



2019 Portland Community Insights Survey

The Portland Community Insights Survey is a citywide initiative from the City of Portland's Budget Office. Insights from the survey will be shared with City Bureaus and Commissioners to help them make decisions that reflect Portlanders' diverse perspectives. You can find out more about the survey here: <https://www.portlandoregon.gov/cbo/79177>

Please note, the City of Portland is unable to respond to any specific issues disclosed or concerns raised through this survey. If you would like to speak with a City of Portland representative on any of the survey topics, please contact the Office of Community & Civic Life at 503-823-4000 or submit a general service request here: <https://www.portlandoregon.gov/32304>

Participation in this survey is completely voluntary and you may stop at any time. The City will never receive any personally-identifiable information from your responses. State and federal law prohibit use of any information you provide to discriminate against you. You can learn more about how we are using and protecting your data here: <https://www.portlandoregon.gov/cbo/79177>

Do you currently live in the city of Portland? (Please respond to this question)

- Yes
- No

If yes, how many years have you lived in the city of Portland? _____

If no, please check any of the following that apply to you.

- I work in the city of Portland
- I go to school in the city of Portland
- I identify with a community group in the city of Portland (e.g., place of worship, social organization, community center)
- Other (Please specify) _____

Are you 16 or older? (Please respond to this question)

- Yes
- No

Please indicate the degree to which you agree/disagree with the following statement:

Overall, I feel positive about the future of Portland.

- | | | | | | |
|-----------------------|-----------------------|----------------------------|-----------------------|-----------------------|-----------------------|
| Strongly disagree | Somewhat disagree | Neither agree nor disagree | Somewhat agree | Strongly agree | Not applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

What are the greatest challenges facing Portland? Please select the top three.

(Please respond to this question)

- How difficult it is to find a good job
- How difficult it is to get where you need to go in Portland
- How many people are experiencing homelessness
- How much it costs to live here
- How much Portland is doing to prevent and prepare for climate change
- How much Portlanders trust local elected leaders and government institutions
- How people's lives and access to opportunities are different because of their race
- How Portland adjusts to a growing population
- How prepared Portlanders are for natural disaster emergencies (e.g., earthquakes, fires, floods)
- How safe you feel in the city
- None of the above
- Other(s) – Please Specify: _____

What do you like most about where you live in Portland? Please select the top three.

(Please respond to this question)

- Access to arts and culture
- Access to outdoor and natural areas
- Access to public transit
- Cost of living
- Easy to get a job
- Near people who share my culture
- Other(s) – Please Specify: _____
- Quality of amenities (shopping, restaurants)
- Quality of apartment or house
- Quality of schools
- Safety
- Sense of community
- None of the above

Which of the following major categories of City services do you think should be priorities for the City of Portland budget over the next two years? Please select the top three.

(Please respond to this question)

- City parks and recreation programs/facilities
- Economic development (e.g., job creation and ability to start new businesses)
- Fire and rescue services
- Household garbage, recycling, yard debris, and food scraps collection
- Increasing affordable housing options and addressing homelessness
- Investments in city streets, sidewalks, and transportation
- Neighborhood services (e.g., code enforcement, noise control, graffiti program)
- Overall effectiveness of City communication with the public
- Police services
- Preparing the city for a natural disaster
- Public utilities (City water and sewer service)
- Reducing carbon emissions and addressing the impacts of climate change
- None of the above
- Other(s) – Please Specify: _____

Overall, how satisfied or dissatisfied are you with Portland as a place to live?

- | | | | | | |
|-----------------------|--------------------------|---------------------------------------|-----------------------|-----------------------|-----------------------|
| Very
dissatisfied | Somewhat
dissatisfied | Neither satisfied
nor dissatisfied | Somewhat
satisfied | Very
satisfied | Not
applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Overall, how satisfied or dissatisfied are you with Portland as a place to raise children?

- | | | | | | |
|-----------------------|--------------------------|---------------------------------------|-----------------------|-----------------------|-----------------------|
| Very
dissatisfied | Somewhat
dissatisfied | Neither satisfied
nor dissatisfied | Somewhat
satisfied | Very
satisfied | Not
applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Overall, how satisfied or dissatisfied are you with Portland as a place to work/go to school?

- | | | | | | |
|-----------------------|--------------------------|---------------------------------------|-----------------------|-----------------------|-----------------------|
| Very
dissatisfied | Somewhat
dissatisfied | Neither satisfied
nor dissatisfied | Somewhat
satisfied | Very
satisfied | Not
applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Overall, how satisfied or dissatisfied are you with Portland as a place to be part of a community?

Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied	Not applicable
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate the degree to which you agree/disagree with the following statement: **In Portland, we are making progress on becoming a city where a person's outcomes are not based on their race.**

Strongly disagree	Somewhat disagree	Neither agree nor disagree	Somewhat agree	Strongly agree	Not applicable
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Did you participate in Portland civic life in the last 12 months by engaging in one of the following activities? Choose all that apply.

- Attended a local government meeting, forum, or work session
- Attended a neighborhood association, district coalition, or community organization meeting
- Attended a protest, march, or demonstration
- Served on an advisory body for City or local government
- Supported a candidate or ballot measure (e.g., donated or volunteered your time)
- Supported an advocacy group (e.g., attended an event, volunteered, or donated)
- Voted
- Did not participate
- Other(s) – Please Specify: _____

Please indicate the degree to which you agree/disagree with the following statements:

Mark the appropriate box for each row.

	Strongly disagree	Somewhat disagree	Neither	Somewhat agree	Strongly agree	Not Applicable
I can easily get the information I need from the City.						
I have the power to influence City decisions about issues important to me.						

I can find a job in Portland that pays enough to support myself and my family.						
I have access to educational and training opportunities to get a better job.						
I feel worried about losing my home due to cost.						

I feel safe walking during the <i>day</i> in my Portland <i>neighborhood</i> .						
I feel safe walking during the <i>day</i> in the <i>Central City</i> .						
I feel safe walking at <i>night</i> in my Portland <i>neighborhood</i> .						
I feel safe walking at <i>night</i> in the <i>Central City</i> .						

I feel prepared for a natural disaster, such as an earthquake.						
	Strongly disagree	Somewhat disagree	Neither	Somewhat agree	Strongly agree	Not Applicable

How satisfied are you with the ability of the police to protect you from *violent crime*?

Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied	Not applicable
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied are you with the ability of the police to address issues regarding *property crime* (e.g., burglary or car break-ins)?

Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied	Not applicable
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What can the City do to improve police activities? Please select the top two.

(Please respond to this question)

- Decrease wait times when requesting police response
- Dedicate more police personnel to my neighborhood
- Improve communication about current police activities
- Offer more programs that invite community members to discuss local concerns
- Participate in more community events
- None of the above
- Other(s) – Please Specify: _____

Have you moved in the last two years?

- Yes
- No

If yes, which of the following best describes your move? Choose one.

- I moved to Portland from somewhere else
- I moved out of Portland
- I moved within the city of Portland

If yes, what were the top reasons you moved? Choose all that apply.

- I moved for a job or another opportunity
- I suffered from a disaster (fire, flood, medical crisis)
- I wanted a different type of home
- I wanted a more affordable home
- I wanted to be closer to amenities such as cultural centers, shopping, or restaurants
- I wanted to be closer to work/school/family/friends
- I wanted to move to a better school district
- I was forced to leave my home (e.g., eviction or foreclosure)
- The property was being renovated or redeveloped
- Other (Please specify) _____

Have you noticed construction of new houses or buildings in your neighborhood in Portland over the last year?

- Yes
- No

If yes, please indicate the degree to which you agree/disagree with the following statement: **Construction of new houses or buildings made my Portland neighborhood a better place to live.**

- | | | | | | |
|-----------------------|-----------------------|----------------------------|-----------------------|-----------------------|-----------------------|
| Strongly disagree | Somewhat disagree | Neither agree nor disagree | Somewhat agree | Strongly agree | Not applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

How satisfied are you with the City's response to homelessness?

- | | | | | | |
|-----------------------|--------------------------|---------------------------------------|-----------------------|-----------------------|-----------------------|
| Very
dissatisfied | Somewhat
dissatisfied | Neither satisfied
nor dissatisfied | Somewhat
satisfied | Very
satisfied | Not
applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

How satisfied are you with the cleanliness of streets, sidewalks, and other public spaces?

- | | | | | | |
|-----------------------|--------------------------|---------------------------------------|-----------------------|-----------------------|-----------------------|
| Very
dissatisfied | Somewhat
dissatisfied | Neither satisfied
nor dissatisfied | Somewhat
satisfied | Very
satisfied | Not
applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

How satisfied are you with the physical condition (potholes, smoothness) of the roads?

- | | | | | | |
|-----------------------|--------------------------|---------------------------------------|-----------------------|-----------------------|-----------------------|
| Very
dissatisfied | Somewhat
dissatisfied | Neither satisfied
nor dissatisfied | Somewhat
satisfied | Very
satisfied | Not
applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

How do you usually commute to work or school? Please select one.

- | | |
|---|--|
| <input type="radio"/> Walking | <input type="radio"/> Telework |
| <input type="radio"/> Biking | <input type="radio"/> Not applicable |
| <input type="radio"/> Driving | <input type="radio"/> Other (Please specify) |
| <input type="radio"/> Public transportation | _____ |

Compared to last year, how satisfied or dissatisfied are you with the reliability (e.g., length and predictability) of your daily commute?

- | | | | | | |
|-----------------------|--------------------------|---------------------------------------|-----------------------|-----------------------|-----------------------|
| Very
dissatisfied | Somewhat
dissatisfied | Neither satisfied
nor dissatisfied | Somewhat
satisfied | Very
satisfied | Not
applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Compared to last year, how satisfied or dissatisfied are you with the traffic or crowding on your daily commute?

- | | | | | | |
|-----------------------|--------------------------|---------------------------------------|-----------------------|-----------------------|-----------------------|
| Very
dissatisfied | Somewhat
dissatisfied | Neither satisfied
nor dissatisfied | Somewhat
satisfied | Very
satisfied | Not
applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Compared to last year, how satisfied or dissatisfied are you with the safety of your daily commute?

- | | | | | | |
|-----------------------|--------------------------|---------------------------------------|-----------------------|-----------------------|-----------------------|
| Very
dissatisfied | Somewhat
dissatisfied | Neither satisfied
nor dissatisfied | Somewhat
satisfied | Very
satisfied | Not
applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

How satisfied are you with the quality of garbage, recycling, and composting services in your place of residence in Portland?

- | | | | | | |
|-----------------------|--------------------------|---------------------------------------|-----------------------|-----------------------|-----------------------|
| Very
dissatisfied | Somewhat
dissatisfied | Neither satisfied
nor dissatisfied | Somewhat
satisfied | Very
satisfied | Not
applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

How satisfied are you with the value of your City of Portland utility bill (water and sewer)?

- | | | | | | |
|-----------------------|--------------------------|---------------------------------------|-----------------------|-----------------------|-----------------------|
| Very
dissatisfied | Somewhat
dissatisfied | Neither satisfied
nor dissatisfied | Somewhat
satisfied | Very
satisfied | Not
applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

How satisfied are you with the water quality of Portland's rivers and streams?

- | | | | | | |
|-----------------------|--------------------------|---------------------------------------|-----------------------|-----------------------|-----------------------|
| Very
dissatisfied | Somewhat
dissatisfied | Neither satisfied
nor dissatisfied | Somewhat
satisfied | Very
satisfied | Not
applicable |
| <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |

Have you visited a park or natural area in Portland in the past year?

- Yes
- No

Have you participated in a Portland Parks & Recreation program or activity in the past year?

- Yes
- No

How satisfied are you with the safety of parks and natural areas that you visit?

Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied	Not applicable
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How satisfied are you with the cleanliness of parks and natural areas that you visit?

Very dissatisfied	Somewhat dissatisfied	Neither satisfied nor dissatisfied	Somewhat satisfied	Very satisfied	Not applicable
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What can the City do to improve recreation programs? Please select the top three.

(Please respond to this question)

- | | |
|---|---|
| <input type="checkbox"/> Hold programs at different times | <input type="checkbox"/> Make programs more welcoming to people of different cultures |
| <input type="checkbox"/> Host programs in facilities closer to my home | <input type="checkbox"/> Make the programs more affordable |
| <input type="checkbox"/> Increase the quality of programs | <input type="checkbox"/> Not applicable |
| <input type="checkbox"/> Make facilities easier to navigate for people with disabilities | <input type="checkbox"/> Other(s) – Please specify: _____ |
| <input type="checkbox"/> Make programs and activities that are more interesting or relevant to me | |

Demographic Questions

We ask about race, ethnicity, gender, and disability in order to ensure representation in the work we do, provide the best services and policies, and to reduce inequities and disparities. All questions are self-identified and voluntary. For additional explanations of demographic categories, please go here: <https://www.portlandoregon.gov/cbo/79177>

What is your five-digit zip code? _____ (Please respond to this question)

What best describes the neighborhood or area you live in? (Please respond to this question)

Which of these is closest to describing your race and ethnicity? Choose all that apply.
(Please respond to this question)

American Indian or Alaska Native

- American Indian
- Alaska Native
- Canadian Inuit, Metis or First Nation
- Indigenous Mexican, Central or South American

Asian

- Chinese
- Vietnamese
- Korean
- Hmong
- Laotian
- Filipino/a
- Japanese
- South Asian
- Asian Indian
- Other Asian

Black or African American

- Black or African American
- African (Black)
- Caribbean (Black)
- Other Black

Hispanic or Latino/a/x

- Mexican
- Central American
- South American
- Other

Native Hawaiian or Pacific Islander

- Native Hawaiian
- Guamanian or Chamorro
- Micronesian
- Samoan
- Tongan
- Other Pacific Islander

Middle Eastern or Northern African

- Middle Eastern
- Northern African

White

- Eastern European
- Western European
- Slavic
- Other White

- Unknown/Don't know
- Decline/Don't want to answer
- Other (Please specify)



What is your gender? Please select one.

- Female
- Male
- Gender expansive (e.g., non-binary, agender, gender fluid)
- Transfeminine
- Transmasculine
- Two spirit
- Questioning
- Decline/Don't want to answer
- Other (Please specify) _____

What is your age? Please select one.

- Under 16
- 16 to 19
- 20 to 29
- 30 to 44
- 45 to 59
- 60 to 74
- Over 74

In the past 12 months, what was your pre-tax household income?

- No income
- Less than \$25,000
- \$25,000 to \$34,999
- \$35,000 to \$49,000
- \$50,000 to \$74,999
- \$75,000 to \$149,999
- \$150,000 or more
- Decline/Don't want to answer

What is the highest level of education you have completed? Please select one.

- Elementary
- Some high school
- High school graduate
- Some college (no degree)
- Associate degree
- Bachelor's degree
- Graduate or professional degree



Do you identify with having or living with a disability? Please select one.

- Yes
- No
- Decline/Don't want to answer

If yes, please describe the nature of your disability. Choose all that apply.

- Mobility or other physical disabilities
- Visual
- Hearing
- Intellectual, developmental, cognitive
- Speech or communication
- Mental health
- Invisible
- Do not wish to disclose
- Other (Please specify) _____

Which best describes your current housing situation? Please select one.

- Rent
- Own
- Other (Please specify) _____

How would you describe your current residence?

- Single-family detached home
- Attached home, duplex, triplex or four-plex
- Small apartment or condo (less than 20 units)
- Mid-size apartment or condo (20 to 50 units)
- High-rise apartment or condo (Over 50 units)
- Manufactured or mobile home
- Houseless
- Other (Please specify) _____

How many people live in your household? _____

Are you an enrolled member and/or a descendant of a federal or state-recognized American Indian Tribe or Alaskan Native Village/Corporation? Please describe all that apply.

Yes, I am an enrolled member. Tribal affiliations: _____

Yes, I am a descendant. Tribal affiliations: _____

How did you hear about this survey? Choose all that apply.

- Word of mouth
- A community group
- Social media
- News media
- City government or bureau
- School or work
- Other (Please specify) _____

How do you prefer to receive information from the City? Choose all that apply.

- Phone calls
- Text messages
- Email
- Mail
- Website
- Social media
- Other (Please specify) _____

Thank you for taking the 2019 Portland Community Insights Survey and making your voice heard.

For additional information on the survey and how the data will be used, please see the City Budget Office website at <https://www.portlandoregon.gov/cbo/79177>.

If you would like to speak to a City representative about any of the topics asked about in this survey, please contact the Office of Community & Civic Life at 503-823-4000 or submit a general service request at <https://www.portlandoregon.gov/32304>.

Specific budget concerns may be submitted through the City Budget Office website at <https://www.portlandoregon.gov/cbo/61969>.