

working for clean rivers

CIP PREP OVERVIEW & UPDATE

Steve Hansen, Program Management and Controls Division Manager City of Portland Environmental Services

August 1, 2017



MICHAEL JORDAN, DIRECTOR



What is CIP PREP?

Capital Improvement Program Process Review & Enhancement Project

- Internal Process Review and Mapping
- Hot Spot Identification
- Short and Long-term Process
 Improvement Recommendations



Bureau Project Team

Project Co-Managers: Dawn Uchiyama - Director's Office

Steve Hansen- Program Management and

Controls Division

Business Leads: Jonas Biery – Business Services

Megan Callahan - Communications

Matt Criblez – Pollution Prevention

Sara Culp – Engineering Services

Mary King – Wastewater Services

Kerry Rubin – Watershed Services

Consultant: Delaris



CIP PREP Objectives

CIP PREP objectives are:

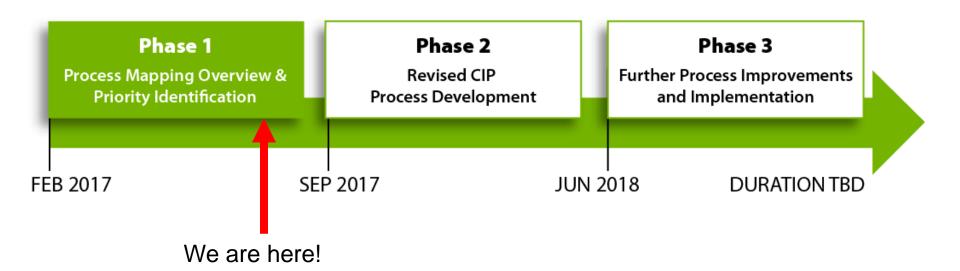
- Clarify CIP process roles and responsibilities
- Improve work flow (efficiency/effectiveness)
- Ensure ability to significantly increase CIP output

Which will help us achieve:

- Address aging infrastructure in timely manner
- Create path to long-term financial and program sustainability



Phases of CIP PREP





CIP PREP Phase 1 Mapping

Create and vet an **As-Documented** process map

Complete

- 2. Create an **As-Implemented** process map *Complete*
- 3. Identify improvement opportunities in the as-implemented process

Input Complete—now focusing on analyzing inputs

Current

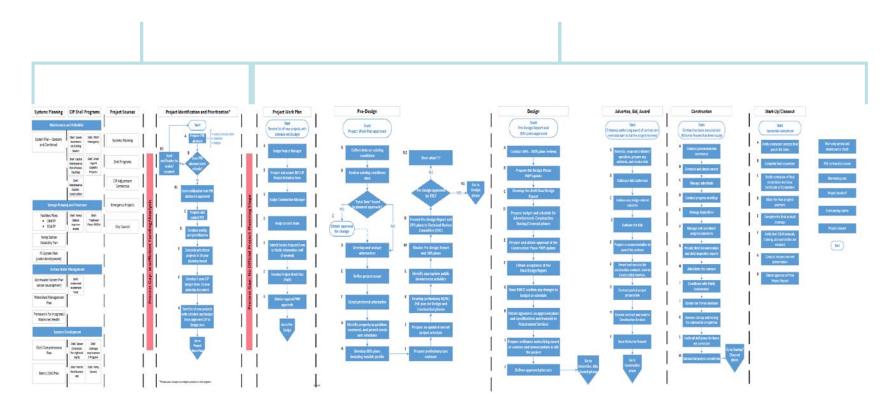
Focus



As-Documented Process Map

Identify the Work to be Delivered

Deliver the Work that has been Identified





As-Implemented Meetings

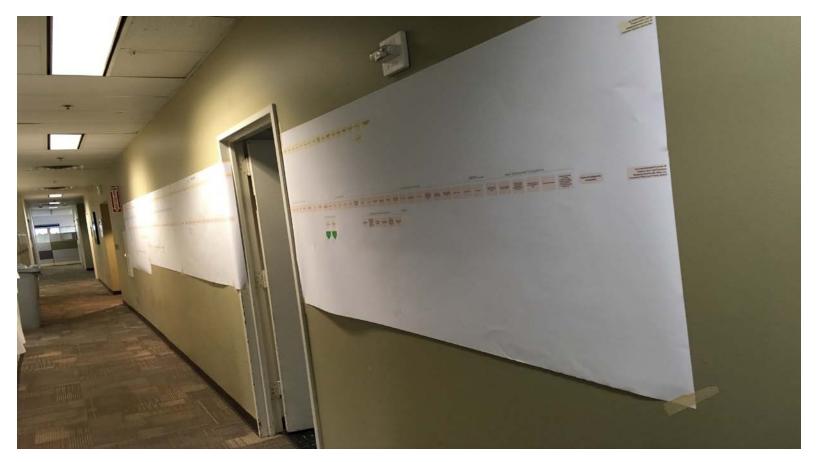








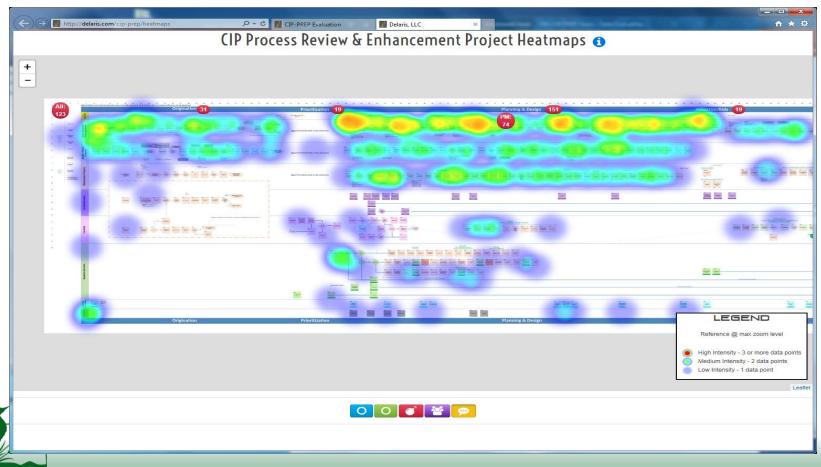
As Implemented Process Map—the 35 footer





Phase 1: Work through August

The team created "heat maps" of the CIP process, identifying "hot spots" – areas with high numbers of suggestions.



Phase 1: Work through August

 Ongoing-The CIP PREP Team is reviewing and evaluating suggestions in the 'hotspots'

A subset of the team will review all suggestions

August 30-CIP PREP team to meet with BLT
 Will present summary of analysis and recommendations for next steps



Next Steps

August-September.

Scoping short-term improvements, researching best practices from other agencies, planning Phase 2 (longer term efforts)

Update Project Plan and Approach



Questions?

