

Obtaining a Temporary Password

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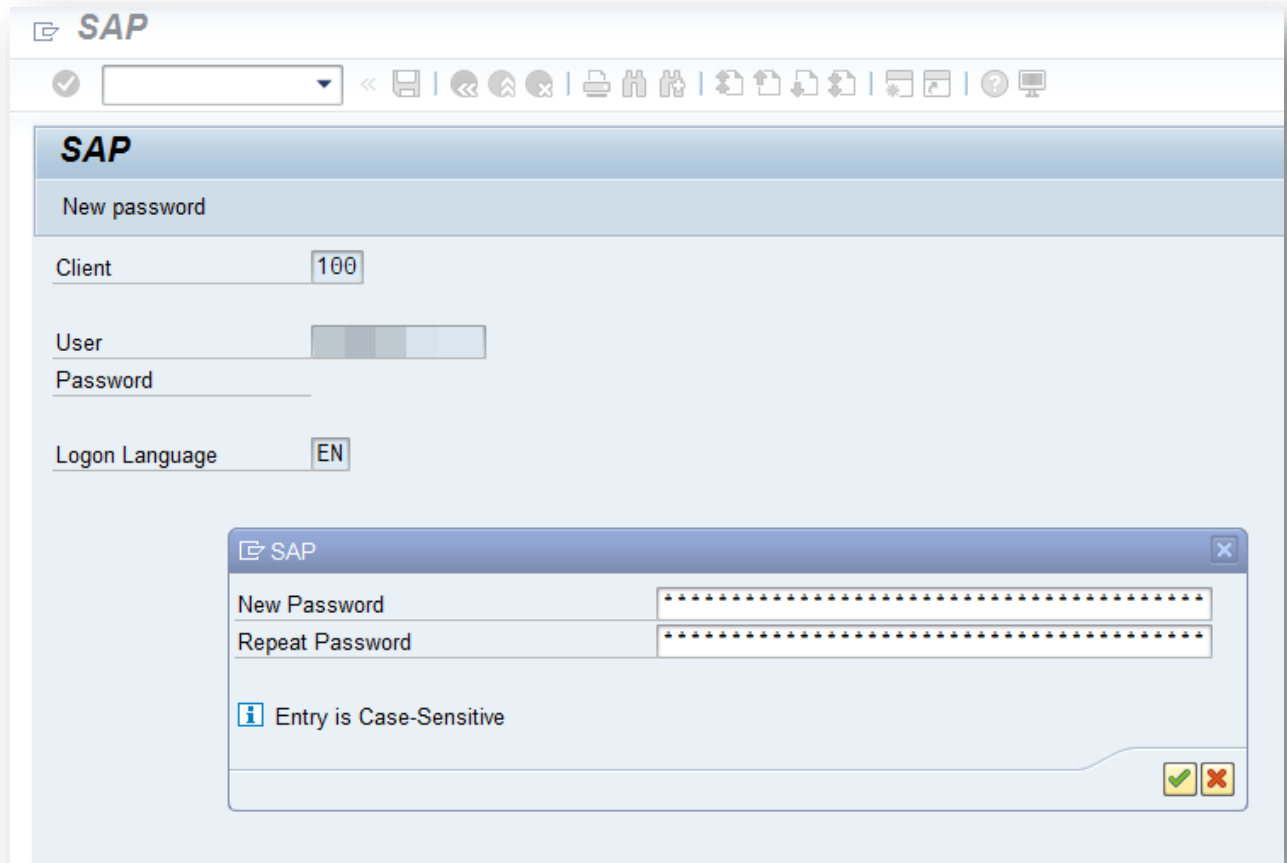
Obtaining a Temporary Password from the Help Desk

If you are:

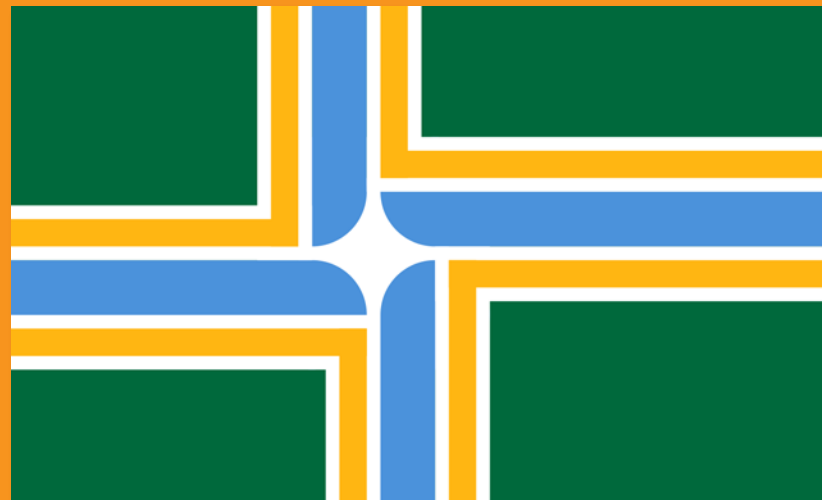
- **New to the City**
- **Have Forgotten Your Password and Need it Reset**
- **Need to Reset Your Password for Any Other Reason**

Then call the Help Desk at 3-5199 and request a Temporary Password (if a New Employee) or a Reset (if an existing SAP user).

The Help Desk will walk you through the rest of the process.



Help Desk
x3-5199



City of Portland

EBS Training & Development

Author: Charlie Dudley, J.D.

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