



Office of Mayor Ted Wheeler  
City of Portland

**DATE:** June 28, 2018

**TO:** Commissioner Eudaly  
Commissioner Fish  
Commissioner Fritz  
Commissioner Saltzman  
Claudio Campuzano, Interim Director, City Budget Office  
Tom Rinehart, Chief Administrative Officer, Office of Management & Finance  
Marc Jolin, Director, Joint Office of Homeless Services  
Carmen Merlo, Deputy CAO, Office of Management & Finance  
Leah Treat, Director, Portland Bureau of Transportation  
Danielle Outlaw, Chief, Portland Police Bureau  
Kia Selley, Interim Director, Portland Parks & Recreation  
Mike Myers, Chief, Portland Fire & Rescue  
Michael Jordan, Director, Bureau of Environmental Services  
Michael Stuhr, Director, Portland Water Bureau  
Courtney Patterson, Interim Director, Bureau of Emergency Management  
Suk Rhee, Director, Office of Community & Civic Life  
Rebecca Esau, Director, Bureau of Development Services  
Shannon Callahan, Interim Director, Portland Housing Bureau  
Council Chiefs of Staff

**FROM:** Mayor Ted Wheeler

**RE:** Community Livability GATR Follow-up Action Items

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On June 7, 2018, I convened a GATR session on enhancing the effectiveness of our frontline services to address public health, sanitation, and safety in our public spaces, and in particular as those issues are related to the impacts of unsheltered homelessness. City bureaus addressing these community livability issues presented a brief overview of their program's goals, activities, and program results in recent years. Together, the bureaus have spent \$29 million on these programs over the last five years, with \$10 million budgeted for FY 2018-19. Despite this rapid ramp-up in City spending and the complexity of the issues, coordination among the bureaus is largely informal. Protocols, training, and support for staff conducting these activities are generally developed independently, as is collection and reporting of program data.

My goal for this GATR series is to move towards more efficient provision of the services expected by our community: to improve livability for all Portlanders, and ensure that our public spaces are available for everyone to enjoy.

Based on the information presented at the session, I ask that bureaus complete the following action items for the next GATR session:

1. Establish a Public Space Improvement Task Force with representatives from all relevant bureaus appointed by directors. This body will further define the City's strategy regarding public space health, safety, and sanitation as those relate to unsheltered homelessness, bringing any major policy recommendations to a City Council work session for discussion. The group will establish key performance measures to evaluate progress, and regularly review performance data to evaluate progress (*Lead bureau: Mayor's Office; Key Participants: OMF-Facilities, OMF-Chief Administrator's Office*).
2. Consolidate data collection & reporting for City programs delivering public health, safety, and sanitation services (*Lead bureau: OMF-Bureau of Technology Services*).
3. Identify issues to be addressed through a comprehensive public health strategy, including protocols to promote health and safety of front line staff. Determine responsibilities of City vs. Multnomah County Health Department. (*Lead bureau: Fire & Rescue; Key Participants: Joint Office of Homeless Services, Emergency Management, OMF-Facilities, OMF-Risk Management, Environmental Services*).
4. Develop and communicate clear standards with regards to public space management (*Lead bureau: Bureau of Transportation; Key Participants: OMF-Facilities, Parks & Recreation, Police Bureau, Mayor's Office*).

Lead bureaus are identified for each action item above. These bureaus will in turn engage and assign roles to the key participants identified, and any other bureaus as needed. Contact the lead bureau if you would like to contribute to a particular action item. All bureaus attending the Community Livability GATR series are expected to support completion of the action items as necessary.

We will hold a follow-up session next quarter to assess progress on the action items and determine measures for evaluation of livability. The presentation from the June 7<sup>th</sup> GATR session on this topic is available at <https://www.portlandoregon.gov/cbo/72474>. Please send your feedback and suggestions for the next GATR session on Community Livability to Seraphie Allen at [Seraphie.Allen@portlandoregon.gov](mailto:Seraphie.Allen@portlandoregon.gov).

Sincerely,



Mayor Ted Wheeler  
City of Portland, Oregon