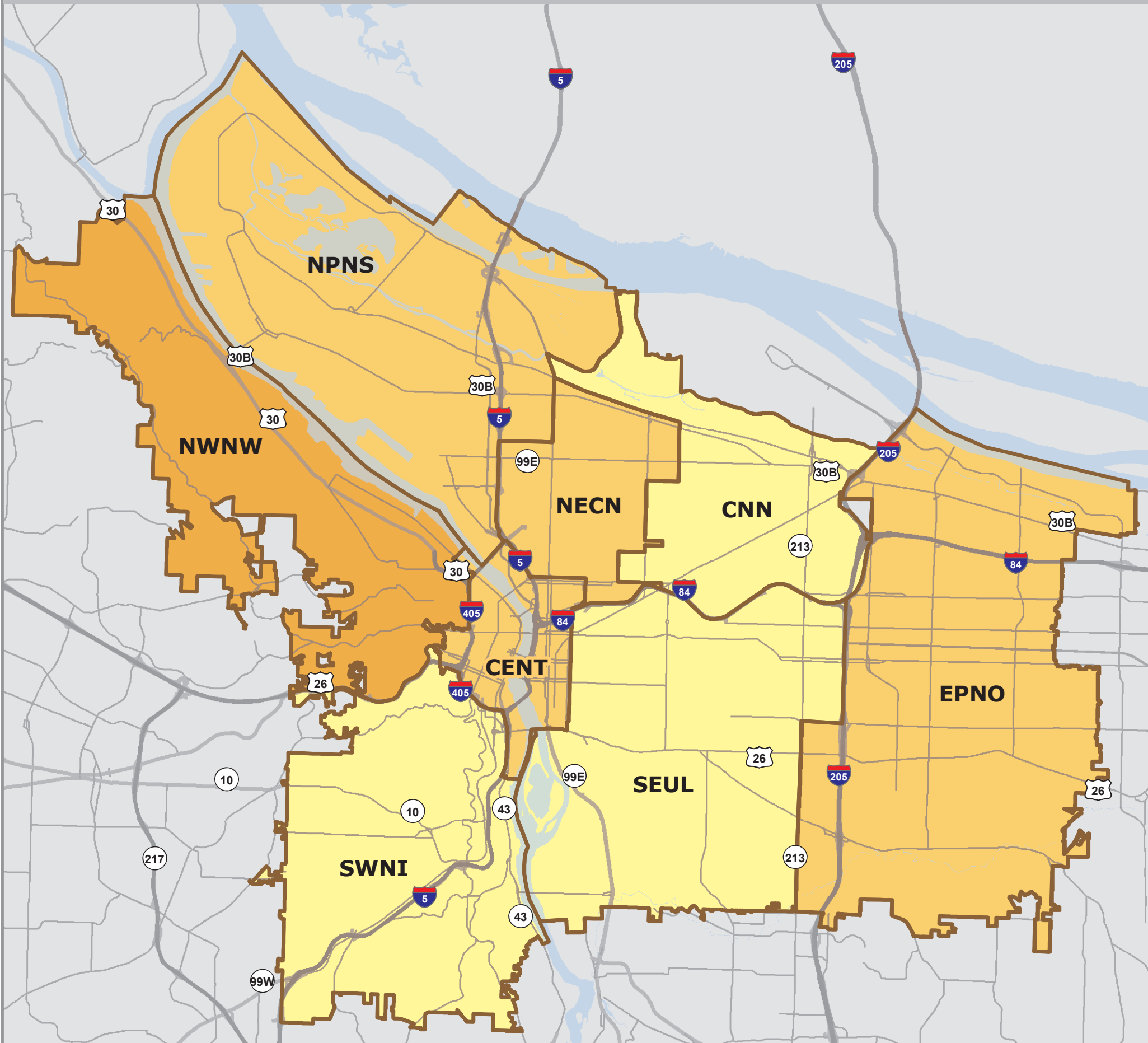


RESPONSE RELIABILITY

FY2016-17 PORTLAND FIRE & RESCUE



BUREAU NOTES

Overview

PF&R promotes a safe environment for all people who live and work in Portland and the surrounding areas. It provides an extensive range of public safety services including fire prevention; public education; response to fire, medical, and other emergency incidents. In FY 2016-17, PF&R had 717 full-time employees (FTE) and an adopted budget of \$117 million.

Each fire & rescue station is responsible for a specific part of the city called a Fire Management Area (FMA). Services are delivered 24 hours a day, 365 days a year from 30 stations strategically located to provide emergency response throughout the city. Stations overlap and support one another to ensure seamless response.

Level Of Service

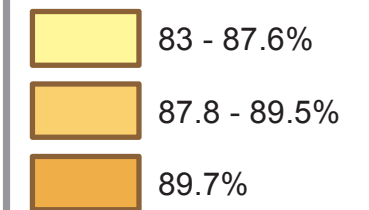
The map shows response reliability within each of the Neighborhood Coalitions for FY 2016-17. Response reliability is the percentage of time the first-due company in the FMA is available when a fire or emergency call is received. Response reliability would be 100% if every company was available and in place every time a call was received. In reality, situations exist where a call is received and the first due company is unavailable, resulting in another company responding from farther away.

Map Discussion

The citywide response reliability was 87.3% in FY 2016-17. The highest percentage of response reliability was found in the Neighbors West / Northwest Office (NWNW).

LEGEND

Response Reliability (percentage)



Mapping Geographies

- CENT** - Central City
- CNN** - Central Northeast Neighborhoods
- EPNO** - East Portland Neighborhood Office
- NECN** - Northeast Coalition of Neighborhoods
- NPNS** - North Portland Neighborhood Services
- NWNW** - Neighbors West/Northwest
- SEUL** - Southeast Uplift Neighborhood Program
- SWNI** - Southwest Neighbors, Inc.

Level Of Service Response Reliability

CENT:	87.8%
CNN:	85.1%
EPNO:	88.6%
NECN:	89.3%
NPNS:	89.4%
NWNW:	89.7%
SEUL:	83.0%
SWNI:	87.6%
Citywide:	87.3%

The information on this map was derived from City of Portland GIS databases. Care was taken in the creation of this map but it is provided "as-is". The City of Portland cannot accept any responsibility for error, omissions, or positional accuracy, and therefore, there are no warranties which accompany this product. However, notification of any errors will be appreciated.

