



**City of Portland, Oregon**  
**Bureau of Development Services**

**ITAP**

INFORMATION TECHNOLOGY ADVANCEMENT PROJECT

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**Customer Advisory Committee**

May 13, 2015

3:00 – 4:00 p.m.

1900 SW Fourth Ave., 2<sup>nd</sup> floor

**Room 2500B**

**AGENDA**

#	Item	Who	Discussion
1.	Introductions	Rebecca Sponsel	
2.	February 2015 Minutes	Keith Skille	<ul style="list-style-type: none"> <li>▪ Review / Approve</li> </ul>
3.	Project Status Update	Rebecca Sponsel	<ul style="list-style-type: none"> <li>▪ Accomplishments</li> <li>▪ Current Activity</li> <li>▪ Next Steps</li> </ul>
4.	Customer Portal Demo	Kim Freeman Rebecca Sponsel	<ul style="list-style-type: none"> <li>• Needs and Wants</li> </ul>
5.	Next Steps	Rebecca Sponsel Keith Skille	<ul style="list-style-type: none"> <li>▪ Meeting Schedule</li> </ul>

**HANDOUTS FOR TODAY**

1.	February, 2015 Meeting Minutes
2.	