



Wintry rains

Prepare your home and your family for the rainy season, especially if you live or work in a floodplain. Information inside.

Do you live or work in a floodplain?

Recent national flooding events are a reminder that without proper management, stormwater runoff can contribute to river flooding, causing damage to roads and property. Environmental Services combines both grey infrastructure like stormdrains and pipes with green infrastructure like

green street planters, trees, and watershed restoration to help manage runoff, reduce flooding, and protect water quality in our rivers and streams. **There is still work to be done. If you live or work in a floodplain, here are some important things you should keep in mind.**

GET INFORMED



- Find out if your home or business is in a floodplain. At **PortlandMaps.com**, enter your address. Click on “Public Safety,” then click on “FEMA Special Flood Hazard Area.”
- Check local radio and television stations for weather and flood information.
- Go to **www.nwrfc.noaa.gov/rfc** to get river level information.
- Check Portland weather conditions from the National Weather Service at **www.wrh.noaa.gov/pqr**. Subscribe to the city’s public emergency notifications at **PublicAlerts.org**.
- Follow **@PublicAlerts** on Twitter.

STAY SAFE

Avoid driving or walking through floodwaters. If you must, use a stick to steady yourself.

- Learn how to assemble a disaster supplies kit at **www.portlandoregon.gov/pbem/kit**.
- Stay away from downed power lines and report them to your electric utility: **PGE at 1-800-544-1795** or **Pacific Power at 1-877-508-5088**.

PROTECT YOUR PROPERTY

- Make an inventory of your property **before** a disaster and keep the list somewhere safe.
- Shut off gas and electricity, and move valuable contents upstairs or to upper cabinets if you know a flood is coming.

CHECK YOUR INSURANCE



Basic homeowners insurance doesn’t cover flood damage. If you have a mortgage and live in the 100-year floodplain, you’re probably required to carry flood insurance. Portland residents automatically get up to a 20% discount on flood insurance because Portland participates in FEMA’s Community Rating System. For more information on flood insurance, go to **FloodSmart.gov**.

CONSTRUCTION and adding or moving soil in the floodplain requires permits. Call 503-823-6892 before you build for more information. If you see construction without a city permit sign posted, call 503-823-CODE.

The Bureau of Environmental Services is committed to providing meaningful access. To request translation, interpretation, modifications, accommodations, or other auxiliary aids, please call 503-823-7740 or Oregon Relay Service 711.

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Continued maintenance keeps the water out

Check your gutters. Clear leaves and debris. Caulk leaks and holes. Make sure they are tilted to direct water to downspouts and without low or sagging spots.

Check your downspouts. Make sure your downspouts are unclogged and either connected to the standpipe, or safely directing water away from your home and your neighbor's property.

Check for drainage. Make sure the ground and any paved area drain away from building foundations.

Need technical assistance? Email drainage.inquiries@portlandoregon.gov or call **503-823-5858** regarding drainage issues on your property.

Save money. If your property safely absorbs the rain and runoff, you can save money on your stormwater charges by registering for Clean River Rewards. Visit www.cleanriverrewards.com or call **503-823-1371** for more information.



ENVIRONMENTAL SERVICES
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