



**City of Portland, Oregon**  
**Bureau of Development Services**  
**ITAP**

INFORMATION TECHNOLOGY ADVANCEMENT PROJECT

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**Customer Advisory Committee**

October 26, 2011

3:00 p.m. Room **2500B**

AGENDA

- 1) Project Status Update
  - a) City of Portland I.T. Oversight Committee (ITOC)
  - b) Enabling Ordinance
  - c) RFP
  - d) Project Timeline
  
- 2) Business Process Review & Mapping
  - a) Update on process review work
  - b) Input from committee members on:
    - i) experiences with first and second screens in the DSC
    - ii) fee calculation
    - iii) other aspects of development review services
  
- 3) Committee Membership
  - a) Additional participation is still sought from neighborhoods, the construction industry and surveying
  
- 4) Next Steps