



City of Portland, Oregon
Bureau of Development Services
ITAP

INFORMATION TECHNOLOGY ADVANCEMENT PROJECT

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Customer Advisory Committee

November 14, 2012

3:00 p.m. Room **2500B**

AGENDA

| # | Item | Who | Discussion |
|----|--------------------------|--------------|--|
| 1. | September 2012 Minutes | Keith Skille | <ul style="list-style-type: none"> ▪ Review / Approve |
| 2. | RFP Updates & Discussion | Ross Caron | <ul style="list-style-type: none"> ▪ Status ▪ Next Steps |
| 3. | Process Mapping | Kim Tallant | <ul style="list-style-type: none"> ▪ Identify and address the Committee's Top Ten Issues ▪ Continue discussion from September |
| 4. | Committee Membership | Ross Caron | <ul style="list-style-type: none"> ▪ Ideas for recruiting new Committee members <ul style="list-style-type: none"> – Jan/Feb Plans Examiner – – |
| 5. | Other Issues / Questions | All | <ul style="list-style-type: none"> ▪ ▪ |
| 6. | Next Steps | Keith / Ross | <ul style="list-style-type: none"> ▪ |

HANDOUTS FOR TODAY

| | |
|----|--------------------------------|
| 1. | September 2012 Meeting Minutes |
| 2. | |
| 3. | |

FOLLOW UP FOR FUTURE MEETINGS

| | |
|----|--|
| 1. | |
| 2. | |
| 3. | |