/CRD/Pages/C_Crcompl.aspx)

➤ [Oregon Government Ethics Commission](#)

The Oregon Government Ethics Commission (OGEC) is a seven-member citizen commission charged with enforcing government ethics laws. Oregon Government Ethics laws prohibit public officials from using office for financial gain, and require public disclosure of economic conflict of interest. The OGEC also enforces state laws which require lobbyists and the entities they represent to register and periodically report their expenditures. The third area of OGEC jurisdiction is the executive session provisions of public meetings law.

