



City of Portland, Oregon
Bureau of Development Services
ITAP

INFORMATION TECHNOLOGY ADVANCEMENT PROJECT www.portlandoregon.gov/bds

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BDS ITAP Project Update for DRAC on June 15, 2016

Sierra-Cedar Contract Expired

- The Bureau of Development Services did not extend the Information Technology Advancement Project (ITAP) contract with Sierra Cedar. The 3-year contract with Sierra Cedar the ITAP System Integrator expired on Monday, June 13, 2016; a Closeout Agreement is in process
- Contingency plan has been initiated to:
 - get new Vendor(s) contracts in place
 - continue to hire and install sufficient City resources to deliver to the current plan
 - continue with City scheduled work during the interim to support Go Live

Current Plan and Priority – to deliver business and customer benefits with phased rollouts:

- **PHASE 1 / Go Live 1 - mid-2016 -- deliver ProjectDox Electronic plan review & submission**
 - Project is conducting a Pilot over the summer for 3 process managed customers
 - Pilot timeline is planned for June 24 through Sept 30 with 3 projects: 1) Block 20, 2) Google Fiber Huts, 3) Affordable Housing Project TBA
 - Once the Pilot is completed and support is in place, future projects and work groups will be transitioned into ProjectDox work load
- **Phase 2 / Go Live 2 - late 2017 - - deliver TRACS off Staff Portal - - to include:**
 - All permitting and compliance functionality available to City Staff
 - Internal electronic plan review powered by ProjectDox and integrated to permits
 - Fee Estimates that will include SDC fees
 - Interfaces to outside jurisdictions' systems and City business and GIS systems
- **Phase 3 -Go Live 3 rolling delivery as completed**
 - IVR –payments, inspections scheduling
 - Mobile System for Inspectors
 - Customer Portal - full service electronic permitting, electronic plan submission, progress tracking and payments online, plus schedule of Inspections and Appeals

Current Project Status

- The Project has completed building & testing 52 out of 80 AP folders/permit types which includes: Trades, Land Use, Fire, Murals, Public Works, Sanitation, Transportation, and the on June 10th the Commercial-Main permit.
- Next permits to build: Facilities Program Permit, Major Project Group, Electrical Mechanical Permit, Residential, Environmental Services and Code Enforcement
- ProjectDox Pilot will commence on June 24