



City of Portland, Oregon
Bureau of Development Services
ITAP

INFORMATION TECHNOLOGY ADVANCEMENT PROJECT

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Customer Advisory Committee

February 8, 2011

3:00 p.m. Room **2500B**

AGENDA

#	Item	Who	Discussion
1.	January 2012 Minutes	Keith Skille	<ul style="list-style-type: none"> ▪ Review / Approve
2.	Customer Advisory Committee Members	Hank McDonald	<ul style="list-style-type: none"> ▪ Seeking additional members ▪ Your recommendations
3.	RFP Updates & Discussion	Richard Appleyard / Kim Tallant	<ul style="list-style-type: none"> ▪ QA ▪ Publication and Next Steps ▪ Questions / Comments
4.	Process Mapping	Kim Tallant	<ul style="list-style-type: none"> ▪ Electrical Permits (including Trade Permit Counter, Plan Review, Plans Examiner Process, Online Permitting Process, Inspection Process, and Revision Process) ▪ Plumbing Permits (including Trade Permit Counter, Plan Review, Online Permitting Process, and Over-The-Counter Review)
5.	Other Issues / Questions	All	<ul style="list-style-type: none"> ▪ ▪ ▪
6.	Next Steps	Adrienne Edwards	<ul style="list-style-type: none"> ▪ Confirm March meeting date ▪ ▪

FOLLOW UP FOR FUTURE MEETINGS

1.			<ul style="list-style-type: none"> ▪
2.			
3.			
4.			