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# **TECHNOLOGY REQUESTS**

## Decision Package: Mobile Technology

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- ❑ PF&R is requesting one-time resources to provide mobile devices (tablets) at fire & rescue stations as a public education and survey tool and on all apparatus for web-enabled functions such as emergency operations information, HazMat databases, or collection of fire and patient reports
  
- ❑ Equipping frontline apparatus with tablets will increase the tools available to first responders, such as mapping, building information, video-mediated America Sign Language, language interpretation on demand, access to online databases, and operational information
  
- ❑ Placing tablets at each fire & rescue station will provide dedicated electronic educational tools for the public in a user-friendly interface. By using the tablet to survey visitors, PF&R will be able to provide education and collect new information and use the data to find better ways to serve the community



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- ❑ The decision package also includes a one-time resource request for project management and technical design for mobility software enhancement
- ❑ The software enhancement incorporates mobility into the necessary re-write of the legacy Fires2000 Information System (FIS), predominantly used by the Prevention Division
- ❑ Mobile technology will increase inspection effectiveness, efficiency and improve customer service in the Prevention Division
- ❑ With mobile capabilities, the Prevention Division expects efficiencies gained will increase the number of completed inspections