

# Single Family Residential Ratepayer

(includes houses and duplexes)



Register online at [www.CleanRiverRewards.com](http://www.CleanRiverRewards.com)

Clean River Rewards, PO Box 4216, Portland, Oregon, 97208-4216  
[www.CleanRiverRewards.com](http://www.CleanRiverRewards.com) | 503-823-1371 | [CleanRivers@portlandoregon.gov](mailto:CleanRivers@portlandoregon.gov)

## Utility Account Information

Utility Account Number: (at top right corner of your bill)    -    -    -

Ratepayer Name: \_\_\_\_\_

Site Address: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City/State/Zip: \_\_\_\_\_

Email Address: \_\_\_\_\_ Telephone Number: \_\_\_\_\_

## Registration Information (Check all that apply)

1. Check all the locations where stormwater flows when it drains from your roof areas.
  - \_\_\_\_\_ a. **Off my property** to a street, drainage ditch, sewer, stream, or other location
  - \_\_\_\_\_ b. From the roof directly to drywells, French drains, or soakage trenches **on my property**
  - \_\_\_\_\_ c. From roof directly to a swale, lawn, garden, or landscaped area to infiltrate **on my property**
  - \_\_\_\_\_ d. From the roof directly to cisterns or rain barrels that allow for overflow **onto my property**
  - \_\_\_\_\_ e. From the roof to a holding facility, stormwater planter, or pond that slowly releases stormwater **off of my property**
  
2. Check all of the following conditions that apply to your property.
  - \_\_\_\_\_ a. I have a constructed ecoroof on a portion or all of my buildings
  - \_\_\_\_\_ b. The roof and paved areas on my property total less than 1,000 square feet
  - \_\_\_\_\_ c. There are 4 or more trees on my property that are taller than 15 feet  
(Do not include trees planted in the parking strip or public right-of-way)
  
3. Check each of the following conditions that apply to you or your property.
  - \_\_\_\_\_ a. I am the property owner as well as the utility ratepayer
  - \_\_\_\_\_ b. A portion or all of my driveway and parking areas drain to drywells on my property
  - \_\_\_\_\_ c. I would like to receive information about financial assistance and earned income tax credits  
(See the back of this form for more information)

## Certifications

By signing this registration form, you certify that (1) you have read and understand the program requirements and regulations included on this form; (2) the information you have provided on this form is complete and accurate; and (3) you grant the City permission to conduct site inspections of stormwater facilities at times that are mutually acceptable to you and the City.

Print Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

See reverse side for the program rules and requirements, and information about financial assistance.

Mail registration form to: Clean River Rewards, PO Box 4216, Portland, OR, 97208-4216.



ENVIRONMENTAL SERVICES  
 CITY OF PORTLAND  
 working for clean rivers



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## Single Family Residential Ratepayer Registration Form

### Program Requirements and Regulations

1. Ratepayers must submit a signed registration form to receive a discount.
2. The discount is limited to the on-site stormwater management fee, which is 35% of the basic stormwater fee.
3. The discount is based on controlling stormwater runoff from roof areas, including houses, garages, carports, and other storage or utility buildings on the property.
4. The discount is granted to the active ratepayer for the property described on the registration form.
5. The ratepayer must not have a delinquent city utility account, or must be honoring a payment agreement to eliminate any delinquencies.
6. The registration form must accurately describe the property and methods for managing stormwater runoff.
7. The ratepayer must notify the Clean River Rewards Program of any changes to property improvements, stormwater facilities, or tree canopy that would alter the ratepayer's discount registration.
8. Stormwater facilities must be properly located, sized, maintained, and operating effectively. They must not threaten or cause harm to the subject property, neighboring property, City facilities, or the environment.
9. The City must be granted access to the property to conduct announced inspections of stormwater management facilities. The City arranges inspections at times that are mutually acceptable to all parties.
10. To maintain the discount, the utility account must remain active, the stormwater management facilities must be properly maintained and operated, and the City must be granted access to the property to conduct limited inspections of stormwater facilities.
11. The discount program remains in effect indefinitely until or unless modified by City Council.
12. The City may impose civil penalties, reverse granted discounts and credits, and revoke future discounts in response to the filing of a fraudulent registration.

See the Clean River Rewards Administrative Rules (ENB - 4.16) for complete program requirements and regulations: [www.portlandoregon.gov/citycode/article/154776](http://www.portlandoregon.gov/citycode/article/154776).

### Low Income Assistance Program For Utility Ratepayers

The City offers financial assistance to qualified ratepayers. Eligible ratepayers may receive a discount on their utility bill. In addition, eligible ratepayers may receive crisis assistance and help with repairing leaky pipes and fixtures. Check off the box on this Clean River Rewards registration form and the City will contact you with additional information, or follow the Low Income Assistance link at [www.CleanRiverRewards.com](http://www.CleanRiverRewards.com).

### Earned Income Tax Credits

Eligible low income working families can receive earned income tax credits when filing federal and state tax returns. Portland is working with CASH Oregon (Creating Assets, Savings and Hope) to make sure that every eligible family receives these important financial benefits. From January through April, visit the CASH Oregon tax preparation office at Lloyd Center to get help completing your tax filing. While you are there, look for information about the City's Low Income Assistance Program and Clean River Rewards. Check off the box on this Clean River Rewards registration form and the City will contact you with additional information, or follow the Earned Income Tax Credit link at [www.CleanRiverRewards.com](http://www.CleanRiverRewards.com).

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The Bureau of Environmental Services is committed to providing meaningful access. To request translation, interpretation, modifications, accommodations, or other auxiliary aids, please call 503-823-1371 or Oregon Relay Service 711.

Traducción o interpretación | Chiakun mak me chiakun fos | Chuyển Ngữ hoặc Phiên Dịch | 翻译或传译 | 翻訳または通訳  
Письменный или устный перевод | Traducere sau Interpretare | Письмовий або усний переклад | Turjumida ama Fasiraadda  
الترجمة التحريرية أو الشفهية | ການແປພາສາ ຫຼື ການອະທິບາຍ | अनुवाद तथा दोभाषे सेवा

 **Clean River Rewards at 503-823-1371**