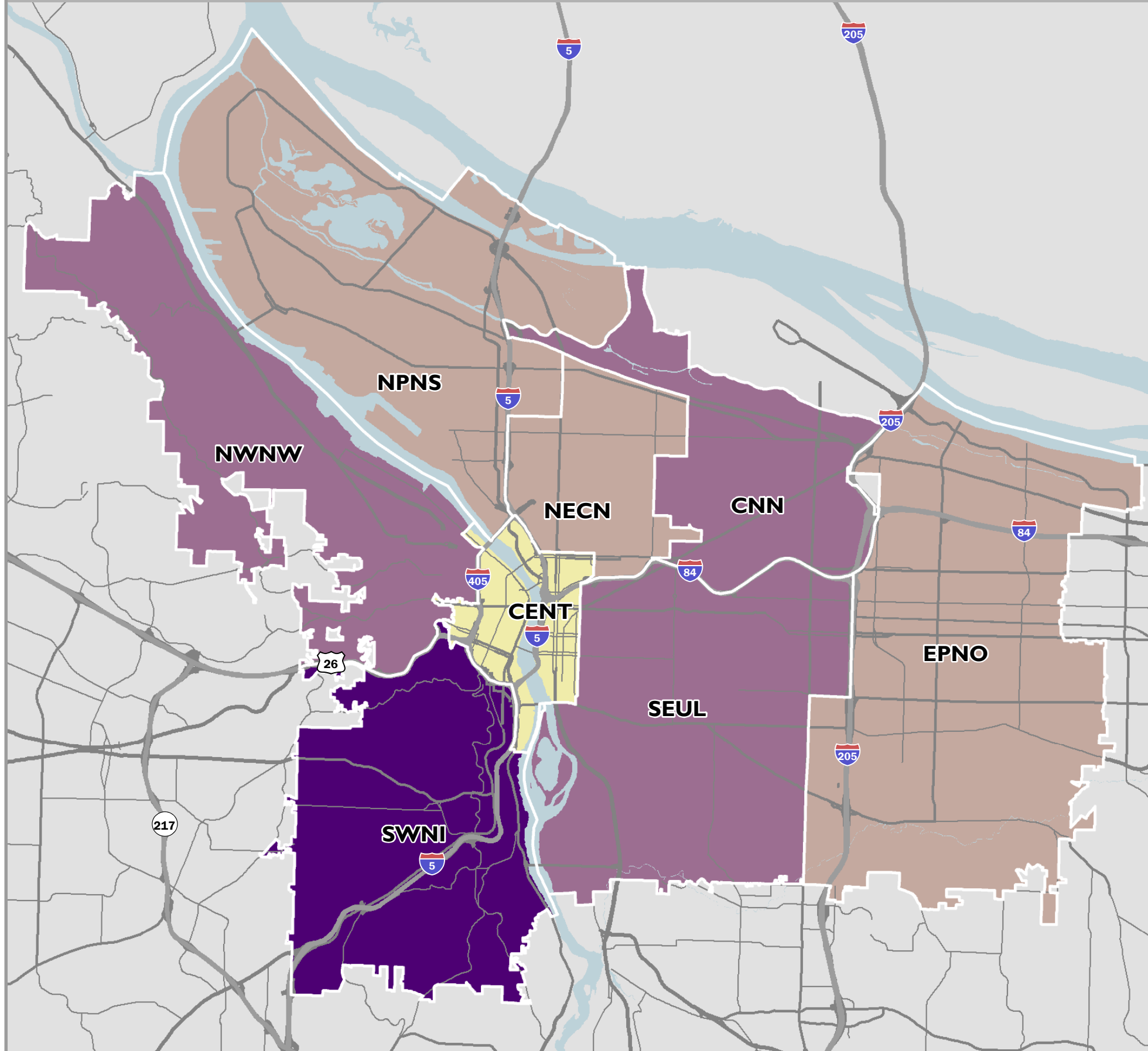


# AVERAGE RESPONSE TIMES FOR HIGH PRIORITY CALLS FOR SERVICE JULY 1, 2013 THROUGH JUNE 30, 2014

FY2013-14 PORTLAND POLICE BUREAU



## BUREAU NOTES

### Portland Police Bureau

The Portland Police Bureau serves the residents of Portland and the business community utilizing a three precinct (Central, East, and North) configuration. In the adopted FY 2014-15 budget there are 1,171 sworn and non-sworn full-time positions. This includes 653 Police Officer and 134 Police Sergeant positions, the same as there were in FY 2013-14.

The primary focus of the Police Bureau is to respond to 9-1-1 calls. However, a number of specialty units address other issues and include, for example: the Gun Task Force, Gang Enforcement Team, Human Sex Trafficking, Domestic Violence, and the Behavioral Health Unit dealing with mental health issues.

### Level of Service

The Portland Police Bureau responded to almost 371,000 dispatched and officer-initiated calls for service. The Bureau has a citywide goal of responding to high priority calls (for example, an assault in progress; a robbery occurring) in 5 minutes or less. Approximately 1 in 3 dispatched calls for service was a high priority call during FY13-14.

### Map Explanation

Average response time is from the time an Officer is dispatched to a high priority call to when that Officer arrives on the scene of the incident. The map displays the average response time in minutes and seconds for each of the 8 geographical areas. The average response times ranged from a low of 4:24 for the Central City area to 7:18 for the Southwest area.

In general, average response times are longer on the westside where street connectivity and access can be issues. Some of the larger patrol districts are also located on the westside. Patrol district size is based, in part, on calls for service workload. Crime rates for the westside are also lower than other city areas.

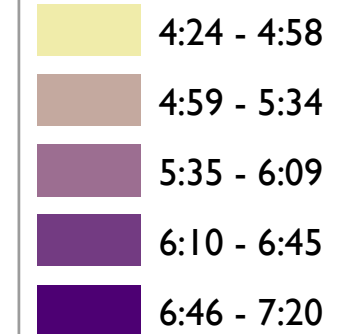
### Information Source

Response time data are dispatched High Priority 1, 2, and 3 calls from dispatch time to arrive on-scene. Citywide numbers include Portland Police CAD incidents outside these geographic areas.

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## LEGEND

### Average Dispatched Response Times in Minutes and Seconds



GIS Data Classification Method - Modified Equal Intervals

### Average Dispatched Response Time Per Area (Minutes and Seconds)

CENT:	4:24
CNN:	6:02
EPNO:	5:20
NECN:	5:13
NPNS:	5:27
NWNW:	5:58
SEUL:	5:51
SWNI:	7:18
Citywide:	5:23

### Mapping Geographies

- CENT** - Central City
- CNN** - Central Northeast Neighborhood
- EPNO** - East Portland Neighborhood Office
- NECN** - Northeast Coalition of Neighborhoods
- NPNS** - North Portland Neighborhood Services
- NWNW** - Neighbors West/Northwest
- SEUL** - Southeast Uplift Neighborhood Coalition
- SWNI** - Southwest Neighbors, Inc.

The information on this map was derived from City of Portland GIS databases. Care was taken in the creation of this map but it is provided "as-is". The City of Portland cannot accept any responsibility for error, omissions, or positional accuracy, and therefore, there are no warranties which accompany this product. However, notification of any errors will be appreciated.



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