

**Bureau of Development Services**  
**September 17, 2020**  
**Monthly Major Workload Parameters**

<b>Table 1. Issued Building and Other Permits</b>	<b>Number of Permits</b>	<b>Total Valuation of Permits</b>
August 2017	964	\$ 293,039,387
August 2018	884	\$ 224,425,237
August 2019	700	\$ 230,526,730
August 2020	473	\$ 86,577,541
<b>Percentage Change Aug 2019 to Aug 2020</b>	<b>-32%</b>	<b>-62%</b>

<b>Table 2. Building and Other Permits Applications Received</b>	<b>Number of Permits</b>	<b>Total Valuation of Permits</b>
August 2017	903	\$ 234,322,539
August 2018	817	\$ 162,527,773
August 2019	721	\$ 170,414,600
August 2020	625	\$ 114,354,601
<b>Percentage Change Aug 2019 to Aug 2020</b>	<b>-13%</b>	<b>-33%</b>

<b>Table 3. Inspections</b>	<b>Residential</b>	<b>Commercial</b>
August 2017	11,013	5,481
August 2018	10,026	6,542
August 2019	10,105	6,050
August 2020	7,474	3,816
<b>Percentage Change Aug 2019 to Aug 2020</b>	<b>-26%</b>	<b>-37%</b>

<b>Table 4. Land Use</b>	<b>Cases Received</b>	<b>Final Plats Received</b>
August 2017	64	5
August 2018	54	3
August 2019	45	7
August 2020	29	2
<b>Percentage Change Aug 2019 to Aug 2020</b>	<b>-36%</b>	<b>-71%</b>

<b>Table 5. Site Development</b>	<b>Site Development Permits Rec'd</b>	<b>Land Use and Final Plats Commented On</b>
August 2017	19	56
August 2018	7	53
August 2019	9	68
August 2020	6	17
<b>Percentage Change Aug 2019 to Aug 2020</b>	<b>-33%</b>	<b>-75%</b>

<b>Table 6. Enforcement (Code Compliance and Neighborhood Inspections)</b>	<b>Compliance Services Complaints Rec'd</b>	<b>Neighborhood Inspections Team Complaints Rec'd *</b>
August 2017	472	(HS-206, NU/DV-493) 699
August 2018	141	(HS-201, NU/DV-376) 677
August 2019	135	(HS-193, NU/DV-499) 687
August 2020	108	(HS-110, NU/DV-5) 115
<b>Percentage Change Aug 2019 to Aug 2020</b>	<b>-20%</b>	<b>-83%</b>

<b>Table 7. Number of Employees</b>	<b># of Employees</b>
August 2017	359
August 2018	425
August 2019	390
August 2020	394
<b>Percentage Change Aug 2019 to Aug 2020</b>	<b>1%</b>

\*HS - Housing,  
 NU - Nuisance,  
 DV - Disabled Vehicle

**Bureau of Development Services**  
**September 17, 2020**  
**Cumulative Major Workload Parameters**

<b>Table 1. Issued Building and Other Permits</b>	<b>Number of Permits</b>	<b>Total Valuation of Permits</b>
FY 2017-18 Through August 31, 2017	1,866	\$ 444,448,997
FY 2018-19 Through August 31, 2018	1,765	\$ 343,779,598
FY 2019-20 Through August 31, 2019	1,450	\$ 418,251,390
FY 2020-21 Through August 31, 2020	890	\$ 190,258,474
<b>Percentage Change FY19-20 to FY20-21</b>	<b>-39%</b>	<b>-55%</b>

<b>Table 2. Building and Other Permits Applications Received</b>	<b>Number of Permits</b>	<b>Total Valuation of Permits</b>
FY 2017-18 Through August 31, 2017	1,849	\$ 408,646,997
FY 2018-19 Through August 31, 2018	1,770	\$ 305,715,581
FY 2019-20 Through August 31, 2019	1,433	\$ 269,750,670
FY 2020-21 Through August 31, 2020	1,107	\$ 236,584,901
<b>Percentage Change FY19-20 to FY20-21</b>	<b>-23%</b>	<b>-12%</b>

<b>Table 3. Inspections</b>	<b>Residential</b>	<b>Commercial</b>
FY 2017-18 Through August 31, 2017	21,017	10,293
FY 2018-19 Through August 31, 2018	19,448	12,089
FY 2019-20 Through August 31, 2019	20,364	11,972
FY 2020-21 Through August 31, 2020	14,524	7,845
<b>Percentage Change FY19-20 to FY20-21</b>	<b>-29%</b>	<b>-34%</b>

<b>Table 4. Land Use</b>	<b>Cases Received</b>	<b>Final Plats Received</b>
FY 2017-18 Through August 31, 2017	113	13
FY 2018-19 Through August 31, 2018	108	5
FY 2019-20 Through August 31, 2019	95	11
FY 2020-21 Through August 31, 2020	51	5
<b>Percentage Change FY19-20 to FY20-21</b>	<b>-46%</b>	<b>-55%</b>

<b>Table 5. Site Development</b>	<b>Site Development Permits Rec'd</b>	<b>Land Use and Final Plats Commented On</b>
FY 2017-18 Through August 31, 2017	31	111
FY 2018-19 Through August 31, 2018	13	109
FY 2019-20 Through August 31, 2019	14	118
FY 2020-21 Through August 31, 2020	12	44
<b>Percentage Change FY19-20 to FY20-21</b>	<b>-14%</b>	<b>-63%</b>

<b>Table 6. Enforcement (Code Compliance and Neighborhood Inspections)</b>	<b>Compliance Services Complaints Rec'd</b>	<b>Neighborhood Inspections Team Complaints Rec'd *</b>
FY 2017-18 Through August 31, 2017	719	(HS-402, NU/DV-1085) 1,487
FY 2018-19 Through August 31, 2018	308	(HS-391, NU/DV-675) 1,066
FY 2019-20 Through August 31, 2019	252	(HS-353, NU/DV-844) 1,192
FY 2020-21 Through August 31, 2020	187	(HS-189, NU/DV-231) 420
<b>Percentage Change FY19-20 to FY20-21</b>	<b>-26%</b>	<b>-65%</b>

<b>Table 7. Number of Employees</b>	<b># of Employees</b>
FY 2017-18 as of August 2017	359
FY 2018-19 as of August 2018	425
FY 2019-20 as of August 2019	390
FY 2020-21 as of August 2020	394
<b>Percentage Change FY19-20 to FY20-21</b>	<b>1%</b>

\*HS - Housing  
 NU - Nuisance  
 DV - Disabled Vehicle