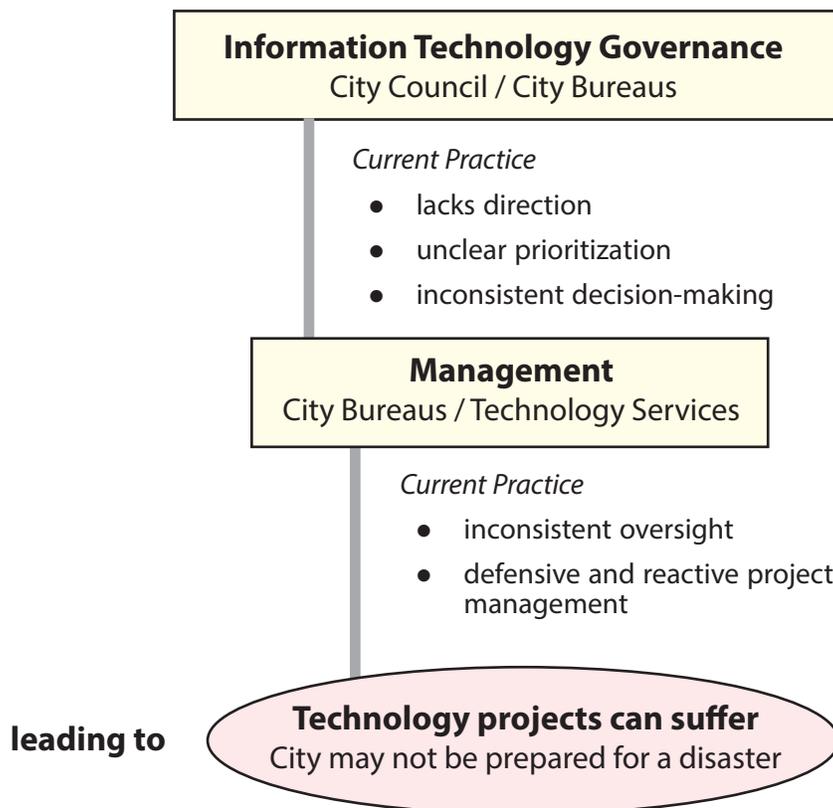# Technology Projects:
Lack of governance hurts City projects and disaster planning

Audit highlights - February 2016

Why is Technology Governance important?

Prioritize projects

Allocate available resources

Ensure technology decisions are guided by Citywide strategic plans

Provide framework for implementing policies and business processes

Information Technology Governance
City Council / City Bureaus

Current Practice

- lacks direction
- unclear prioritization
- inconsistent decision-making

Management
City Bureaus / Technology Services

Current Practice

- inconsistent oversight
- defensive and reactive project management

leading to

Technology projects can suffer
City may not be prepared for a disaster

What needs to be done?

We recommend that the Mayor direct Technology Services to:

1. Create a decision-making governance body with the authority to align available resources with the citywide IT strategic plan.

2. Execute the IT strategic plan, including the responsibility for funding recommendations. Successful implementation of this recommendation will also require City Council to ensure that funding is available to achieve the approved plan.