



CITY OF PORTLAND 24th ANNUAL COMMUNITY SURVEY RESULTS

October 2014

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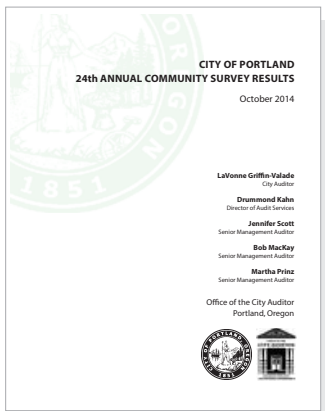
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Winner of 2016
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October 29, 2014

TO: Mayor Charlie Hales
Commissioner Nick Fish
Commissioner Amanda Fritz
Commissioner Steve Novick
Commissioner Dan Saltzman
Portland Development Commission

SUBJECT: *City of Portland 24th Annual Community Survey Results* (Report #463)

This report presents the results of our 24th annual Community Survey. From June through August, we asked Portlanders about their views on the quality of a variety of City services, and thousands of residents responded. Most love their city and their neighborhoods, but gave mixed ratings to many City services.

Our report includes survey details specific to each of Portland's seven neighborhood areas, in addition to citywide data, and compares 2014 survey responses with results from years prior. We sent the survey to 9,800 randomly-selected households, and 3,297 valid surveys – or 35 percent – were returned. We calculated the citywide survey accuracy to be ± 1.7 percent, while accuracy by neighborhood area ranged from ± 4.1 to ± 5.0 percent.

The purpose of our community survey is to provide the public and policy makers with information regarding resident satisfaction with City services. We encourage Council and bureau managers to study differences in community perceptions included in the survey and to consider where improvements in services might be needed. We want to thank the thousands of Portlanders who took the time to complete and return the survey.


LaVonne Griffin-Valade
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Attachment

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SUMMARY

Summary

This is the City Auditor’s 24th annual survey of Portlanders to gather public perceptions of City services. We sent surveys to 9,800 randomly selected households. We collected resident opinions in each of Portland’s seven neighborhood areas (North, Inner Northeast, Central Northeast, East, Southeast, Southwest, and Northwest/ Downtown) and for the city overall.

PORTLAND'S SEVEN NEIGHBORHOOD AREAS



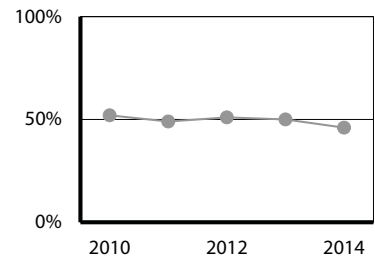
We anticipate this report will be of interest to the public, to Council, and to City employees and managers, and that it will be useful in tracking progress in many important civic areas.

Portlanders have opinions about City government services, and any changes in these opinions over time can be studied by managers and elected officials to find areas for potential improvement, as well as to identify programs with high public satisfaction. Our report includes changes in ratings of City services only when those changes are statistically significant.

Most respondents felt positively about their city and their neighborhoods. While most residents view some City services as very good or good, they rate other services less positively.

- In 2014, 46 percent of residents rated City government’s overall job as very good or good. This is the lowest rating since we began asking this question in 1994. Since 2010, resident ratings of City government’s overall job decreased 6 percentage points from 52 percent.

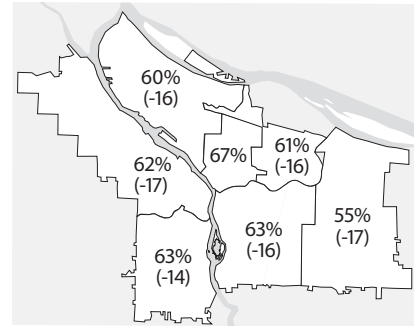
Rating of overall City government job in providing services
(percent very good or good)



- Overall satisfaction with fire and emergency, 9-1-1 and police services remained positive in 2014. Residents felt as safe in their neighborhoods, parks and downtown during the day as they did in 2010.

- 62 percent of residents citywide rated overall water service quality as very good or good in 2014, a 15 percentage point decline compared to ratings in 2010. In addition, residents in all but one neighborhood area rated water service quality lower in 2014 than they did in 2010.

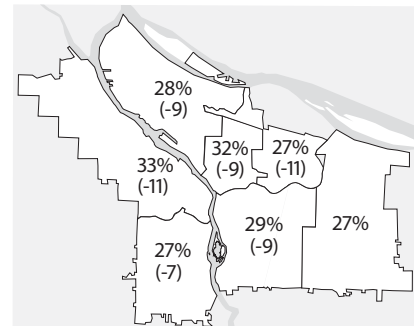
Rating of overall water service quality percent as very good or good (and change since 2010)



- In 2014, 74 percent of residents citywide felt positively about garbage, recycling and composting service quality. When evaluating the cost of the service, 49 percent of residents felt positively. Resident perception of garbage, recycling and composting service quality and cost in 2014 were relatively unchanged from 2010 ratings for cost and quality.

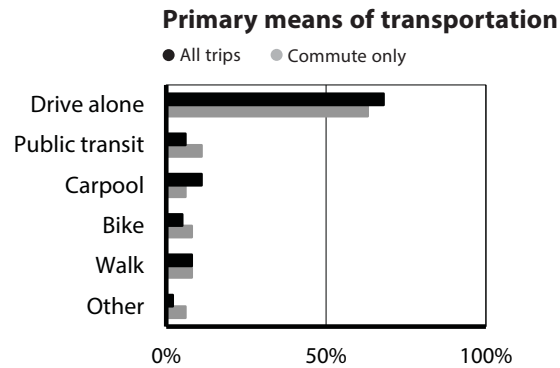
- 29 percent of residents rated City street maintenance services positively, a 9 percentage point decline from 2010. More respondents felt negatively about street maintenance than felt positively. Ratings on street maintenance were also lower in every neighborhood district area, except for East, since 2010.

Rating of City street maintenance as very good or good (and change since 2010)



- When considering neighborhood streets, 47 percent of residents citywide rated street smoothness positively in 2014, down from 52 percent in 2010.

Summary



- In 2014, 63 percent of residents citywide indicated they drove to work alone. The percentage of residents who reported taking public transportation to work declined from 12 percent in 2010 to 11 percent in 2014. Residents who reported commuting to work by

bike, carpool or walking all remained flat since 2010, averaging around seven percent each. When considering all trips (shopping, errands, work, etc.), 68 percent of residents said they drove alone, 11 percent carpoled, 6 percent took public transit, and 5 percent biked in 2014.

- The majority of residents rated the overall quality of both City parks and City recreation services positively. More residents reported visiting City parks weekly and monthly than they did in 2010. Almost one third of residents reported that someone from their household participated in a Parks and Recreation activity.
- Resident ratings of neighborhood and city livability remained steady since 2010. In 2014, residents reported more commercial and residential development than in 2010, but they felt less positive about how both types of development look and how they impact their neighborhoods.
- When asked to rate the City's job in making downtown a good place to shop, work, live and recreate, residents' positive ratings decreased from 61 percent in 2010 to 57 percent in 2014.
- In 2014, 22 percent of residents citywide felt positively about their opportunities to influence government, down from 28 percent in 2010; this is the lowest rating since we began asking this question in 2009.

This report contains sections reporting survey results on these important City service areas: Public Safety, Public Utilities, Transportation, Parks and Recreation, and Community Development. In addition, we include a section explaining how we conducted the Community Survey and prepared this report. Complete survey data begin on page 22.

SURVEY HIGHLIGHTS

Public Safety

OVERVIEW

Overall satisfaction with fire and emergency, police and 9-1-1 services remained positive in 2014, and ratings for fire and emergency services and 9-1-1 were about the same as in 2010. In 2014, a greater percentage of residents reported being satisfied with police services than in 2010, and residents felt as safe in their neighborhoods, parks and downtown during the day as they did in 2010.

Overall resident ratings of Public Safety services

(percent very good or good)

	2010	2011	2012	2013	2014
Police	60%	59%	61%	61%	64%
Fire & Emergency Services	87%	87%	87%	86%	87%
9-1-1	80%	76%	77%	76%	78%

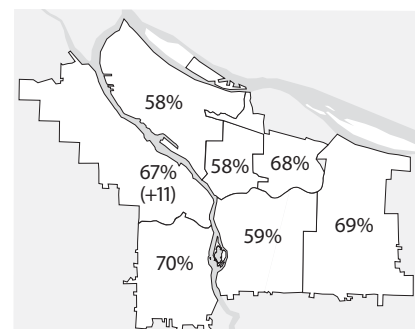
TRENDS

Overall satisfaction with public safety services remained positive in 2014. 64 percent of residents felt positively about police services in 2014, a 4 percentage point increase from 2010. 87 percent of residents rated fire and emergency services as very good or good in 2014, and 78 percent of residents felt positively about 9-1-1 services.

Ratings of police services varied by neighborhood area. Perceptions stayed about the same as in 2010 in all but one neighborhood area. In 2014, 67 percent of residents in Northwest/Downtown rated police services positively, an 11 percentage point increase from 2010.

Rating of police service quality as very good or good

(and change since 2010)



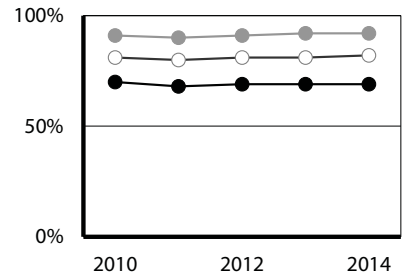
In 2014, 36 percent and 38 percent of residents gave positive ratings to the Police Bureau and the Auditor's Independent Police Review division (IPR) efforts to regulate police conduct, respectively. Since we began asking this question in 2010, positive ratings of IPR's efforts have increased 4 percentage points.

Residents reported feeling about as safe during the day in their neighborhoods, parks and downtown as they did in 2010. In 2014, 92 percent of residents felt very safe or safe in their neighborhood during the day, 82 percent felt very safe or safe in their closest park, and 69 percent felt very safe or safe downtown.

Rating of safety during day

(percent very safe or safe)

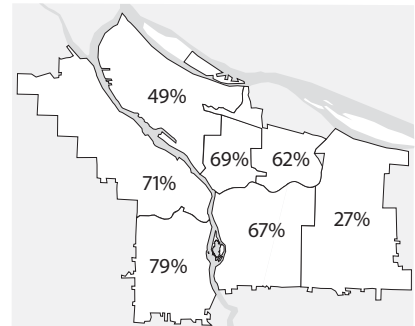
● Neighborhood ○ Park ● Downtown



Residents also reported feeling about as safe in their neighborhoods, parks and downtown at night as they did in 2010. Citywide, the majority of residents reported feeling very safe or safe in their neighborhoods at night (62 percent). However, when rating their safety in parks or downtown at night, residents were less positive – 33 and 31 percent reported feeling very safe or safe in their neighborhood parks and downtown at night, respectively.

Nighttime safety ratings varied by neighborhood area, as in previous years. In 2014, 79 percent of Southwest neighborhood area residents felt very safe or safe at night, while 49 percent of North Portland residents felt very safe or safe at night in their neighborhoods. 27 percent of East residents reported feeling very safe or safe at night in their neighborhoods.

Rating of safety in neighborhood at night as very safe or safe



In 2014, the percentage of residents who reported having either no supplies or supplies for up to one week in the event of a disaster remained the same as compared to 2010, when we began asking this question. Only 14 percent of residents reported having supplies to last one month, as compared to 18 percent of residents who reported having one month’s worth of supplies in 2010. In 2014, 74 percent of residents reported that if a disaster were to occur, they have enough supplies to take care of their household for three days to one week. 12 percent of residents reported having either no supplies or only one day’s worth of supplies in 2014.

Public Utilities

OVERVIEW

Resident satisfaction with overall water service quality remained positive in 2014, but was lower than in 2010, while ratings of tap water quality remained relatively unchanged. Residents' opinions of City sewer and storm drainage services were similar to ratings five years ago.

Resident ratings of garbage, recycling and composting service quality and cost declined in 2012 after the introduction of every-other-week garbage pick up and curbside composting. However, in 2014, ratings increased and are similar to 2010 ratings.

Resident ratings of Public Utility services

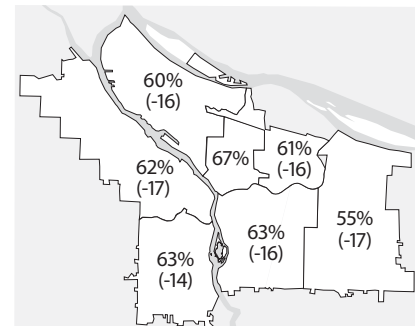
(percent very good or good)

	2010	2011	2012	2013	2014
Water	77%	71%	73%	70%	62%
Sewer	48%	46%	51%	51%	49%
Storm drainage	42%	41%	45%	46%	45%

TRENDS

62 percent of residents citywide rated overall water service quality as very good or good in 2014, a 15 percentage point decline compared to ratings in 2010. In addition, residents in all but one neighborhood area rated water service quality lower in 2014 than they did in 2010.

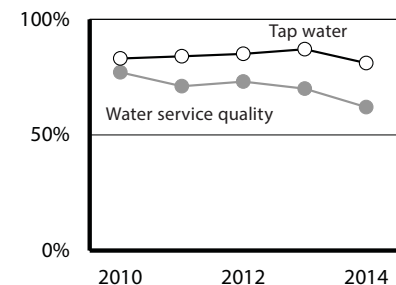
Rating of overall water service quality percent as very good or good (and change since 2010)



Although ratings of water service quality were down in 2014, ratings of tap water quality have been relatively steady since 2010. 81 percent of residents citywide rated tap water quality as very good or good in 2014.

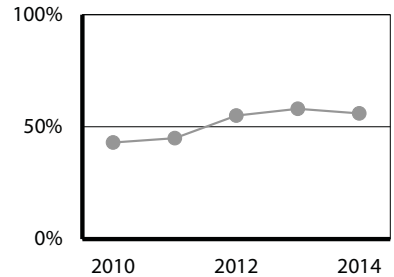
Rating of water

(percent very good or good)



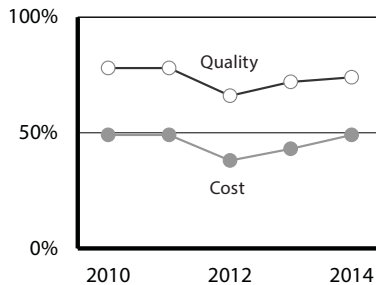
In 2014, 49 and 45 percent of residents citywide rated sewer and storm drainage services as very good or good, respectively; these ratings were relatively unchanged from 2010. However, when asked how well the sewer and storm drainage systems protect water quality in local rivers, 56 percent of residents rated them positively in 2014, a 13 percentage point increase from 2010.

Rating of how well sewers and drainage systems protect rivers
(percent very good or good)



In 2014, 74 percent of residents citywide felt positively about garbage, recycling and composting service quality. When evaluating the cost of the service, 49 percent of residents felt

Rating of garbage/recycling
(percent very good or good)



positively in 2014. Resident perception of garbage, recycling and composting service quality and cost in 2014 were relatively unchanged from 2010 ratings for cost and quality. Resident perception of garbage and recycling service quality and cost decreased in 2012, the first year we surveyed residents after the

introduction of every-other-week garbage pick up and curbside composting. Between 2012 and 2014, resident ratings of garbage, recycling and composting service quality increased 8 percentage points, and ratings of cost as very good or good rose 11 percentage points.

Transportation

OVERVIEW

Ratings of street maintenance and street lighting declined since 2010. Citywide, residents rated neighborhood street smoothness and rush hour congestion on major streets worse in 2014. At the same time, the majority of residents reported driving alone and fewer reported commuting to work via public transportation.

Resident ratings of Transportation services

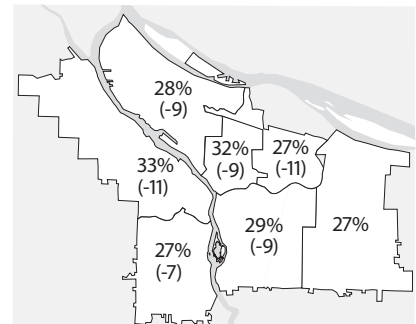
(percent very good or good)

	2010	2011	2012	2013	2014
Street maintenance	38%	35%	33%	32%	29%
Street lighting	60%	57%	56%	56%	53%

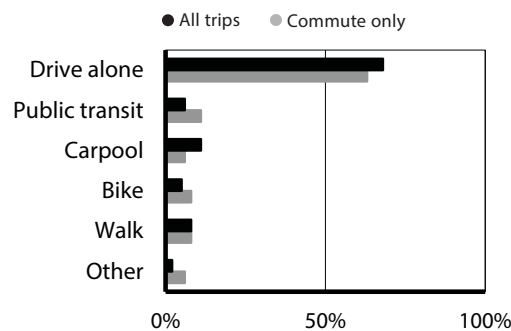
TRENDS

In 2014, 29 percent of residents citywide rated City street maintenance services positively, a 9 percentage point decline from 2010. More respondents felt negatively about street maintenance in 2014 (42 percent) than felt positively. Ratings on street maintenance were also lower in every neighborhood area, except for East, since 2010. Street lighting ratings declined 7 percentage points since 2010, with 53 percent of residents citywide feeling positive about the quality of the City's street lighting services in 2014.

Rating of City street maintenance as very good or good (and change since 2010)



Primary means of transportation



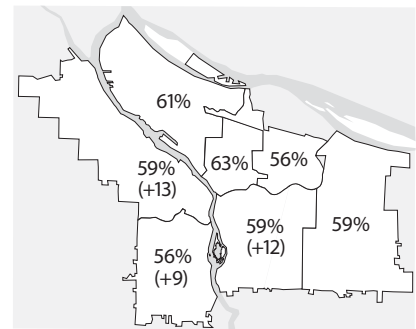
In 2014, 63 percent of residents citywide indicated they drove to work alone. The percentage of residents who reported taking public transportation to work declined from 12 percent in 2010 to 11 percent in 2014. Residents who reported commuting to work by bike,

carpool or walking all remained flat every year since 2010, averaging around seven percent each. When considering all trips (shopping, errands, work, etc.), 68 percent of residents said they drove alone, 11 percent carpooled, 6 percent took public transit, and 5 percent biked in 2014.

The percentage of residents driving alone to work varied among the neighborhood areas. In 2014, residents in Southwest and East had the highest rate with 73 percent, and the Northwest/Downtown neighborhoods had the lowest, with 51 percent driving alone.

Residents had more negative ratings of traffic flow on major streets during peak hours in 2014 than 2010. In 2014, 59 percent of residents reported feeling very bad or bad about congestion on major streets during peak traffic hours compared to 50 percent feeling negatively in 2010. This change was evident in the Northwest/Downtown, Southeast, and Southwest neighborhood areas where negative ratings increased 13, 12, and 9 percentage points, respectively.

Rating of rush hour congestion on major streets as very bad or bad (and change since 2010)



Ratings of neighborhood streets as very good or good



When considering neighborhood streets, 47 percent of residents citywide rated street smoothness positively in 2014, down from 52 percent in 2010. In the Northwest/Downtown neighborhood area, 49 percent of residents reported feeling positively about street smoothness, a 13 percentage point decline from 2010.

Residents citywide rated street cleanliness, pedestrian and bicyclist safety, and the speed of vehicles on neighborhood streets about the same in 2014 as in 2010.

Parks and Recreation

OVERVIEW

In 2014, the majority of residents rated the overall quality of both City parks and City recreation services positively. More residents reported visiting City parks weekly and monthly than they did in 2010. Almost one third of residents reported that someone from their household participated in a Portland Parks and Recreation activity in 2014.

Resident ratings of overall Parks and Recreation services

(percent very good or good)

	2010	2011	2012	2013	2014
Parks	86%	85%	84%	86%	85%
Recreation	76%	77%	72%	76%	74%

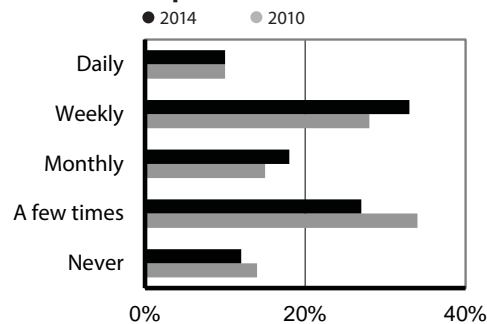
TRENDS

Resident satisfaction with City parks and recreation services remained relatively steady from prior years. In 2014, 85 percent of residents felt very good or good about parks, and 74 percent felt positively about recreation services.

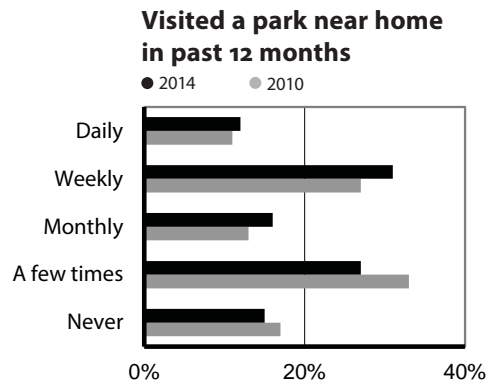
Residents rated the quality of nearby parks' grounds and facilities positively in 2014. 85 percent of residents rated the quality of park grounds close to their homes positively, while 69 percent of residents felt very good or good about the condition of facilities in nearby City parks.

In 2014, Northwest/Downtown residents had the most positive ratings of park grounds, with 89 percent feeling very good or good. 77 percent of Northwest/Downtown and Southwest residents reported feeling positively about park facilities. Residents of the East neighborhood area had the least positive ratings of both park grounds and facilities at 71 percent and 58 percent, respectively.

Visited any city park in past 12 months



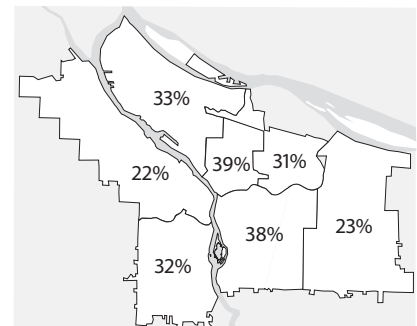
Citywide, residents visited City parks more often in 2014 than they did in 2010. Weekly and monthly visits increased to parks near residents' homes and to City parks in general. In 2014, 33 percent of residents citywide reported visiting a City park weekly in the last 12 months, up 5 percentage points from 2010.



Weekly visits to parks near residents' homes increased 4 percentage points, from 27 percent in 2010, to 31 percent in 2014. At the neighborhood area level in 2014, the lowest rate of weekly visits to parks near home or to any City park was reported by East residents, at 17 percent for both.

In 2014, 32 percent of residents reported that at least one member of their household participated in a Portland Parks and Recreation activity in the last 12 months, about the same as in 2010. Additionally, three neighborhood areas had household participation rates below the citywide rate: East with 23 percent, Central Northeast with 31 percent, and Northwest/Downtown with 22 percent.

Households participating in a City recreation activity
(last 12 months)



Positive ratings of the affordability, variety, and the quality of instruction, coaching, and leadership in City recreation programs remained largely unchanged from prior years. In 2014, 68 percent of residents gave positive ratings to both recreation programs' affordability and program variety, while 62 percent felt positively about the quality of program instruction.

In 2014, residents who had a household member participate in a City recreation activity had more positive feelings about the affordability, variety, and quality of instruction than residents whose households had no member participate in a City recreation activity.

Community Development

OVERVIEW

2014 resident ratings of neighborhood and city livability remained steady since 2010, while ratings of downtown as a place to shop, work, live and recreate decreased. In 2014, residents reported more commercial and residential development than in 2010, but they felt less positive about how both types of development look and how they impact their neighborhoods. In 2014, 22 percent of residents felt positively about their opportunities to influence government.

Resident ratings of livability

(percent very good or good)

	2010	2011	2012	2013	2014
City livability	81%	78%	79%	80%	78%
Neighborhood livability	87%	86%	86%	88%	88%

TRENDS

Resident views of neighborhood and city livability remained relatively unchanged from 2010. Citywide in 2014, 88 and 78 percent of residents felt positively about the livability of their neighborhood and the city, respectively. When asked to rate the City's job in making downtown a good place to shop, work, live and recreate, residents' positive ratings decreased from 61 percent in 2010 to 57 percent in 2014.

Citywide, resident feelings on neighborhood distance to transit, access to services, and proximity to parks were relatively steady since 2010, while ratings of neighborhood on-street parking fell. Ratings of these livability factors varied by neighborhood area.

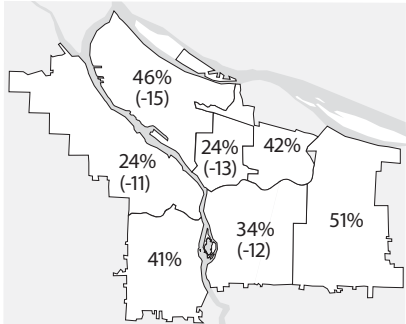
Neighborhood livability factors

(percent very good or good)

	Close to parks	Close to transit	On-street Parking	Access to Services
Central NE	80%	88%	64%	75%
East	62%	77%	54%	62%
Inner NE	89%	96%	73%	89%
North	84%	88%	66%	71%
NW/Downtown	92%	81%	37%	77%
Southeast	87%	93%	66%	83%
Southwest	88%	78%	51%	68%

37 percent of residents citywide rated housing affordability as very good or good in 2014, a 10 percentage point decline from 2010 when 47 percent of residents rated housing affordability positively. Positive ratings of housing affordability in Northwest/Downtown, North, Inner Northeast, and Southeast all fell since 2010.

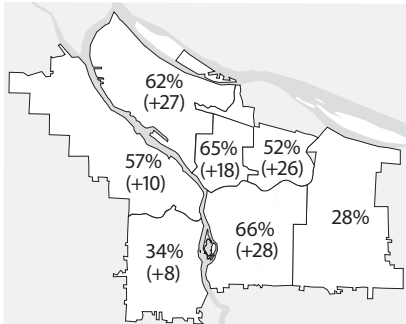
Rating of housing affordability as very good or good
(and change since 2010)



In 2014, 45 percent of residents citywide reported that commercial development was completed in their neighborhood in the last 12 months, an increase of 12 percentage points from 2010. Citywide, 55 percent of residents rated new commercial development as attractive, a decline of 13 percentage points from 2010. In 2014, 44 percent of residents citywide responded positively when asked how new commercial development improved their access to shopping and services, a decrease from 51 percent in 2010.

In 2014, 52 percent of residents citywide reported that residential development was completed in their neighborhood in the last year, an increase of 17 percentage points from 2010. In 2014, 46 percent of residents citywide rated new residential development in their neighborhood as attractive, a 15 percentage point decline from 2010. This year, when asked to rate whether new residential development improved their neighborhood as a place to live, an equal amount of residents (34 percent) responded positively as did negatively. In 2014, residents in all neighborhood areas except East reported more residential development than they did in 2010.

New residential development in your neighborhood - percent yes
(and change since 2010)



Community Development

Citywide, 32 percent of residents felt very good or good about the City's planning for future land use, an 8 percentage point decline from 2010.

In 2014, 22 percent of residents citywide felt very good or good about their opportunities to influence government, down from 28 percent in 2010; this is the lowest rating since we began asking this question in 2009.

50 percent of residents who reported owning a business in Portland felt that the city was a very good or good place to do business in 2014. The opinion was slightly more positive for all residents (business owners and non-business owners); 56 percent felt Portland was a very good or good place to do business.

SURVEY METHODOLOGY

Survey Methodology

The City Auditor's annual Community Survey was conducted for the 24th year in June through August, 2014. Questions on the survey request residents' perceptions of satisfaction with services the City of Portland provides. The results are intended to inform the public as well as to help City leaders better manage City services.

The survey was mailed to randomly selected addresses, with a letter from the City Auditor explaining the purpose of the survey, and how to complete it. We asked respondents to remove the address page of the survey so that survey responses would be anonymous.

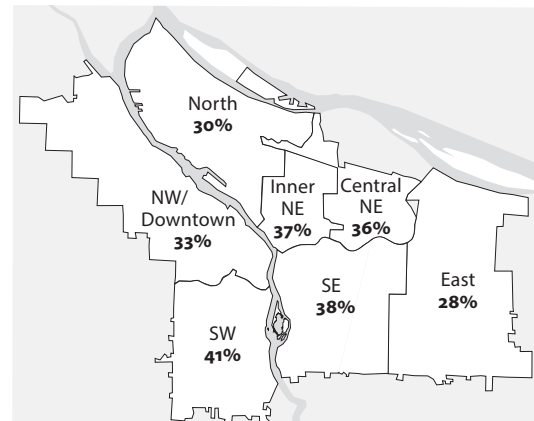
Response rate

In June 2014, we mailed 9,800 introductory postcards to residents representing households in each of the city's seven neighborhood district coalition

areas (North, Inner Northeast, Central Northeast, East, Southeast, Southwest, and Northwest/Downtown); this was closely followed by mailing of the Community Survey. Three weeks after the initial survey was sent to households, we sent a reminder postcard with a

reminder survey following two and a half weeks later. There were 339 postcards or surveys returned to us as undeliverable (due to bad addresses, etc.), leaving a total of 9,461 usable addresses for our response rate calculation. 3,297 completed surveys were returned, resulting in a citywide response rate of 35 percent.

2014 COMMUNITY SURVEY RESPONSE RATE BY NEIGHBORHOOD AREA



Survey reliability

The citywide survey accuracy, at the conventional 95 percent confidence level, is ± 1.7 percent based on the 3,297 returns. When considering the seven neighborhood coalitions, the accuracy ranges from ± 4.1 to ± 5.0 percent.

Representativeness of respondents

We compared demographic information supplied by the respondents to 2010 Census data in order to assess how closely our sample matches official census demographics. On a citywide level, our survey respondents are older and more educated than the population as a whole. We found that females are over-represented and minorities are under-represented.

We weighted our 2013 Community Survey data to match 2010 Census race and ethnicity figures for Portland in order to assess the impact of race and ethnicity on survey results. We did not see any differences between our 2013 survey data, where minorities were under-represented, and in the weighted results, where the race and ethnicity representation matched Census figures.

Survey analysis

In conducting this audit, we reviewed data from the 2014 Auditor's Community Survey and four years of prior survey data. We reviewed positive (very good and good responses combined), neutral, and negative (bad and very bad responses combined), but largely focused our analysis on the change in positive ratings, except where warranted.

We reviewed the data by the City service areas of Public Safety, Parks and Recreation, Transportation, Public Utilities, and Community Development. This analysis included reviewing citywide and coalition figures over our last five annual surveys.

We calculated statistical significance, based on a 95 percent confidence level, for anything noted as a change. This was to determine if a change was real, and not due to chance in the sample selection. Any percentage point change we report is statistically significant. When there were fewer than 100 respondents, we did not calculate statistical significance or report percentage point change.

In the table of survey results, where each response category is reported individually, the number of total respondents to each question is shown in parentheses. Due to rounding, coalition totals may not add to the citywide total, and percentages may not add to 100 or may not add to the positive or negative ratings discussed in the report.

Survey Methodology

Survey comments

The City Auditor's Community Survey is sent to a random sample of 9,800 city residents. To help keep respondent identities anonymous, the City Auditor's Office designed the survey without a section for comments.

In 2014, residents provided 297 comments on a variety of City services and community matters. More than half the comments addressed community development, overall government, and public utilities.

Comments or complaints?

Residents with comments, concerns or complaints are encouraged to contact City of Portland bureaus directly. For bureau contact information, please see the City of Portland's website at www.portlandoregon.gov, or call the City and County Information and Referral line at (503) 823-4000.

In addition, the City Auditor's Office of the Ombudsman can assist the public with complaints or concerns about City agencies.

The Ombudsman's Office can be contacted at (503) 823-0144. The Ombudsman's e-mail address is: ombudsman@portlandoregon.gov. Their website is www.portlandoregon.gov/auditor/ombudsman.

Audit standards

We conducted this performance audit in accordance with generally accepted government auditing standards. These standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

SURVEY DATA

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
				Inner	Central				2013	2012	2011	2010
PUBLIC SAFETY												
1 How safe would you feel walking alone <i>during the day</i> :												
• In your neighborhood?												
Very safe	75%	68%	50%	70%	60%	66%	28%	61%	60%	59%	58%	58%
Safe	23%	27%	40%	24%	34%	29%	47%	31%	32%	32%	32%	33%
Neutral	2%	3%	7%	4%	4%	4%	17%	5%	6%	7%	7%	6%
Unsafe	1%	1%	3%	2%	2%	1%	7%	2%	2%	2%	2%	2%
Very unsafe	0%	1%	0%	0%	0%	0%	1%	0%	0%	1%	1%	1%
	(559)	(431)	(407)	(495)	(487)	(512)	(380)	(3,275)	(3,334)	(3,441)	(3,703)	(3,641)
• In the park closest to you?												
Very safe	57%	49%	36%	55%	43%	48%	14%	45%	43%	43%	40%	42%
Safe	33%	37%	40%	32%	45%	36%	43%	38%	39%	38%	39%	39%
Neutral	8%	9%	17%	8%	8%	10%	26%	12%	14%	13%	13%	14%
Unsafe	2%	4%	6%	5%	3%	5%	13%	5%	4%	5%	6%	5%
Very unsafe	0%	1%	2%	0%	0%	1%	3%	1%	1%	1%	1%	1%
	(543)	(424)	(397)	(488)	(467)	(503)	(358)	(3,184)	(3,222)	(3,337)	(3,578)	(3,504)
• Downtown?												
Very safe	26%	34%	27%	37%	24%	29%	12%	27%	25%	28%	25%	28%
Safe	45%	45%	43%	42%	44%	40%	35%	42%	44%	40%	42%	41%
Neutral	20%	14%	20%	15%	21%	22%	29%	20%	20%	20%	21%	20%
Unsafe	7%	6%	9%	6%	9%	7%	18%	8%	9%	9%	9%	8%
Very unsafe	2%	2%	2%	1%	2%	2%	6%	2%	3%	3%	3%	3%
	(531)	(421)	(385)	(477)	(458)	(499)	(354)	(3,128)	(3,190)	(3,265)	(3,506)	(3,473)
How safe would you feel walking alone <i>at night</i> :												
• In your neighborhood?												
Very safe	38%	31%	15%	27%	19%	25%	6%	24%	22%	21%	21%	21%
Safe	41%	40%	35%	42%	43%	42%	21%	38%	40%	39%	39%	39%
Neutral	14%	16%	24%	18%	19%	19%	27%	19%	19%	21%	19%	20%
Unsafe	6%	10%	21%	10%	16%	11%	33%	14%	15%	14%	16%	15%
Very unsafe	1%	3%	6%	3%	4%	3%	14%	4%	5%	5%	5%	5%
	(536)	(424)	(397)	(485)	(471)	(492)	(361)	(3,170)	(3,252)	(3,358)	(3,609)	(3,543)

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
				Inner	Central				2013	2012	2011	2010
• In the park closest to you?												
Very safe	13%	12%	5%	7%	5%	9%	1%	8%	8%	7%	7%	8%
Safe	35%	32%	19%	28%	24%	24%	9%	25%	25%	23%	25%	23%
Neutral	28%	27%	26%	29%	33%	29%	19%	28%	27%	28%	26%	29%
Unsafe	18%	20%	36%	28%	29%	28%	44%	28%	29%	29%	29%	29%
Very unsafe	5%	9%	14%	9%	10%	10%	28%	12%	11%	13%	13%	12%
	(516)	(419)	(386)	(476)	(450)	(480)	(345)	(3,076)	(3,139)	(3,240)	(3,468)	(3,390)
• Downtown?												
Very safe	6%	6%	4%	7%	3%	5%	2%	5%	4%	5%	4%	5%
Safe	27%	32%	29%	33%	23%	24%	13%	26%	25%	26%	24%	24%
Neutral	31%	33%	27%	30%	33%	32%	22%	30%	30%	31%	31%	33%
Unsafe	26%	20%	29%	22%	28%	28%	36%	27%	26%	24%	27%	25%
Very unsafe	10%	10%	11%	8%	14%	12%	27%	13%	14%	15%	15%	13%
	(530)	(416)	(381)	(473)	(454)	(476)	(352)	(3,086)	(3,158)	(3,236)	(3,474)	(3,418)
2 Do you know where to get assistance if you want to start or join a community group that works on crime issues?												
Yes	44%	33%	47%	41%	44%	36%	31%	40%	36%	39%	36%	40%
No	56%	67%	53%	60%	57%	64%	70%	60%	64%	61%	64%	60%
	(548)	(423)	(399)	(487)	(478)	(505)	(370)	(3,214)	(3,285)	(3,381)	(3,665)	(3,567)
3 Did anyone break into, or burglarize, your home during the last 12 months?												
Yes	2%	4%	6%	5%	5%	6%	7%	5%	5%	5%	5%	4%
No	98%	96%	94%	95%	95%	94%	94%	95%	95%	95%	95%	96%
	(559)	(434)	(405)	(496)	(484)	(514)	(383)	(3,279)	(3,331)	(3,451)	(3,705)	(3,644)
<i>If yes, was it reported to police?</i>												
Yes	56%	63%	59%	67%	63%	73%	56%	63%	72%	67%	69%	66%
No	44%	37%	41%	33%	38%	27%	44%	37%	28%	33%	31%	34%
	(9)	(19)	(22)	(24)	(24)	(30)	(25)	(153)	(166)	(167)	(170)	(145)

2014 Community Survey Data

Number of total respondents are in parentheses

		SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals				
					Inner	Central				2013	2012	2011	2010	
4	Did anyone break into, or attempt to break into, any vehicles belonging to your household in the last 12 months?													
	Yes	9%	12%	16%	21%	16%	24%	21%	17%	16%	17%	18%	15%	
	No	92%	88%	84%	80%	84%	76%	79%	83%	84%	84%	82%	85%	
		(555)	(428)	(408)	(492)	(480)	(508)	(379)	(3,254)	(3,317)	(3,422)	(3,687)	(3,618)	
	<i>If yes, was it reported to Police?</i>													
	Yes	30%	50%	40%	31%	39%	42%	48%	40%	44%	44%	42%	44%	
	No	71%	50%	60%	69%	61%	58%	52%	60%	56%	57%	58%	56%	
		(44)	(50)	(62)	(98)	(77)	(120)	(77)	(528)	(516)	(550)	(656)	(538)	
5	How do you rate the City of Portland's efforts to regulate conduct of Portland police officers?													
	Internal Police Bureau efforts?													
	Very good	9%	11%	7%	5%	10%	5%	10%	8%	7%	9%	7%	9%	
	Good	28%	26%	28%	25%	30%	25%	38%	28%	25%	26%	26%	28%	
	Neutral	35%	39%	38%	33%	33%	39%	32%	36%	37%	35%	36%	31%	
	Bad	22%	17%	18%	25%	19%	20%	16%	20%	22%	20%	22%	21%	
	Very bad	6%	8%	9%	12%	9%	11%	4%	8%	9%	10%	9%	12%	
			(398)	(290)	(298)	(347)	(366)	(367)	(296)	(2,364)	(2,540)	(2,633)	(2,845)	(2,909)
	Auditor's Independent Police Review Division efforts?													
	Very good	9%	10%	8%	8%	10%	5%	10%	9%	6%	8%	6%	7%	
	Good	32%	27%	25%	31%	30%	26%	36%	29%	27%	27%	27%	27%	
	Neutral	44%	50%	48%	40%	44%	49%	40%	45%	46%	44%	46%	42%	
	Bad	11%	11%	13%	14%	12%	15%	11%	12%	15%	15%	15%	16%	
Very bad	4%	3%	5%	8%	5%	5%	5%	5%	5%	7%	6%	8%		
		(338)	(238)	(252)	(283)	(301)	(287)	(248)	(1,948)	(2,105)	(2,165)	(2,361)	(2,406)	

2014 Community Survey Data

Number of total respondents are in parentheses

		SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
					Inner	Central				2013	2012	2011	2010
6	Did you call 9-1-1 for an emergency in the last 12 months?												
	Yes	11%	14%	21%	16%	14%	17%	21%	16%	16%	17%	16%	17%
	No	89%	87%	79%	84%	86%	83%	79%	84%	84%	83%	84%	83%
		(556)	(429)	(407)	(489)	(486)	(517)	(376)	(3,264)	(3,320)	(3,422)	(3,686)	(3,627)
	<i>If yes, how do you rate the services you received on the phone from the 9-1-1- calltaker?</i>												
	Very good	70%	53%	42%	44%	46%	40%	53%	49%	50%	46%	41%	51%
	Good	23%	43%	38%	29%	35%	45%	30%	35%	31%	36%	40%	35%
	Neutral	3%	0%	10%	13%	9%	7%	11%	8%	12%	11%	10%	8%
	Bad	2%	2%	5%	9%	6%	7%	4%	5%	4%	4%	5%	3%
	Very bad	2%	2%	5%	5%	4%	1%	3%	3%	3%	4%	3%	3%
		(60)	(58)	(81)	(79)	(69)	(89)	(80)	(516)	(525)	(568)	(588)	(600)
7	If a disaster were to occur, you would have enough supplies to take care of your household for:												
	Up to 1 month	13%	13%	17%	11%	15%	14%	19%	14%	15%	17%	18%	18%
	Up to 1 week	51%	47%	41%	38%	47%	44%	43%	45%	45%	45%	46%	47%
	Up to 3 days	28%	30%	29%	36%	27%	28%	26%	29%	29%	27%	26%	25%
	1 day	5%	6%	7%	10%	6%	9%	6%	7%	6%	6%	5%	5%
	No supplies	3%	4%	6%	6%	6%	6%	6%	5%	5%	6%	5%	5%
		(546)	(421)	(392)	(482)	(465)	(490)	(363)	(3,163)	(3,219)	(3,311)	(3,570)	(3,485)
PUBLIC UTILITIES													
8	How do you rate the tap water provided by the City?												
	Very good	43%	43%	42%	49%	45%	46%	28%	43%	53%	49%	46%	43%
	Good	39%	34%	40%	35%	37%	38%	45%	38%	34%	36%	38%	40%
	Neutral	11%	15%	12%	10%	12%	12%	19%	13%	10%	11%	12%	13%
	Bad	5%	6%	4%	4%	4%	3%	7%	4%	3%	3%	3%	3%
	Very bad	2%	2%	1%	2%	2%	1%	2%	2%	2%	1%	1%	1%
		(550)	(427)	(406)	(493)	(484)	(510)	(377)	(3,251)	(3,305)	(3,417)	(3,662)	(3,602)

2014 Community Survey Data

Number of total respondents are in parentheses

		SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals				
					Inner	Central				2013	2012	2011	2010	
9	How well do you think the sewer and storm drainage systems protect water quality in our local streams and rivers?													
	Very good	10%	14%	11%	13%	11%	11%	7%	11%	12%	12%	7%	7%	
	Good	47%	45%	40%	46%	48%	47%	41%	45%	46%	43%	37%	35%	
	Neutral	30%	25%	30%	26%	26%	27%	31%	28%	30%	29%	33%	32%	
	Bad	9%	14%	15%	14%	12%	13%	18%	13%	10%	13%	17%	19%	
	Very bad	4%	2%	4%	2%	3%	2%	3%	3%	3%	3%	6%	6%	
		(472)	(336)	(330)	(412)	(424)	(437)	(321)	(2,735)	(2,814)	(2,930)	(3,138)	(3,087)	
10	How do you rate garbage/recycling/composting service:													
	• Cost?													
	Very good	12%	14%	14%	16%	13%	14%	9%	13%	10%	9%	11%	12%	
	Good	35%	39%	35%	33%	39%	37%	34%	36%	33%	29%	38%	37%	
	Neutral	28%	30%	26%	32%	26%	29%	29%	29%	30%	31%	31%	31%	
	Bad	16%	13%	20%	15%	17%	15%	20%	17%	19%	20%	15%	15%	
	Very bad	7%	5%	5%	4%	6%	6%	9%	6%	8%	10%	5%	5%	
			(531)	(356)	(382)	(457)	(466)	(470)	(362)	(3,028)	(3,089)	(3,199)	(3,407)	(3,347)
	• Quality?													
	Very good	30%	25%	33%	33%	30%	30%	19%	29%	27%	25%	27%	28%	
	Good	45%	47%	40%	43%	47%	47%	46%	45%	46%	41%	51%	49%	
	Neutral	19%	22%	18%	15%	15%	15%	24%	18%	18%	20%	18%	17%	
	Bad	4%	4%	6%	6%	5%	5%	8%	5%	6%	8%	3%	4%	
	Very bad	2%	2%	3%	3%	3%	3%	4%	3%	4%	6%	1%	2%	
			(534)	(371)	(384)	(469)	(459)	(484)	(344)	(3,049)	(3,121)	(3,238)	(3,444)	(3,448)

2014 Community Survey Data

Number of total respondents are in parentheses

		SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
					Inner	Central				2013	2012	2011	2010
TRANSPORTATION													
11	How do you rate traffic flow (congestion) on major streets and thoroughfares, excluding freeways?												
	• During peak traffic hours, 7-9 AM, and 3:30 - 6 PM												
	Very good	1%	1%	1%	1%	2%	1%	1%	1%	2%	2%	2%	2%
	Good	15%	12%	13%	13%	18%	15%	19%	15%	18%	22%	20%	21%
	Neutral	28%	29%	25%	23%	24%	24%	21%	25%	29%	29%	28%	28%
	Bad	41%	44%	40%	48%	40%	45%	44%	43%	39%	38%	39%	37%
	Very bad	15%	15%	21%	15%	16%	15%	15%	16%	13%	10%	12%	13%
		(537)	(412)	(395)	(480)	(471)	(497)	(371)	(3,167)	(3,209)	(3,312)	(3,569)	(3,521)
	• During off peak traffic hours												
	Very good	19%	17%	17%	20%	17%	19%	8%	17%	20%	21%	18%	20%
	Good	53%	54%	48%	49%	55%	46%	49%	51%	52%	52%	52%	50%
	Neutral	21%	21%	21%	22%	20%	21%	31%	22%	19%	19%	20%	21%
	Bad	7%	6%	11%	8%	8%	12%	11%	9%	7%	6%	8%	8%
	Very bad	0%	2%	3%	2%	1%	2%	1%	1%	2%	1%	2%	2%
	(547)	(416)	(398)	(484)	(469)	(495)	(369)	(3,181)	(3,211)	(3,316)	(3,574)	(3,532)	
12	In the past 7 days, which form of transportation did you use the most?												
	• To get to/from work:												
	Drive alone	73%	51%	64%	54%	69%	57%	73%	63%	64%	61%	63%	62%
	Carpool	7%	5%	7%	5%	5%	6%	4%	6%	6%	6%	6%	7%
	Public transit	6%	14%	10%	10%	11%	13%	11%	11%	10%	12%	12%	12%
	Walk	5%	23%	5%	8%	5%	6%	2%	8%	7%	7%	6%	6%
	Bike	3%	4%	8%	19%	6%	10%	2%	8%	7%	7%	7%	7%
	Other	6%	4%	7%	4%	5%	7%	7%	6%	6%	6%	6%	7%
		(477)	(364)	(353)	(433)	(416)	(452)	(300)	(2,799)	(2,855)	(2,990)	(3,207)	(3,161)

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals				
				Inner	Central				2013	2012	2011	2010	
• For all trips - shopping, errands, work:													
Drive alone	82%	53%	68%	63%	72%	65%	73%	68%	70%	68%	67%	66%	
Carpool	11%	6%	13%	9%	13%	11%	16%	11%	11%	12%	13%	14%	
Public transit	2%	13%	8%	6%	5%	7%	6%	6%	5%	6%	7%	6%	
Walk	3%	25%	4%	8%	6%	9%	2%	8%	7%	7%	7%	7%	
Bike	1%	2%	5%	13%	2%	8%	1%	5%	4%	4%	5%	4%	
Other	1%	2%	2%	1%	2%	1%	3%	2%	2%	3%	2%	3%	
	(553)	(424)	(395)	(480)	(470)	(500)	(365)	(3,191)	(3,212)	(3,340)	(3,591)	(3,534)	
13 How do you rate streets in your neighborhood on:													
• Smoothness?													
Very good	8%	11%	6%	9%	7%	7%	9%	8%	8%	9%	9%	9%	
Good	36%	38%	39%	42%	43%	38%	41%	39%	39%	39%	40%	42%	
Neutral	22%	25%	25%	26%	22%	23%	21%	23%	24%	23%	23%	22%	
Bad	24%	20%	22%	19%	21%	26%	24%	22%	21%	21%	20%	19%	
Very bad	11%	6%	8%	4%	7%	8%	6%	7%	8%	9%	8%	7%	
	(550)	(426)	(402)	(493)	(477)	(507)	(376)	(3,235)	(3,302)	(3,418)	(3,678)	(3,613)	
• Cleanliness?													
Very good	14%	21%	7%	14%	11%	12%	10%	13%	14%	14%	13%	13%	
Good	58%	49%	50%	54%	54%	54%	45%	52%	52%	51%	51%	52%	
Neutral	18%	21%	29%	23%	23%	22%	23%	22%	22%	24%	23%	23%	
Bad	8%	8%	13%	10%	8%	11%	17%	10%	9%	9%	11%	9%	
Very bad	1%	2%	2%	1%	4%	2%	6%	2%	2%	3%	3%	3%	
	(556)	(430)	(400)	(492)	(476)	(507)	(379)	(3,244)	(3,297)	(3,412)	(3,682)	(3,612)	

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
				Inner	Central				2013	2012	2011	2010
• Speeding vehicles?												
Very good	8%	6%	4%	5%	3%	4%	3%	5%	5%	5%	5%	5%
Good	32%	36%	28%	32%	27%	32%	20%	30%	31%	31%	30%	31%
Neutral	29%	27%	30%	33%	30%	26%	29%	29%	29%	30%	29%	30%
Bad	24%	24%	28%	24%	29%	28%	32%	27%	26%	26%	26%	25%
Very bad	7%	6%	11%	6%	11%	10%	16%	9%	9%	9%	10%	10%
	(553)	(427)	(396)	(491)	(476)	(503)	(375)	(3,225)	(3,286)	(3,387)	(3,669)	(3,604)
• Safety of pedestrians?												
Very good	9%	11%	10%	14%	8%	12%	6%	10%	10%	10%	10%	10%
Good	33%	42%	47%	53%	43%	45%	32%	42%	43%	43%	43%	45%
Neutral	25%	23%	27%	21%	27%	22%	29%	25%	24%	25%	25%	25%
Bad	24%	17%	13%	10%	17%	16%	20%	17%	16%	16%	16%	14%
Very bad	10%	7%	5%	2%	5%	5%	13%	7%	6%	6%	7%	6%
	(554)	(428)	(399)	(492)	(479)	(505)	(372)	(3,233)	(3,293)	(3,398)	(3,664)	(3,589)
• Safety of bicyclists?												
Very good	7%	11%	11%	11%	6%	9%	8%	9%	9%	9%	9%	9%
Good	32%	36%	46%	53%	45%	44%	31%	41%	41%	39%	40%	41%
Neutral	32%	28%	29%	23%	32%	27%	35%	29%	29%	31%	30%	30%
Bad	21%	19%	11%	9%	14%	16%	18%	16%	16%	16%	16%	14%
Very bad	8%	6%	3%	3%	4%	5%	8%	5%	5%	6%	6%	6%
	(538)	(401)	(392)	(484)	(462)	(494)	(354)	(3,128)	(3,186)	(3,272)	(3,539)	(3,480)
PARKS & RECREATION												
14	In the past 12 months, how many times did you:											
• Visit any City park?												
Daily	11%	16%	11%	9%	9%	11%	4%	10%	11%	10%	10%	10%
Weekly	31%	40%	35%	40%	28%	40%	17%	33%	31%	32%	32%	28%
Monthly	20%	16%	14%	22%	17%	18%	15%	18%	17%	16%	16%	15%
A few times	27%	22%	28%	23%	33%	22%	39%	27%	29%	30%	30%	34%
Never	11%	6%	13%	7%	13%	10%	25%	12%	12%	12%	13%	14%
	(548)	(424)	(400)	(484)	(478)	(510)	(373)	(3,221)	(3,295)	(3,412)	(3,658)	(3,589)

2014 Community Survey Data

Number of total respondents are in parentheses

		SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals				
					Inner	Central				2013	2012	2011	2010	
15	• Visit a City park near your home?													
	Daily	14%	18%	13%	10%	10%	12%	5%	12%	12%	12%	11%	11%	
	Weekly	27%	38%	31%	36%	28%	37%	17%	31%	30%	30%	30%	27%	
	Monthly	17%	15%	15%	20%	13%	15%	13%	16%	15%	15%	15%	13%	
	A few times	27%	21%	27%	23%	32%	25%	32%	27%	28%	28%	29%	33%	
	Never	16%	8%	14%	11%	17%	11%	34%	15%	14%	15%	15%	17%	
		(547)	(420)	(395)	(474)	(467)	(502)	(367)	(3,175)	(3,243)	(3,341)	(3,609)	(3,544)	
15	How do you rate the quality of the parks near your home in the following categories?													
	• Well-maintained grounds													
	Very Good	32%	41%	32%	35%	26%	34%	20%	32%	32%	31%	30%	32%	
	Good	55%	48%	52%	53%	57%	54%	51%	53%	53%	53%	54%	54%	
	Neutral	11%	8%	13%	11%	12%	11%	24%	12%	13%	13%	13%	12%	
	Bad	2%	2%	3%	1%	4%	1%	4%	3%	2%	2%	2%	2%	
	Very bad	1%	1%	0%	0%	0%	0%	1%	0%	1%	1%	1%	0%	
			(521)	(416)	(382)	(476)	(446)	(494)	(320)	(3,059)	(3,142)	(3,242)	(3,469)	(3,406)
	• Well-maintained facilities													
	Very Good	25%	31%	22%	19%	17%	20%	13%	21%	21%	20%	21%	22%	
Good	52%	47%	42%	48%	47%	50%	45%	48%	47%	46%	48%	46%		
Neutral	20%	19%	26%	26%	29%	22%	32%	24%	24%	27%	25%	25%		
Bad	2%	3%	9%	7%	6%	8%	9%	6%	6%	6%	6%	6%		
Very bad	1%	1%	1%	1%	1%	0%	1%	1%	1%	2%	1%	1%		
		(480)	(373)	(339)	(422)	(413)	(450)	(282)	(2,763)	(2,847)	(2,933)	(3,168)	(3,082)	
16	In the past 12 months, did anyone in your household participate in a Portland Parks and Recreation activity?													
	Yes	32%	22%	33%	39%	31%	38%	23%	32%	32%	30%	33%	31%	
	No	68%	78%	67%	61%	69%	62%	77%	68%	68%	70%	68%	39%	
		(554)	(419)	(398)	(482)	(474)	(509)	(370)	(3,209)	(3,251)	(3,396)	(3,651)	(3,569)	

2014 Community Survey Data

Number of total respondents are in parentheses

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How satisfied are you with the City's recreation programs, classes, and events held at community centers, pools, facilities, or art centers?

- Affordability

	SW	NW/ Downtown	N	NE		SE	E	City Total	2013	2012	2011	2010
				Inner	Central							
Very satisfied	26%	26%	25%	30%	24%	26%	19%	26%	26%	26%	25%	24%
Satisfied	41%	33%	43%	44%	48%	45%	36%	42%	43%	42%	44%	44%
Neutral	26%	34%	27%	22%	21%	25%	35%	26%	26%	27%	25%	26%
Dissatisfied	6%	6%	4%	3%	5%	2%	8%	5%	5%	4%	4%	4%
Very dissatisfied	1%	1%	1%	1%	2%	2%	2%	1%	1%	1%	1%	2%
	(330)	(189)	(243)	(312)	(301)	(304)	(214)	(1,894)	(2,003)	(2,066)	(2,257)	(2,160)

- Variety

Very satisfied	27%	24%	23%	23%	25%	26%	19%	24%	23%	24%	24%	24%
Satisfied	44%	35%	44%	51%	45%	47%	39%	44%	46%	45%	47%	46%
Neutral	27%	37%	31%	24%	27%	23%	37%	28%	27%	28%	26%	26%
Dissatisfied	2%	3%	2%	2%	3%	4%	6%	3%	3%	2%	3%	3%
Very dissatisfied	0%	1%	1%	0%	1%	0%	1%	1%	1%	1%	0%	1%
	(325)	(194)	(238)	(311)	(300)	(304)	(215)	(1,888)	(1,986)	(2,056)	(2,227)	(2,157)

- Quality of instruction, coaching, leadership, etc.

Very satisfied	23%	20%	21%	19%	18%	25%	18%	21%	20%	21%	20%	21%
Satisfied	43%	36%	40%	45%	47%	44%	36%	42%	41%	42%	44%	43%
Neutral	33%	43%	37%	33%	32%	30%	43%	35%	35%	34%	33%	34%
Dissatisfied	1%	2%	2%	3%	3%	1%	3%	2%	3%	2%	2%	2%
Very dissatisfied	0%	0%	1%	1%	1%	1%	1%	1%	1%	0%	1%	0%
	(288)	(163)	(205)	(259)	(262)	(277)	(194)	(1,648)	(1,742)	(1,807)	(1,957)	(1,877)

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
				Inner	Central				2013	2012	2011	2010
COMMUNITY DEVELOPMENT												
18 Has a new <i>commercial</i> development been completed in, or near, your neighborhood in the last 12 months?												
Yes	27%	50%	54%	64%	43%	49%	30%	45%	41%	36%	34%	33%
No	73%	50%	46%	36%	57%	51%	70%	55%	59%	64%	66%	67%
	(531)	(406)	(375)	(465)	(454)	(483)	(346)	(3,064)	(3,105)	(3,220)	(3,473)	(3,425)
<i>If yes, how do you rate it on the following:</i>												
• Attractiveness												
Very good	30%	18%	15%	16%	8%	9%	8%	15%	17%	20%	23%	22%
Good	39%	41%	45%	41%	36%	33%	46%	40%	45%	45%	44%	46%
Neutral	21%	28%	27%	26%	27%	34%	31%	28%	24%	24%	23%	23%
Bad	4%	11%	11%	11%	20%	13%	11%	12%	10%	7%	7%	7%
Very bad	5%	3%	3%	6%	8%	10%	4%	6%	4%	4%	4%	3%
	(140)	(199)	(200)	(293)	(191)	(233)	(102)	(1,359)	(1,246)	(1,126)	(1,146)	(1,101)
• Improvement in your access to services & shopping												
Very good	20%	15%	14%	18%	7%	9%	5%	13%	14%	16%	17%	16%
Good	33%	31%	33%	33%	23%	29%	31%	31%	33%	34%	33%	35%
Neutral	30%	44%	34%	33%	42%	38%	42%	37%	37%	37%	37%	38%
Bad	8%	8%	15%	11%	14%	14%	17%	12%	10%	8%	8%	7%
Very Bad	8%	3%	5%	5%	14%	9%	5%	7%	5%	5%	4%	4%
	(133)	(191)	(194)	(284)	(183)	(225)	(97)	(1,308)	(1,192)	(1,088)	(1,095)	(1,053)

2014 Community Survey Data

Number of total respondents are in parentheses

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Has a new *residential* development been completed in, or near, your neighborhood in the last 12 months?

Yes

No

If yes, how do you rate it on the following:

- Attractiveness

Very good

Good

Neutral

Bad

Very bad

- Improvement to your neighborhood as a place to live

Very good

Good

Neutral

Bad

Very bad

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
				Inner	Central				2013	2012	2011	2010
Yes	34%	57%	62%	65%	52%	66%	28%	52%	42%	32%	31%	35%
No	66%	43%	38%	35%	48%	34%	72%	48%	58%	68%	69%	65%
	(539)	(409)	(377)	(462)	(458)	(484)	(355)	(3,088)	(3,126)	(3,243)	(3,518)	(3,448)
Attractiveness												
Very good	19%	18%	15%	11%	9%	8%	14%	13%	14%	17%	19%	22%
Good	40%	36%	41%	32%	28%	29%	28%	33%	39%	39%	43%	39%
Neutral	25%	25%	28%	29%	24%	28%	34%	27%	24%	25%	23%	24%
Bad	12%	13%	13%	19%	25%	23%	18%	18%	16%	14%	11%	11%
Very bad	4%	7%	3%	10%	13%	12%	6%	9%	6%	5%	5%	5%
	(179)	(231)	(232)	(293)	(234)	(315)	(96)	(1,582)	(1,290)	(1,025)	(1,080)	(1,195)
Improvement to your neighborhood as a place to live												
Very good	8%	15%	10%	9%	6%	7%	11%	9%	12%	14%	14%	17%
Good	32%	28%	30%	22%	18%	22%	18%	24%	29%	31%	29%	31%
Neutral	35%	31%	33%	38%	32%	27%	30%	32%	33%	35%	36%	33%
Bad	18%	17%	19%	20%	19%	24%	31%	20%	16%	13%	14%	12%
Very bad	6%	9%	7%	12%	24%	21%	11%	14%	10%	8%	8%	7%
	(173)	(225)	(222)	(286)	(226)	(311)	(94)	(1,538)	(1,261)	(1,004)	(1,026)	(1,153)

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
				Inner	Central				2013	2012	2011	2010
20 Overall, how do you think the City is doing in making downtown a good place for recreation, shopping, working and living?												
Very good	13%	16%	11%	15%	10%	11%	6%	12%	14%	15%	13%	16%
Good	46%	50%	40%	46%	44%	46%	37%	45%	45%	44%	45%	46%
Neutral	23%	19%	31%	27%	32%	29%	34%	28%	25%	27%	26%	24%
Bad	11%	10%	13%	9%	10%	9%	13%	11%	11%	10%	11%	10%
Very bad	6%	4%	5%	3%	5%	5%	10%	5%	5%	4%	5%	5%
	(519)	(422)	(370)	(453)	(422)	(463)	(311)	(2,964)	(3,028)	(3,173)	(3,389)	(3,339)
21 How do you rate Portland as a place to do business:												
Very good	9%	10%	10%	16%	9%	9%	8%	10%	10%	12%	10%	11%
Good	42%	47%	49%	47%	46%	49%	41%	46%	45%	45%	43%	43%
Neutral	25%	25%	25%	27%	28%	30%	31%	27%	31%	29%	29%	28%
Bad	15%	13%	12%	7%	12%	9%	11%	12%	9%	9%	11%	12%
Very bad	9%	5%	4%	3%	4%	4%	9%	5%	4%	5%	6%	7%
	(448)	(331)	(317)	(406)	(394)	(419)	(305)	(2,623)	(2,741)	(2,838)	(3,093)	(3,043)
Do you own a business in Portland?												
Yes	21%	19%	14%	24%	18%	19%	10%	18%	18%	18%	18%	17%
No	79%	81%	86%	76%	82%	81%	90%	82%	82%	82%	82%	83%
	(516)	(408)	(385)	(483)	(464)	(489)	(366)	(3,115)	(3,153)	(3,296)	(3,515)	(3,446)
If yes, how many employees does your business employ:												
Self	57%	59%	70%	63%	57%	64%	57%	61%	61%	62%	59%	59%
1	3%	7%	11%	9%	10%	7%	11%	8%	10%	8%	10%	8%
2 - 50	37%	30%	19%	25%	32%	27%	31%	29%	25%	28%	28%	29%
51 - 100	1%	4%	0%	2%	0%	0%	0%	1%	2%	1%	3%	2%
101 - 499	2%	0%	0%	1%	1%	0%	0%	1%	2%	1%	1%	2%
500 +	0%	0%	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%
	(108)	(76)	(53)	(114)	(82)	(95)	(35)	(564)	(558)	(598)	(616)	(582)

2014 Community Survey Data

Number of total respondents are in parentheses

22

How do you rate your neighborhood on:

- Housing affordability?

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
				Inner	Central				2013	2012	2011	2010
Very good	4%	3%	6%	3%	6%	4%	7%	5%	5%	6%	5%	5%
Good	37%	21%	40%	21%	36%	30%	44%	32%	39%	40%	39%	41%
Neutral	36%	35%	29%	30%	30%	31%	36%	32%	32%	32%	34%	32%
Bad	20%	34%	20%	35%	22%	27%	12%	25%	20%	18%	19%	18%
Very bad	4%	8%	5%	11%	6%	8%	2%	6%	4%	3%	4%	3%
	(521)	(412)	(389)	(478)	(453)	(492)	(355)	(3,103)	(3,168)	(3,284)	(3,521)	(3,436)

- Physical condition of housing?

Very good	20%	27%	5%	21%	12%	10%	7%	15%	16%	15%	14%	14%
Good	59%	57%	52%	52%	56%	57%	38%	53%	53%	53%	50%	53%
Neutral	19%	14%	34%	21%	24%	27%	35%	24%	24%	24%	27%	26%
Bad	3%	2%	9%	6%	7%	6%	17%	7%	6%	7%	8%	7%
Very bad	0%	1%	2%	1%	1%	1%	3%	1%	1%	1%	1%	1%
	(547)	(426)	(399)	(490)	(469)	(506)	(364)	(3,205)	(3,260)	(3,385)	(3,626)	(3,554)

- Closeness of parks or open spaces?

Very good	37%	51%	34%	40%	30%	34%	14%	35%	36%	35%	33%	35%
Good	51%	41%	50%	49%	50%	54%	49%	49%	49%	48%	52%	50%
Neutral	9%	6%	11%	9%	11%	10%	25%	11%	11%	12%	12%	11%
Bad	3%	2%	4%	1%	6%	2%	11%	4%	3%	4%	3%	3%
Very bad	0%	0%	1%	1%	3%	1%	2%	1%	1%	1%	1%	1%
	(543)	(425)	(399)	(489)	(470)	(507)	(359)	(3,196)	(3,260)	(3,387)	(3,632)	(3,556)

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
				Inner	Central				2013	2012	2011	2010
• Walking distance to public transit?												
Very good	40%	55%	44%	58%	41%	53%	24%	46%	46%	46%	45%	46%
Good	39%	26%	44%	38%	47%	40%	53%	41%	40%	39%	40%	41%
Neutral	10%	5%	8%	4%	8%	4%	14%	7%	8%	9%	9%	7%
Bad	8%	7%	4%	0%	3%	2%	7%	4%	4%	4%	5%	4%
Very bad	4%	8%	1%	0%	1%	2%	3%	2%	2%	2%	2%	2%
	(547)	(426)	(401)	(492)	(469)	(506)	(367)	(3,212)	(3,279)	(3,411)	(3,642)	(3,592)
• Access to shopping and other services?												
Very good	20%	43%	21%	45%	26%	33%	17%	30%	30%	30%	30%	31%
Good	48%	34%	50%	43%	50%	49%	45%	46%	45%	44%	45%	45%
Neutral	21%	14%	19%	9%	16%	11%	22%	16%	17%	17%	17%	16%
Bad	10%	7%	9%	2%	6%	5%	11%	7%	7%	7%	7%	6%
Very bad	2%	2%	1%	1%	2%	1%	5%	2%	2%	2%	2%	2%
	(551)	(425)	(405)	(489)	(475)	(508)	(370)	(3,227)	(3,279)	(3,410)	(3,647)	(3,593)
• On-street parking?												
Very good	15%	10%	24%	29%	22%	23%	12%	20%	21%	22%	20%	21%
Good	36%	27%	42%	44%	43%	43%	42%	40%	41%	40%	42%	43%
Neutral	21%	23%	16%	13%	20%	15%	28%	19%	20%	19%	21%	18%
Bad	21%	23%	14%	9%	11%	13%	11%	15%	13%	14%	13%	13%
Very bad	8%	17%	5%	4%	5%	6%	6%	7%	6%	6%	5%	6%
	(536)	(415)	(403)	(484)	(466)	(504)	(363)	(3,175)	(3,236)	(3,329)	(3,599)	(3,532)

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals				
				Inner	Central				2013	2012	2011	2010	
23 OVERALL, how do you rate the livability of:													
• Your neighborhood?													
Very good	54%	58%	33%	57%	42%	45%	17%	45%	45%	44%	41%	42%	
Good	41%	36%	51%	37%	46%	44%	47%	43%	44%	42%	45%	45%	
Neutral	4%	4%	12%	5%	8%	9%	23%	9%	9%	10%	9%	10%	
Bad	0%	1%	4%	1%	4%	1%	12%	3%	2%	3%	4%	2%	
Very bad	0%	1%	1%	0%	0%	1%	1%	1%	1%	1%	1%	1%	
	(552)	(430)	(400)	(495)	(477)	(511)	(375)	(3,243)	(3,307)	(3,429)	(3,673)	(3,611)	
• The City as a whole?													
Very good	26%	32%	26%	40%	24%	29%	9%	27%	30%	30%	28%	30%	
Good	51%	50%	53%	45%	53%	50%	52%	50%	51%	50%	51%	50%	
Neutral	19%	13%	15%	14%	18%	15%	27%	17%	15%	15%	17%	15%	
Bad	3%	4%	5%	2%	4%	5%	10%	4%	3%	4%	4%	3%	
Very bad	1%	1%	1%	0%	1%	1%	3%	1%	1%	1%	1%	1%	
	(547)	(422)	(393)	(485)	(464)	(502)	(357)	(3,173)	(3,219)	(3,345)	(3,594)	(3,524)	
24 In the past 12 months, how often have you been involved in a community project or attended a public meeting?													
More than 10 times	3%	7%	4%	5%	3%	4%	2%	4%	4%	4%	4%	3%	
6 to 10 times	3%	4%	5%	4%	3%	2%	1%	3%	3%	3%	3%	2%	
3 to 5 times	8%	7%	7%	10%	8%	9%	3%	8%	8%	9%	7%	7%	
Once or twice	25%	25%	26%	30%	28%	22%	19%	25%	26%	26%	26%	26%	
Never	60%	57%	59%	52%	58%	64%	75%	60%	61%	58%	61%	63%	
	(545)	(418)	(392)	(485)	(463)	(503)	(358)	(3,168)	(3,215)	(3,342)	(3,559)	(3,502)	

2014 Community Survey Data

Number of total respondents are in parentheses

		SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
					Inner	Central				2013	2012	2011	2010
OVERALL GOVERNMENT													
25	OVERALL, how do you rate City government's job in providing services?												
	Very good	5%	5%	3%	7%	5%	3%	4%	5%	5%	6%	4%	5%
	Good	43%	42%	40%	49%	43%	43%	28%	42%	45%	45%	44%	47%
	Neutral	38%	39%	37%	31%	35%	39%	47%	38%	38%	35%	37%	35%
	Bad	10%	10%	14%	11%	11%	12%	14%	12%	9%	10%	10%	9%
	Very bad	5%	4%	5%	2%	6%	4%	7%	5%	3%	4%	4%	4%
		(490)	(371)	(350)	(427)	(437)	(456)	(325)	(2,859)	(2,922)	(3,071)	(3,237)	(3,208)
26	OVERALL, how do you rate the <i>quality</i> of each of the following City services?												
	• Police												
	Very good	17%	14%	12%	10%	17%	10%	16%	14%	12%	14%	12%	14%
	Good	53%	53%	46%	49%	51%	49%	53%	51%	49%	47%	47%	46%
	Neutral	23%	23%	29%	30%	22%	29%	23%	26%	28%	27%	29%	25%
	Bad	6%	8%	11%	10%	9%	8%	6%	8%	8%	9%	10%	10%
	Very bad	2%	3%	2%	2%	2%	4%	2%	2%	3%	3%	3%	4%
		(491)	(364)	(362)	(442)	(435)	(462)	(365)	(2,924)	(3,000)	(3,156)	(3,394)	(3,351)
	• Fire & Emergency Services												
	Very good	38%	37%	30%	30%	38%	27%	30%	33%	32%	34%	30%	34%
	Good	50%	52%	57%	55%	50%	58%	60%	54%	53%	53%	56%	53%
	Neutral	11%	11%	12%	14%	11%	14%	10%	12%	14%	12%	13%	13%
	Bad	1%	1%	1%	0%	1%	1%	0%	1%	0%	0%	1%	0%
	Very bad	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
		(468)	(338)	(340)	(392)	(397)	(413)	(356)	(2,706)	(2,743)	(2,921)	(3,068)	(3,038)

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
				Inner	Central				2013	2012	2011	2010
• 9-1-1												
Very good	31%	26%	25%	21%	28%	20%	26%	25%	25%	29%	23%	29%
Good	49%	54%	51%	56%	51%	57%	56%	53%	51%	49%	54%	51%
Neutral	19%	17%	21%	20%	19%	21%	18%	20%	22%	21%	20%	18%
Bad	1%	3%	3%	3%	2%	2%	1%	2%	2%	1%	3%	2%
Very bad	0%	0%	1%	0%	0%	0%	0%	0%	1%	1%	1%	1%
	(383)	(260)	(283)	(333)	(344)	(373)	(319)	(2,297)	(2,340)	(2,506)	(2,642)	(2,678)
• Water												
Very good	18%	18%	18%	18%	17%	13%	12%	17%	23%	26%	22%	25%
Good	44%	44%	42%	48%	44%	49%	43%	45%	47%	47%	50%	52%
Neutral	17%	24%	23%	20%	19%	21%	24%	21%	18%	18%	18%	17%
Bad	13%	10%	12%	10%	13%	12%	17%	12%	8%	6%	7%	5%
Very bad	7%	5%	5%	4%	7%	5%	5%	6%	4%	4%	4%	2%
	(536)	(407)	(386)	(472)	(464)	(486)	(364)	(3,119)	(3,171)	(3,320)	(3,545)	(3,486)
• Parks												
Very good	32%	38%	32%	34%	27%	32%	19%	31%	33%	33%	32%	33%
Good	55%	51%	53%	55%	57%	56%	49%	54%	53%	52%	53%	53%
Neutral	11%	9%	13%	9%	15%	11%	27%	13%	13%	14%	13%	12%
Bad	1%	2%	3%	1%	1%	1%	5%	2%	1%	2%	2%	1%
Very bad	1%	1%	0%	0%	0%	0%	1%	0%	0%	1%	0%	1%
	(536)	(414)	(392)	(468)	(457)	(493)	(335)	(3,099)	(3,177)	(3,294)	(3,532)	(3,463)
• Recreation centers/activities												
Very good	28%	21%	21%	27%	23%	26%	17%	24%	25%	25%	25%	24%
Good	55%	48%	50%	51%	50%	50%	43%	50%	50%	48%	52%	51%
Neutral	15%	27%	27%	20%	22%	22%	37%	23%	23%	25%	21%	22%
Bad	2%	3%	2%	2%	4%	1%	3%	2%	1%	2%	2%	2%
Very bad	1%	1%	1%	0%	1%	1%	1%	1%	0%	1%	1%	1%
	(432)	(281)	(308)	(372)	(367)	(390)	(279)	(2,432)	(2,557)	(2,658)	(2,858)	(2,808)

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals				
				Inner	Central				2013	2012	2011	2010	
• Sewers													
Very good	8%	9%	9%	11%	6%	8%	8%	8%	9%	9%	7%	8%	
Good	42%	45%	37%	43%	43%	41%	32%	41%	42%	42%	39%	41%	
Neutral	32%	34%	32%	32%	30%	35%	38%	33%	33%	32%	34%	35%	
Bad	12%	9%	17%	13%	15%	14%	17%	14%	11%	12%	15%	13%	
Very bad	6%	4%	6%	2%	7%	3%	5%	5%	4%	5%	5%	4%	
	(473)	(334)	(349)	(412)	(418)	(436)	(337)	(2,762)	(2,858)	(3,021)	(3,191)	(3,173)	
• Storm drainage													
Very good	6%	8%	7%	11%	5%	7%	6%	7%	8%	8%	6%	7%	
Good	38%	38%	34%	39%	41%	39%	31%	37%	39%	37%	35%	35%	
Neutral	34%	37%	33%	29%	30%	35%	37%	34%	35%	34%	35%	35%	
Bad	16%	13%	19%	18%	18%	16%	21%	17%	15%	17%	18%	18%	
Very bad	5%	4%	7%	3%	6%	3%	5%	5%	4%	5%	6%	5%	
	(488)	(361)	(359)	(426)	(429)	(453)	(338)	(2,858)	(2,926)	(3,095)	(3,279)	(3,232)	
• Street maintenance													
Very good	3%	4%	3%	5%	2%	4%	5%	4%	4%	4%	4%	5%	
Good	24%	29%	25%	27%	25%	25%	22%	25%	28%	29%	31%	33%	
Neutral	26%	29%	31%	32%	31%	30%	28%	30%	31%	30%	33%	32%	
Bad	31%	27%	28%	27%	29%	31%	30%	29%	27%	26%	24%	22%	
Very bad	17%	11%	14%	9%	14%	10%	16%	13%	11%	11%	9%	7%	
	(539)	(411)	(391)	(473)	(465)	(494)	(372)	(3,149)	(3,223)	(3,350)	(3,594)	(3,530)	
• Street lighting													
Very good	5%	10%	7%	10%	6%	5%	9%	7%	8%	9%	7%	9%	
Good	48%	46%	40%	51%	46%	48%	43%	46%	47%	48%	50%	51%	
Neutral	34%	33%	38%	28%	33%	34%	32%	33%	32%	32%	31%	29%	
Bad	11%	8%	13%	10%	13%	11%	14%	11%	10%	9%	10%	9%	
Very bad	3%	4%	3%	1%	3%	2%	3%	3%	2%	3%	2%	2%	
	(538)	(416)	(391)	(469)	(460)	(487)	(364)	(3,129)	(3,183)	(3,337)	(3,580)	(3,524)	

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
				Inner	Central				2013	2012	2011	2010
• Housing inspections												
Very good	3%	6%	3%	6%	4%	3%	5%	4%	5%	5%	5%	5%
Good	22%	26%	18%	27%	30%	25%	23%	24%	26%	23%	24%	26%
Neutral	58%	55%	63%	55%	50%	55%	58%	56%	54%	54%	54%	55%
Bad	13%	8%	11%	10%	10%	10%	12%	11%	11%	12%	11%	9%
Very bad	4%	6%	4%	2%	6%	7%	2%	4%	5%	5%	6%	5%
	(228)	(176)	(186)	(207)	(226)	(249)	(185)	(1,461)	(1,483)	(1,659)	(1,808)	(1,785)
• Nuisance inspections												
Very good	2%	4%	1%	4%	3%	3%	2%	3%	4%	4%	4%	4%
Good	14%	13%	14%	21%	24%	16%	19%	17%	20%	18%	19%	21%
Neutral	60%	58%	46%	51%	44%	51%	45%	51%	49%	52%	49%	50%
Bad	15%	14%	28%	15%	19%	19%	22%	19%	18%	17%	18%	17%
Very bad	8%	11%	11%	9%	11%	12%	12%	11%	9%	10%	10%	9%
	(214)	(172)	(198)	(209)	(237)	(256)	(206)	(1,494)	(1,498)	(1,654)	(1,748)	(1,770)
• Planning for future land use												
Very good	4%	10%	5%	8%	4%	3%	3%	5%	8%	8%	8%	8%
Good	34%	29%	24%	31%	27%	25%	15%	27%	31%	34%	32%	32%
Neutral	40%	38%	37%	38%	40%	38%	46%	39%	39%	40%	39%	40%
Bad	14%	18%	24%	16%	18%	22%	21%	19%	14%	11%	14%	13%
Very bad	9%	6%	10%	7%	12%	12%	14%	10%	7%	7%	7%	7%
	(345)	(280)	(258)	(338)	(329)	(351)	(222)	(2,125)	(2,134)	(2,236)	(2,370)	(2,376)
• Opportunities to influence government decisions												
Very good	2%	3%	0%	4%	2%	2%	2%	2%	4%	4%	4%	4%
Good	18%	19%	19%	24%	23%	20%	13%	20%	24%	24%	22%	24%
Neutral	41%	42%	36%	42%	35%	41%	38%	40%	42%	43%	41%	42%
Bad	19%	21%	29%	20%	23%	20%	26%	22%	17%	17%	18%	17%
Very bad	19%	16%	15%	10%	18%	17%	22%	17%	13%	12%	15%	13%
	(372)	(288)	(263)	(343)	(325)	(354)	(251)	(2,198)	(2,212)	(2,377)	(2,447)	(2,483)

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals			
				Inner	Central				2013	2012	2011	2010
DEMOGRAPHICS												
What is your gender?												
Male	40%	48%	39%	39%	38%	36%	35%	39%	38%	39%	39%	39%
Female	60%	52%	61%	60%	61%	64%	65%	60%	62%	61%	61%	61%
Other - (added in 2014)	0%	0%	1%	1%	1%	0%	0%	1%	-	-	-	-
	(544)	(423)	(400)	(485)	(475)	(503)	(371)	(3,205)	(3,267)	(3,384)	(3,650)	(3,566)
What is your age?												
Under 20	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%
20-29	2%	8%	6%	6%	3%	6%	4%	5%	6%	6%	6%	8%
30-44	18%	24%	33%	29%	22%	31%	16%	25%	26%	25%	28%	28%
45-59	31%	25%	26%	28%	29%	28%	29%	28%	29%	30%	31%	31%
60-74	36%	33%	27%	29%	35%	25%	35%	31%	29%	28%	25%	24%
Over 74	12%	11%	9%	8%	11%	9%	16%	11%	10%	11%	9%	9%
	(550)	(422)	(403)	(493)	(473)	(505)	(375)	(3,225)	(3,276)	(3,411)	(3,662)	(3,585)
In the past 12 months what was your pre-tax income?												
No income	2%	2%	3%	2%	3%	3%	3%	3%	4%	3%	4%	4%
Less than \$20,000	6%	8%	15%	11%	12%	10%	15%	11%	11%	13%	13%	14%
\$20,000 - \$34,999	10%	10%	22%	16%	16%	22%	28%	17%	18%	18%	20%	21%
\$35,000 - \$74,999	32%	28%	32%	32%	39%	38%	36%	34%	33%	33%	35%	35%
75,000 - \$149,999	32%	29%	24%	28%	24%	23%	16%	26%	26%	24%	21%	20%
\$150,000 +	18%	23%	4%	12%	6%	4%	2%	10%	9%	8%	8%	7%
	(509)	(397)	(385)	(464)	(447)	(477)	(343)	(3,026)	(3,085)	(3,216)	(3,481)	(3,383)

2014 Community Survey Data

Number of total respondents are in parentheses

	SW	NW/ Downtown	N	NE		SE	E	City Total	Prior City Totals				
				Inner	Central				2013	2012	2011	2010	
Which of these is closest to describing your ethnic background?													
Caucasian/White	92%	87%	82%	87%	88%	89%	83%	87%	88%	87%	86%	86%	
African American/Black	0%	2%	5%	4%	3%	1%	2%	2%	2%	3%	3%	3%	
Asian or Pacific Islander	4%	5%	4%	3%	4%	6%	10%	5%	4%	5%	5%	5%	
Native American/Indian	0%	0%	2%	0%	1%	0%	0%	1%	1%	1%	1%	1%	
Hispanic/Latino	2%	2%	4%	2%	1%	2%	2%	2%	2%	2%	2%	2%	
Other	2%	3%	4%	3%	3%	2%	2%	3%	3%	2%	3%	3%	
	(529)	(416)	(398)	(478)	(465)	(498)	(365)	(3,153)	(3,240)	(3,359)	(3,605)	(3,530)	
How much education have you completed?													
Elementary school	0%	1%	1%	0%	1%	1%	1%	1%	0%	0%	1%	1%	
Some high school	0%	0%	2%	0%	1%	1%	2%	1%	1%	2%	2%	2%	
High school grad	5%	1%	10%	5%	10%	9%	21%	8%	8%	9%	11%	11%	
Some college	16%	16%	28%	15%	24%	20%	33%	21%	22%	24%	24%	26%	
College grad or more	79%	82%	60%	80%	64%	69%	43%	69%	68%	65%	63%	61%	
	(550)	(426)	(402)	(490)	(471)	(505)	(371)	(3,219)	(3,280)	(3,398)	(3,672)	(3,593)	

NOTES:

- 1) The survey accuracy of 2014 City total figures is +/- 1.7 percent.
- 2) The survey accuracy in any neighborhood area for 2014 ranges from +/- 4.1 to +/- 5.0 percent.
- 3) Total number of respondents shown in parentheses.
- 4) Percentages may not add to 100 due to rounding.
- 5) Neighborhood area totals may not add to City total.
- 6) Percentages may not add to the positive or negative ratings discussed in the report due to rounding.

2014 Community Survey Data

SURVEY FORM

12. In the past 7 days, which form of transportation did you use the most? • To get to and from work only (choose one): • For all trips - shopping, errands, work (choose one):	DRIVE ALONE	CARPPOOL	PUBLIC TRANSIT	WALK	BIKE	OTHER
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
13. How do you rate streets in your neighborhood on: • smoothness? • cleanliness? • speeding vehicles? • safety of pedestrians? • safety of bicyclists?	VERY GOOD	GOOD	NEUTRAL	BAD	VERY BAD	DON'T KNOW
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
14. In the past 12 months, how many times did you: • visit any City park? • visit a City park near your home?	DAILY	WEEKLY	MONTHLY	A FEW TIMES	NEVER	DON'T KNOW
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
15. How do you rate the quality of the parks near your home in the following categories? • well-maintained grounds • well-maintained facilities	VERY GOOD	GOOD	NEUTRAL	BAD	VERY BAD	DON'T KNOW
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
16. In the past 12 months, did anyone in your household participate in a Portland Parks and Recreation activity?	<input type="radio"/> YES	<input type="radio"/> NO				
17. How satisfied are you with the City's recreation programs, classes and events held at community centers, pools, sports facilities or art centers? • affordability • variety • quality of instruction, coaching, leadership, etc.	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	VERY DISSATIS.	DON'T KNOW
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
18. Has a new commercial development been completed in, or near, your neighborhood in the last 12 months? If yes: How do you rate it on the following? • attractiveness • improvement in your access to services & shopping	<input type="radio"/> YES	<input type="radio"/> NO				
	VERY GOOD	GOOD	NEUTRAL	BAD	VERY BAD	DON'T KNOW
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
19. Has a new residential development been completed in, or near, your neighborhood in the last 12 months? If yes: How do you rate it on the following? • attractiveness • improvement to your neighborhood as a place to live	<input type="radio"/> YES	<input type="radio"/> NO				
	VERY GOOD	GOOD	NEUTRAL	BAD	VERY BAD	DON'T KNOW
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
20. Overall , how do you think the City is doing in making downtown a good place for recreation, shopping, working and living?	VERY GOOD	GOOD	NEUTRAL	BAD	VERY BAD	DON'T KNOW
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
21. How do you rate Portland as a place to do business? • Do you own a business in Portland? If yes: How many employees does your business employ?	VERY GOOD	GOOD	NEUTRAL	BAD	VERY BAD	DON'T KNOW
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	<input type="radio"/> YES	<input type="radio"/> NO				
	SELF	1	2-50	51-100	101-499	500+
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

TRANSPORTATION

PARKS & RECREATION

COMMUNITY DEVELOPMENT

COMMUNITY DEVELOPMENT	22. How do you rate your neighborhood on:	VERY GOOD	GOOD	NEUTRAL	BAD	VERY BAD	DON'T KNOW
	• housing affordability?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• physical condition of housing?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• closeness of parks or open spaces?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
COMMUNITY DEVELOPMENT	23. Overall, how do you rate the livability of:	VERY GOOD	GOOD	NEUTRAL	BAD	VERY BAD	DON'T KNOW
	• your neighborhood?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• the City as a whole?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	24. In the past 12 months, how often have you been involved in a community project or attended a public meeting?	MORE THAN 10 TIMES	6 TO 10 TIMES	3 TO 5 TIMES	ONCE OR TWICE	NEVER	DON'T KNOW
OVERALL GOVERNMENT	25. Overall, how do you rate City government's job in providing services?	VERY GOOD	GOOD	NEUTRAL	BAD	VERY BAD	DON'T KNOW
		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	26. Overall, how do you rate the quality of each of the following City services?	VERY GOOD	GOOD	NEUTRAL	BAD	VERY BAD	DON'T KNOW
	• Police	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Fire & Emergency Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• 9-1-1	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Water	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Parks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Recreation centers/activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Sewers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Storm drainage	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Street maintenance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Street lighting	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Housing inspections	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	• Nuisance inspections	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
• Planning for future land use	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
• Opportunities to influence government decisions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	
DEMOGRAPHICS	Your survey is anonymous . The following questions are included only to help us know how well our results represent all residents.						
	What is your gender?	<input type="radio"/> Male	<input type="radio"/> Female	<input type="radio"/> Other			
	What is your age?	<input type="radio"/> Under 20	<input type="radio"/> 20-29	<input type="radio"/> 30-44	<input type="radio"/> 45-59	<input type="radio"/> 60-74	<input type="radio"/> Over 74
	In the past 12 months what was your pre-tax income?	<input type="radio"/> No income	<input type="radio"/> \$20,000 - \$34,999		<input type="radio"/> \$75,000 - \$149,000		
		<input type="radio"/> Less than \$20,000	<input type="radio"/> \$35,000 - \$74,999		<input type="radio"/> \$150,000 or more		
	Which of these is closest to describing your ethnic background?	<input type="radio"/> Caucasian/White		<input type="radio"/> Asian or Pacific Islander		<input type="radio"/> Hisp./Latino	
How much education have you completed?	<input type="radio"/> Elementary		<input type="radio"/> High school graduate		<input type="radio"/> College grad or more		
	<input type="radio"/> Some high school		<input type="radio"/> Some college				

End of survey – THANK YOU VERY MUCH!

**Audit Services Division
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City of Portland 24th Annual Community Survey Results

Report #463, October 2014

Audit Team: Jennifer Scott, Bob MacKay, Martha Prinz

LaVonne Griffin-Valade, City Auditor
Drummond Kahn, Director of Audit Services

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B.E.S. Columbia Building: Scope additions and ineffective design oversight led to substantially higher project costs (#446B, October 2014)

Portland Development Commission: Human resources and payroll practices functioning effectively (#458, August 2014)

Vacant Positions: Few positions vacant long-term, but enhanced oversight can reduce risk (#444, May 2014)

This report is intended to promote the best possible management of public resources. This and other audit reports produced by the Audit Services Division are available for viewing on the web at: www.portlandoregon.gov/auditor/auditservices. Printed copies can be obtained by contacting the Audit Services Division.

