



CITY OF

PORTLAND, OREGON

GOVERNMENT RELATIONS

Martha Pellegrino, Director
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Office of Government Relations

Fiscal Year 2012-13

Requested Budget



Office of Mayor Sam Adams
City of Portland

Date: January 30, 2012
TO: Financial Planning
FROM: Mayor Adams 
RE: Government Relations FY 2012-13 Budget Submission

I intend to do further evaluation of this budget request in the next phase of the budget process, however, as the Commissioner-in-Charge of the Office of Government Relations, I am pleased to present to you their budget request for FY 2012-13.

The Office of Government Relations (OGR) provides government representation for the Mayor, City Council members, and all city bureaus and offices, to advance the City's legislative objectives with the federal government, the State government, as well as with other governmental and nongovernmental bodies.

The submitted budget includes 4%, 6% and 8% on-going reduction packages. These reductions decrease Personnel and external Materials and Services, as well as a reduction in the BTS IA. The reduction in Materials and Services will mean fewer federal, state and intergovernmental outreach trips which will reduce the effectiveness of the city's lobbying activities and provide less opportunity to advance the city's federal, state and intergovernmental policy and funding objectives. The reduction in the BTS IA will cover the new web-based tracking currently being piloted by the Office of Government Relations. This budget also includes continued one-time funding for the Federal Assistant position. This position has been an essential addition to the government relations program as it has significantly increased the city's ability to coordinate a wide variety of requests to and from the federal government, and allows the Director to split time between advocating the city's state and federal agendas.

Please contact Government Relations if you have any questions.



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January 30, 2012

TO: Portland City Council
Mayor Sam Adams
Commissioner Nick Fish
Commissioner Amanda Fritz
Commissioner Randy Leonard
Commissioner Dan Saltzman
Auditor LaVonne Griffin-Valade

FROM: Budget Advisory Committee for the Office of Government Relations
LaToya Fick
Nova Newcomer
Mark Landauer

RE: Recommendations for Government Relations FY 2012-2013 Requested Budget

This year, the Office of Government Relations' Budget Advisory Committee (BAC) added two new community members and retained one existing member from previous years.

The Budget Advisory Committee reviewed the Office of Government Relations budget and is making the following recommendations for the FY 2012-2013 budget:

- The BAC recommends approval of one-time funds for the Federal Assistant position, with a further recommendation that the position be included in overhead in future years.
- The BAC recommends approval of a reduction of the BTS interagency agreement to account for savings realized through implementing a new legislative tracking system.
- The BAC recommends exploring an IGA with the Portland Development Commission for advocacy related to federal and state legislative agendas.

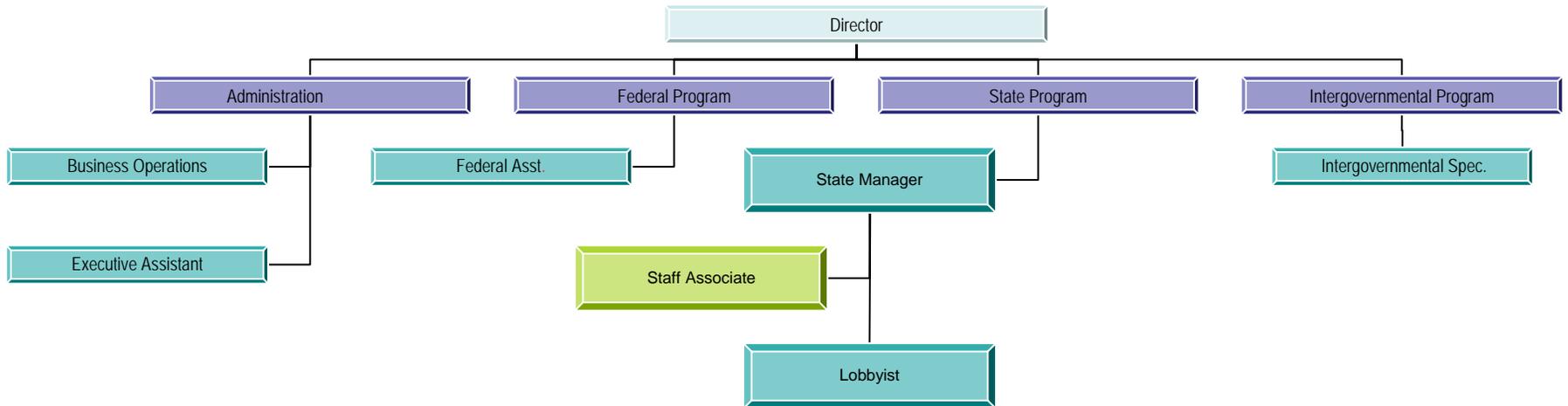
The BAC also noted that funds were not allocated for a move or space configuration within City Hall.

The BAC recognized that because several of OGR's larger budget line items are fixed costs (e.g. federal contract, OMF interagency agreements and rent for the Salem office), there will be a significant and disproportionate impact on remaining budget items:

- A 4% reduction in remaining non-personnel costs amounts to a 29.13% cut, primarily coming from reductions in external material and services.
- A 6% reduction in remaining non-personnel costs amounts to a 43.69% cut, primarily coming from reductions in external material and services.
- An 8% reduction in remaining non-personnel costs amounts to a 58.26% cut, primarily coming from reductions in external material and services.

The 4%, 6% and 8% cut packages will mean less federal, state and intergovernmental outreach and other lobbying efforts – with elimination of most outreach trips at 8%. Fewer federal, state and intergovernmental outreach trips will mean less opportunity to advance the city’s federal, state, and intergovernmental policy and funding objectives.

OFFICE OF GOVERNMENT RELATIONS



Bureau Summary

BUREAU MISSION

The mission of the Office of Government Relations is to help the City of Portland achieve its legislative objectives through advice to City Council and bureaus, and through effective advocacy in the federal, state, and regional governments, and with other partners across the state.

BUREAU OVERVIEW

The Office of Government Relations provides government representation for all City bureaus, the Portland Development Commission, City Council, and the City Auditor. The office advances City policy goals and initiatives through advocacy to federal, state, and regional governments, and a broad range of non-governmental interests. The office has permanent staff in City Hall and temporary staff in Salem during legislative sessions.

Strategic Direction

Background

The office has elevated its focus at the federal level by coordinating the City's efforts on a broader range of federal issues, including more aggressively pursuing opportunities with administrative agencies, seeking regulatory relief, and advocating for policy and funding priorities of the city. The office has also implemented new strategies for soliciting and integrating public input into the City's federal and state legislative agenda building processes and has expanded intergovernmental outreach on the City's federal and state legislative agendas. Additionally, the office has increased the City's engagement on state advocacy as a result of coordinating legislative agendas for special sessions in even numbered years. This additional focus and comprehensive approach to government relations was needed to successfully address expanded state and federal legislative policy goals and initiatives and the state's adoption of annual legislative sessions.

Bureau Strategic Plan

The office's strategic plan objective is to successfully advocate for the City's state and federal legislative agendas. This is done through the following four approaches:

- **State Government Advocacy:** The office engages council offices, bureaus, and the public to build the City's state legislative agenda. This agenda focuses the City's state legislative efforts during the legislative session. In addition, lobby staffs are frequently called on to provide advice to Council and bureaus during the legislative interim regarding state agency rule-making, funding decisions, and interim legislative activity.
- **Federal Government Advocacy:** The office builds a federal legislative agenda approved by Council to identify the priority policy and funding opportunities for the City before Congress and with federal agencies.
- **Intergovernmental Outreach:** The Office of Government Relations develops relationships with governments, business leaders, officials, and non-governmental organizations. This

effort enhances the City's ability to advocate for, and achieve, its policy goals and initiatives at all levels of government.

- **Communication and Advice:** The Office of Government Relations provides City bureaus and Council offices with strategic advice on City policy goals and initiatives and how to achieve those goals through advocacy.

Five-year Horizon

The passage of annual legislative sessions by the voters in November of 2010 means that the state legislative program will run year-round, with a shorter, and more active, interim period between legislative sessions. The increased level of activity at the state level will mean that the office will need to hire an additional lobbyist and temporary Salem support staff in the near future to manage the increased workload.

State Legislative Sessions: The office will begin development of the 2013 regular legislative session in Spring 2012, following the February/March 2012 short legislative session. OGR will implement the city's 2013 legislative agenda in Salem from January – June 2013. In Summer 2013, the office will develop the agenda for the short session and in February/March 2014, lobby staff will work from the Salem office to implement the agenda. In Spring 2014, the office will begin the process of building the city's 2015 regular session agenda and will implement the agenda in Salem January-June of 2015. In summer 2015, the process will begin for building the short 2016 agenda, which will be implemented February/March 2016. The process for the 2017 legislative session will begin in Spring 2017. Annual sessions will require additional resources to cover expenses for City staff to work from the Salem offices during the short, even-numbered year sessions.

Fiscal Years 2012-2017 Federal Agenda and Advocacy: The office will develop federal agendas every year for the next five years, beginning in late summer/early fall by soliciting the priorities from the Council offices, bureaus, and the community. The agenda will include appropriations and/or program and budget priorities for each federal fiscal year, policy issues for the 113th - 115th Congresses, the SAFETEA-LU Reauthorization (surface transportation reauthorization bill), and the Water Resources Development Act. This program includes lobbying activity by the City's federal representative in Washington D.C., the Director of the Office of Government Relations, City Council, and City bureau staff.

Service Improvement Plan

Coverage of State Legislative Issues

The ambitious agenda that the City Council and bureaus seek at the state level will fully occupy the lobby staff during the 2013 legislative session and interim. The Office of Government Relations received one-time funding in the FY 2011-2012 Adopted Budget for an additional position to focus on federal legislative issues, which allowed the director to split time between the federal agenda and state legislative advocacy. Funding this position on an ongoing basis would allow the Director to continue to split time between advancing the city's federal and state priorities and would allow continued federal research, writing, communications, and event support to the Council offices and bureaus.

Bill Tracking and Response

The growing number of state bills in combination with the city's antiquated bill tracking system has made bill tracking inefficient and prone to error.

In an effort to make the tracking system more efficient and effective in state advocacy efforts, Government Relations has contracted with C & E Systems for their "Bill Track OR" software to pilot a new legislative tracking system during the February 2012 Session. Bill Track OR is a web-based tracking system that will allow OGR's lobbyists to access more information about legislation, hearings, and comments from city bureaus in a faster and more efficient manner. It will also reduce use of paper and administrative time to implement the system. Further, it will provide user-friendly and more timely access to information about legislation to legislative liaisons at the city. This is a pilot project and OGR will survey our customers prior to purchase for the 2013 regular session. We expect the purchase price of the program to be offset by savings from our interagency with BTS for maintaining the old system.

Agenda Development

The agenda development process involved public input earlier in FY 2011-12, and included a community engagement forum that solicited ideas for both the federal and state agendas. This process can continue to be improved for the next regular legislative session to ensure the community has ample opportunity to identify issues and that the process is transparent and efficient for staff.

Customer Service

The office will continue to strive to meet a high level of customer service for Council offices and the bureaus, as well as the City's external customers. The office produced a customer survey and sent it to our customers in August of 2011. Overall, the ratings were very good to excellent, but areas for improvement including the legislative tracking system were identified. The office will continue to target improvement in areas where we received lower than excellent rankings.

Citizen Budget Advisory Committee Recommendations

The Budget Advisory Committee reviewed the Office of Government Relations budget and is making the following recommendations for the FY 2012-2013 budget:

- The BAC recommends approval of one-time funds for the Federal Assistant position, with a further recommendation that the position be included in overhead in future years.
- The BAC recommends approval of a reduction of the BTS interagency agreement to account for savings experienced through legislative tracking system.
- The BAC recommends exploring an IGA with the Portland Development Commission for advocacy related to federal and state legislative agendas.

SUMMARY OF BUDGET DECISIONS

OMF Interagency Adjustments

The packages reflect a net increase of approximately 25% in interagency costs.

Government Relations has requested information from OMF about whether proposed plans for the City Hall restack will have budget implications for OGR in FY 2012-2013. OGR has not budgeted funds for moving or space configuration.

Add Packages

Federal Assistant

In the FY 2011-2012 budget, Council approved one-time funding for the Federal Legislative Assistant position. The position assists with the preparation and implementation of the City's federal legislative agenda, including federal research, analyzing federal legislation, facilitating communications with federal delegation offices, drafting federal correspondence, monitoring legislation, and preparing advocacy materials. This position has been an essential addition to the government relations program as it has significantly increased the city's ability to coordinate a wide variety of requests to and from the federal government and allow the Director to split time between the state and federal agendas. OGR requests that the position be continued with one-time funding in the FY 2012-13 budget and on-going overhead recovery in the future.

Reduction Packages

4% Reduction Package

This 4% reduction will reduce the Office of Government Relations' (OGR's) discretionary funding by \$18,935. Because several of the larger budget line items are fixed costs (e.g. federal contract, OMF interagency agreements and rent for the Salem office), a 4% reduction in remaining non-personnel costs amounts to a 29.13% cut, primarily coming from reductions in external material and services.

This reduction package reduces funding for local and out-of-town travel, conferences, publications, office equipment and supplies. It would result in:

- One fewer lobbying trip to Washington DC for the Director or Council member,
- Reduced attendance at local meetings and events for the state lobbying team,
- One fewer intergovernmental outreach trip (e.g. statewide outreach, League of Cities, Oregon Mayors Assn.),
- Cuts to supplies and replacement equipment for the Salem office, and
- A reduction in federal legislative research resources, publications and directories.

Fewer federal, state and intergovernmental outreach trips will mean less opportunity to advance the city's federal, state, and intergovernmental policy and funding objectives.

6% Reduction Package

This 6% reduction will reduce (OGR's) discretionary funding by \$28,403. Because several of the larger budget line items are fixed costs (e.g. federal contract, OMF interagency agreements and rent for the Salem office), a 6% reduction in remaining non-personnel costs amounts to a 43.69% cut, primarily coming from reductions in external material and services.

This reduction package significantly reduces funding for local and out-of-town travel, conferences, publications, office equipment and supplies. It would result in:

- Two fewer lobbying trips to Washington DC for the Director or Council member,
- One fewer statewide outreach trip for the state lobbying team,
- Minimal attendance at local meetings and events for the state lobbying team,
- Two fewer intergovernmental outreach trips or conferences (e.g. statewide outreach, League of Cities, Oregon Mayors Assn.),
- Significant reduction in supplies and replacement equipment for Portland and Salem offices, and
- A reduction in federal legislative research resources, publications and directories.

Fewer federal, state and intergovernmental outreach trips will mean less opportunity to advance the city's federal, state, and intergovernmental policy and funding objectives.

8% Reduction Package

This 8% reduction will reduce (OGR's) discretionary funding by \$37,871. Because several of the larger budget line items are fixed costs (e.g. federal contract, OMF interagency agreements and rent for the Salem office), an 8% reduction in remaining non-personnel costs amounts to a 58.26% cut, primarily coming from reductions in external material and services.

This reduction package significantly reduces funding for local and out-of-town travel, conferences, publications, office equipment and supplies. It would result in:

- Three fewer lobbying trips to Washington DC for the Director or Council member,
- Two fewer statewide outreach trips for the state lobbying team,
- Minimal attendance at local meetings and events for the state lobbying team,
- Minimal intergovernmental outreach (e.g. statewide outreach, League of Cities, Oregon Mayors Assn.),
- Significant reduction in supplies and replacement equipment for Portland and Salem offices, and
- Elimination of federal research resources, publications and directories.

At this level, most of the federal, state, and intergovernmental outreach budget would be eliminated. Staff could only attend 20% of local events where the OGR represents the City and collects information about state and federal issues. There would be funding for only one to two trips to DC, which means eliminating participation in national conferences and significantly reducing meetings with the delegation and federal agencies.

Government Relations

Description

The Government Relations program provides government representation for all City bureaus, the Portland Development Commission, the City Council, and the City Auditor.

Goals

The program supports the City goal of delivering efficient, effective, and accountable municipal services.

Performance

The program added one additional performance measure in FY 2012-2013 regarding responsiveness to client requests. Other than the new measure, the program does not expect any significant changes in its performance measures in FY 2012-13.

Changes to Services and Activities

The Requested Budget includes additional one-time resources to maintain the program's federal legislative advocacy.

Summary of Bureau Budget

	FY 2009-10 Year-End Actuals	FY 2010-11 Year-End Actuals	FY 2011-12 Revised Budget	FY 2012-13 Requested Without DP's	FY 2012-13 Requested Budget
Office of Government Relations					
Expenditures					
Personal Services	708,354	733,226	841,004	855,813	945,609
External Materials and Services	299,945	275,450	346,866	277,439	244,204
Internal Materials and Services	148,584	157,390	132,006	165,365	165,365
Total Expenditures	1,156,883	1,166,065	1,319,876	1,298,617	1,355,178
Resources					
Interagency Revenue	71,415	72,271	84,329	97,704	100,704
General Fund Discretionary	432,980	0	566,117	473,384	526,945
General Fund Overhead	652,488	0	669,430	727,529	727,529
Total Resources	1,156,883	72,271	1,319,876	1,298,617	1,355,178

Summary of Program Budgets

	FY 2009-10 Year-End Actuals	FY 2010-11 Year-End Actuals	FY 2011-12 Revised Budget	FY 2012-13 Requested Without DP's	FY 2012-13 Requested Budget
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Office of Government Relations					
Government Relations					
Government Relations	1,156,883	1,166,065	1,319,876	1,298,617	1,355,178
Total Government Relations	1,156,883	1,166,065	1,319,876	1,298,617	1,355,178
<hr/>					
Total Programs	1,156,883	1,166,065	1,319,876	1,298,617	1,355,178

Office of Government Relations

Performance Measures

Performance Measure	Type	FY 2009-10 Year-End Actuals	FY 2010-11 Year-End Actuals	FY 2011-12 Revised Budget	FY 2012-13 Performance No Dec Pkg	FY 2012-13 Performance With Dec Pkg
GR_0002 - Legislative Reporting	WORKLOAD	100%	100%	100%	100%	100%
GR_0003 - Percent of Targeted Legislators Contacted	WORKLOAD	100%	100%	100%	80%	100%
GR_0004 - Responsiveness to Client Requests	EFFECTIVE	0%	0%	0%	80%	100%

**Total FTE and Salary by Class
Office of Government Relations**

Class	Title	CY_REVBUD {Rep}		V52_NO_DP {Rep}		V52_TOTAL {Rep}	
		No.	Amount	No.	Amount	No.	Amount
30000434	Administrative Assistant	1.00	61,860	1.00	63,970	1.00	63,970
30000005	Commissioner's Staff Rep	2.00	114,978	2.00	141,521	2.00	141,521
30000414	Government Relations Director	1.00	139,156	1.00	144,256	1.00	144,256
30000498	Government Relations Lobbyist	2.00	169,868	2.00	175,990	2.00	175,990
30001783	State Government Relations Manager	1.00	80,784	1.00	102,054	1.00	102,054
Total Full-Time Positions		7.00	\$566,646	7.00	\$627,791	7.00	\$627,791
30000004	Commissioner's Admin Support Specialist	0.25	9,120	0.00	0	0.00	0
Total Limited Term Positions		0.25	\$9,120	0.00	\$0	0.00	\$0
Grand Total		7.25	\$575,766	7.00	\$627,791	7.00	\$627,791

Decision Package Summary

Bureau: Office of Government Relations

Priority: 01

Type: Reductions

Decision Package: GR_01 - 4% Reduction Package

Program: Government Relations

	FY 2012-13 Requested 1 Time DP	FY 2012-13 Requested Ongoing DP	FY 2012-13 Requested Total DP	FY 2013-14 Estimated Budget	FY 2014-15 Estimated Budget	FY 2015-16 Estimated Budget	FY 2016-17 Estimated Budget	
EXPENDITURES								
Personal Services	0	(1,116)	(1,116)	0	0	0	0	0
External Materials and Services	0	(17,819)	(17,819)	0	0	0	0	0
TOTAL EXPENDITURES	0	(18,935)	(18,935)	0	0	0	0	0
REVENUES								
General Fund Discretionary	0	(18,935)	(18,935)	0	0	0	0	0
TOTAL REVENUES	0	(18,935)	(18,935)	0	0	0	0	0

Description:

This 4% reduction will reduce the Office of Government Relations' (OGR's) discretionary funding by \$18,935. Because several of the larger budget line items are fixed costs (e.g. federal contract, OMF interagency agreements and rent for the Salem office), a 4% reduction in remaining non-personnel costs amounts to a 29.13% cut, primarily coming from reductions in external material and services.

This reduction package reduces funding for local and out-of-town travel, conferences, publications, office equipment and supplies. It would result in:

- One fewer lobbying trip to Washington DC for the Director or Council member
- Reduced attendance at local meetings and events for the state lobbying team
- One fewer intergovernmental outreach trip (e.g. statewide outreach, League of Cities, Oregon Mayors Assn.)
- Cuts to supplies and replacement equipment for the Salem office
- A reduction in federal legislative research resources, publications and directories

Expected Results:

Fewer federal, state and intergovernmental outreach trips will mean less opportunity to advance the city's federal, state, and intergovernmental policy and funding objectives.

Decision Package Summary

Bureau: Office of Government Relations

Priority: 02

Type: Reductions

Decision Package: GR_02 - 6% Reduction Package

Program: Government Relations

	FY 2012-13 Requested 1 Time DP	FY 2012-13 Requested Ongoing DP	FY 2012-13 Requested Total DP	FY 2013-14 Estimated Budget	FY 2014-15 Estimated Budget	FY 2015-16 Estimated Budget	FY 2016-17 Estimated Budget	
EXPENDITURES								
Personal Services	0	(520)	(520)	0	0	0	0	0
External Materials and Services	0	(8,948)	(8,948)	0	0	0	0	0
TOTAL EXPENDITURES	0	(9,468)	(9,468)	0	0	0	0	0
REVENUES								
General Fund Discretionary	0	(9,468)	(9,468)	0	0	0	0	0
TOTAL REVENUES	0	(9,468)	(9,468)	0	0	0	0	0

Description:

This 6% reduction will reduce (OGR's) discretionary funding by \$28,403. Because several of the larger budget line items are fixed costs (e.g. federal contract, OMF interagency agreements and rent for the Salem office), a 6% reduction in remaining non-personnel costs amounts to a 43.69% cut, primarily coming from reductions in external material and services.

This reduction package significantly reduces funding for local and out-of-town travel, conferences, publications, office equipment and supplies. It would result in:

- Two fewer lobbying trips to Washington DC for the Director or Council member
- One fewer statewide outreach trip for the state lobbying team
- Minimal attendance at local meetings and events for the state lobbying team
- Two fewer intergovernmental outreach trips/conferences (statewide outreach, League of Cities, Oregon Mayors Assn)
- Significant reduction in supplies and replacement equipment for Portland and Salem offices
- A reduction in federal legislative research resources, publications and directories

Expected Results:

Fewer federal, state and intergovernmental outreach trips will mean less opportunity to advance the city's federal, state, and intergovernmental policy and funding objectives.

Decision Package Summary

Bureau: Office of Government Relations

Priority: 03

Type: Reductions

Decision Package: GR_03 - 8% Reduction Package

Program: Government Relations

	FY 2012-13 Requested 1 Time DP	FY 2012-13 Requested Ongoing DP	FY 2012-13 Requested Total DP	FY 2013-14 Estimated Budget	FY 2014-15 Estimated Budget	FY 2015-16 Estimated Budget	FY 2016-17 Estimated Budget	
EXPENDITURES								
External Materials and Services	0	(9,468)	(9,468)	0	0	0	0	0
TOTAL EXPENDITURES	0	(9,468)	(9,468)	0	0	0	0	0
REVENUES								
General Fund Discretionary	0	(9,468)	(9,468)	0	0	0	0	0
TOTAL REVENUES	0	(9,468)	(9,468)	0	0	0	0	0

Description:

This 8% reduction will reduce (OGR's) discretionary funding by \$37,871. Because several of the larger budget line items are fixed costs (e.g. federal contract, OMF interagency agreements and rent for the Salem office), an 8% reduction in remaining non-personnel costs amounts to a 58.26% cut, primarily coming from reductions in external material and services.

This reduction package significantly reduces funding for local and out-of-town travel, conferences, publications, office equipment and supplies. It would result in:

- Three fewer lobbying trips to Washington DC for the Director or Council member
- Two fewer statewide outreach trips for the state lobbying team
- Minimal attendance at local meetings and events for the state lobbying team
- Minimal intergovernmental outreach (e.g. statewide outreach, League of Cities, Oregon Mayors Assn)
- Significant reduction in supplies and replacement equipment for Portland and Salem offices
- Elimination of federal research resources, publications and directories

Expected Results:

At this level, most of the federal, state, and intergovernmental outreach budget would be eliminated. Staff could only attend 20% of local events where the OGR represents the City and collects information about state and federal issues. There would be funding for only one to two trips to DC, which means eliminating participation in national conferences and significantly reducing meetings with the delegation and federal agencies.

Decision Package Summary

Bureau: Office of Government Relations

Priority: 01

Type: Bureau Adds

Decision Package: GR_04 - Federal Assistant Add Package

Program: Government Relations

	FY 2012-13 Requested 1 Time DP	FY 2012-13 Requested Ongoing DP	FY 2012-13 Requested Total DP	FY 2013-14 Estimated Budget	FY 2014-15 Estimated Budget	FY 2015-16 Estimated Budget	FY 2016-17 Estimated Budget	
EXPENDITURES								
Personal Services	91,432	0	91,432	0	0	0	0	0
TOTAL EXPENDITURES	91,432	0	91,432	0	0	0	0	0
REVENUES								
General Fund Discretionary	91,432	0	91,432	0	0	0	0	0
TOTAL REVENUES	91,432	0	91,432	0	0	0	0	0

Description:

In the FY 2011-2012 budget, Council approved one-time funding for the Federal Legislative Assistant position. The position assists with the preparation and implementation of the City's federal legislative agenda, including federal research, analyzing federal legislation, facilitating communications with federal delegation offices, drafting federal correspondence, monitoring legislation, and preparing advocacy materials.

Expected Results:

This position has been an essential addition to the government relations program as it has significantly increased the city's ability to coordinate a wide variety of requests to and from the federal government and allow the Director to split time between the state and federal agendas. OGR requests that the position be continued with one-time funding in the FY 2012-13 budget and on-going overhead recovery in the future.

Decision Package Summary

Bureau: Office of Government Relations

Priority: 01

Type: Realignments

Decision Package: GR_06 - Reduction in BTS Interagency

Program: BTS Programming

	FY 2012-13 Requested 1 Time DP	FY 2012-13 Requested Ongoing DP	FY 2012-13 Requested Total DP	FY 2013-14 Estimated Budget	FY 2014-15 Estimated Budget	FY 2015-16 Estimated Budget	FY 2016-17 Estimated Budget		
EXPENDITURES									
External Materials and Services	0	3,000	3,000	0	0	0	0	0	0
TOTAL EXPENDITURES	0	3,000	3,000	0	0	0	0	0	0
REVENUES									
Interagency Revenue	0	3,000	3,000	0	0	0	0	0	0
TOTAL REVENUES	0	3,000	3,000	0	0	0	0	0	0

Description:

Bill Tracking and Response - The growing number of state bills in combination with the city's antiquated bill tracking system has made bill tracking inefficient and prone to error.

In an effort to make the tracking system more efficient and effective in state advocacy efforts, Government Relations has contracted with C & E Systems for their "Bill Track OR" software to pilot during the February 2012 Session. Bill Track OR is a web-based tracking system that will allow OGR's lobbyists to access more information about legislation, hearings, and comments from city bureaus in a faster and more efficient manner. It will also reduce use of paper and administrative time to implement the system. It will provide more timely access to information about legislation to legislative liaisons at the city. OGR will do a survey of our customers to get input on this system prior to purchase for the 2013 regular session.

Expected Results:

The new web-based system cost will be off-set by the reduction of programming needs within the BTS budget.

Government Relations

Management Data

Commissioner in Charge: Mayor Adams
 Bureau Director: Martha Pellegrino
 Website: <http://portlandonline.com/govrelations/>
 Administration: 5.0%
 M/W/ESB Contract \$: 0.0% Prime

Workforce Data

Minorities: 25%
 Female: 50%
 Non-Represented: 100.0%
 Span of Control: 8 positions and 2 supervisors
 Management Layers: 2

Resource and FTE Summary

	FY 2011-12 Adopted	FY 2012-13 Base	FY 2012-13 Reductions	FY 2012-13 Add Packages	FY 2012-13 Requested
GF Ongoing	566177	\$473384	\$37871	\$0	\$435513
GF One-Time	64465	0	0	94432	94432
GF Overhead	669430	727529	0	0	727529
Bureau's Choice	0	0	0	0	0
Other Revenues	84329	97704	0	0	97704
Total Revenues	\$1,319,876	\$1,298,617	\$378710	\$94432	\$1,352,178
FTE	8.0	8.00	8.00	8.00	8.00

Bureau Overview and Significant Issues

Bureau Mission: The mission of the Office of Government Relations is to help the City of Portland achieve its legislative policy and initiatives through advice to City Council and Bureaus, and through effective advocacy in the federal, state, and regional governments, and with other partners across the state.

Bureau Overview: The Office of Government Relations provides government representation for all City bureaus, the Portland Development Commission, City Council, and the City Auditor. The office advances City policy goals and initiatives through advocacy to federal, state, and regional governments, and a broad range of non-governmental interests. The office has permanent staff in City Hall and temporary staff in Salem during legislative sessions.

Organizational Changes: The ambitious agenda that the City Council and bureaus seek at the state level will fully occupy the lobby staff during the interim. The Office of Government Relations received one-time funding in the FY 2011-2012 Adopted Budget for an additional position to focus on federal legislative issues, which allowed the director to split time between the federal agenda, state legislative session and regional issues. Funding this position on an ongoing basis would allow continued federal research, writing, communications, and event support to the Council offices and bureaus.

Programmatic Changes: The agenda development process involved public input earlier in FY 2011-12, and included a community engagement forum that solicited ideas for both the federal and state agendas. This process can continue to be improved for the next regular legislative session to ensure the community has ample opportunity to identify issues and that the process is transparent and efficient for staff.

The ambitious agenda that the City Council and bureaus seek at the state level will fully occupy the lobby staff during the interim. The Office of Government Relations received one-time funding in the FY 2011-2012 Adopted Budget for an additional position to focus on federal legislative issues, which allowed the director to split time between the federal agenda, state legislative session and regional issues. Funding this position on an

ongoing basis would allow continued federal research, writing, communications, and event support to the Council offices and bureaus.

State Legislative Sessions: The office will begin development of the 2013 regular legislative session in Spring 2012, following the February/March 2012 short legislative session. OGR will implement the city's 2013 legislative agenda in Salem from January – June 2013. In Summer 2013, the office will develop the agenda for the short session and in February/March 2014, lobby staff will work from the Salem office to implement the agenda. In Spring 2014, the office will begin the process of building the city's 2015 regular session agenda and will implement the agenda in Salem January-June of 2015. In summer 2015, the process will begin for building the short 2016 agenda, which will be implemented February/March 2016. The process for the 2017 legislative session will begin in Spring 2017. Annual sessions will require additional resources to cover expenses for City staff to work from the Salem offices during the short, even-numbered year sessions.

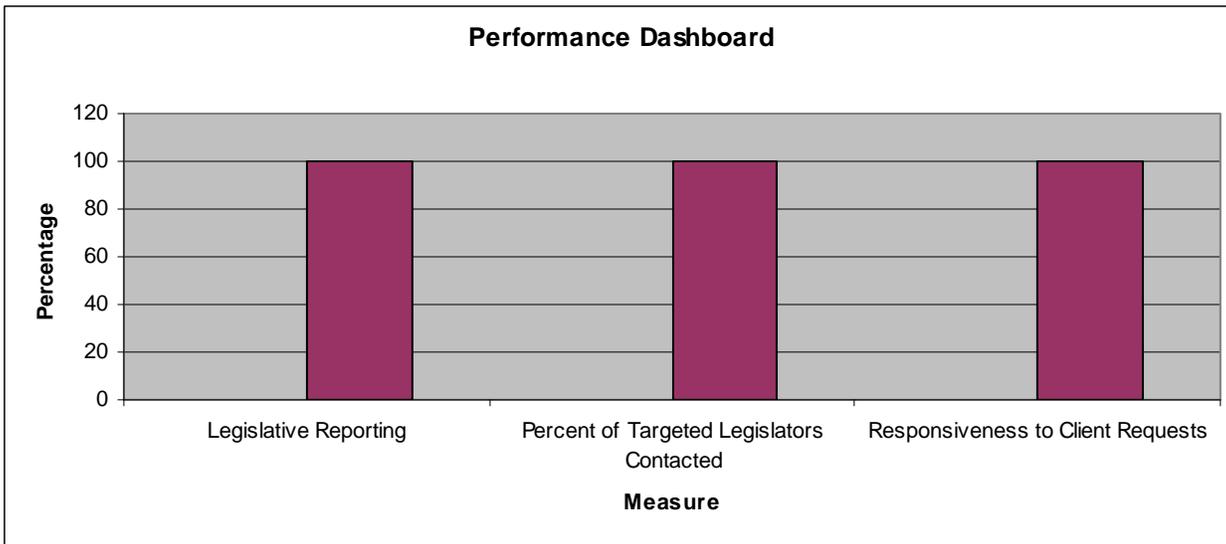
The growing number of state bills in combination with the city's antiquated bill tracking system has made bill tracking inefficient and prone to error.

In an effort to make the tracking system more efficient and effective in state advocacy efforts, Government Relations has contracted with C & E Systems for their "Bill Track OR" software to pilot during the February 2012 Session. Bill Track OR is a web-based tracking system that will allow OGR's lobbyists to access more information about legislation, hearings, and comments from city bureaus in a faster and more efficient manner. It will also reduce use of paper and administrative time to implement the system. Further, it will provide user-friendly and more timely access to information about legislation to legislative liaisons at the city. This is a pilot project and OGR will do a survey of our customers to get input on this system prior to purchase for the 2013 regular session.

Council focus: Given the difficult economic conditions in the state, each member of Council will need to focus additional time on state and federal advocacy in order to advance the city's policy and funding objectives and to protect our current revenues and authority. The legislative team in the office of Government Relations will work closely with members of Council, staff, and bureaus to coordinate and support Council's advocacy.

Performance Dashboard

1. Legislative Reporting
2. Percent of Target Legislators Contacted
3. Responsiveness to Client Requests



Operating and Capital Requirements

	FY 2010-11 Actuals	FY 2011-12 Adopted	FY 2012-13 Base	FY 2012-13 Request	FY 2013-14 Estimate
Operating - Base	\$1,211,9000	\$1,319,876	\$1,298,617	\$1,355,178	\$1,370,178
Operating - One-Time Initiatives		0	0	0	0
Total	\$1,211,900	\$1,319,876	\$1,298,617	\$1,355,178	\$1,370,178

Overview of Key Projects and Initiatives

Project Title: Annual Legislative Sessions – The passage of annual legislative sessions by the voters in November, 2010 will mean that the state legislative program will run year-round, with a shorter, and likely more active, interim between sessions. The increased level of activity at the state level and the level of activity during the interim period may mean that the office will need to hire an additional lobbyist in the near future.

Project Title: Legislative Outreach - The Office of Government Relations develops relationships with government officials, business leaders, officials, and non-governmental organizations. This effort enhances the City's ability to advocate for, and achieve, its policy goals and initiatives, at all levels of government. We have implemented new strategies for soliciting and integrating public input into the city's legislative agenda building process and have expanded intergovernmental outreach on the city's federal and state legislative agendas.

Project Title: Update Legislative Tracking System – The growing number of state bills in combination with our bill tracking system that needs some upgrades has made present bill tracking inefficient and can be prone to error. It also requires additional staff time in Salem. The office is currently undertaking a pilot project of a web-based tracking system. We will receive reviews from our customers after the 2011 Annual Session.

Project Title: Customer Service - The office will continue to strive to meet a high level of customer service for the Council offices and the bureaus, as well as to the city's external customers. The office produced a customer service survey in the summer of 2011 to evaluate the office's customer relations efforts.

Project Title: Federal Agenda and Advocacy - The Office of Government Relations aims to provide a higher level of service to the Mayor, Council offices and bureaus on federal legislative issues. The office develops federal legislative agendas on an annual basis.

Bureau Name
Program Summary Template

1. Program Title Manager Phone #	2. Program Description	3. Staff (FTE)		4. Requirements		5. Percent Admin	6. Resources				7. Output, Outcome, or Efficiency Measure(s)	8. Program Rankings	
		Regular	Limited Term	Operating	Capital		General Fund	Rates, Fees & IAs	Federal, State & Local	Other		Core	Community
Government Relations, Martha Pellegrino, 3-4130	The Office of Government Relations provides government representation for all City bureaus and offices, the Mayor and City Commissioners, and the City Auditor. The office advances City policy goals and initiatives with the federal government, the state government, regional governments and other non-governmental interests. The office is organized to support City Council in achieving its legislative goals and objectives.	7.5		1,355,178		5.0%	1,257,474	97,704			Measure Title: <u>Number of hours spent lobbying during regular Legislature in Salem.</u> FY 2011-12 Actuals: 7,869 FY 2012-13 Target: 7,869	1	1
Same											Measure Title: <u>Number of current State Legislative Agenda issues</u> FY 2010-11 Actuals: We have 7 priority issues plus additional issues identified based on feedback from Council and legislative liaisons FY 2012-13 Target: 8-10 priorities, 4-6 initiatives and additional issues as identified by Council and legislative liaisons.		
Same											Measure Title: <u>Number of current Federal Appropriations Lobbied</u> FY 2011-12 Actuals: 9 top priorities, 4 Transportation reauthorization priorities; 43 other policy and funding priorities, plus additional issues as identified by Council and legislative liaisons. FY 2012-13 Target: 8-10 top priorities and additional issues as identified by Council and legislative liaisons.		
Same											Measure Title: <u>Intergovernmental Outreach - Number of Stakeholders contacted</u> FY 2011-12 Actuals: 762 - Outreach is critical to help identify issues and areas of mutual interest that can benefit the City of Portland in advancing its legislative goals and objectives. The stakeholder outreach is inclusive of key representatives from local government, regional government, non-profit organizations, advocacy groups, local neighborhood associations, private sector, tribal representatives and encompasses maintaining relationships on a statewide basis. The program also serves as the liaison between the City and the League of Oregon Cities. FY 2012-13 Target: 800		
Fund Level Expenses	This line contains the total fund level expenses, which includes all debt service, cash transfers, contingency, and unappropriated fund balance.	NA	NA			NA					NA	NA	NA
Total		7.50	-	1,355,178.00	-		1,257,474	97,704	-	-			



CITY OF
PORTLAND, OREGON
GOVERNMENT RELATIONS

Martha Pellegrino, Director
1221 S.W. Fourth Ave., Room 410
Portland, OR 97204
(503) 823-4130
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CUSTOMER SERVICE IMPROVEMENT STATUS REPORT

Bureau: Government Relations
Staff Contact: Lesley Kelley
Phone: 503-823-4130
Date: January 30, 2012

Bureau Mission and Goals: (Please attach copies of your bureau's mission, goals, and any workplans or other policy documents that specifically address customer service improvement efforts. Please describe how your strategic plans include customer service, and any plans for improvement.)

The mission of the Office of Government Relations is to help the City of Portland achieve its legislative policy and funding goals through counsel to City Council and bureaus, effective advocacy to the federal, state and regional governments, and coordination with other business and governmental partners across the state and throughout the country.

A primary customer service goal over the past fiscal year has been to improve our public involvement efforts and offer additional resources to our internal customers. The office often receives positive feedback from elected officials and city staff that they believe the Government Relations office to be fully accessible, capable of working a broad range of city issues, and effective as advocates for the City. This includes regular communication regarding legislative events and issues on a periodic and as needed basis during the interim and legislative sessions.

A secondary customer service goal has been to identify other OGR "customers". This includes: other elected officials at the local, state and federal level and their respective staffs, other intergovernmental organizations, and the general public. Identifying these customers will not only make providing superior customer service possible but it will also allow the office to successfully measure its efforts.

Customer Service Assessment: (Please attach a copy of your most recent customer service survey and survey results. Please indicate how your bureau assesses timeliness, accuracy, helpfulness, expertise, and available information. If you do not currently survey bureau customers, please explain any future plans.)

Government Relations sent out a survey to our customers after the 2011 Legislative Session. (See attached). The results were overwhelmingly positive, though the office will target areas that rated below “excellent”. (See attached survey)

Workforce Development: (Please describe any efforts you have made to develop customer service competency within your workforce in the areas of recruitment, training, and evaluation. Please share any details you can provide regarding progress in these areas over the past year).

The Office of Government Relations has encouraged staff to participate in workforce development seminars in the areas of communication, public speaking, cross-cultural understanding and media relations. Given the high-volume of issues that the office handles and the year-round legislative schedule, it is often difficult for staff to attend seminars. The Director conducts annual performance evaluations for all office staff that assesses performance, productivity and establishes goals that have proven to be essential in building upon existing professional competencies.

Government Relations - ReportsItems | **Reports** | Admin | Help | Logout**Survey Results: Customer Service Survey****Total Items: 49****1.) In which City bureau/office do you work?**

City Attorney	7	14.3%
	6	12.2%
Office of Management and Finance	4	8.2%
Commissioner Fish	3	6.1%
Mayor's Office	3	6.1%
Planning and Sustainability	3	6.1%
Bureau of Development Services	2	4.1%
Commissioner Fritz	2	4.1%
Commissioner Saltzman	2	4.1%
Water	2	4.1%
Bureau of Emergency Communications	1	2.0%
Bureau of Environmental Services	1	2.0%
Bureau of Fire & Disability Retirement	1	2.0%
Bureau of Fire and Rescue	1	2.0%
Bureau of Housing	1	2.0%
Bureau of Technical Services	1	2.0%
Bureau of Technology Services	1	2.0%
Cable Communications and Franchise Management	1	2.0%
Human Resources	1	2.0%
Office of Neighborhood Involvement	1	2.0%
Police	1	2.0%
Portland Development Commission (PDC)	1	2.0%
Revenue	1	2.0%
Risk Management	1	2.0%
Transportation	1	2.0%
Total	49	

2.) What is the frequency with which you use Office of Government Relations services?**State legislative tracking system**

Often	18	36.7%
Infrequently	14	28.6%
Very frequently	13	26.5%
Not at all	4	8.2%
Total	49	

Federal lobbying (includes items in the federal legislative agenda, receipt of federal legislative updates, communications with federal delegation and administrative agencies, requests for letters of support or opposition, meetings with DC lobbyist, receipt of grant opportunity notices via DC office, etc.)

Infrequently	22	44.9%
Often	15	30.6%
Not at all	11	22.4%
Very frequently	1	2.0%
Total	49	

State lobbying (includes items in the state legislative agenda, other issues identified through legislative tracking system, communications with state delegation and administrative agencies, requests for letters of support or opposition, testimony before committees, etc.)

Often	23	46.9%
Infrequently	13	26.5%
Very frequently	11	22.4%
Not at all	2	4.1%
Total	49	

Intergovernmental assistance (coordinating and developing intergovernmental relations throughout Oregon with other local, regional and tribal governments, non-profit and advocacy organizations and community-based groups; outreach to ensure community engagement in the city's legislative agenda; issue identification with rural partners to help in developing the City's rural legislative agenda, etc.)

Infrequently	24	49.0%
Often	13	26.5%
Not at all	7	14.3%
Very frequently	5	10.2%
Total	49	

Administration (includes service provided by administrative and business operations staff)

Infrequently	27	55.1%
Not at all	12	24.5%
Often	10	20.4%
Total	49	

Comments (for question #2)

All of my experiences with Govt. Relations have been that it is a staff that embodies the utmost professionalism, relentless effort and incredible knowledge.

Engagement is with Steffeni on legislative agenda public engagement. She has been great!

I have really enjoyed working with Lesley and Amy.

I have worked extensively with David Barenberg throughout this session. I have enjoyed an excellent relationship. David has been a significant driving force with 9-1-1 issues. He is well known in the 9-1-1 world to be a strong advocate, not only for the City of Portland - BOEC, but the ripple affect it has for the other 9-1-1 centers. I also worked with Dan Eisenbies not to the extent that I worked with David; however, I found Dan to be equally hard working and attentive to our needs. Both of them should be commended for their dedication and hard work this past session.

I rely on staff from the Office of Government Relations for assistance in coordinating interactions, coorespondance, and meetings with our state and federal delegations. Their experience with protocols and presenation of the materials is invaluable and is greatly appreciated.

Staff and the Commissioner were more actively involved.

The legislative tracking system is difficult as we get inundated with bills that don't impact the City.

We've relied pretty heavily on the Gov. Relations this year and it has been a delight to get to know the talented and strategic team.

Total **9**

3.) How responsive has the Office of Government Relations been to your requests for assistance?

Very responsive 36 73.5%

Responsive 13 26.5%

Total **49**

Comments (for question #3)

David Barenberg has been wonderful to work with.

David responds to my emails and questions immediately.

Except for not letting us move into your space!

I am impressed with the knowledge, relationship skills and effort of the GR staff. They learn our issues quickly and move very effectively in Salem and through our contract lobbyist in DC to advance our issues and agenda.

In addition to being helpful and full of insight, all of my requests have been met with an impressive sense of urgency given how many directions staff get from other offices including ours.

Martha and her staff have been great and very responsive to Water Bureau needs.

Please see comments for question#2

Staff is excellent. Resourceful, thoughtful and incredibly hardworking

The full staff of the Office of Government Relations provides a high degree of customer service. Personnel are quick to return calls, e-mails, and other requests for service. In addition, they are helpful in explaining proposed legislation.

Usually a same day call back which I very much appreciate.

Total **10**

4.) Do you receive thorough communications and updates from the Office of Government Relations?

Yes 44 89.8%

Sometimes 5 10.2%

Total **49**

Comments (for question #4)

Although I have attempted to get on the various legislative update lists, I do not seem to receive all of the updates. The updates I do receive are thorough.

Communication has been great! Information is helpful, relevant and delivered in a timely fashion.

I have been very impressed with the communications, updates, etc. Government Relations does an excellent job of making sure that everyone that needs to know what is happening with a bill gets an update.

I think the materials and updates are very thorough. I read through those that impact my bureau directly first and then go back to get an overall "sense" of legislative activities on the federal or state side that impact the City as a whole.

The communications are good--I would like links to copies of the bills that passed that impact our area rather than just the summary as it makes it easier for me to know what we may have to change to match the new legislation.

The State updates are very useful!

6

5.) Are the communications that you receive clear and understandable?

Yes	48	98.0%
Sometimes	1	2.0%
Total	49	

Comments (for question #5)

At times during the state legislative session, it was not clear who govt relations was asking to respond to various requests so there may have been some duplication of effort. However, given the speed with which the city needs to respond, that seems inevitable.

Information is always helpful and staff do a great job of communicating sensitive issues.

Sometimes the Patton Boggs pieces are too dense for my purposes, but generally the communications are solid.

They do a great job making complicated and/or technical issues understandable.

Total **4**

6.) Would you like more, less or the present level of communication?

Present level is fine	48	98.0%
More	1	2.0%
Total	49	

7.) How would you rate our services in the following areas:**Accessibility (The ability to reach us by phone/email/other means)**

Excellent	32	65.3%
Very good	14	28.6%
Good	3	6.1%
Total	49	

Assisting you in identifying legislative/administrative issues

Very good	23	46.9%
Excellent	21	42.9%
Good	4	8.2%
	1	2.0%
Total	49	

Developing a strategy or plan to meet your needs

Excellent	22	44.9%
Very good	19	38.8%
Good	6	12.2%
	1	2.0%
Poor	1	2.0%
Total	49	

Keeping you informed on federal and state legislative changes

Excellent	24	49.0%
Very good	14	28.6%
Good	9	18.4%

	1	2.0%
Poor	1	2.0%
Total	49	

Overall performance

Excellent	29	59.2%
Very good	16	32.7%
Good	4	8.2%
Total	49	

Comments (for question #7)

I love working with the Gov Relations team! Martha is a superb leader and i really enjoy working with Steffeni, Nils, Dave and Amy! They have made my steep learning curve bearable, and have pulled though "BIG TIME" for housing this past year.

Sometimes there's too much information in the legislative reports (state and federal) and things slip by because of lack of time to read them all. If there are things that OGR thinks we should be paying attention to, some personalized - "make sure you read this" - could be helpful.

This is mostly N/A for me

Total **3**

8.) If you use the state legislative tracking system, do you have any suggestions to improve it?

Allow for multiple people to see input on a bill, but ensure that the assigned bureau representative is the one that submits the final comments. Right now our representative has to email each bill to multiple people for comment, but if they don't reply to all, there's no way for other to see what has been said.

At some point we should have a conversation regarding whether such information is or should be accessible to public or if its only for city staff. Should consider getting out to community organizations the City works with/funds.

Don't change a thing, I love it.

I do not have any suggestions to improve the tracking system at this time. The tracking system is an excellent quick communication system.

I don't use it.

I have no suggestions as to how to improve the state legislative tracking system at this time

I wish there was more of a description of the bill, so that I could "cut and paste" out of the legislative tracking system, rather than having to open the link to the legislation when I am forwarding the request on to others for review (I like to send a small description, along with the link to the bill, to others...but have to open the bill from the link in order to find the bill description text to copy/paste). A small thing, but when tons of bills are coming it - it would make processing them and sending them out to others for review faster.

It is difficult to ammend or change a comment in the comments area. There are times when factors change and I would like to update my response, but am unable to do so.

Please send bills for comment before the due date. I received many this year after the due date. Certain legislation, which was enacted into law, did not come to our office for comment. In one case, it was poorly drafted and negatively impacts the City.

Sometimes it is necessary to respond quickly and I may place a neutral or no opposition category, but when I finally get feedback from SME, I have to send the updates to you rather than have the ability to edit my original comments. Is there a fix for that. Is there a way to restrict to the bureau's liaison and your office who can submit comments? Is there a way to reduce the number of the legislative bills that come our way but really do not impact the Police Bureau?

The system seems to work, its just finding the time to fill it out....

We will be meeting with Martha on this topic later in the Fall but we need to screen out bills that only impact the state of oregon and/or private employers and discuss more meaningful categories or word

searches to reduce the number of bills we are supposed to review. I can never keep up.

Total **12**

9.) Overall, how would you rate the quality of customer service in the Office of Government Relations?

Excellent	35	71.4%
Very good	9	18.4%
Good	5	10.2%
Total	49	

10.) Has the Office of Government Relations helped to facilitate any successes for your bureau/office in the last 12 months, at the federal, state, or intergovernmental levels?

Yes	39	79.6%
No	6	12.2%
	4	8.2%
Total	49	

If yes, which were the most beneficial to you?

Avoiding cuts to state shared revenue.

Commercial tax abatements Statewide urban renewal politics E-Zone and E-Commerce programmatic extensions

Connection with state and federal offices on LT2 issues.

coordinating and advising the City's participation in meetings convened by Congressman Blumenauer

Film Credit

Government Relations helped our bureau with their communications and work on several bills during this past session. Due to staffing reductions, our ability to be as involved as we would have likes was simply not possible. Dan Eisenbeis and Dave Barenberg not only provided excellent feedback and timely communication, but provided timely and tailored testimony to achieve desired outcomes on several bills.

Hanford!

Holding on to the State 911 funding.

HUD Asst. Secretary Bostic visit and work session White House recovery team visit Blumenauer discussion on regulatory relief concepts

I am sure you have, but I can't think of them right now.

Nils has really helped support during big openings and ground breakings (Block 49, Bud Clark Commons), during big federal visits (Asst. Sec. Trasvina, Sims, and Bostic, Cong. Blumenauer. Dave works wonderfully with our Housing Alliance and masterfully helped move our LTE legislation.

Ongoing efforts to address questions from state legislators on LT2 issues and the funding crisis for State DWP.

Oops, should have left this blank, but being's that it's a radio button, too late, I already clicked on one.

Outreach to electeds.

Repeating my comments above, David has kept the 9-1-1 funding issues on his radar, in spite of his other workload. I know that he works hard keeping pace as to what is going on and how to either mitigate or enhance whatever is going forward.

Thank you for saving as much as you did on BETC!

The one we worked most intensely was the Trails immunity bill.

The tremendous work Dave completed on the forfeiture bills. His organizational support for the Chief when he came down to the legislature to testify. Dave's work with our Investigations branch on the alcohol bills and the special property unit. The meet and greets and briefings for legislators Dave and Martha helped coordinate. The communication from your office really helps me focus on the priorities for this bureau.

The work that was done on several state legislative issues for example the bill that would have divided up the way trade permits are paid for so that one third is paid at the time of issuance, one third at the time of inspections and one third at final. This bill was defeated fortunately. The work done on the public information requests was also very helpful. There were several other bills as well.

Work within the legislative session on AG's proposed public records amendments

Worked with Steffeni on public engagement for legislative agenda public engagement activities.

Total **21**

11.) Additional comments:

I am an unabashed fan of Gov. Relations. I'll let folks know when my fan page is live.

I answered these survey questions from my own personal experience -- others in my bureau may have had more direct interaction with Govt. Relations on specific bills, etc.

I've enjoy working with Dave Barenberg - he schedules regular briefings with me to make sure I am up to speed on what's happening from his end and I can be prepared to brief him on what is internally happening at the Police Bureau. He willing accepts our sometimes scattered scheduling for Chief briefings and the Chief appreciates Dave's articulate feedback on the status of bills and where the Chief can best place his energy.

It has been a pleasure to work with such a dedicated and professional staff. I look forward to working on issues in the future.

RE #10 - I believe the answer is yes, but I don't know specifics for sure...

You all are very diligent, responsive and resourceful.

Your staff does an amazing job. Thank you for all that you do.

Total **7**

12.) Would you like to meet with Martha Pellegrino, Director of the Office of Government Relations, regarding this survey or our office's work?

No 46 93.9%

Yes 3 6.1%

Total **49**

If yes, please include contact information:

Always happy to meet, but I'm a fan so it probably shouldn't be a high priority on your end. Edward Campbell, x32794

Ben Walters

I know where you live.

I'm always happy to meet with Martha!

Laura Wolfe BOEC 503-823-4762 laura.wolfe@portlandoregon.gov

Only if Martha and Dave believe it would be beneficial.

See above--a meeting is already scheduled.

Total **7**

Thank you very much for taking the time to complete our survey!

