

Meeting Notes

Joint ESC -PAC Committee Meeting

Date: 6/16/11

Time: 10:30 A.M. – 12:00 P.M.

Location: EBS Conference Room



Road Map

A presentation was given by SAP representatives to the ESC and PAC on the SAP Road Map for the City of Portland. It was mentioned that this is an opportunity to see what comes next for the City. A review of how the Road map was made took place. It was pointed out that we are still in the growing stages and SAP representatives want to make sure that the City has clear goals. The City faces challenges and issues such as the economy, budgets, and available resources. Several areas of improvement were mentioned such as the City needs to develop more reporting capacity, needs continuous training, more deployment of BOBJ, to do more user groups, conduct configuration assessments and functional enhancements, and to develop a disaster recovery plan.

Discussion took place around issues such as how Benchmarks were determined. It was pointed out that surveys are only one piece of the information needed to identify where we are now and where we want to go in the future. Benchmarks are a way of focusing on what we value. It was mentioned that by standardizing platforms, the City will reduce its costs to maintain separate applications.

The presenters discussed a summary of their findings. The Road map also contains some high level process improvement opportunities. Details are spelled out at the end of the Road Map document.

The presenters along with Ken Rust stated our next steps will be for the City to review and finalize the Road Map. It was mentioned that the City can contact other entities such as ours for feedback and advice such as the Commonwealth of Pennsylvania, and City of Antonio Texas. These two entities are good examples for us to strive to be like.