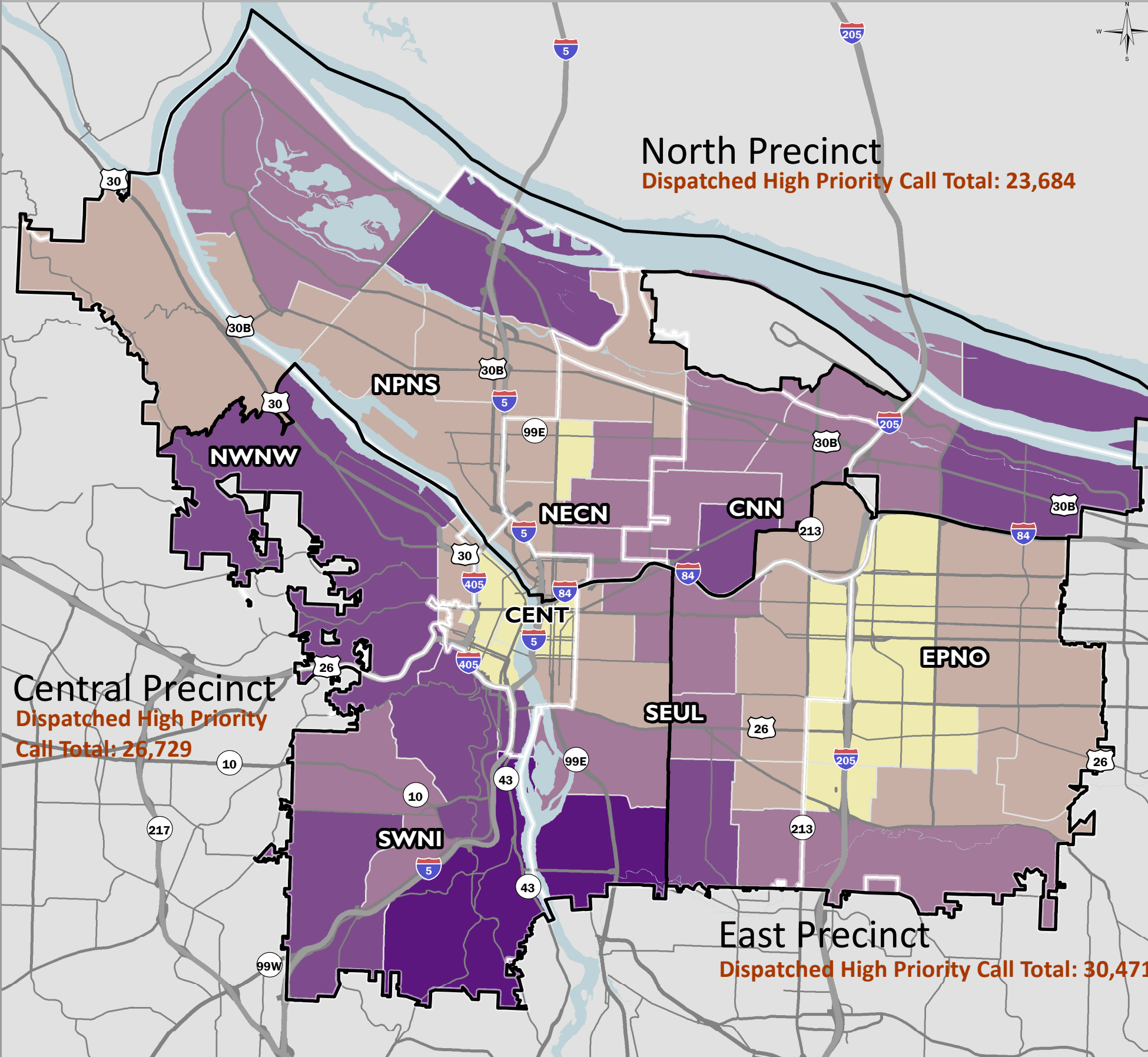


AVERAGE RESPONSE TIMES FOR HIGH PRIORITY CALLS FOR SERVICE JULY 1, 2015 THROUGH JUNE 30, 2016

FY2015-16 PORTLAND POLICE BUREAU



BUREAU NOTES

Portland Police Bureau

The Portland Police Bureau (PPB) serves the residents and the business community of Portland. The PPB uses a three precinct configuration (Central, East, and North) comprised of 60 patrol districts. The adopted budget for fiscal year 2016-17 includes 1,213 full-time positions, 944 of these positions are sworn. The budgeted position for sworn members includes 651 officers and 135 sergeants. Actual staffing as of January 2017 included 616 officers and 116 sergeants. Difficulties recruiting, hiring, and retaining officers has led to staffing shortages.

Level of Service

A primary focus of the PPB is to respond to emergency calls. In FY 2015-16, The PPB responded to approximately 360,000 calls for services including dispatched, self-initiated, and directed patrol calls. The majority of calls (68%) were dispatched, one-third of which were high priority. The PPB has a citywide goal of responding to high priority calls in 5 minutes or less.

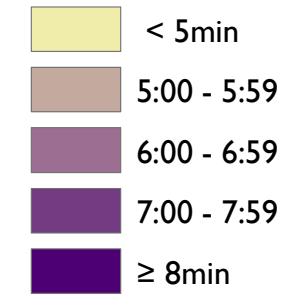
Average response time is calculated from the time an officer is dispatched to a high priority call to the time that the officer arrives on scene. The map displays the average response time by police district. Average response times ranged from 3:29 in the downtown area to 8:08 for the area southeast of I-5 and Barbur. Citywide the average response time was 5:55.

Map Discussion

Response time is impacted by the accessibility of locations, street connectivity, and difficult terrain; features prominent on the west side where average response times are longer. Response time is also impacted by officer availability and call volume. Staffing shortages have reduced the number of officers available to respond to calls while the number of high priority calls has increased by approximately 10,000 calls (14%) compared to the prior fiscal year (FY14-15).

LEGEND

Average Dispatched Response Times (minutes: seconds)



GIS Data Classification Method - Time Intervals

Average Dispatched Response Time Per Area (in Minutes:Seconds)

FY2015-16

NORTH PRECINCT:	5:55
CENTRAL PRECINCT:	5:21
EAST PRECINCT:	5:21
Citywide:	5:55

Mapping Geographies

- CENT** - Central City
- CNN** - Central Northeast Neighbors
- EPNO** - East Portland Neighborhood Office
- NECN** - Northeast Coalition of Neighborhoods
- NPNS** - North Portland Neighborhood Services
- NWNW** - Neighbors West/Northwest
- SEUL** - Southeast Uplift Neighborhood Program
- SWNI** - Southwest Neighbors, Inc.

The information on this map was derived from City of Portland GIS databases. Care was taken in the creation of this map but it is provided "as-is". The City of Portland cannot accept any responsibility for error, omissions, or positional accuracy, and therefore, there are no warranties which accompany this product. However, notification of any errors will be appreciated.

