



Developing Performance Measures

How do you create a performance measure?

Indicator “catalogs”

- Community Indicators Consortium (CIC) - <http://bit.ly/2CYdIOj>
- MSRC (Washington state) Performance measurement resource page - <http://bit.ly/2Kz11gM>
- Gov Ex Catalogue of Performance Indicators and Metrics - <http://bit.ly/37m2fFG>

Other cities

- Los Angeles’ open data portal is organized by high-level city objectives - <https://data.lacity.org/>
- Boston: Boston About Results city performance dashboard - <http://bit.ly/2QuhoPr>
- Washington, DC: publishes all of its performance measures as open data - <https://opendata.dc.gov/search>
- San Francisco: Performance Scorecards group measures by priority - <https://sfgov.org/scorecards/>
- Minneapolis: Has a Blueprint for equitable engagement dashboard for their Neighborhood and Community Relations Department - <http://bit.ly/345AAGY>
- Kansas City: has a performance dashboard called KCStat - <http://bit.ly/2O2P98T>
- Chattanooga: has a performance dashboard called ChattaData - <https://www.chattadata.org/>
- Louisville: on its LouieStat site, you can see the performance measures for each agency - <http://bit.ly/2qrLGrn>



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Logic Model to Develop Performance Measures

