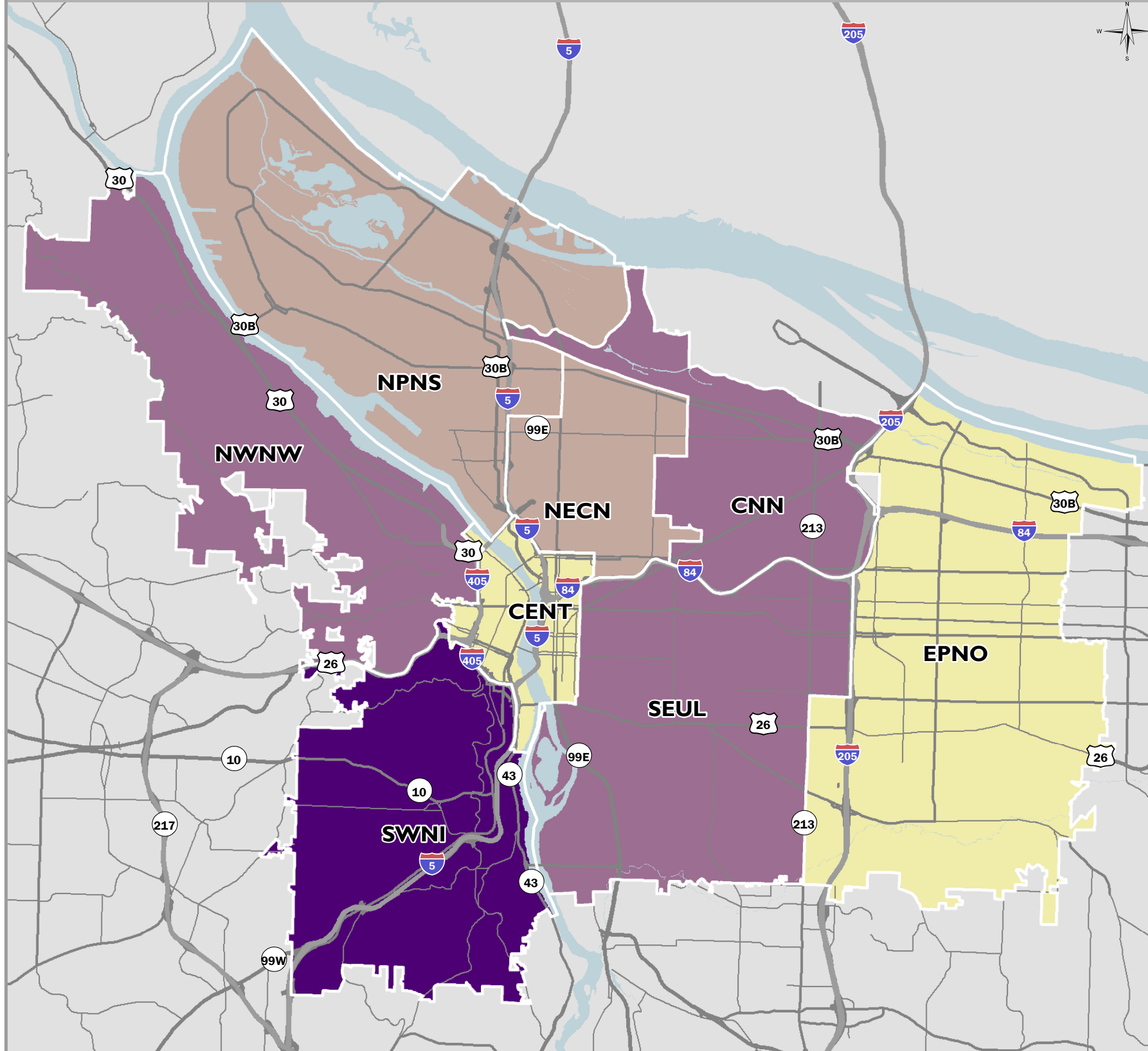


AVERAGE RESPONSE TIMES FOR HIGH PRIORITY CALLS FOR SERVICE JULY 1, 2014 THROUGH JUNE 30, 2015

FY2014-15 PORTLAND POLICE BUREAU



BUREAU NOTES

Portland Police Bureau

The Portland Police Bureau (PPB) serves the residents and the business community of Portland. PPB uses a three precinct configuration (Central, East, and North). In the adopted FY 2015-16 budget there are 1,188 full-time positions. The budget for sworn positions includes 657 Police Officers and 135 Police Sergeants.

The primary focus of the PPB is to respond to 9-1-1 calls; however, a number of specialty units address other issues and include the Behavioral Health Unit, Domestic Violence Reduction Unit, Gang Enforcement Team, Gun Task Force, and Human Trafficking.

Level of Service

The Portland Police Bureau responded to approximately 410,000 dispatched and officer self-initiated (SI) calls for service (SI calls accounted for 32% of all calls). The Police Bureau has a citywide goal of responding to high priority calls in 5 minutes or less. Approximately 1 in 3 dispatched calls for service was a high priority call during FY 2014-15.

Map Explanation

Average Response Time is calculated from the time an officer is dispatched to a high priority call to the time that the officer arrives on the scene of the incident. The map displays the average response time for each of the 8 geographical areas. The average minutes:seconds response times ranged from 4:52 for the Central City area to 7:36 for the Southwest area.

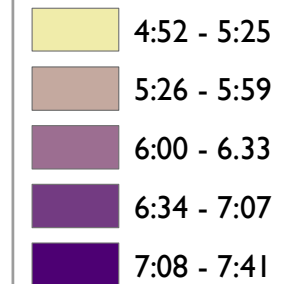
Response time is impacted by the accessibility of locations, street connectivity, and difficult terrain; features are prominent on the west side where average response times are longer. The call load and crime rate in SWNI are also the lowest in the city, so patrol districts tend to be larger than average.

Information Source

Response time data are based on time dispatched to time of arrival on-scene for the 71,000 high priority (1,2,3) dispatched calls that fell within the 8 geographies. Citywide numbers include incidents PPB responded to outside of these geographic areas.

LEGEND

Average Dispatched Response Times (minutes:seconds)



GIS Data Classification Method - Equal Intervals

Average Dispatched Response Time Per Area (in Minutes:Seconds)

| | FY2014-15 | FY2013-14 |
|-----------|-----------|-----------|
| CENT: | 4:52 | 4:24 |
| CNN: | 6:27 | 6:02 |
| EPNO: | 5:25 | 5:20 |
| NECN: | 5:42 | 5:13 |
| NPNS: | 5:35 | 5:27 |
| NWNW: | 6:21 | 5:58 |
| SEUL: | 6:06 | 5:51 |
| SWNI: | 7:36 | 7:18 |
| Citywide: | 5:33 | 5:23 |

Mapping Geographies

- CENT** - Central City
- CNN** - Central Northeast Neighbors
- EPNO** - East Portland Neighborhood Office
- NECN** - Northeast Coalition of Neighborhoods
- NPNS** - North Portland Neighborhood Services
- NWNW** - Neighbors West/Northwest
- SEUL** - Southeast Uplift Neighborhood Program
- SWNI** - Southwest Neighbors, Inc.

The information on this map was derived from City of Portland GIS databases. Care was taken in the creation of this map but it is provided "as-is". The City of Portland cannot accept any responsibility for error, omissions, or positional accuracy, and therefore, there are no warranties which accompany this product. However, notification of any errors will be appreciated.

