Increased Solid Waste Cart Capacity for Low-Income Households with Health Condition Related Waste

Eligible households can receive extra solid waste capacity in the form of a bigger solid waste container (one size larger than current service level) or additional 35 gallon cart service at no extra cost. Example: Residents who currently have a 35 gallon cart can receive a 60 gallon cart but continue paying the 35 gallon rate.

Definition:
Health Condition Related Waste includes adult incontinence supplies. This definition does not include diapers used by children under the age of four, feminine hygiene products, and all waste that falls under the definition of “Infectious Waste.”

Resident Name: ___________________________ Date: ____________
Service Address: ___________________________ City: ____________ Zip: ____________
Daytime Phone: ___________________________ Garbage Hauler: ___________________________

Eligibility Verification
Income verification will be made through providing documentation of participation in one of the following bill assistance programs. You must complete both steps.

STEP 1 Income verification must be made by documenting participation in one of the programs below: (Check one or more of the boxes below and attach necessary documentation)
☐ City of Portland water bill showing participation in bill assistance (discount) is attached.
☐ Oregon Telephone Assistance Program letter of acceptance is attached.
☐ Oregon Supplemental Nutrition Assistance Program (SNAP) letter of acceptance is attached.

STEP 2 Health condition related waste verification will be made through resident certification of need. (Certify by checking the box and signing below)
☐ I certify that one or more residents at the above service address have a medical condition that results in health condition related waste. (Diapers for children under the age of four and feminine hygiene products do not qualify as health condition related waste.)

Applicant’s Signature: ___________________________

Please mail, fax, or e-mail this form and your proof of income verification to:

Bureau of Planning and Sustainability Solid Waste & Recycling Program
1900 SW 4th Avenue, Suite 7100, Portland OR 97201
Please keep a copy for your own records. Eligibility must be confirmed on an annual basis. If you have questions about this form call 503-823-7202 or email Wasteinfo@portlandoregon.gov.
Increased Solid Waste Cart Capacity for Low-Income Households with Health Condition Related Waste

Assistance is available for households that are low income and need extra garbage capacity because of health condition related waste. Eligible households will be able to upgrade to a one size larger garbage cart or get an additional 35 gallon garbage cart at no extra cost.

To qualify for this assistance residents will need to do all of the following:

1) Complete the attached application form (Increased Solid Waste Cart Capacity for Low-Income Households with Health Condition Related Waste)
2) Confirm participation in the City of Portland water and sewer bill assistance program or the Oregon Telephone Assistance Program (OTAP).
3) Mail, fax, or e-mail your completed application form and copy of water and sewer bill, or a copy of the OTAP approval letter showing your participation in the program to Solid Waste and Recycling at the Bureau of Planning and Sustainability.

You must resubmit this documentation annually to continue to receive upgraded service.

Please call 503-823-7202 with questions.

To determine your eligibility for water and sewer bill assistance contact the service office in your zip code:

SEI Community Services  
4134 N. Vancouver Ave. Suite 311  
Phone: 503-285-0493  
Serving Zip Codes:  
97203, 97217, 97211, 97227, 97212

Impact Northwest  
10055 E. Burnside St.  
Phone: 503-988-6020  
Serving Zip Codes:  
97202, 97215, 97206, 97218, 97213, 97232 97214

Human Solutions Inc.  
12350 S.E. Powell Blvd.  
Phone: 503-548-0217  
Serving Zip Codes:  
97216, 97233, 97220, 97236, 97230, 97266

Impact Northwest  
10055 E. Burnside St.  
Phone: 503-988-6020  
Serving Zip Codes:  
97202, 97215, 97206, 97218, 97213, 97232 97214

Neighborhood House  
7780 S.W. Capitol Hwy.  
Phone: 503-246-1663  
Serving Zip Codes:  
97201, 97204, 97210, 97205, 97221, 97209, 97231, 
97035, 97221, 97201, 97219

To determine your eligibility for phone bill assistance contact:

Public Utility Commission, Oregon Telephone Assistance Program  
Phone: 1-800-848-4442 or (503) 373-7171  
Web: www.oregon.gov/PUC/rspf/otap.shtml  
TTY: 1-800-648-3458 or (503) 373-7171, Videophone: (971) 239-5845