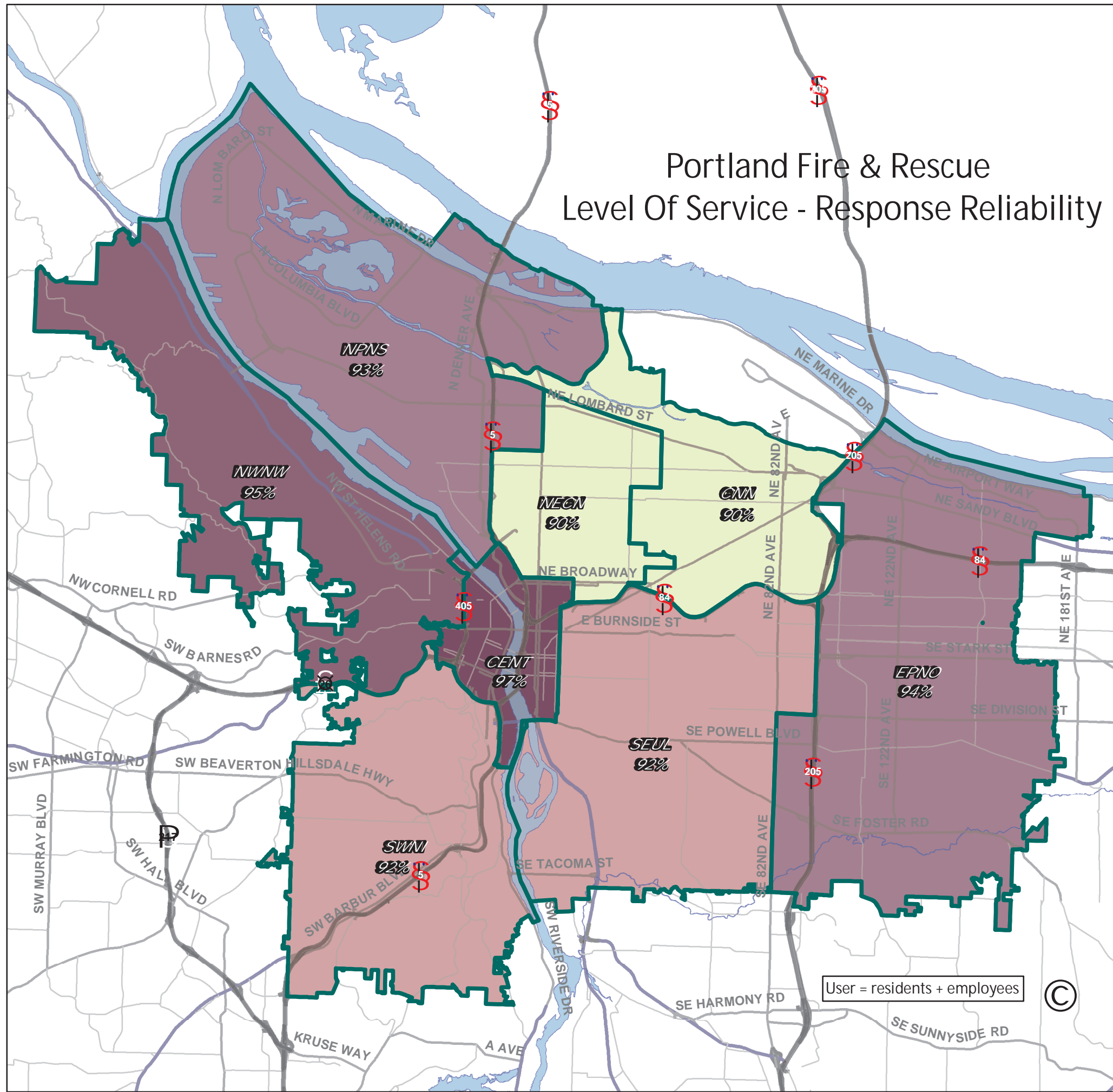


Portland Fire & Rescue Level Of Service - Response Reliability



Bureau Notes

Portland Fire & Rescue (PF&R) promotes a safe environment for all people who live and work in Portland and the surrounding areas. It provides an extensive range of public safety services including fire prevention, public education, response to fire, medical, and other emergency incidents, and disaster mitigation. In FY 2010-11, PF&R has approximately 747 employees and a revised budget of \$96.2 million.

PF&R is Oregon's largest fire and emergency service provider and delivers emergency response services to an area of approximately 151.6 square miles populated by an estimated 582,000 people. The daytime population increases almost 25 percent during normal business hours in the downtown and central east side areas. PF&R's service area includes a wide range of occupancies including high-rises, commercial/industrial, and residential.

Services are delivered 24 hours a day, 365 days a year from 30 fire stations that are strategically located throughout the City of Portland to maximize resources and provide the quickest possible response times. Each station is responsible for specific parts of the city called Fire Management Areas (FMA). Stations overlap and support one another to ensure seamless response.

Operationally, PF&R has 30 engine companies, nine truck companies, three fireboats, a rescue unit, and three squad units, including two specialized units for Chemical and Biological, Radiological/Nuclear and Explosive (CBRNE) response and a specialized unit for Hazardous Materials (HazMat). Additional support is provided by a dive team, wildland interface units, and specialized support apparatus, including a mobile command center, a structural/trench collapse unit, air and rehab units, and foam apparatus.

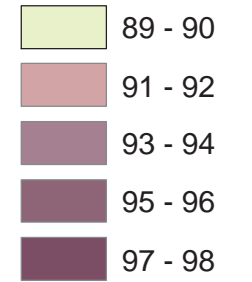
Level Of Service

Map 1 shows the response reliability within each of the Neighborhood Coalitions. Response reliability is the percentage of time the first-due company in the fire management area will be available when a fire or emergency call is received. Response reliability would be 100% if every company was available and in place every time a call was received. In reality, situations exist when a call is received and the first due company is unavailable, resulting in another company responding from further away.

Map Explanation

As the map indicates overall response reliability throughout the City of Portland is 90% or above, with the highest percentage of response reliability within the Central City coalition. This area includes the downtown core and inner east-side commercial/industrial properties, as well as, the highest population density.

Percent of Response Reliability



Coalitions

- CENT - Central City
- CNN - Central Northeast Neighborhood
- EPNO - East Portland Neighborhood Office
- NECN - Northeast Coalition of Neighborhoods
- NPNS - North Portland Neighborhood Services
- NWNW - Neighbors West/Northwest
- SEUL - Southeast Uplift Neighborhood Coalition
- SWNI - Southwest Neighbors, Inc.

Coalition Level Of Service

CENT:	97%
CNN:	90%
EPNO:	94%
NECN:	90%
NPNS:	93%
NWNW:	95%
SEUL:	92%
SWNI:	92%

The information on this map was derived from City of Portland GIS databases. Care was taken in the creation of this map but it is provided "as-is". The City of Portland cannot accept any responsibility for error, omissions, or positional accuracy and therefore, there are no warranties which accompany this product. However, notification of any errors will be appreciated.



User = residents + employees

