

**Bureau of Development Services**  
**April 16, 2020**  
**Monthly Major Workload Parameters**

| <b>Table 1. Issued Building and Other Permits</b> | <b>Number of Permits</b> | <b>Total Valuation of Permits</b> |
|---------------------------------------------------|--------------------------|-----------------------------------|
| March 2017                                        | 970                      | \$ 373,868,312                    |
| March 2018                                        | 984                      | \$ 322,018,912                    |
| March 2019                                        | 764                      | \$ 188,882,952                    |
| March 2020                                        | 522                      | \$ 204,911,143                    |
| <b>Percentage Change March 2019 to Mar 2020</b>   | <b>-32%</b>              | <b>8%</b>                         |

| <b>Table 2. Building and Other Permits Applications Received</b> | <b>Number of Permits</b> | <b>Total Valuation of Permits</b> |
|------------------------------------------------------------------|--------------------------|-----------------------------------|
| March 2017                                                       | 1,037                    | \$ 276,638,333                    |
| March 2018                                                       | 973                      | \$ 185,964,463                    |
| March 2019                                                       | 725                      | \$ 412,502,780                    |
| March 2020                                                       | 528                      | \$ 816,866,851                    |
| <b>Percentage Change March 2019 to Mar 2020</b>                  | <b>-27%</b>              | <b>98%</b>                        |

| <b>Table 3. Inspections</b>                     | <b>Residential</b> | <b>Commercial</b> |
|-------------------------------------------------|--------------------|-------------------|
| March 2017                                      | 11,328             | 5,706             |
| March 2018                                      | 11,131             | 5,776             |
| March 2019                                      | 10,729             | 5,723             |
| March 2020                                      | 7,859              | 5,298             |
| <b>Percentage Change March 2019 to Mar 2020</b> | <b>-27%</b>        | <b>-7%</b>        |

| <b>Table 4. Land Use</b>                        | <b>Cases Received</b> | <b>Final Plats Received</b> |
|-------------------------------------------------|-----------------------|-----------------------------|
| March 2017                                      | 80                    | 8                           |
| March 2018                                      | 63                    | 4                           |
| March 2019                                      | 58                    | 8                           |
| March 2020                                      | 23                    | 4                           |
| <b>Percentage Change March 2019 to Mar 2020</b> | <b>-60%</b>           | <b>-50%</b>                 |

| <b>Table 5. Site Development</b>                | <b>Site Development Permits Rec'd</b> | <b>Land Use and Final Plats Commented On</b> |
|-------------------------------------------------|---------------------------------------|----------------------------------------------|
| March 2017                                      | 4                                     | 76                                           |
| March 2018                                      | 3                                     | 45                                           |
| March 2019                                      | 3                                     | 36                                           |
| March 2020                                      | 2                                     | 30                                           |
| <b>Percentage Change March 2019 to Mar 2020</b> | <b>-33%</b>                           | <b>-17%</b>                                  |

| <b>Table 6. Enforcement (Code Compliance and Neighborhood Inspections)</b> | <b>Compliance Services Complaints Rec'd</b> | <b>Neighborhood Inspections Team Complaints Rec'd *</b> |
|----------------------------------------------------------------------------|---------------------------------------------|---------------------------------------------------------|
| March 2017                                                                 | 230                                         | (HS-227, NU/DV-326) 553                                 |
| March 2018                                                                 | 152                                         | (HS-201, NU/DV-263) 464                                 |
| March 2019                                                                 | 130                                         | (HS-139, NU/DV-155) 294                                 |
| March 2020                                                                 | 75                                          | (HS-114, NU/DV-116) 230                                 |
| <b>Percentage Change March 2019 to Mar 2020</b>                            | <b>-42%</b>                                 | <b>-22%</b>                                             |

| <b>Table 7. Number of Employees</b>             | <b># of Employees</b> |
|-------------------------------------------------|-----------------------|
| March 2017                                      | 354                   |
| March 2018                                      | 384                   |
| March 2019                                      | 391                   |
| March 2020                                      | 396                   |
| <b>Percentage Change March 2019 to Mar 2020</b> | <b>1%</b>             |

\*HS - Housing,  
 NU - Nuisance,  
 DV - Disabled Vehicle

**Bureau of Development Services**  
**April 16, 2020**  
**Cumulative Major Workload Parameters**

| <b>Table 1. Issued Building and Other Permits</b> | <b>Number of Permits</b> | <b>Total Valuation of Permits</b> |
|---------------------------------------------------|--------------------------|-----------------------------------|
| FY 2016-17 Through March 31, 2017                 | 7,569                    | \$ 1,929,456,070                  |
| FY 2017-18 Through March 31, 2018                 | 7,547                    | \$ 2,110,381,319                  |
| FY 2018-19 Through March 31, 2019                 | 6,742                    | \$ 1,551,336,022                  |
| FY 2019-20 Through March 31, 2020                 | 5,870                    | \$ 1,599,685,900                  |
| <b>Percentage Change FY18-19 to FY19-20</b>       | <b>-13%</b>              | <b>3%</b>                         |

| <b>Table 2. Building and Other Permits Applications Received</b> | <b>Number of Permits</b> | <b>Total Valuation of Permits</b> |
|------------------------------------------------------------------|--------------------------|-----------------------------------|
| FY 2016-17 Through March 31, 2017                                | 7,662                    | \$ 1,869,454,818                  |
| FY 2017-18 Through March 31, 2018                                | 7,694                    | \$ 1,671,647,083                  |
| FY 2018-19 Through March 31, 2019                                | 6,727                    | \$ 1,545,579,468                  |
| FY 2019-20 Through March 31, 2020                                | 5,835                    | \$ 2,424,661,905                  |
| <b>Percentage Change FY18-19 to FY19-20</b>                      | <b>-13%</b>              | <b>57%</b>                        |

| <b>Table 3. Inspections</b>                 | <b>Residential</b> | <b>Commercial</b> |
|---------------------------------------------|--------------------|-------------------|
| FY 2016-17 Through March 31, 2017           | 87,224             | 43,791            |
| FY 2017-18 Through March 31, 2018           | 92,979             | 46,437            |
| FY 2018-19 Through March 31, 2019           | 87,070             | 50,843            |
| FY 2019-20 Through March 31, 2020           | 82,873             | 49,273            |
| <b>Percentage Change FY18-19 to FY19-20</b> | <b>-5%</b>         | <b>-3%</b>        |

| <b>Table 4. Land Use</b>                    | <b>Cases Received</b> | <b>Final Plats Received</b> |
|---------------------------------------------|-----------------------|-----------------------------|
| FY 2016-17 Through March 31, 2017           | 636                   | 52                          |
| FY 2017-18 Through March 31, 2018           | 492                   | 43                          |
| FY 2018-19 Through March 31, 2019           | 427                   | 45                          |
| FY 2019-20 Through March 31, 2020           | 431                   | 46                          |
| <b>Percentage Change FY18-19 to FY19-20</b> | <b>1%</b>             | <b>2%</b>                   |

| <b>Table 5. Site Development</b>            | <b>Site Development Permits Rec'd</b> | <b>Land Use and Final Plats Commented On</b> |
|---------------------------------------------|---------------------------------------|----------------------------------------------|
| FY 2016-17 Through March 31, 2017           | 46                                    | 542                                          |
| FY 2017-18 Through March 31, 2018           | 60                                    | 443                                          |
| FY 2018-19 Through March 31, 2019           | 43                                    | 390                                          |
| FY 2019-20 Through March 31, 2020           | 38                                    | 397                                          |
| <b>Percentage Change FY18-19 to FY19-20</b> | <b>-12%</b>                           | <b>2%</b>                                    |

| <b>Table 6. Enforcement (Code Compliance and Neighborhood Inspections)</b> | <b>Compliance Services Complaints Rec'd</b> | <b>Neighborhood Inspections Team Complaints Rec'd *</b> |
|----------------------------------------------------------------------------|---------------------------------------------|---------------------------------------------------------|
| FY 2016-17 Through March 31, 2017                                          | 1,499                                       | (HS-1,624, NU/DV-2,902) 4,526                           |
| FY 2017-18 Through March 31, 2018                                          | 1,724                                       | (HS-1,649, NU/DV-3,082) 4,731                           |
| FY 2018-19 Through March 31, 2019                                          | 1,199                                       | (HS-1,555, NU/DV-2,381) 3,936                           |
| FY 2019-20 Through March 31, 2020                                          | 1,057                                       | (HS-1,349, NU/DV-2,424) 3,773                           |
| <b>Percentage Change FY18-19 to FY19-20</b>                                | <b>-12%</b>                                 | <b>-4%</b>                                              |

| <b>Table 7. Number of Employees</b>         | <b># of Employees</b> |
|---------------------------------------------|-----------------------|
| FY 2016-17 as of March 2017                 | 354                   |
| FY 2017-18 as of March 2018                 | 384                   |
| FY 2018-19 as of March 2019                 | 391                   |
| FY 2019-20 as of March 2020                 | 396                   |
| <b>Percentage Change FY18-19 to FY19-20</b> | <b>1%</b>             |

\*HS - Housing  
 NU - Nuisance  
 DV - Disabled Vehicle