

Administrative Review Committee (ARC)

Tuesday December 10, 2019, 9:30 a.m. to 10:00 a.m.

Interstate Facility – Kelly Butte Room, 664 N Tillamook St, Portland OR 97227.

Attendees:

ARC Members:

Alex Reagan (Portland Water Bureau)
Sherri Peterson (Bureau of Environmental Services)
Ted Labbe (Portland Utility Board)

Staff:

Ryan Newhouse (Portland Water Bureau, Customer Service)

Public:

None

- I. Call to Order
Alex called the meeting to order.
- II. Public Comments
None given.
- III. New Business

First appeal heard: Customer requested an adjustment for a re-bill due to a meter not reading. The ARC ruled that Water Bureau Customer Service appropriately billed the account and did not grant an adjustment.