



City of

PORTLAND, OREGON

Development Review Advisory Committee

The mission of the DRAC is to foster a timely, predictable and accountable development review process that implements the City's goals for land use, transportation, housing, economic development, neighborhood livability and the environment; and advocates for and supports consistent and fair application and implementation of regulations.

Proposed Process Improvement and Technology Subcommittee Meeting

July 16, 2020, 10:15am

Online Meeting

Agenda

Time	Item	Presenter
1. 10:15-10:25	New subcommittee member and introductions	Ross
2. 10:25-10:35	Follow-up on Single PDF Process Improvement	David and Doug
3. 10:35-10:45	Inform of new project to use Project Dox for NSFR Permit Submittals	David, Angie and Doug
4. 10:45-10:55	Inform of new preliminary proposal for use of online chat functions for general customer questions	Andy
5. 10:55-11:05	Follow-up on Business Process Improvement Project and next steps	Ross and Delaris Consulting
6. 11:05-11:20	Subcommittee Charter Discussion	All
7. 11:20-11:30	Customer Engagement Discussion	All
8. 11:30-11:45	Next Steps <ul style="list-style-type: none">Action ItemsItems for next agenda	All