

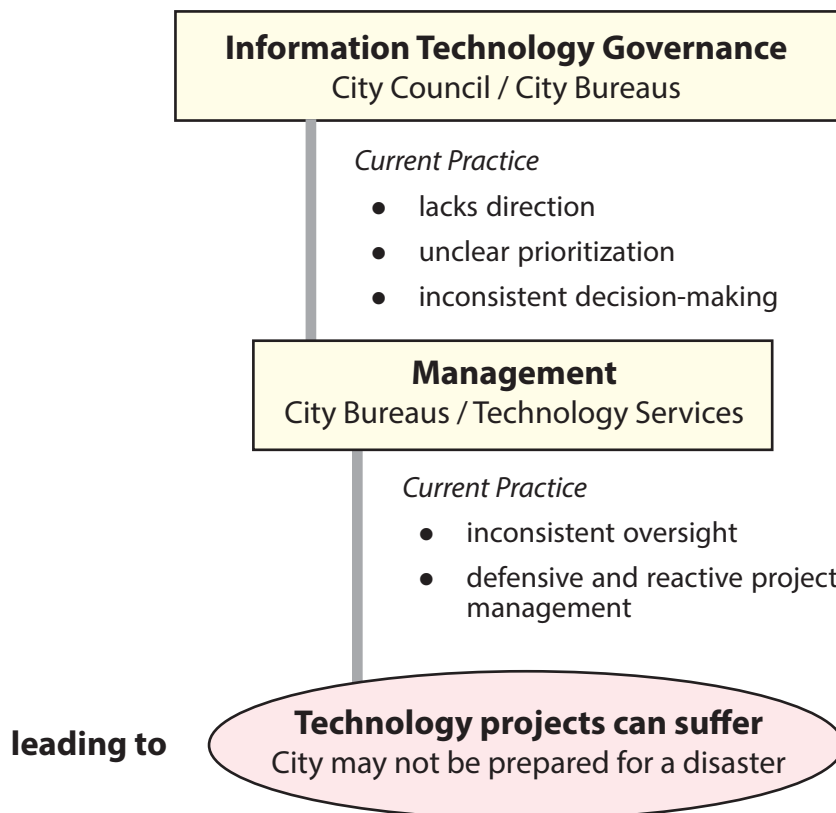
# Technology Projects: Lack of governance hurts City projects and disaster planning



## Audit highlights - February 2016

### Why is Technology Governance important?

- Prioritize projects
- Allocate available resources
- Ensure technology decisions are guided by Citywide strategic plans
- Provide framework for implementing policies and business processes



### What needs to be done?

We recommend that the Mayor direct Technology Services to:

1. Create a decision-making governance body with the authority to align available resources with the citywide IT strategic plan.
2. Execute the IT strategic plan, including the responsibility for funding recommendations. Successful implementation of this recommendation will also require City Council to ensure that funding is available to achieve the approved plan.

